trials frontier

**Date**: 08/07/2022

**Guide**: Ms. Navyamol KT

1. Project Overview?

*This online service enables any bike users to search and communicate with any bike workshops in the city, also can buy bike accessories from our online shopping site and can book service centers that fit for your bike via online.*

1. To what extend the system is proposed for?

*The software improves the working methods by replacing the existing manual system with the computer-based system. Users can search accessories, can book time slots in service centers and also can find nearby workshops according to their preferences.*

1. Specify the Viewers/Public which is to be involved in the System?

*Public can use this for all their bike needs.*

1. List the Modules included in your System?

*Registration, Login, Search, Accessories & services details, Booking, Payment*

1. Identify the users in your project?

*Admin, public users, shops and service centers*

1. Who owns the system?

*Admin*

1. System is related to which firm/industry/organization?

For public users

1. Details of person that you have contacted for data collection?

*Spare world auto parts*

*Kanjirappally*

*Saju: 9447312142*

*Erumely Bajaj showroom*

*Vishnu er: 9745022258*

*Kanjirappally workshop*

*9567303686*

1. Questionnaire to collect details about the project? (min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)
2. *How do you buy products to the store?*

Take products from nearby wholesalers or godowns.

1. *How many products would you buy to the store?*

Products are buying weekly; Basic and more selling product will buy in bulk. Non demand products will but 3 to 5 pices.

1. *How can we categories the accessories to?*

Engine, Body and Electronic sides.

1. *Is there any return policy?*

*In offline shops only for 2 days and in online 15 days for return*

1. *If any accessories not available in the shop?*

Pass to next shop or take order from the customer and give the product within 2 days

1. *How do billing is done in workshops?*

Service tax, labor charge, Spare parts amount

1. How do emergency services are made by workshops?

If a customer calls for emergency help we get there as soon as possible with our equipment’s.

1. *Basic services provided in a service center?*

*1st to 6th services according to the bike. Engine oil, replacing of cables and brakes, nut & boult tithing, washing, chain and socket cleaning, battery checkup, speed & millage text.*

1. *Opening and closing time in a service center?*

*9:00am to 8:00pm*

*(10) How will customers book slot in the service center?*

Call & enquiry

Set a time & date

Give bike details