



# CIS5200 Term Project Tutorial



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## Lab Tutorial

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## Ecommerce Behavior Data from Multi Category Store

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### Objectives

In this hands-on lab, you will learn how to:

- Download dataset from the Kaggle website
- Using SCP upload the data to the Hadoop cluster
- Create Hive tables in HDFS using HiveQL
- Create HiveQL queries to manipulate and analyze the data
- Visualize the result in Excel, Power BI and Tableau

## Platform Spec

- Cluster Version: Hadoop 3.1.2
- CPU Speed: 1995.309 MHz
- # of CPU cores: 4
- # of nodes: 3
- Total Memory Size: 390.7 GB

## Dataset Details

- DATASET NAME: Ecommerce Behavior Data from Multi Category Store
- DATASET URL: <https://www.kaggle.com/datasets/mkechinov/ecommerce-behavior-data-from-multi-category-store?select=2019-Oct.csv>
- TOTAL SIZE: 15.83 GB
- MONTHS CONSIDERED: October and November
- NUMBER OF FILES: 2
- FILE FORMAT: CSV

## Step 1: Download the Dataset

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This step is to get data manually. You need to remotely access your Oracle Cloud Big Data Compute Editions that you executed in your Oracle Cloud account using ssh using the information - ip address and connect command in beeline CLI


[Ecommerce Behavior Data from Multi Category Store Dataset](#) - Download Dataset to local machine from Kaggle Website, Sign in to Kaggle with any of the following Options.


kaggle


Sign In

Register

 Sign in with Google

 Sign in with your email

 Sign in with Facebook

 Sign in with Yahoo

No Account? [Create one.](#)

Scroll down until you find the 2 csv files on right side.

The screenshot shows the Kaggle dataset page for "eCommerce behavior data from multi category store" by Michael Kechinov. The page includes a search bar, a sidebar with navigation options like Home, Competitions, Datasets, Code, Discussions, Learn, and More, and a main content area. The main content area features the dataset title, a description stating it contains 285 million users' events from an eCommerce website, and tabs for Data, Code (26), and Discussion (15). Below the tabs, there is an "About Dataset" section with a description of the data and its format. On the right side, there are sections for Usability (10.00), License (Data files © Original Authors), and Expected update frequency (Quarterly). A "Download (5 GB)" button is also visible.

Download 2019-Nov.csv and 2019-Oct.csv, You will see Two zip files in downloads of your Personal Computer

The screenshot shows the Kaggle dataset page for "eCommerce behavior data from multi category store" by Michael Kechinov. The page includes a search bar, a sidebar with navigation options like Home, Competitions, Datasets, Code, Discussions, Learn, and More, and a main content area. The main content area features the dataset title, a description stating it contains 285 million users' events from an eCommerce website, and tabs for Data, Code (26), and Discussion (15). Below the tabs, there is an "About Dataset" section with a description of the data and its format. On the right side, there are sections for Usability (10.00), License (Data files © Original Authors), and Expected update frequency (Quarterly). A "Download (5 GB)" button is also visible.

The screenshot shows the "2019-Oct.csv" file details. The file is 5.67 GB and contains behavior data for October 2019. The "Data Explorer" section shows the file is Version 8 (14.68 GB) and lists the files "2019-Nov.csv" and "2019-Oct.csv". The "About this file" section provides a description of the data and its format. The "Detail" tab is selected, showing the file's columns and their descriptions.

event_time	event_type	product_id	category_id	category_name
When event is was happened (UTC)	Event type: one of [view, cart, remove_from_cart, purchase]	Product ID	Product category ID	Category name

Extract the Zip files then you can find 2 csv files of October & November which should be uploaded in HDFS.

## Step 2: Upload Files to Hadoop File System (HDFS)

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### Using SCP:

Open a command prompt session and from the directory of the extracted files in the previous step and perform the following commands:

```
scp /Users/lekhaajit/November.csv lajitku@144.24.14.145:/tmp
scp /Users/lekhaajit/October.csv lajitku@144.24.14.145:/tmp
```

**Note:** Use your own userid and server ip address.

Connect to server provided by the instructor.

You need to remotely access your server provided by the instructor using ssh. Your CalStateLA username(lajitku) should be a username/password to connect to the Hadoop cluster as follows:

**Note:** Do not forget to change lajitku with your username.

```
ssh lajitku@144.24.14.145
```

Create Directories and transfer the October and November files from tmp to ecommerce1 and ecommerce2 respectively.

```
Hdfs dfs -mkdir ecommerce1
```

```
Hdfs dfs -mkdir ecommerce2
```

```
Cd tmp/
```

```
hdfs dfs -put 2019-Oct.csv ecommerce_behavior1/
```

```
hdfs dfs -put 2019-Nov.csv ecommerce_behavior2/
```

Confirm files transferred using ls command.

```
Hdfs dfs -ls
```

```
[~bash-4.2$ hdfs dfs -ls
Found 5 items
drwx----- - lajitku hdfs      0 2022-12-04 18:00 .Trash
drwxr-xrwx - lajitku hdfs      0 2022-11-10 02:08 .hiveJars
drwxr-xr-x - lajitku hdfs      0 2022-12-06 01:49 ecommerce1
drwxr-xr-x - lajitku hdfs      0 2022-12-06 01:51 ecommerce2
drwxr-xr-x - lajitku hdfs      0 2022-12-07 00:14 tmp
```

---

```
[~bash-4.2$ hdfs dfs -ls /user/lajitku/ecommerce1
Found 1 items
-rw-r--r--  3 lajitku hdfs 6113997701 2022-12-06 01:49 /user/lajitku/ecommerce1/October.csv
```

---

```
[~bash-4.2$ hdfs dfs -ls /user/lajitku/ecommerce2
Found 1 items
-rw-r--r--  3 lajitku hdfs 9720787703 2022-12-06 01:51 /user/lajitku/ecommerce2/November.csv
```

---

## Step 3: Create Hive Tables

---

The following Hive statement creates an external table that allows Hive to query data stored in HDFS.

External tables preserve the data in the original file format while allowing the Hive to perform queries against the data within the file.

The Hive statements below creates a new table, by describing the fields and the delimiter (Comma) between fields from the file.

Now you have to open another terminal window and login into your account using ssh command.

Open beeline Command Line Interface using the following command to run hive queries. Beeline is for multiple users access to Hive Server 2 of a Hadoop cluster.

```
-bash-4.2$ beeline
```

Now you must create your database with your username to separate your tables from other users. For example, the user (lajitku) should run the following:

```
0: jdbc:hive2://bigdaiwn0.sub02180640120.trai> CREATE DATABASE IF NOT EXISTS lajitku;
```

```
0: jdbc:hive2://bigdaiwn0.sub02180640120.trai> show databases;
```

```

INFO : Concurrency mode is disabled, not creating a lock manager
INFO : Executing command(queryId=hive_20221208003832_2dee81ec-9966-4986-806d-3e71761f93de): show databases
INFO : Starting task [Stage-0:DDL] in serial mode
INFO : Completed executing command(queryId=hive_20221208003832_2dee81ec-9966-4986-806d-3e71761f93de); Time taken: 0.01 seconds
INFO : OK
INFO : Concurrency mode is disabled, not creating a lock manager

```

database_name
agarc1275
agupta25
apathan3
asoria55
ato3
bangadi
clemus28
cmomdji
covid19
cvaldep3
dching
default
demo
domarov
dybarra8
ecommerce
fromero
ggonzal56
hcorona4
icasti35
information_schema
jbarba
jmarti168
jng32
jwoo5
kta1ave2
lajitku
lbanega
lcho2
lrodri71
mcalvi14
mmedin126
nchauha5
nsriram
pdathur
pilabac
rsrora47

0: jdbc:hive2://bigdaiwn0.sub02180640120.tra1> use lajitku;

Note: use your database name instead of lajitku

#### October month:

```

CREATE EXTERNAL TABLE IF NOT EXISTS Octuncleaned (
sno INT,
event_time STRING,
event_type STRING,
product_id INT,
category_id BIGINT,
category_code STRING,
brand STRING,
price DOUBLE,
user_id INT,
user_session STRING)
ROW FORMAT DELIMITED FIELDS TERMINATED BY ','
STORED AS TEXTFILE LOCATION '/user/lajitku/ecommerce1/'
TBLPROPERTIES ('skip.header.line.count'='1');

```

**November month:**

```
CREATE EXTERNAL TABLE IF NOT EXISTS Novuncleaned (  
sno INT,  
event_time STRING,  
event_type STRING,  
product_id INT,  
category_id BIGINT,  
category_code STRING,  
brand STRING,  
price DOUBLE,  
user_id INT,  
user_session STRING)  
ROW FORMAT DELIMITED FIELDS TERMINATED BY ','  
STORED AS TEXTFILE LOCATION '/user/lajitku/ecommerce2/'  
TBLPROPERTIES ('skip.header.line.count'='1');
```

**Data Cleaning and Creation of New Tables:****October month:**

```
CREATE TABLE IF NOT EXISTS cleanedoctober  
AS SELECT * from octuncleaned  
where category_code not like "NULL" AND brand not like "NULL" AND user_session not like "NULL";
```

**November month:**

```
CREATE TABLE IF NOT EXISTS cleanednovember  
AS SELECT * from novuncleaned  
where category_code not like "NULL" AND brand not like "NULL" AND user_session not like "NULL";
```

Confirm the Tables creation using Show Tables;

```
INFO : Compiling command(queryId=hive_20221208004417_34d3baf7-f53b-4b7b-9880-8ab0996988e2): show tables
```

```
0: jdbc:hive2://bigdaiwn0.sub02180640120.tra1> show tables;  
INFO : Compiling command(queryId=hive_20221208004417_34d3baf7-f53b-4b7b-9880-8ab0996988e2): show tables  
INFO : Concurrency mode is disabled, not creating a lock manager  
INFO : Semantic Analysis Completed (retrial = false)  
INFO : Returning Hive schema: Schema(fieldSchemas:[FieldSchema(name:tab_name, type:string, comment:from deserializer)], properties:null)  
INFO : Completed compiling command(queryId=hive_20221208004417_34d3baf7-f53b-4b7b-9880-8ab0996988e2); Time taken: 0.028 seconds  
INFO : Concurrency mode is disabled, not creating a lock manager  
INFO : Executing command(queryId=hive_20221208004417_34d3baf7-f53b-4b7b-9880-8ab0996988e2): show tables  
INFO : Starting task [Stage-0:DDL] in serial mode  
INFO : Completed executing command(queryId=hive_20221208004417_34d3baf7-f53b-4b7b-9880-8ab0996988e2); Time taken: 0.208 seconds  
INFO : OK  
INFO : Concurrency mode is disabled, not creating a lock manager  


| tab_name               |
|------------------------|
| cleanednovember        |
| cleanedoctober         |
| drivers                |
| novuncleaned           |
| octuncleaned           |
| products               |
| ratings                |
| top10                  |
| truck_events           |
| tweets_top10_countries |
| tweets_top_countries   |
| tweetsbi               |

  
12 rows selected (0.252 seconds)  
0: jdbc:hive2://bigdaiwn0.sub02180640120.tra1>
```

Confirm contents in table with the SELECT statement.

```
0: jdbc:hive2://bigdaiwn0.sub02180640120.trai> SELECT * from cleanedoctober limit 5;
```

cleanedoctober.sno	cleanedoctober.event_time	cleanedoctober.event_type	cleanedoctober.product_id	cleanedoctober.category_id	cleanedoctober.category_code
1	2019-10-01 00:00:00 UTC	view	3900821	2053013552326770905	appliances.environment.water_heater
3	2019-10-01 00:00:01 UTC	view	9333dfbd-b87a-4708-9857-6336556b0fcc	2053013558920217191	computers.notebook
4	2019-10-01 00:00:04 UTC	view	1307067	2053013555631882655	electronics.smartphone
5	2019-10-01 00:00:05 UTC	view	7c90fc70-0e80-4590-96f3-13c02c18c713	2053013561092866779	computers.desktop
8	2019-10-01 00:00:10 UTC	view	1004237	2053013565480109009	apparel.shoes.keds

```
0: jdbc:hive2://bigdaiwn0.sub02180640120.trai> SELECT * from cleanednovember limit 5;
```

cleanednovember.sno	cleanednovember.event_time	cleanednovember.event_type	cleanednovember.product_id	cleanednovember.category_id	cleanednovember.category_code
0	2019-11-01 00:00:00 UTC	view	1003461	2053013555631882655	electronics.smartphone
1	2019-11-01 00:00:00 UTC	view	4d3b30da-a5e4-49df-b1a8-ba5943f1dd33	2053013566100866035	appliances.sewing_machine
3	2019-11-01 00:00:01 UTC	view	5000088	2053013563810775923	appliances.kitchen.washer
4	2019-11-01 00:00:01 UTC	view	8e5f4f83-366c-4f70-860e-ca7417414283	2053013555631882655	electronics.smartphone
5	2019-11-01 00:00:01 UTC	view	3601530	2053013558920217191	computers.notebook

## Step 4: Create Hive Table Queries

The following Queries will help us to figure out the Visualization and analyze the Customer Behavior

### Top 10 popular categories in October and November

October

select category\_code, count(category\_code) as count from cleanedoctober group by category\_code order by count(category\_code) desc limit 10;

category_code	count
electronics.smartphone	11485320
electronics.clocks	1132207
computers.notebook	1131269
electronics.video.tv	1112047
electronics.audio.headphone	1092952
appliances.kitchen.washer	860417
appliances.environment.vacuum	778587
appliances.kitchen.refrigerators	712119
apparel.shoes	604625
computers.desktop	403070



November

```
select category_code, count(category_code) as count from cleanednovember group  
by category_code order by count(category_code) desc limit 10;
```

category_code	count
electronics.smartphone	16353579
electronics.video.tv	2195118
computers.notebook	2164657
electronics.clocks	1811325
electronics.audio.headphone	1803893
apparel.shoes	1587667
appliances.environment.vacuum	1510004
appliances.kitchen.washer	1389808
appliances.kitchen.refrigerators	1149533
computers.desktop	647867

#### Top 10 Least popular categories in October and November

October

```
select category_code, count(category_code) as count from cleanedoctober group  
by category_code order by count(category_code) limit 10;
```

category_code	count
country_yard.furniture.bench	190
construction.tools.soldering	201
auto.accessories.anti_freeze	296
apparel.belt	370
apparel.shorts	423
apparel.jacket	436
apparel.skirt	685
country_yard.furniture.hammok	1214
apparel.shoes.step_ins	1326
apparel.shoes.espadrilles	1398

November

```
select category_code, count(category_code) as count from cleanednovember group
by category_code order by count(category_code) limit 10;
```

category_code	count
apparel.jacket	1
country_yard.furniture.bench	2
appliances.kitchen.fryer	105
construction.tools.screw	157
apparel.shorts	447
apparel.shoes.espadrilles	1412
country_yard.furniture.hammok	1589
construction.tools.soldering	1774
apparel.shoes.step_ins	1776
apparel.belt	1955

**Top 10 purchased categories and their sales count and average price in October and November.**

October

```
select category_code as category_name, count(category_code) as count, cast(sum(price) as bigint) as sales,
avg(price) as average_price from cleanedoctober where event_type like 'purchase' group by category_code
order by count(category_code) desc limit 10;
```

category_name	count	sales	average_price
electronics.smartphone	337575	156745645	464.32835944604443
electronics.audio.headphone	30439	3537007	116.19986727554131
electronics.video.tv	21548	8416411	390.5889845925363
electronics.clocks	16647	4648698	279.25141887427515
appliances.kitchen.washer	16059	4638860	288.86357120617663
computers.notebook	15547	8948500	575.5773165240855
appliances.environment.vacuum	12218	1708631	139.84539286298966
appliances.kitchen.refrigerators	8871	3268251	368.41970014654663
electronics.tablet	5599	1609957	287.5436881585982
electronics.telephone	3733	126609	33.91627645325482

November

```
select category_code as category_name, count(category_code) as count, cast(sum(price) as bigint) as sales, avg(price) as average_price from cleanednovember where event_type like 'purchase' group by category_code order by count(category_code) desc limit 10;
```

category_name	count	sales	average_price
electronics.smartphone	382492	177747817	464.7098962070141
electronics.audio.headphone	40742	5664176	139.02548647588023
electronics.video.tv	30178	12430585	411.90886109085903
electronics.clocks	21426	6261585	292.24238168580564
appliances.kitchen.washer	19680	5786011	294.0046702235795
computers.notebook	18323	10614351	579.2911220869877
appliances.environment.vacuum	18122	2757834	152.18159143582253
appliances.kitchen.refrigerators	10420	4088907	392.4095969289827
apparel.shoes	8768	767080	87.4864016879559
electronics.tablet	6123	1519396	248.14576351461776

#### Top 10 popular brands October and November

October

```
select brand, count(brand) as count from cleanedoctober group by brand order by count(brand) desc limit 10;
```

brand	count
samsung	5158902
apple	4092652
xiaomi	2697644
huawei	1092346
lg	508999
oppo	482887
acer	428081
lenovo	337970
bosch	329835
hp	295026

November

select brand, count(brand) as count from cleanednovember group by brand order by count(brand) desc limit 10;

brand	count
samsung	7733327
apple	6213900
xiaomi	4138112
huawei	1384154
lg	1024251
oppo	811698
respect	732666
lenovo	727279
acer	698910
bosch	605523

#### Top 10 Purchased Brands of October and November

October

select brand, count(brand) as count, cast(sum(price) as bigint) as sales, avg(price) as average\_price from cleanedoctober where event\_type like 'purchase' group by brand order by count(brand) desc limit 10;

brand	count	sales	average_price
samsung	171706	46350825	269.9429601761183
apple	142577	111189822	779.8580576811813
xiaomi	46595	8869391	190.35071702971942
huawei	23294	4872029	209.15384219112144
oppo	10891	2412959	221.55539068956136
lg	7831	3225784	411.92498276081864
acer	6882	3576719	519.720941586754
elenberg	5435	244570	44.99914075437048
indesit	5023	1249809	248.81727652797156
artel	4717	807799	171.25283230866924

November

```
select brand, count(brand) as count, cast(sum(price) as bigint) as sales, avg(price) as average_price from
cleanednovember where event_type like 'purchase' group by brand order by count(brand) desc limit 10;
```

brand	count	sales	average_price
samsung	198670	54790697	275.78747470683527
apple	165681	127490496	769.4937659116308
xiaomi	57909	10874049	187.7782249736615
huawei	23466	4768995	203.23002769965083
oppo	15080	3488540	231.3355941644597
lg	11828	5029641	425.2317923571167
artel	7269	1329815	182.94340074288164
lenovo	6546	2698104	412.17599450045907
acer	6402	3347306	522.8532536707261
bosch	5718	1276557	223.25236271423637

### Top 10 Least Purchased Brands of October and November

October

```
select brand, count(brand) as count, cast(sum(price) as bigint) as sales, avg(price) as average_price from
cleanedoctober where event_type like 'purchase' group by brand order by count(brand) limit 10;
```

brand	count	sales	average_price
besafe	1	171	171.18
roborock	1	483	483.67
remix	1	75	75.97
evgo	1	118	118.9
cameron	1	14	14.59
kress	1	42	42.03
listvig	1	184	184.05
zinc	1	24	24.41
homeart	1	26	26.9
ferre	1	100	100.07

November

```
select brand, count(brand) as count, cast(sum(price) as bigint) as sales, avg(price) as average_price from  
cleanednovember where event_type like 'purchase' group by brand order by count(brand) limit 10;
```

brand	count	sales	average_price
ava	1	66	66.75
fisherprice	1	56	56.37
claudefernard	1	162	162.17
elbasco	1	4	4.14
heco	1	150	150.37
vasden	1	51	51.48
tamron	1	1474	1474.02
sabi	1	13	13.9
joker	1	97	97.81
brevi	1	69	69.5

Views, Purchases, In-Carts in October and November

October

```
select event_type, count(event_type) as count from cleanedoctober group by event_type;
```

event_type	count
view	25201706
purchase	549507
cart	809407

November

```
select event_type, count(event_type) as count from cleanednovember group by event_type;
```

+-----+-----+	
event_type	count
+-----+-----+	
view	39315226
cart	2115082
purchase	659256
+-----+-----+	

#### Sum of Sales in both October and November

October

```
select cast(sum(price) as bigint) as sales from cleanedoctober where event_type like 'purchase';
```

+-----+	
sales	
+-----+	
241560392	
+-----+	

November

```
select cast(sum(price) as bigint) as sales from cleanednovember where event_type like 'purchase';
```

sales	
203867738	

Exit rate- Most viewed brand but not purchased

select brand, count(distinct product\_id) as count from cleanedoctober where event\_type = 'view' and product\_id NOT IN (select product\_id from cleanedoctober where event\_type = 'purchase') group by brand order by count(product\_id) desc limit 10;



brand	count
casio	1511
hp	842
respect	1075
samsung	210
asus	458
xiaomi	205
nike	351
bosch	354
rieker	728
lenovo	255

#### Top 5 hours with most purchases in November

Select substr(event\_time, 12, 2) as hour, count(substr(event\_time, 12, 2)) as count from cleanednovember  
 where event\_type like 'purchase' group by substr(event\_time, 12, 2) order by count(substr(event\_time, 12, 2))  
 desc limit 5;

hour	count
09	41622
08	41325
07	39874
10	39015
06	38467

Top 5 days with most purchases in October

Select substr(event\_time, 9, 2) as day, count(substr(event\_time, 9, 2)) as count from cleanedoctober where event\_type = 'purchase' group by substr(event\_time, 9, 2) order by count(substr(event\_time, 9, 2)) desc limit 5;

day	count
16	23976
14	22044
17	21324
13	20468
04	20455

#### Top 10 Users who made the most purchases in November

```
select user_id, count(user_id) as count from cleanednovember where event_type = 'purchase' group by user_id order by count(user_id) limit 10;
```

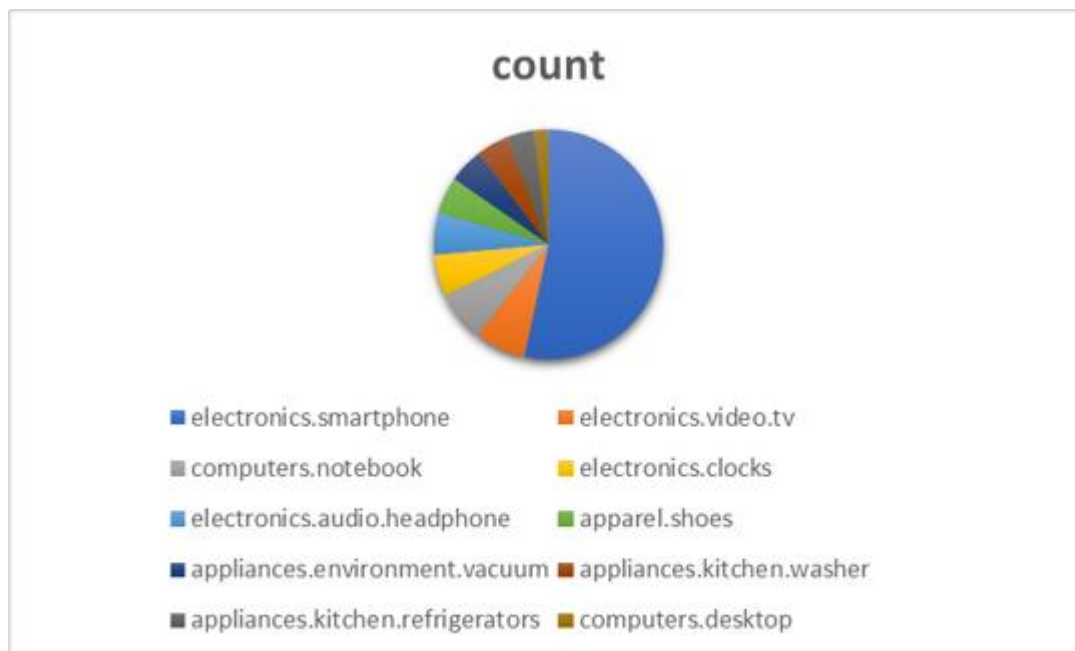
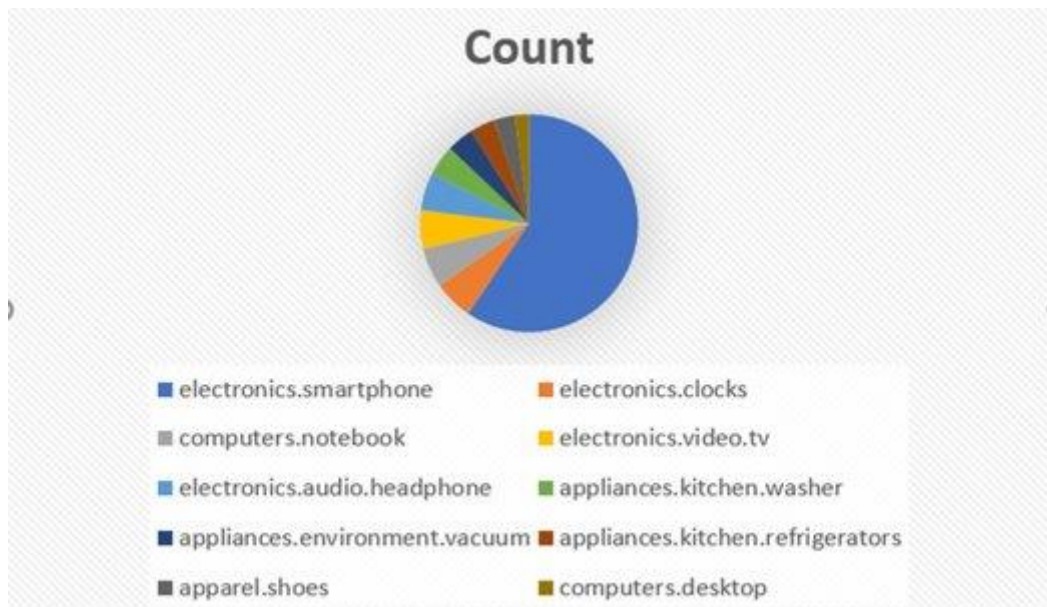
+-----+-----+	
user_id   count	
+-----+-----+	
564068124   516	
512386086   268	
549109608   222	
518514099   198	
549030056   187	
566448225   175	
538473314   163	
513230794   156	
543128872   155	
566195962   138	
+-----+-----+	

## Step 5: Visualization

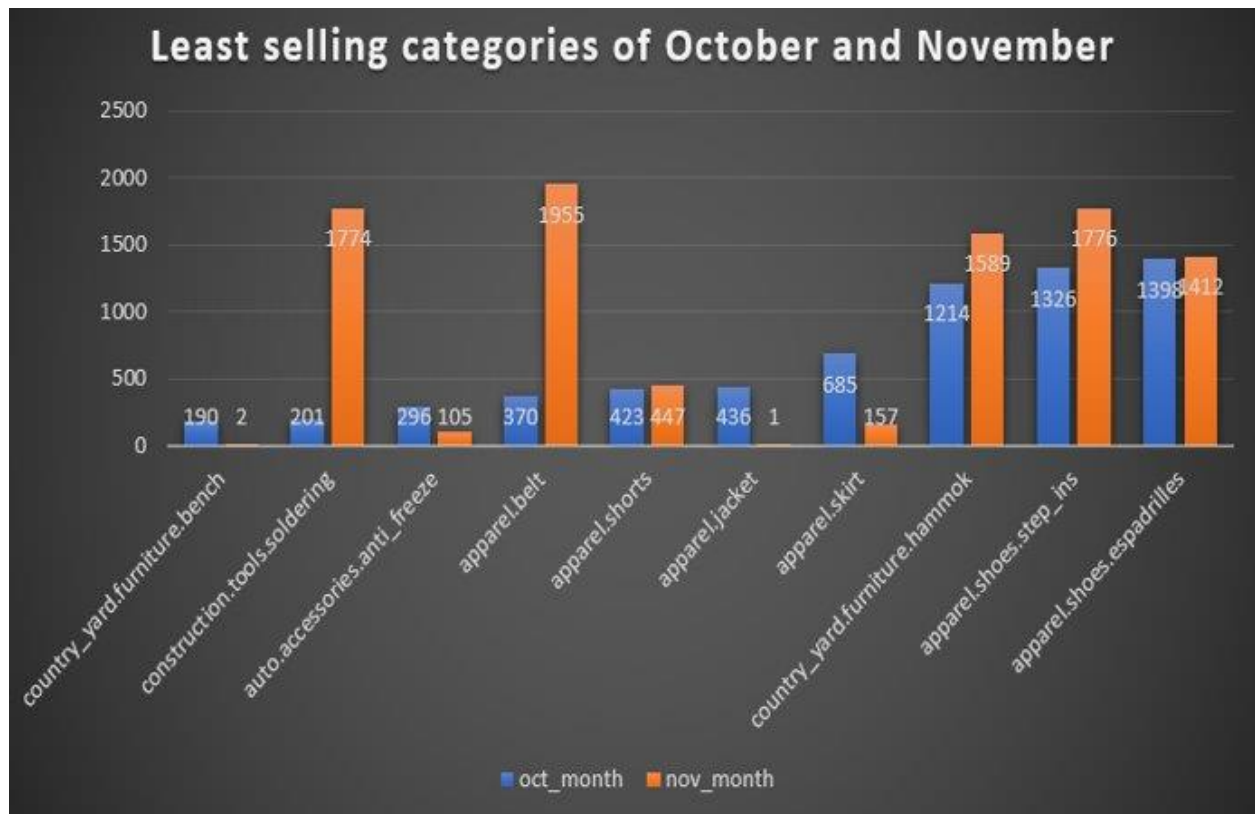
This step is to show the Visualization for the above Queries.

To visualize results on Graphs, convert csv file to excel and click on Graphs button under insert tab.

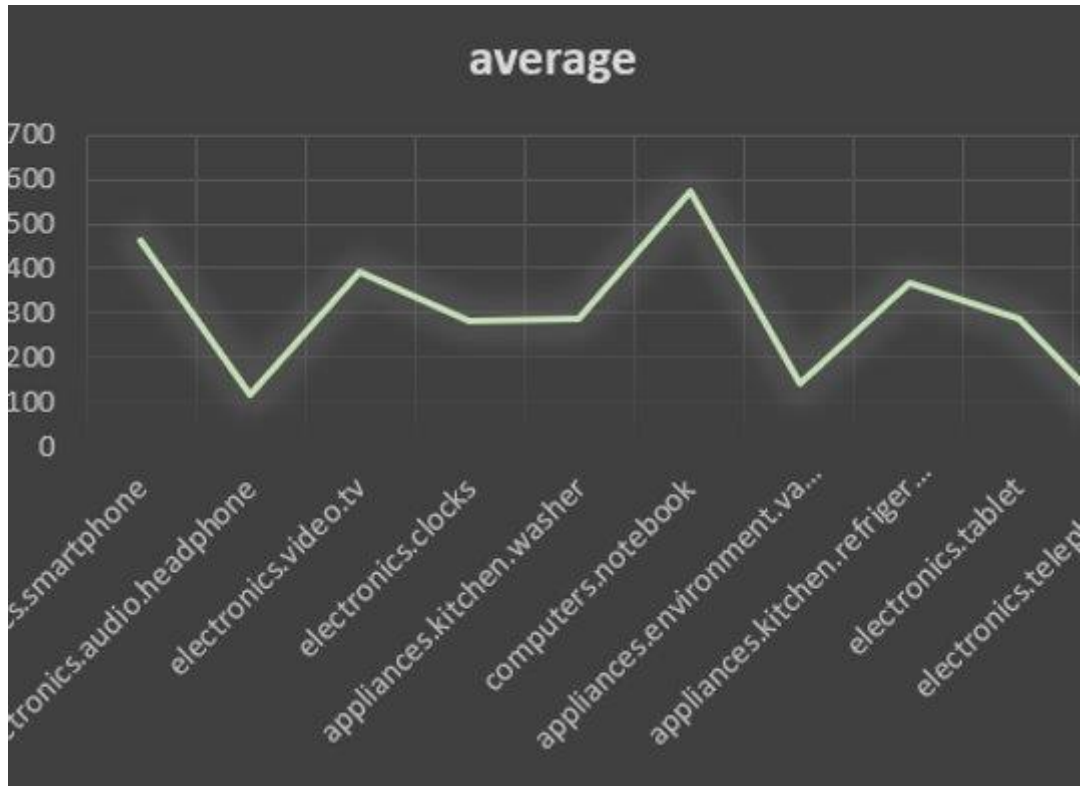
### Top 10 Popular categories in October and November

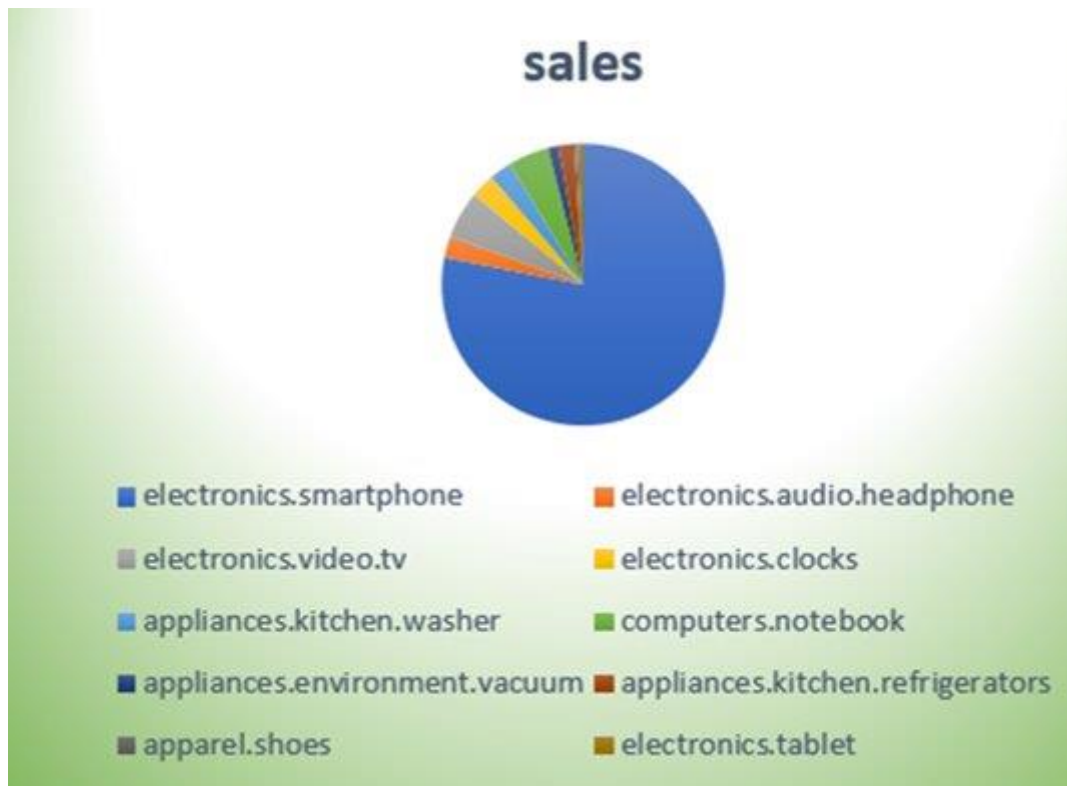


## Top 10 Least popular categories in October and November



**Top 10 purchased categories, sales count and average price in October and November.**

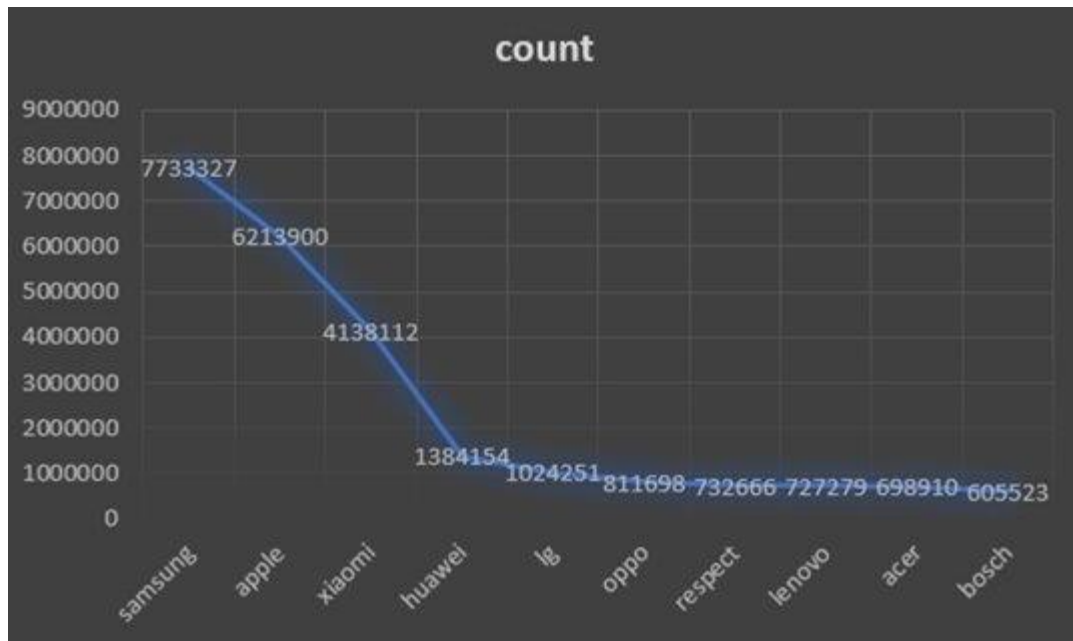




## Top 10 popular brands October and November

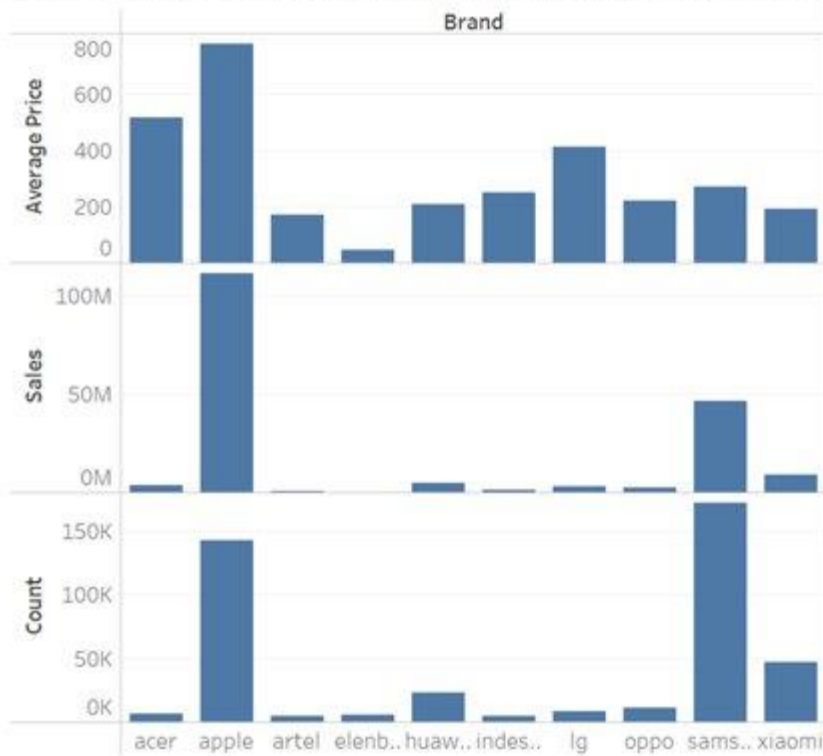




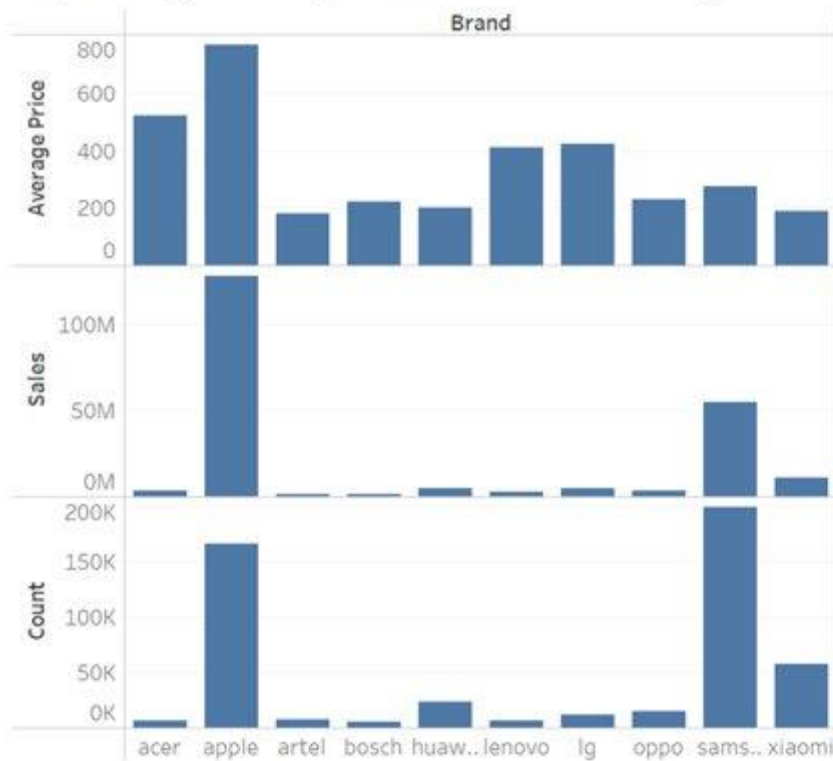


**Top 10 Purchased Brands of October and November**

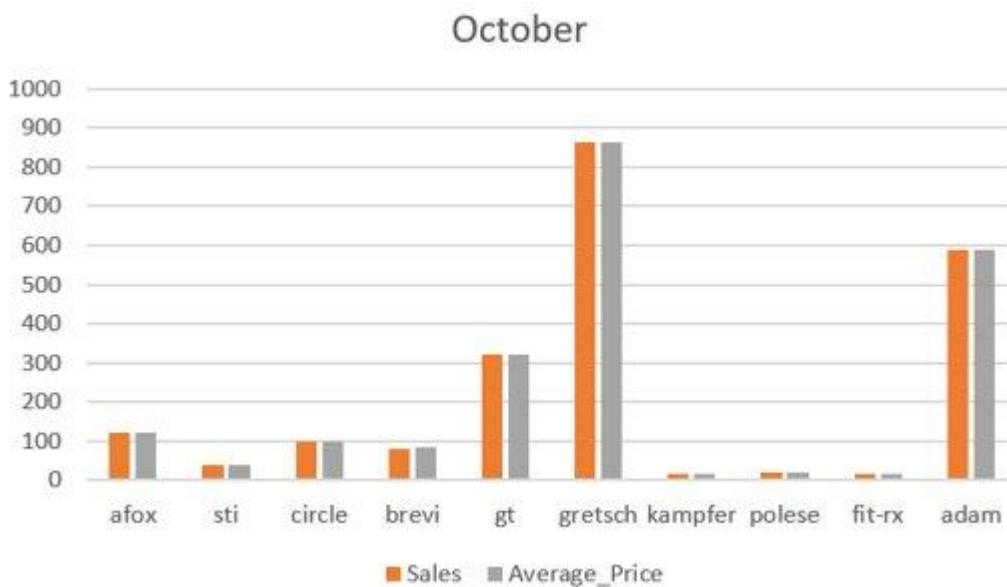
Top Selling Brands, Total Sales and Average Price of October

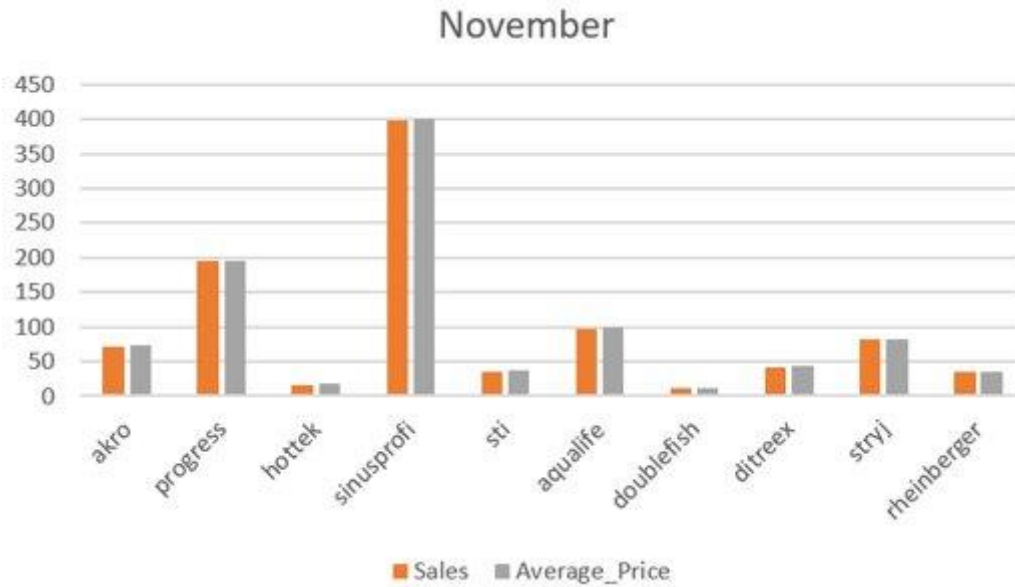


Top Selling Brands, Total sales and Average Price of November

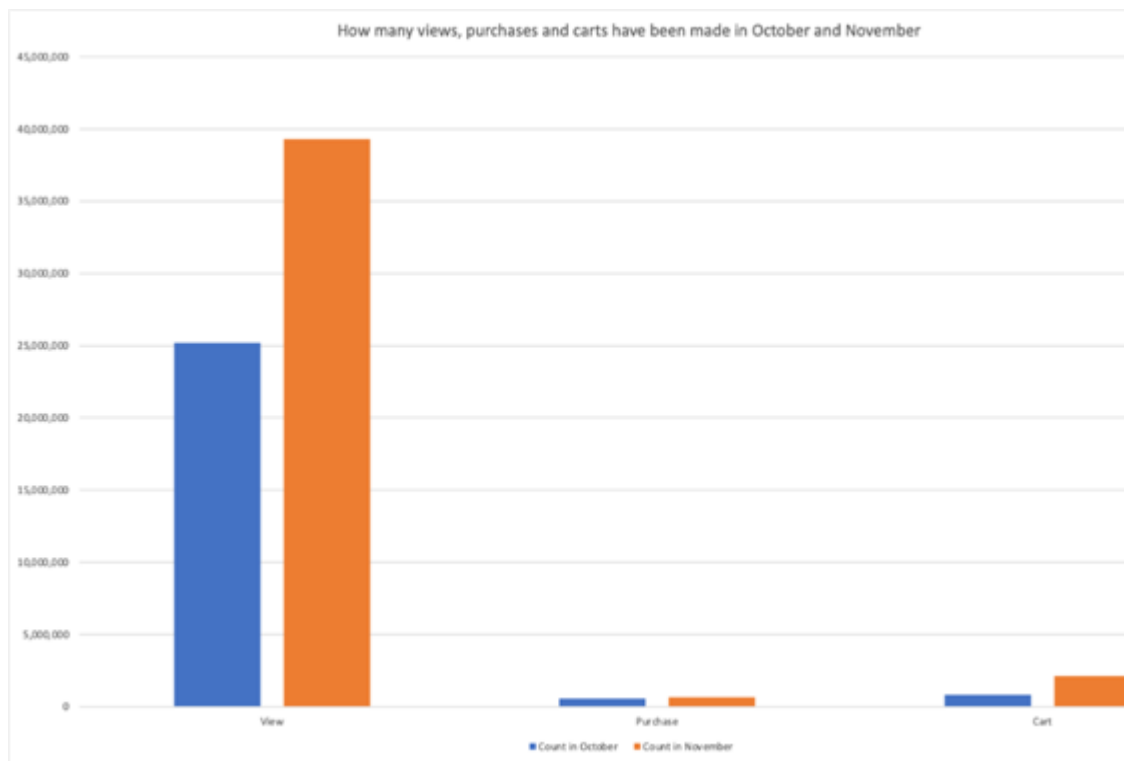


Top 10 Least Purchased Brands of October and November

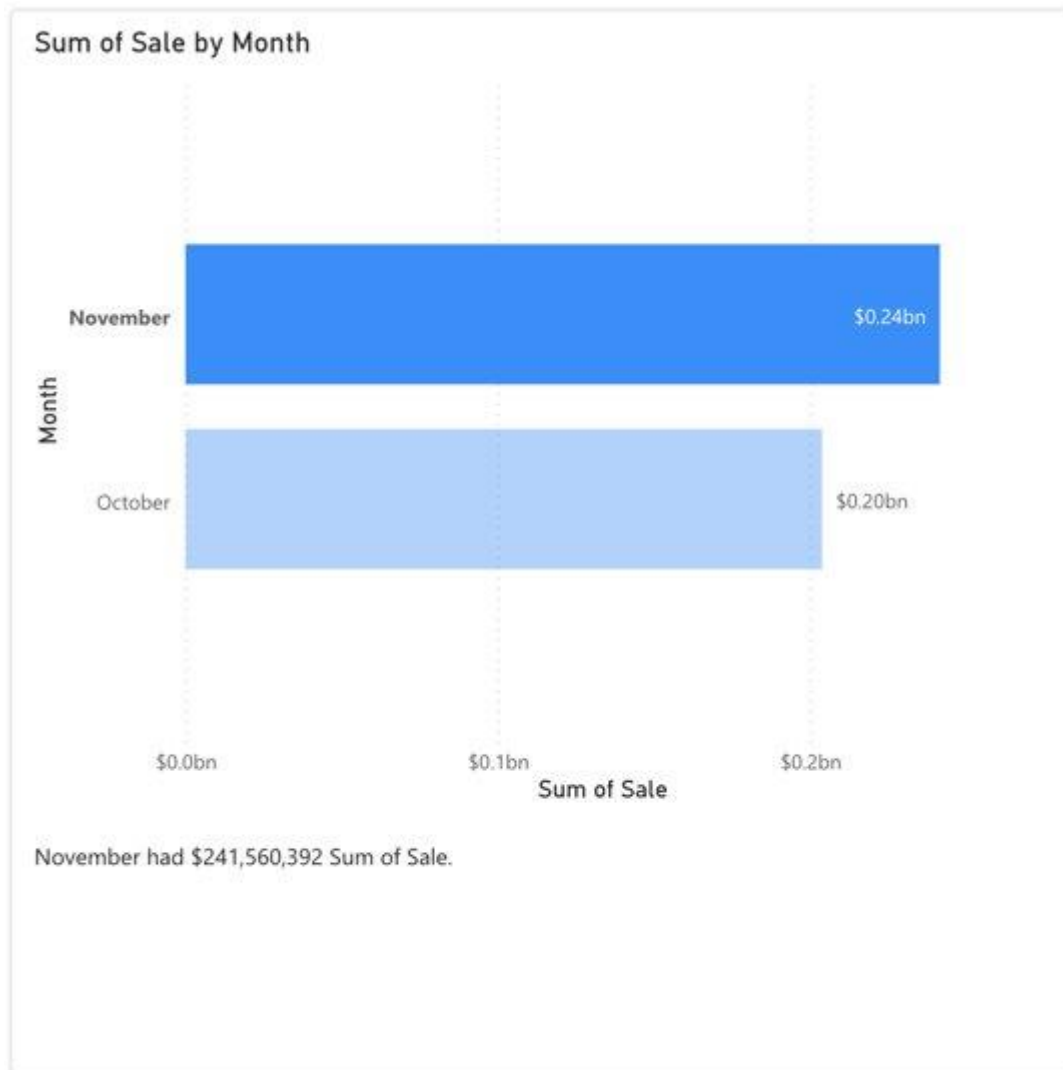




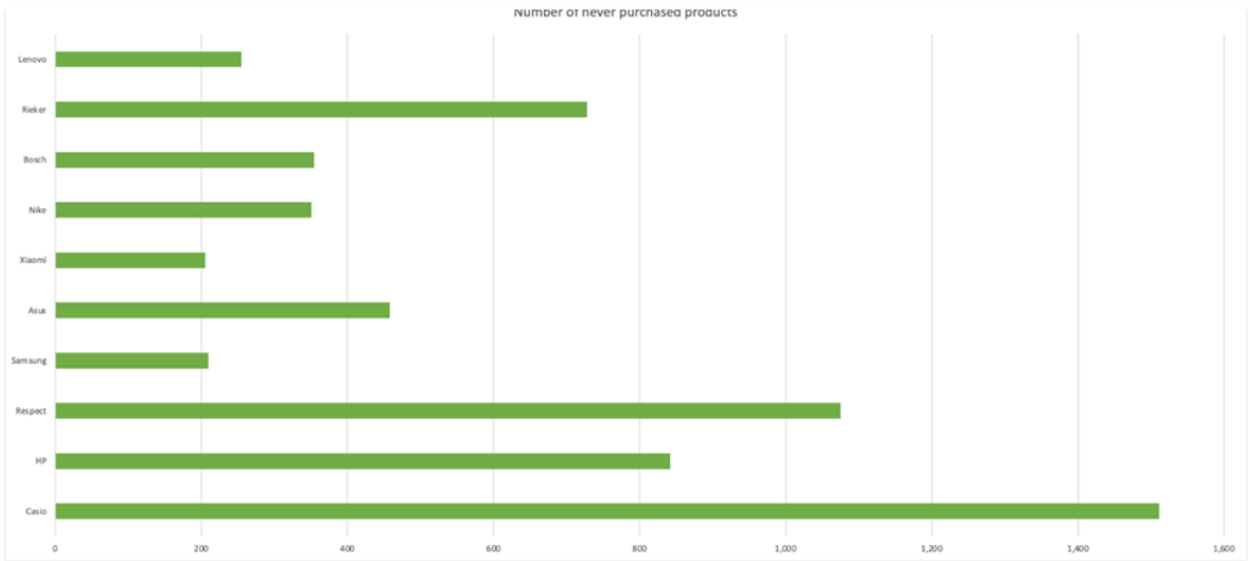
## Views, Purchases, In-Carts in October and November



## Sum of Sales in both October and November



Exit Rate - Most viewed brand but not purchased

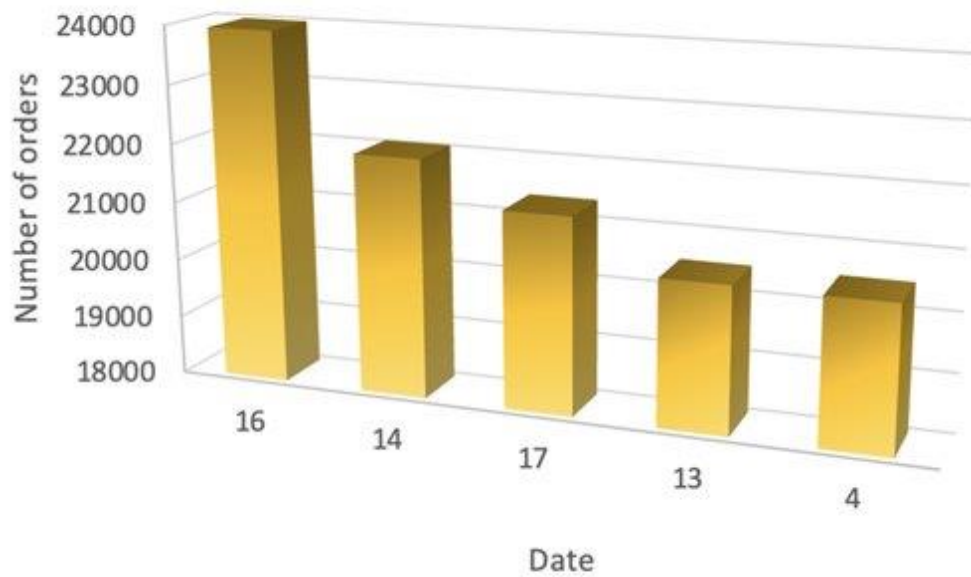


Top 5 hours with most purchases in November



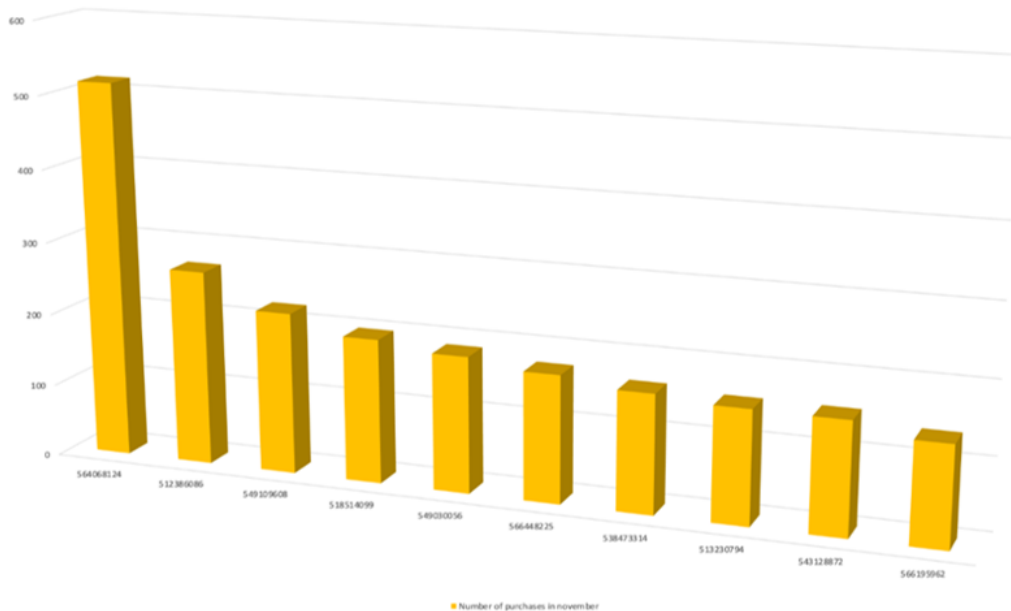
## Top 5 days with most purchases in October

Top 5 days where most purchases were made in October



## Top 10 Users who made the most purchases in November

Top 10 users by the number of purchases in november



## References

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1. URL of Data Source: [eCommerce behavior data from multi category store | Kaggle](#)
2. URL of your Github: <https://github.com/Lekha19202/E-commerce-customer-behaviour-uding-Hadoop.git>
3. URL of References: <https://sanyasachdeva1.github.io/Portfolio/files/Analysis%20of%20e-commerce%20behavior%20in%20Multi-Category%20Store.pdf>  
<https://stackoverflow.com/questions/51097895/hive-sql-find-most-popular-value-across-multiple-columns>