CIS5200 Term Project Tutorial

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Lab Tutorial

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Ecommerce Behavior Data from Multi Category Store

Objectives

In this hands-on lab, you will learn how to:

- Download dataset from the Kaggle website
- Using SCP upload the data to the Hadoop cluster
- Create Hive tables in HDFS using HiveQL
- Create HiveQL queries to manipulate and analyze the data
- Visualize the result in Excel, Power BI and Tableau

Platform Spec

- Cluster Version: Hadoop 3.1.2
- CPU Speed: 1995.309 MHz
- # of CPU cores: 4
- # of nodes: 3
- Total Memory Size: 390.7 GB

Dataset Details

• DATASET NAME: Ecommerce Behavior Data from Multi Category Store

• DATASET URL: https://www.kaggle.com/datasets/mkechinov/ecommerce-behavior-data-from-multi-category-store?select=2019-Oct.csv

• TOTAL SIZE: 15.83 GB

• MONTHS CONSIDERED: October and November

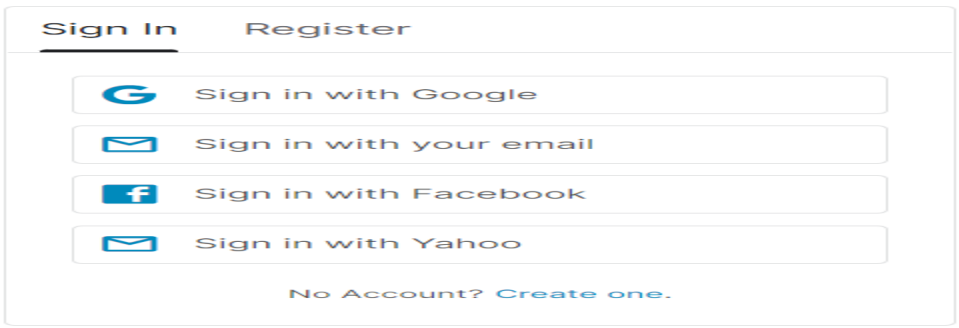
• NUMBER OF FILES: 2

• FILE FORMAT: CSV

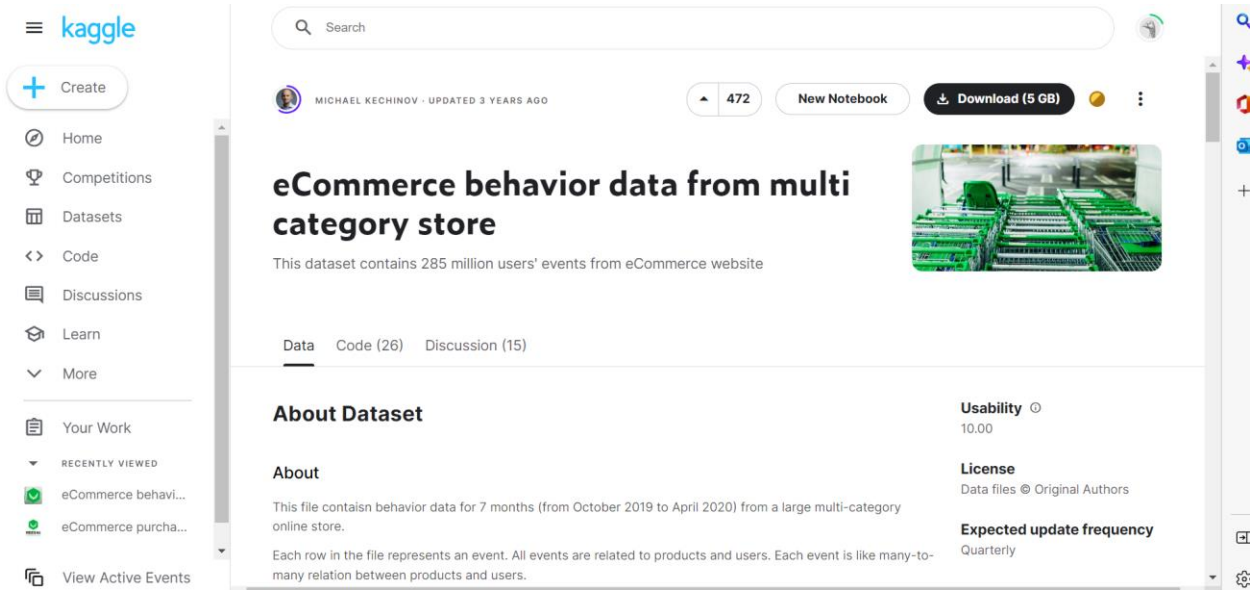
Step 1: Download the Dataset

This step is to get data manually. You need to remotely access your Oracle Cloud Big Data Compute Editions that you executed in your Oracle Cloud account using ssh using the information - ip address and connect command in beeline CLI

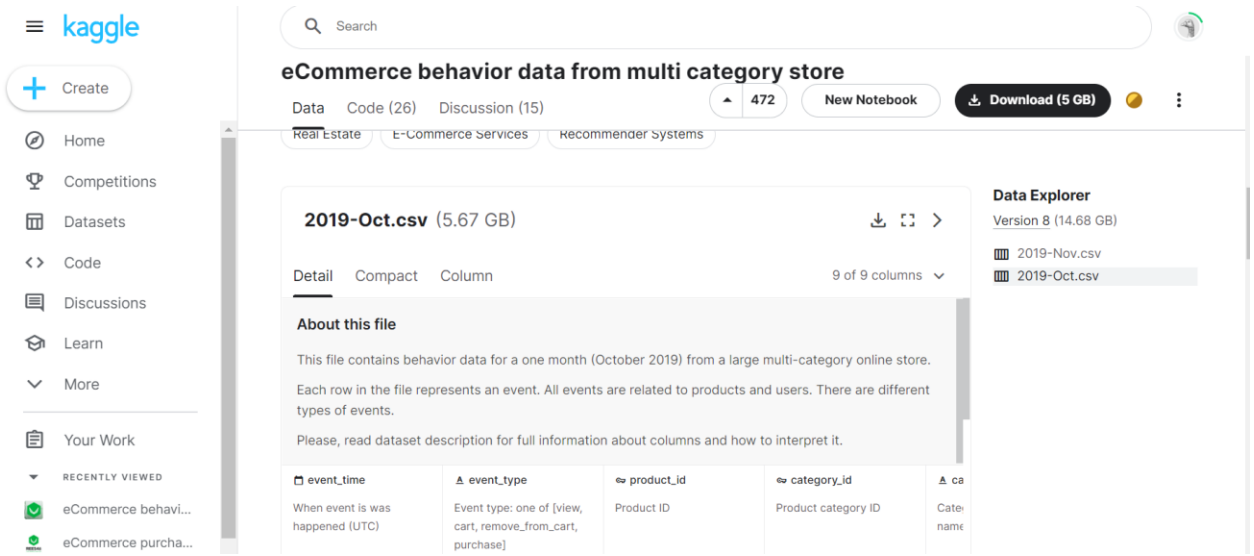
Ecommerce Behavior Data from Multi Category Store Dataset - Download Dataset to local machine from Kaggle Website, Sign in to Kaggle with any of the following Options.



Scroll down until you find the 2 csv files on right side.



Download 2019-Nov.csv and 2019-Oct.csv, You will see Two zip files in downloads of your Personal Computer



Extract the Zip files then you can find 2 csv files of October & November which should be uploaded in HDFS.

Step 2: Upload Files to Hadoop File System (HDFS)

Using SCP:

Open a command prompt session and from the directory of the extracted files in the previous step and perform the following commands:

scp /Users/lekhaajit/November.csv lajitku@144.24.14.145:/tmp
scp /Users/lekhaajit//October.csv lajitku@144.24.14.145:/tmp

Note: Use your own userid and server ip address.

Connect to server provided by the instructor.

You need to remotely access your server provided by the instructor using ssh. Your CalStateLA username(lajitku) should be a username/password to connect to the Hadoop cluster as follows:

Note: Do not forget to change lajitku with your username.

ssh lajitku@144.24.14.145

Create Directories and transfer the October and November files from tmp to ecommerce1 and ecommerce2 respectively.

Hdfs dfs -mkdir ecommerce1

Hdfs dfs -mkdir ecommerce2

Cd tmp/

hdfs dfs -put 2019-Oct.csv ecommerce_behavior1/

hdfs dfs -put 2019-Nov.csv ecommerce_behavior2/

Confirm files transferred using ls command.

Hdfs dfs -ls

```
-bash-4.2$ hdfs dfs -ls
Found 5 items
drwx------   - lajitku hdfs          0 2022-12-04 18:00 .Trash
drwxr-xrwx   - lajitku hdfs          0 2022-11-10 02:08 .hiveJars
drwxr-xr-x   - lajitku hdfs          0 2022-12-06 01:49 ecommerce1
drwxr-xr-x   - lajitku hdfs          0 2022-12-06 01:51 ecommerce2
drwxr-xr-x   - lajitku hdfs          0 2022-12-07 00:14 tmp
```

```
-bash-4.2$ hdfs dfs -ls /user/lajitku/ecommerce1
Found 1 items
-rw-r--r--   3 lajitku hdfs 6113997701 2022-12-06 01:49 /user/lajitku/ecommerce1/October.csv
```

```
-bash-4.2$ hdfs dfs -ls /user/lajitku/ecommerce2
Found 1 items
-rw-r--r--   3 lajitku hdfs 9720787703 2022-12-06 01:51 /user/lajitku/ecommerce2/November.csv
```

Step 3: Create Hive Tables

The following Hive statement creates an external table that allows Hive to query data stored in HDFS. External tables preserve the data in the original file format while allowing the Hive to perform queries against the data within the file.

The Hive statements below creates a new table, by describing the fields and the delimiter (Comma) between fields from the file.

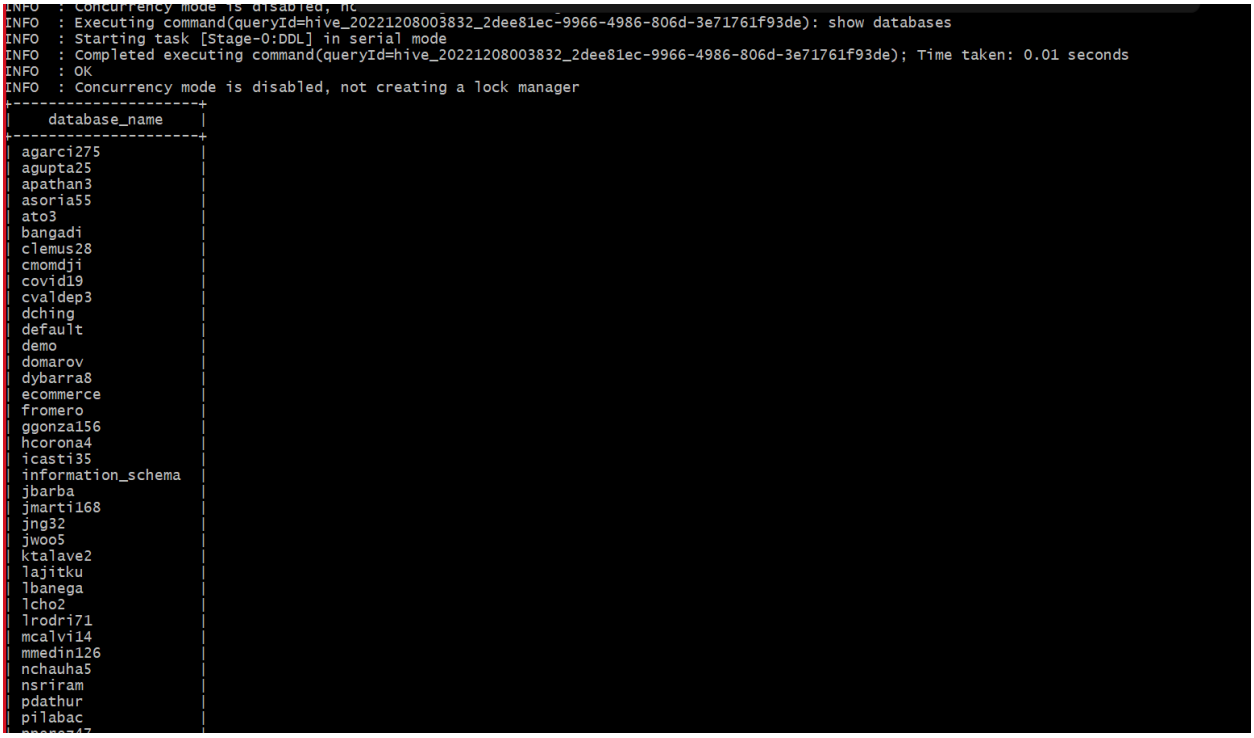
Now you have to open another terminal window and login into your account using ssh command.

Open beeline Command Line Interface using the following command to run hive queries. Beeline is for multiple users access to Hive Server 2 of a Hadoop cluster.

```
-bash-4.2$ beeline
```

Now you must create your database with your username to separate your tables from other users. For example, the user (lajitku) should run the following:

```
0: jdbc:hive2://bigdaiwn0.sub02180640120.trai> CREATE DATABASE IF NOT EXISTS lajitku;
0: jdbc:hive2://bigdaiwn0.sub02180640120.trai> show databases;
```




```
0: jdbc:hive2://bigdaiwn0.sub02180640120.trai> use lajitku;
```

Note: use your database name instead of lajitku

October month:

```
CREATE EXTERNAL TABLE IF NOT EXISTS Octuncleaned (
sno INT,
event_time STRING,
event_type STRING,
product_id INT,
category_id BIGINT,
category_code STRING,
brand STRING,
price DOUBLE,
user_id INT,
user_session STRING)
ROW FORMAT DELIMITED FIELDS TERMINATED BY ','
STORED AS TEXTFILE LOCATION '/user/lajitku/ecommerce1/'
TBLPROPERTIES ('skip.header.line.count'='1');
```

November month:

```
CREATE EXTERNAL TABLE IF NOT EXISTS Novuncleaned (
sno INT,
event_time STRING,
event_type STRING,
product_id INT,
category_id BIGINT,
category_code STRING,
brand STRING,
price DOUBLE,
user_id INT,
user_session STRING)
ROW FORMAT DELIMITED FIELDS TERMINATED BY ','
STORED AS TEXTFILE LOCATION '/user/lajitku/ecommerce2/'
TBLPROPERTIES ('skip.header.line.count'='1');
```

Data Cleaning and Creation of New Tables:

October month:

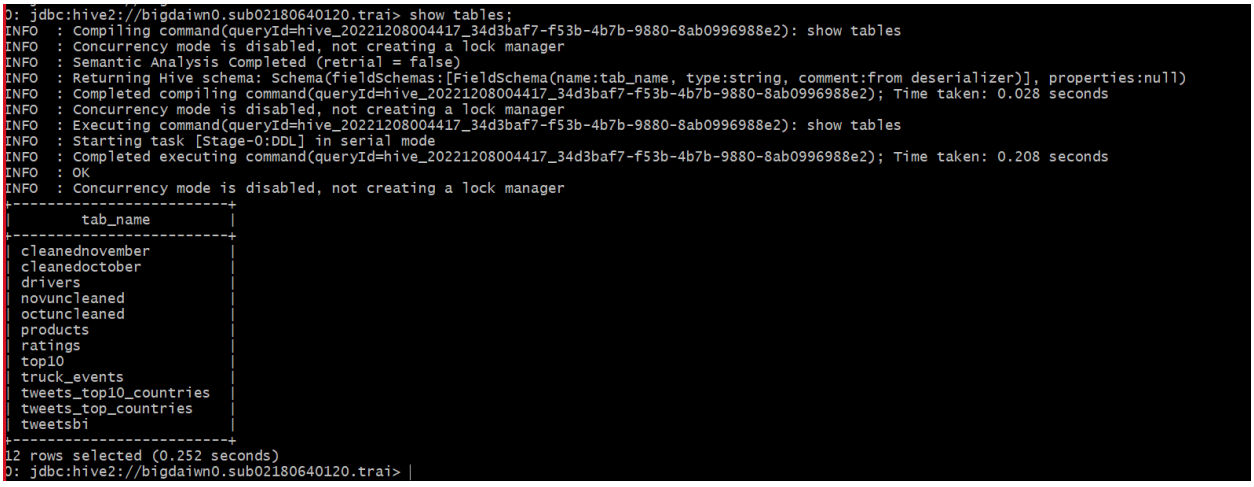
```
CREATE TABLE IF NOT EXISTS cleanedoctober
AS SELECT * from octuncleaned
where category_code not like "NULL" AND brand not like "NULL" AND user_session not like "NULL";
```

November month:

```
CREATE TABLE IF NOT EXISTS cleanednovember
AS SELECT * from novuncleaned
where category_code not like "NULL" AND brand not like "NULL" AND user_session not like "NULL";
```

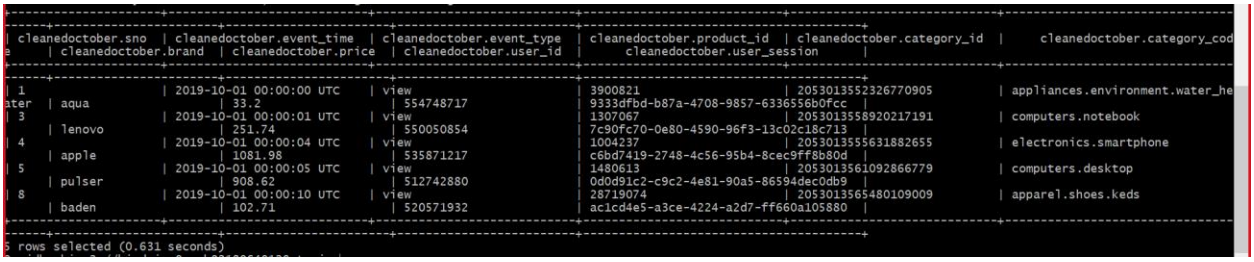
Confirm the Tables creation using Show Tables;

```
INFO  : Compiling command(queryId=hive_20221208004417_34d3baf7-f53b-4b7b-9880-
8ab0996988e2): show tables
```

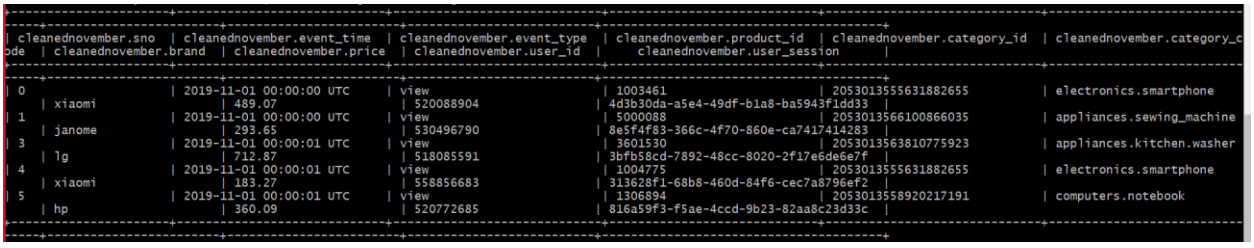


Confirm contents in table with the SELECT statement.

```
0: jdbc:hive2://bigdaiwn0.sub02180640120.trai> SELECT * from cleanedoctober limit 5;
```



```
0: jdbc:hive2://bigdaiwn0.sub02180640120.trai> SELECT * from cleanednovember limit 5;
```



Step 4: Create Hive Table Queries

The following Queries will help us to figure out the Visualization and analyze the Customer Behavior

Top 10 popular categories in October and November

October

select category_code, count(category_code) as count from cleanedoctober group by category_code order by count(category_code) desc limit 10;

category_code	count
electronics.smartphone	11485320
electronics.clocks	1132207
computers.notebook	1131269
electronics.video.tv	1112047
electronics.audio.headphone	1092952
appliances.kitchen.washer	860417
appliances.environment.vacuum	778587
appliances.kitchen.refrigerators	712119
apparel.shoes	604625
computers.desktop	403070

November
select category_code, count(category_code) as count from cleanednovember group by category_code order by count(category_code) desc limit 10;

category_code	count
electronics.smartphone	16353579
electronics.video.tv	2195118
computers.notebook	2164657
electronics.clocks	1811325
electronics.audio.headphone	1803893
apparel.shoes	1587667
appliances.environment.vacuum	1510004
appliances.kitchen.washer	1389808
appliances.kitchen.refrigerators	1149533
computers.desktop	647867

Top 10 Least popular categories in October and November

October
select category_code, count(category_code) as count from cleanedoctober group by category_code order by count(category_code) limit 10;

category_code	count
country_yard.furniture.bench	190
construction.tools.soldering	201
auto.accessories.anti_freeze	296
apparel.belt	370
apparel.shorts	423
apparel.jacket	436
apparel.skirt	685
country_yard.furniture.hammok	1214
apparel.shoes.step_ins	1326
apparel.shoes.espadrilles	1398

November
select category_code, count(category_code) as count from cleanednovember group by category_code order by count(category_code) limit 10;

category_code	count
apparel.jacket	1
country_yard.furniture.bench	2
appliances.kitchen.fryer	105
construction.tools.screw	157
apparel.shorts	447
apparel.shoes.espadrilles	1412
country_yard.furniture.hammok	1589
construction.tools.soldering	1774
apparel.shoes.step_ins	1776
apparel.belt	1955

Top 10 purchased categories and their sales count and average price in October and November.

October
select category_code as category_name, count(category_code) as count, cast(sum(price) as bigint) as sales, avg(price) as average_price from cleanedoctober where event_type like 'purchase' group by category_code order by count(category_code) desc limit 10;

category_name	count	sales	average_price
electronics.smartphone	337575	156745645	464.32835944604443
electronics.audio.headphone	30439	3537007	116.19986727554131
electronics.video.tv	21548	8416411	390.5889845925363
electronics.clocks	16647	4648698	279.25141887427515
appliances.kitchen.washer	16059	4638860	288.86357120617663
computers.notebook	15547	8948500	575.5773165240855
appliances.environment.vacuum	12218	1708631	139.84539286298966
appliances.kitchen.refrigerators	8871	3268251	368.41970014654663
electronics.tablet	5599	1609957	287.5436881585982
electronics.telephone	3733	126609	33.91627645325482

November

select category_code as category_name, count(category_code) as count, cast(sum(price) as bigint) as sales, avg(price) as average_price from cleanednovember where event_type like 'purchase' group by category_code order by count(category_code) desc limit 10;

category_name	count	sales	average_price
electronics.smartphone	382492	177747817	464.7098962070141
electronics.audio.headphone	40742	5664176	139.02548647588023
electronics.video.tv	30178	12430585	411.90886109085903
electronics.clocks	21426	6261585	292.24238168580564
appliances.kitchen.washer	19680	5786011	294.0046702235795
computers.notebook	18323	10614351	579.2911220869877
appliances.environment.vacuum	18122	2757834	152.18159143582253
appliances.kitchen.refrigerators	10420	4088907	392.4095969289827
apparel.shoes	8768	767080	87.4864016879559
electronics.tablet	6123	1519396	248.14576351461776

Top 10 popular brands October and November

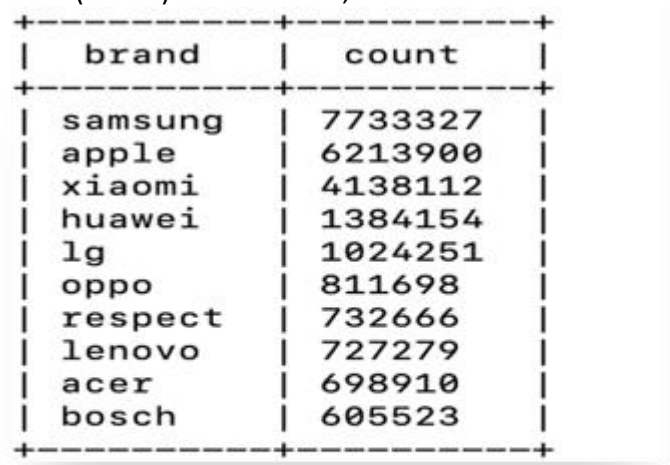
October

select brand, count(brand) as count from cleanedoctober group by brand order by count(brand) desc limit 10;

brand	count
samsung	5158902
apple	4092652
xiaomi	2697644
huawei	1092346
lg	508999
oppo	482887
acer	428081
lenovo	337970
bosch	329835
hp	295026

November

select brand, count(brand) as count from cleanednovember group by brand order by count(brand) desc limit 10;



brand	count
samsung	7733327
apple	6213900
xiaomi	4138112
huawei	1384154
lg	1024251
oppo	811698
respect	732666
lenovo	727279
acer	698910
bosch	605523

Top 10 Purchased Brands of October and November

October

select brand, count(brand) as count, cast(sum(price) as bigint) as sales, avg(price) as average_price from cleanedoctober where event_type like 'purchase' group by brand order by count(brand) desc limit 10;

brand	count	sales	average_price
samsung	171706	46350825	269.9429601761183
apple	142577	111189822	779.8580576811813
xiaomi	46595	8869391	190.35071702971942
huawei	23294	4872029	209.15384219112144
oppo	10891	2412959	221.55539068956136
lg	7831	3225784	411.92498276081864
acer	6882	3576719	519.720941586754
elenberg	5435	244570	44.99914075437048
indesit	5023	1249809	248.81727652797156
artel	4717	807799	171.25283230866924

November

select brand, count(brand) as count, cast(sum(price) as bigint) as sales, avg(price) as average_price from cleanednovember where event_type like 'purchase' group by brand order by count(brand) desc limit 10;

brand	count	sales	average_price
samsung	198670	54790697	275.78747470683527
apple	165681	127490496	769.4937659116308
xiaomi	57909	10874049	187.7782249736615
huawei	23466	4768995	203.23002769965083
oppo	15080	3488540	231.3355941644597
lg	11828	5029641	425.2317923571167
artel	7269	1329815	182.94340074288164
lenovo	6546	2698104	412.17599450045907
acer	6402	3347306	522.8532536707261
bosch	5718	1276557	223.25236271423637

Top 10 Least Purchased Brands of October and November

October

select brand, count(brand) as count, cast(sum(price) as bigint) as sales, avg(price) as average_price from cleanedoctober where event_type like 'purchase' group by brand order by count(brand) limit 10;

brand	count	sales	average_price
besafe	1	171	171.18
roborock	1	483	483.67
remix	1	75	75.97
evgo	1	118	118.9
cameron	1	14	14.59
kress	1	42	42.03
listvig	1	184	184.05
zinc	1	24	24.41
homeart	1	26	26.9
ferre	1	100	100.07

November
select brand, count(brand) as count, cast(sum(price) as bigint) as sales, avg(price) as average_price from cleanednovember where event_type like 'purchase' group by brand order by count(brand) limit 10;

brand	count	sales	average_price
ava	1	66	66.75
fisherprice	1	56	56.37
claudebernard	1	162	162.17
elbasco	1	4	4.14
heco	1	150	150.37
vasden	1	51	51.48
tamron	1	1474	1474.02
sabi	1	13	13.9
joker	1	97	97.81
brevi	1	69	69.5

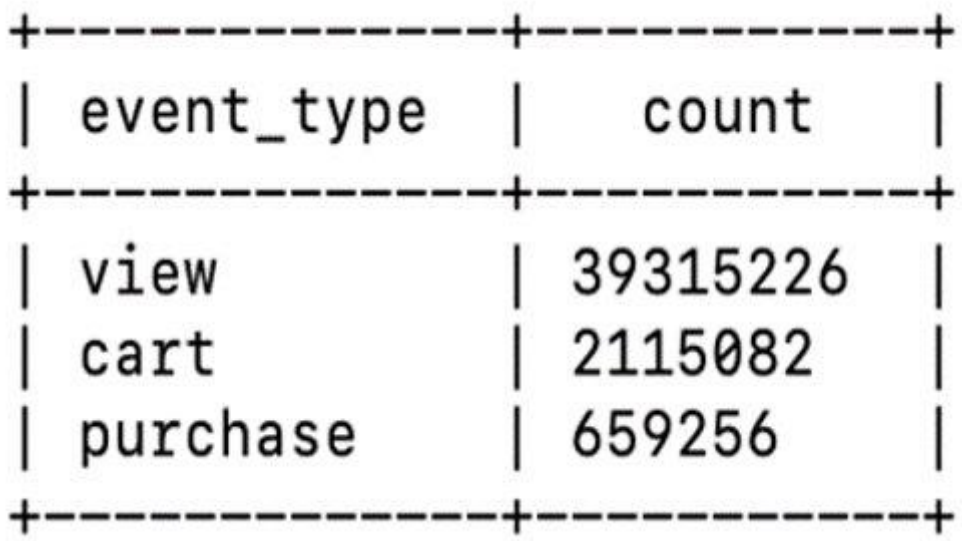
Views, Purchases, In-Carts in October and November

October
select event_type, count(event_type) as count from cleanedoctober group by event_type;

event_type	count
view	25201706
purchase	549507
cart	809407

November

select event_type, count(event_type) as count from cleanednovember group by event_type;

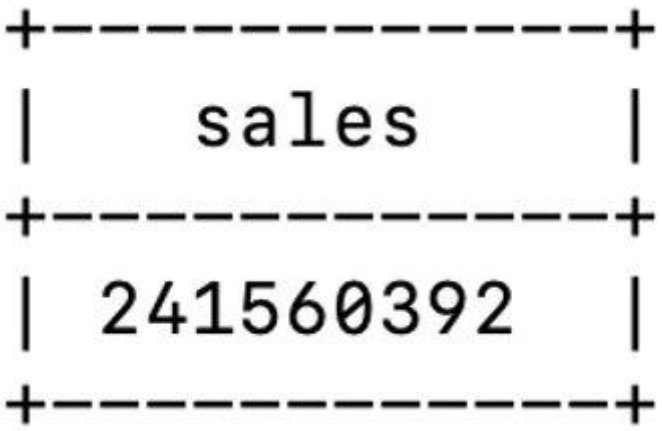


event_type	count
view	39315226
cart	2115082
purchase	659256

Sum of Sales in both October and November

October

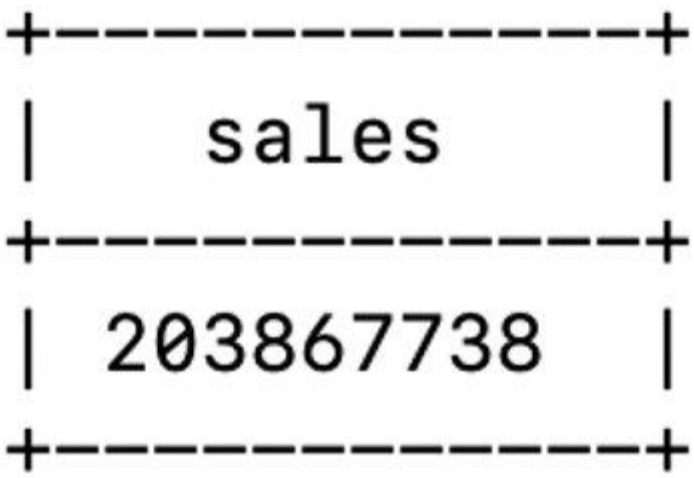
select cast(sum(price) as bigint) as sales from cleanedoctober where event_type like 'purchase’;



sales
241560392

November

select cast(sum(price) as bigint) as sales from cleanednovember where event_type like 'purchase';



Exit rate- Most viewed brand but not purchased
select brand, count(distinct product_id) as count from cleanedoctober where event_type = 'view' and product_id NOT IN (select product_id from cleanedoctober where event_type = 'purchase') group by brand order by count(product_id) desc limit 10;

brand	count
casio	1511
hp	842
respect	1075
samsung	210
asus	458
xiaomi	205
nike	351
bosch	354
rieker	728
lenovo	255

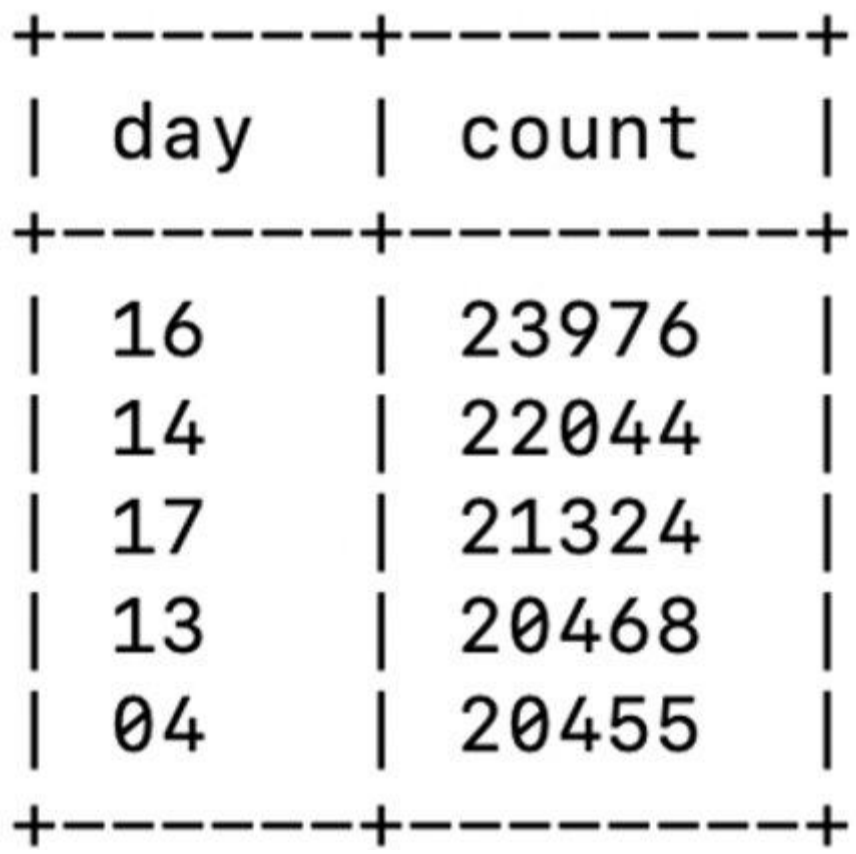
Top 5 hours with most purchases in November

Select substr(event_time, 12, 2) as hour, count(substr(event_time, 12, 2)) as count from cleanednovember where event_type like 'purchase' group by substr(event_time, 12, 2) order by count(substr(event_time, 12, 2)) desc limit 5;

hour	count
09	41622
08	41325
07	39874
10	39015
06	38467

Top 5 days with most purchases in October

Select substr(event_time, 9, 2) as day, count(substr(event_time, 9, 2)) as count from cleanedoctober where event_type = 'purchase' group by substr(event_time, 9, 2) order by count(substr(event_time, 9, 2)) desc limit 5;



day	count
16	23976
14	22044
17	21324
13	20468
04	20455

Top 10 Users who made the most purchases in November

select user_id, count(user_id) as count from cleanednovember where event_type = 'purchase' group by user_id order by count(user_id) limit 10;

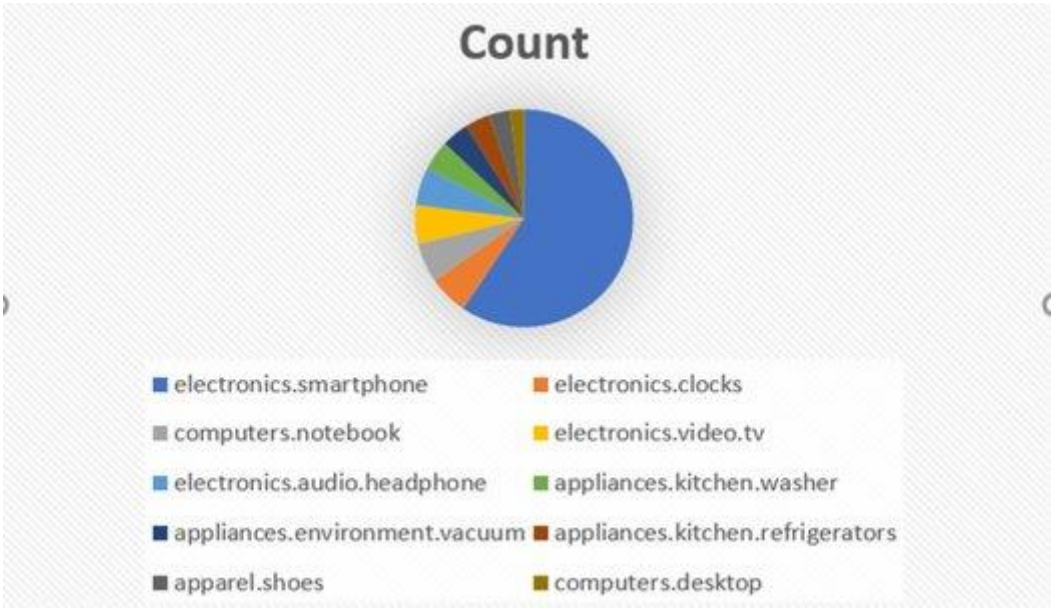
user_id	count
564068124	516
512386086	268
549109608	222
518514099	198
549030056	187
566448225	175
538473314	163
513230794	156
543128872	155
566195962	138

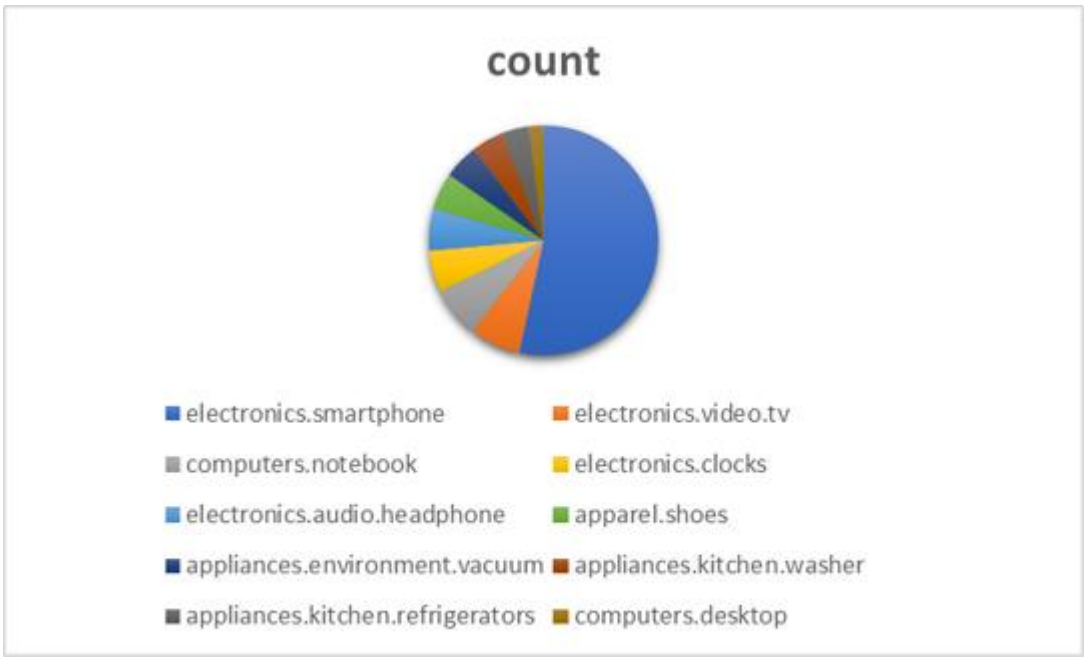
Step 5: Visualization

This step is to show the Visualization for the above Queries.

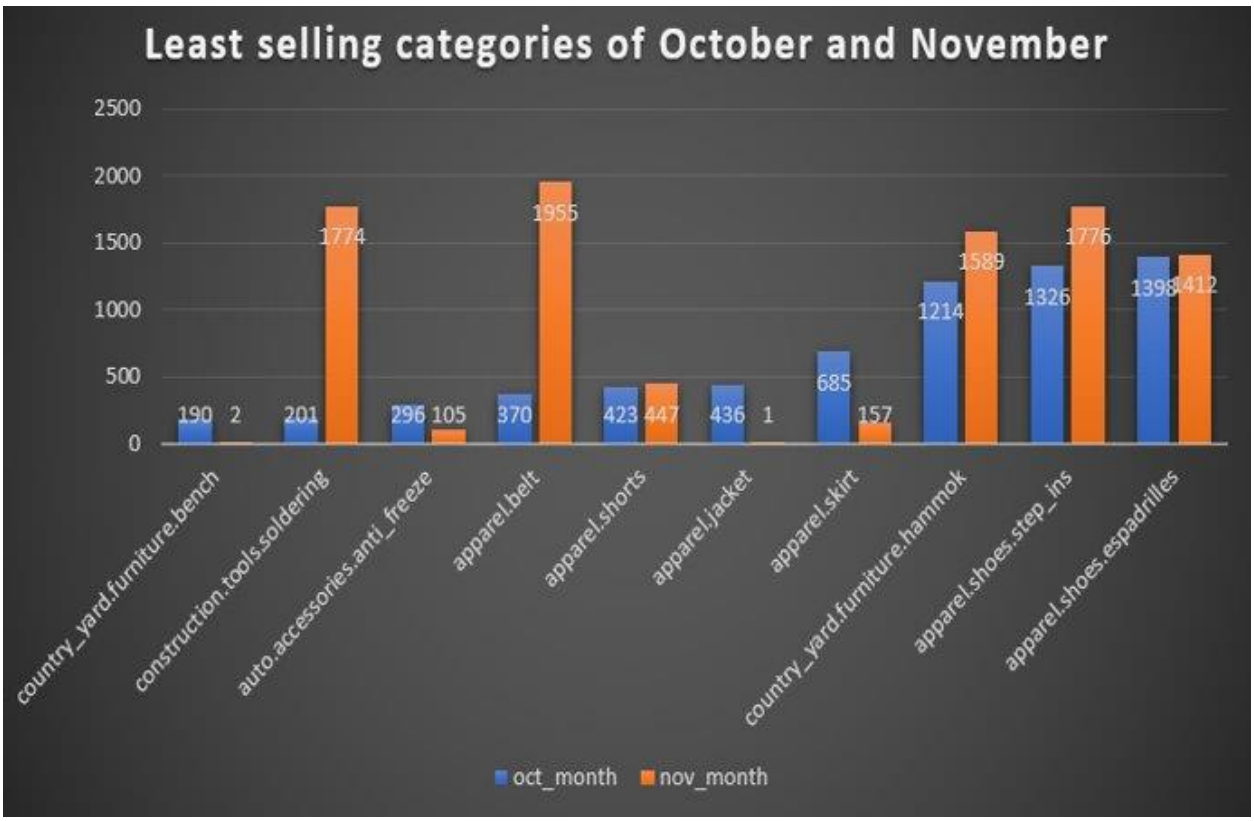
To visualize results on Graphs, convert csv file to excel and click on Graphs button under insert tab.

Top 10 Popular categories in October and November

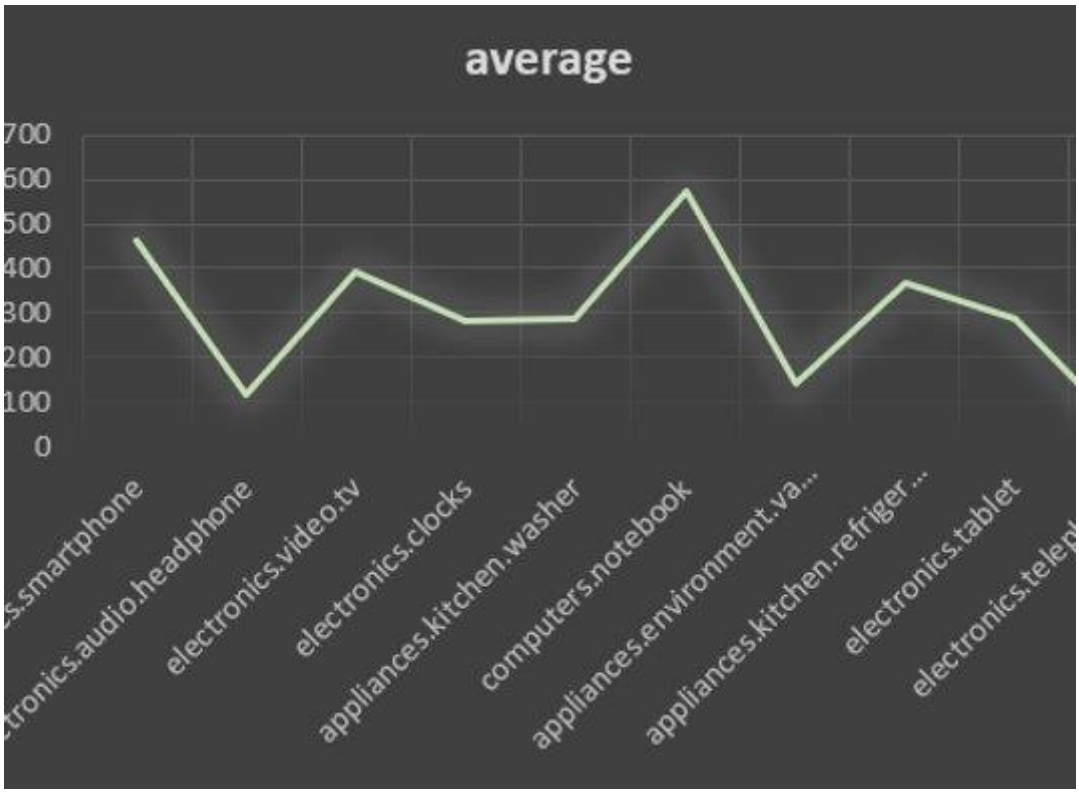


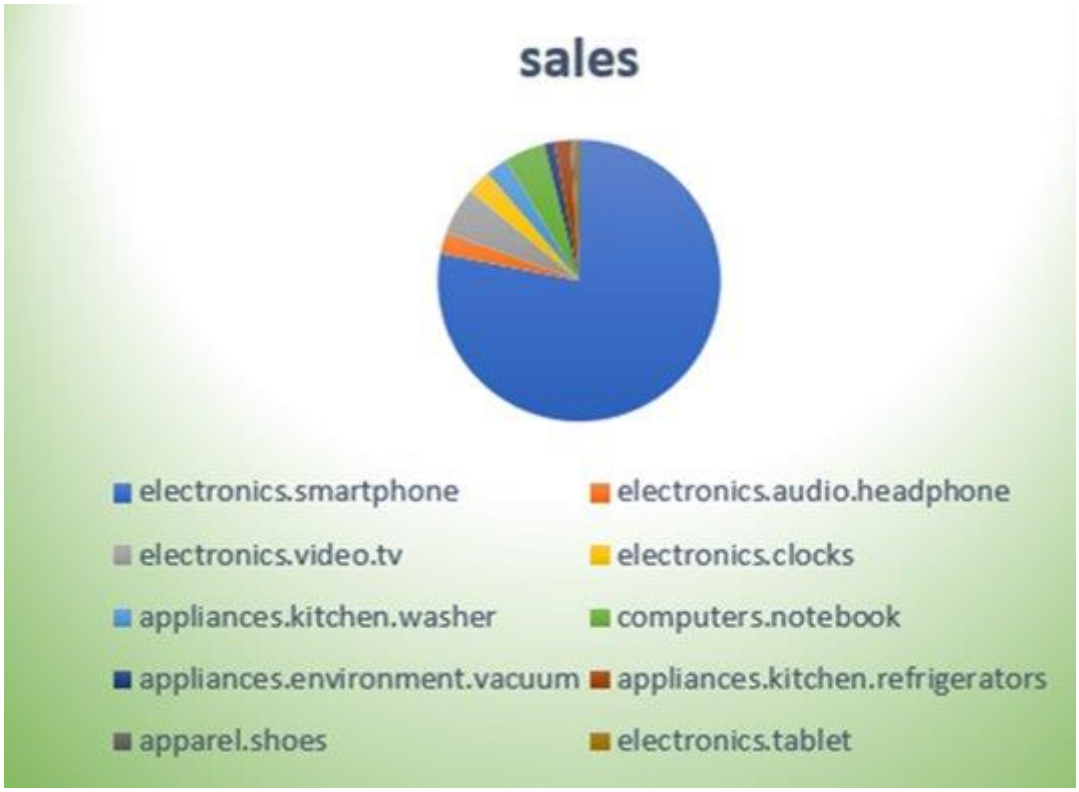


Top 10 Least popular categories in October and November

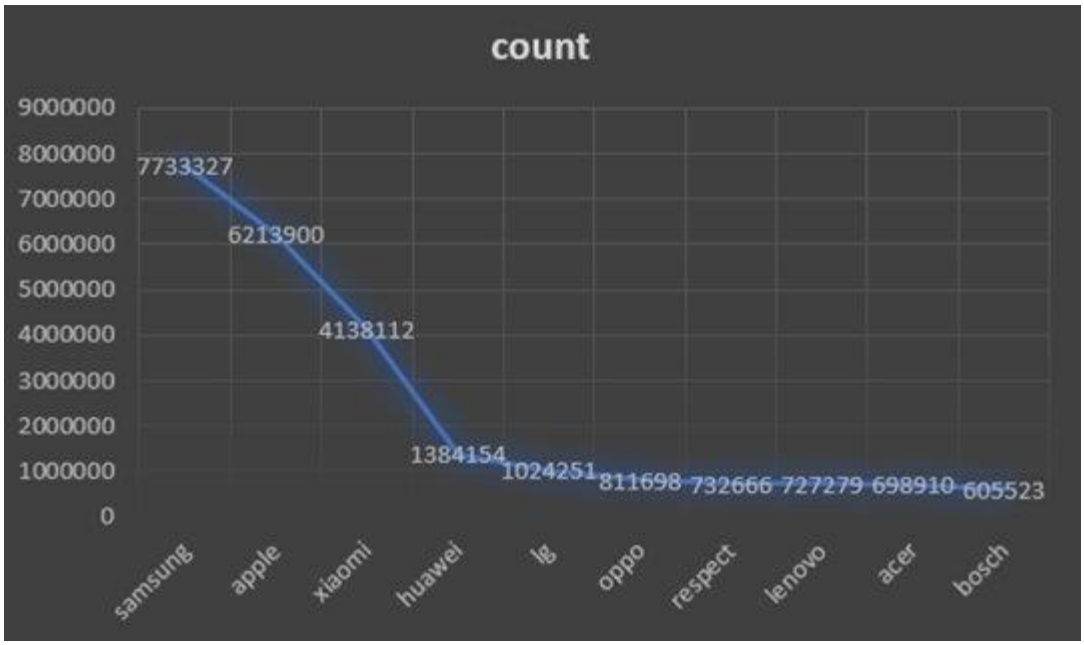


Top 10 purchased categories, sales count and average price in October and November.



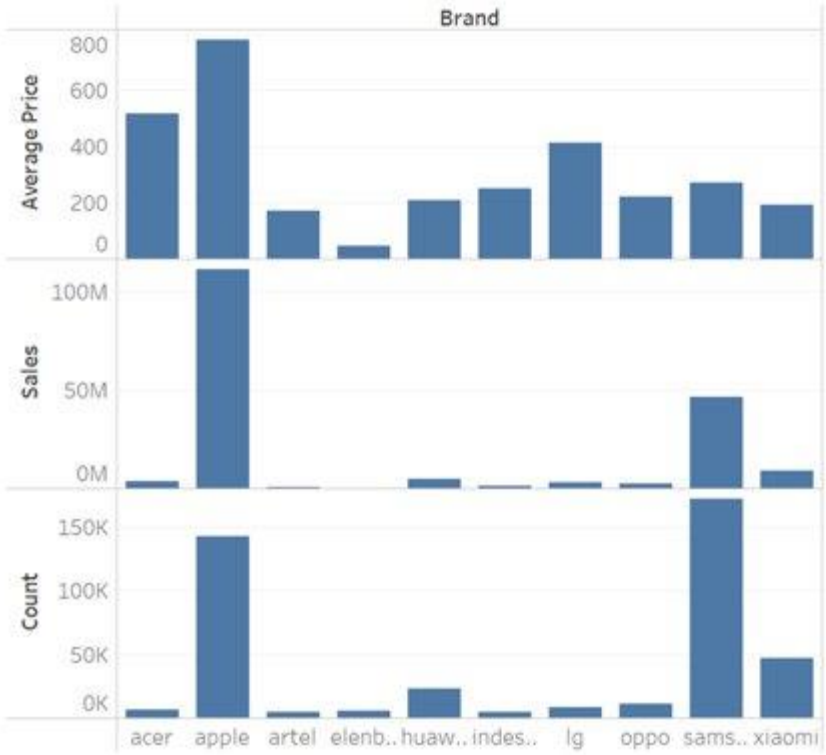


Top 10 popular brands October and November

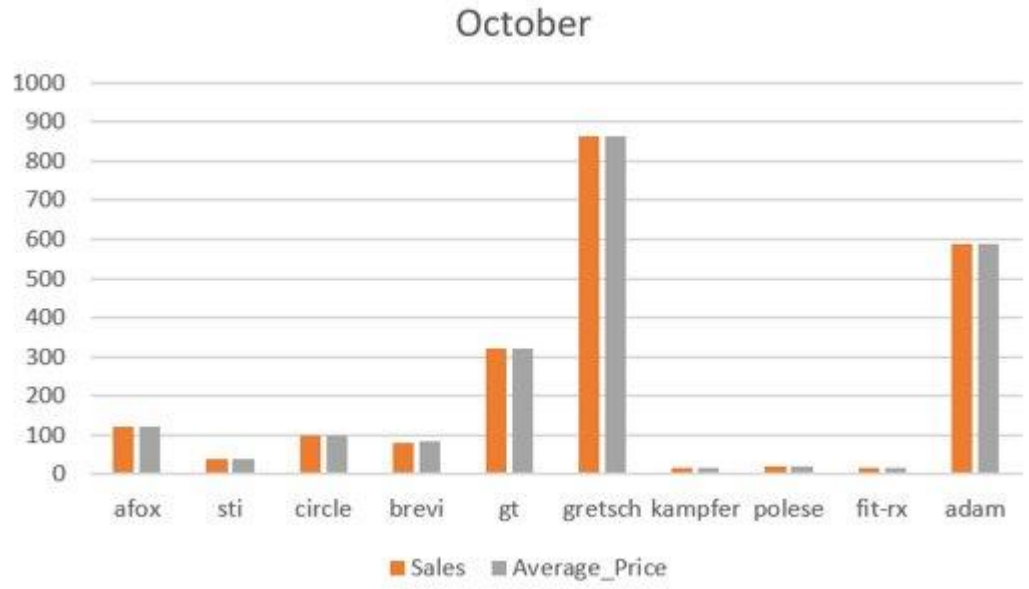


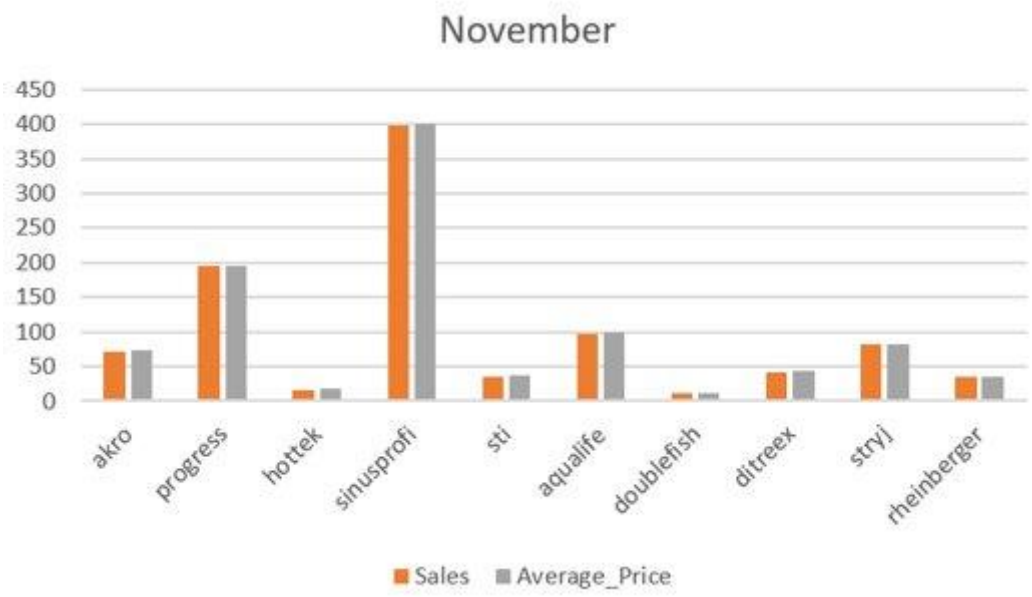
Top 10 Purchased Brands of October and November

Top Selling Brands, Total Sales and Average Price of October

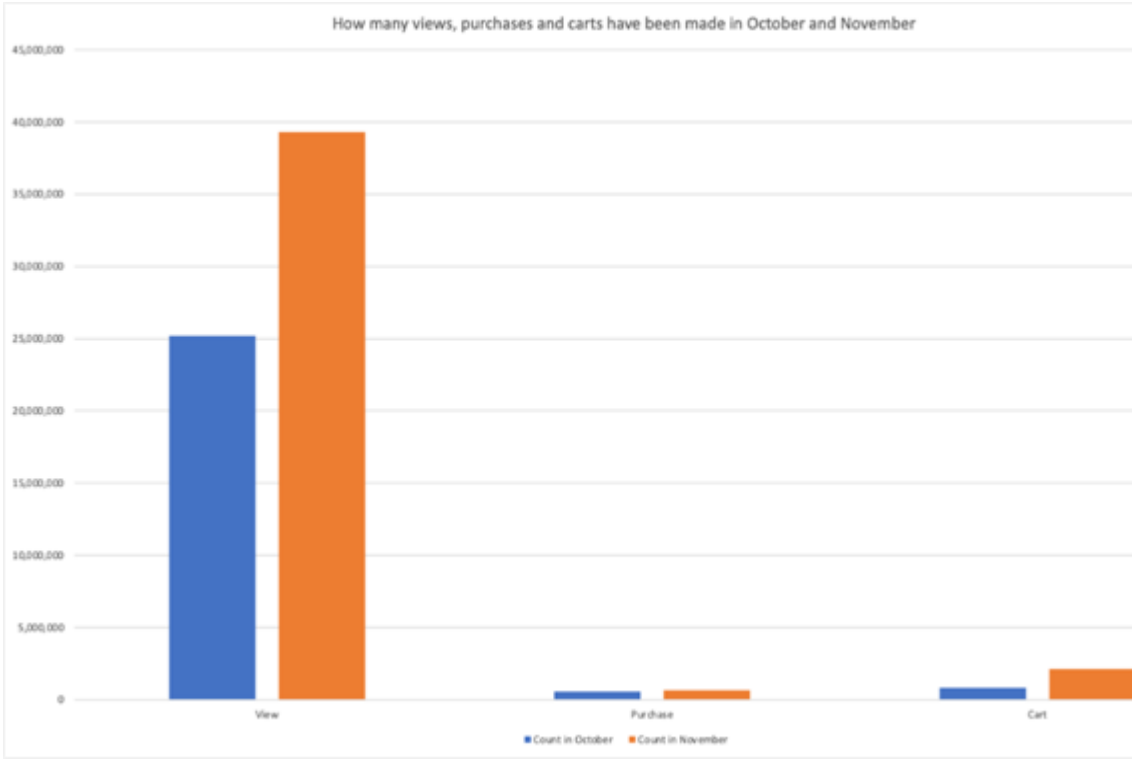


Top 10 Least Purchased Brands of October and November

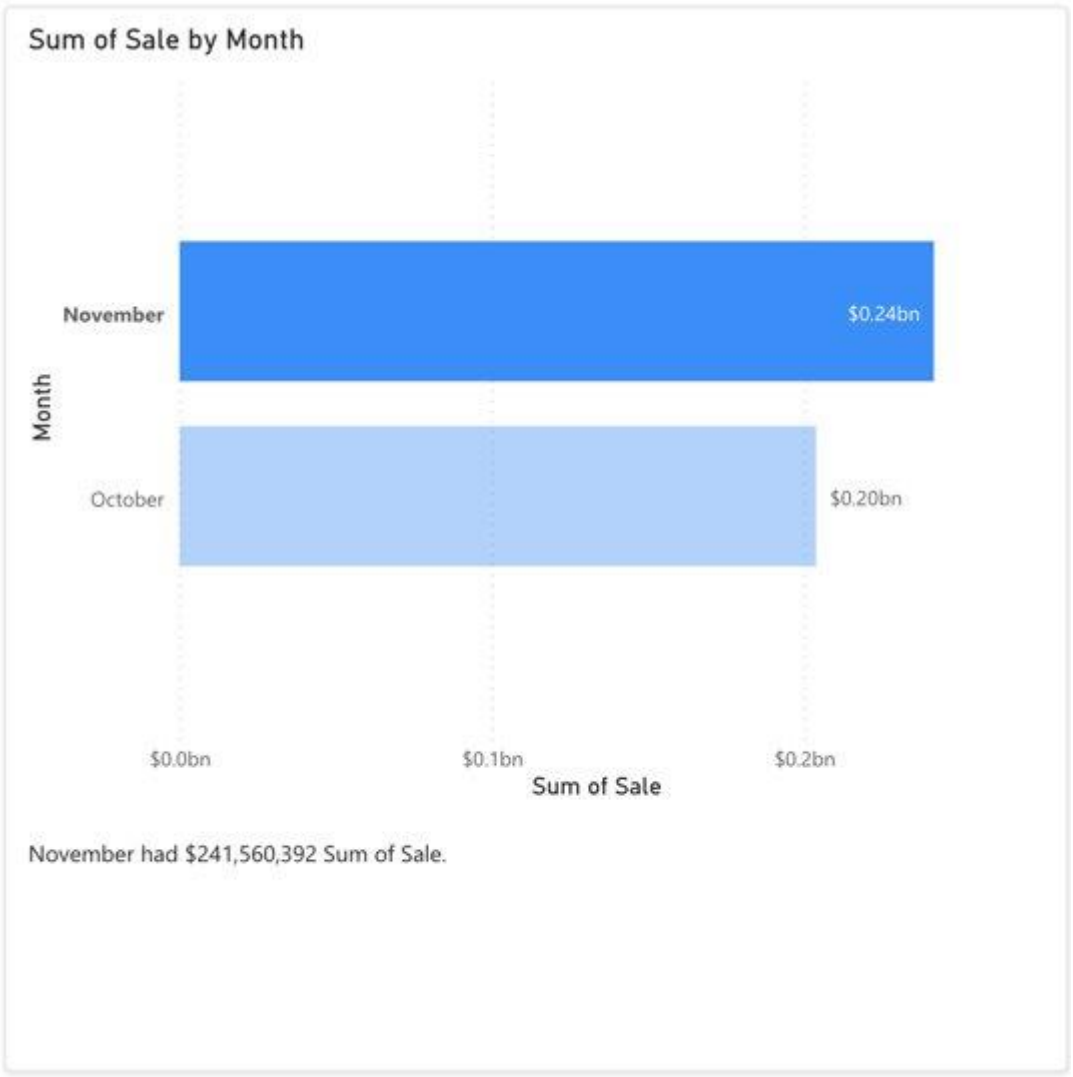




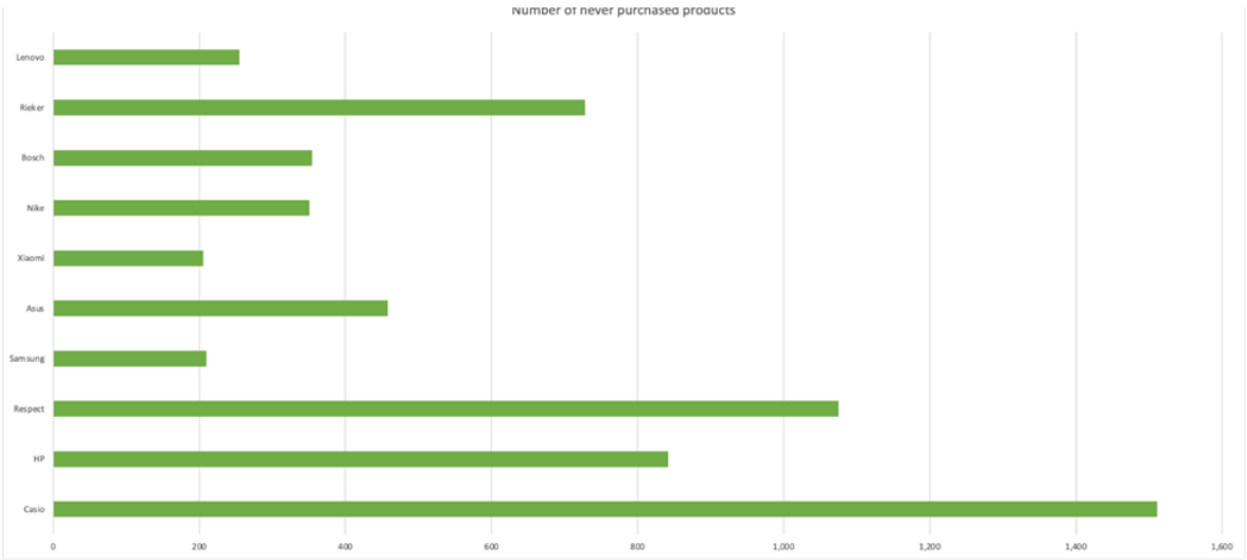
Views, Purchases, In-Carts in October and November



Sum of Sales in both October and November

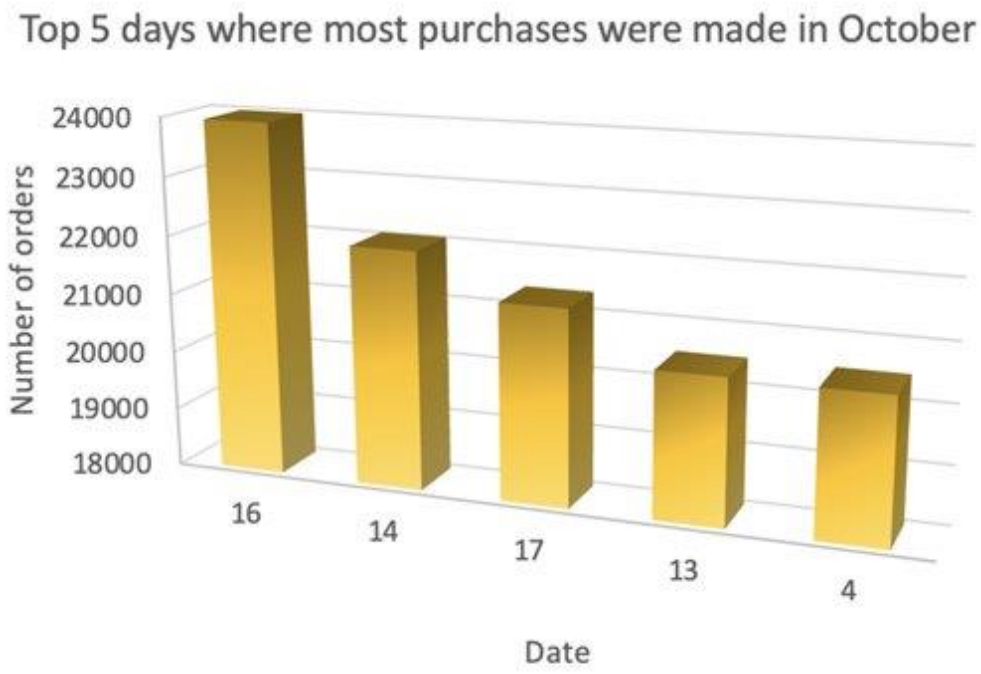


Exit Rate - Most viewed brand but not purchased

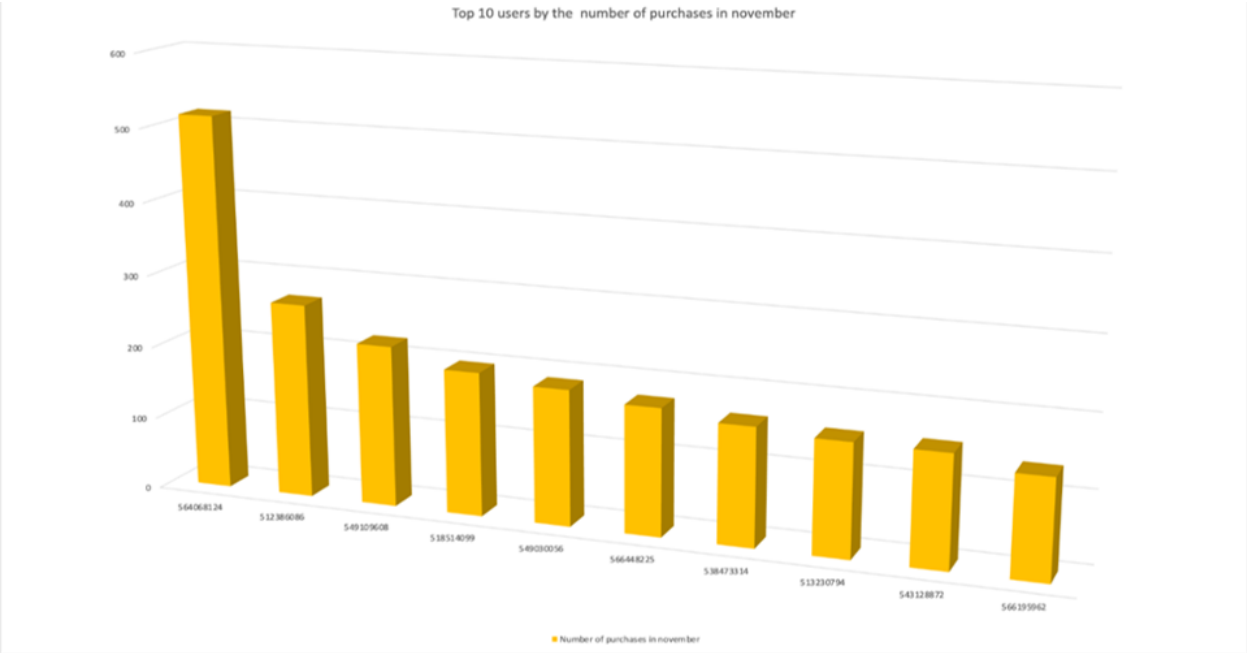


Top 5 hours with most purchases in November

Top 5 days with most purchases in October



Top 10 Users who made the most purchases in November



References

1. URL of Data Source: eCommerce behavior data from multi category store | Kaggle
2. URL of your Github: https://github.com/Lekha19202/E-commerce-customer-behaviour-uding-Hadoop.git
3. URL of References: https://sanyasachdeva1.github.io/Portfolio/files/Analysis%20of%20e-commerce%20behavior%20in%20Multi-Category%20Store.pdf

   https://stackoverflow.com/questions/51097895/hive-sql-find-most-popular-value-across-multiple-columns