Nawal Mahmoud

Information technology engineer

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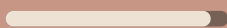**Address**
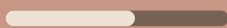El Shorouk City, Cairo

Status
Single

Bithday
1 / 10 / 1999

Language

Arabic

English

My Skills

- quick learner
- creativity
- Punctuality
- good communication
- teamwork
- Organizer
- HTML / CSS / C#
- Microsoft office

Profile

I specialize in information technology and networks, I have dealt with many programming languages for websites and applications and I have experience in information technology. I hope to join your group because I have the ability and skill to work under pressure and work hard in a team and I can make a change and add value to the employer as well as advance in my career , especially in the field of information technology.

Education

2018 - 2022

El Shorouk Academy

- Bachelor's degree Management Information Systems

2016 - 2017

Khalid bin Walid School

- Graduated from high school

Experience

Junior IT Engineer

2022 - now

company

Functional tasks

- Work with end users, and solve their software and hardware issues in an efficient manner
- Manage administrative server functions, including backups, upgrades, recovery, disk space management
- Monitor business applications via remote desktop
- Identify root causes of technical errors and implement quick solutions
- Great background in troubleshooting simple and complex technical applications
- Familiar with IT assistance procedures in LANs, routers, peer-to-peer file sharing, connection to remote desktop servers, TCP/IP networks, and more