

Perk™

USER MANUAL

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Contact Info:

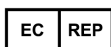
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INTRODUCTION

Congratulations on purchasing Perk™, the next generation of skincare. As the world's first hybrid facial, the Perk™ system:

- › Loosens dirt, oil and dead skin cells from the surface of skin through operator-controlled gentle exfoliation.
- › Cleanses the skin by flushing and suctioning away those impurities.
- › Applies nourishing skin solutions for healthy looking skin

Thanks to the patented roller ball application, the treatment is quick, refreshing, and non-irritating, leaving beautiful clean skin. You can have the utmost confidence in this hybrid skin system manufactured in the USA by Edge Systems LLC.

This beauty device is intended to be used by trained skincare professionals at a commercial establishment, such as a salon, spa, beauty store, or other aesthetic practices. It is not intended to be used at a residential setting by untrained consumers.

SYSTEM SPECIFICATIONS:

1. Model P/N 70401
2. Device Type: Beauty Device
3. Unit Size: 12" (H) x 8" (W) x 7" (D)
4. Unit Weight: 20.5 lbs.
5. Electrical: 12 VDC (powered from a universal power supply – included, power supply is specified as part of this equipment.)

ENVIRONMENTAL CONDITIONS FOR OPERATION, SHIPPING AND STORAGE:

1. Temperature: 10° to 40° C
2. Relative Humidity: 30 to 75% RH
3. Atmospheric Pressure: 700 to 1060 hPa

APPLICABLE COUNCIL DIRECTIVES:

- Electromagnetic Compatibility (EMC) Directive 2014/30/EU
- General Product Safety Directive (GPSD) 2001/95/EC
- RoHS Directive 2011/65/EU

STANDARDS TO WHICH CONFORMITY IS DECLARED:

SAFETY: IEC 60335-2-23:2003 used in conjunction with IEC 60335-1:2001+A1:2004
EN 60335-2-23:2003 used in conjunction with 60335-1:2002

EMC: EN 61000-6-3:2007+A1:2011
EN 61000-6-1:2007



SAFETY INFORMATION

PRODUCT MARKING SYMBOLS

SYMBOL	DESCRIPTION
	Attention: Refer to accompanying documentation.
	Separate collection for electronic.
	Operating Instructions
	OFF (Power)
	ON (Power)
	STANDBY (Power)
	Connect to supply mains with protective earth (ground)

CAUTION AND MARKING SYMBOLS


SYMBOL	DESCRIPTION
	Direct Current
	Keep dry
 WARNING	Calls attention to a procedure, practice, or condition that could possibly cause bodily injury or death.
 CAUTION	Calls attention to a procedure, practice, or condition that could possibly cause damage to equipment or permanent loss of data.
	Single use only.
	Manufactured by


SAFETY GUIDELINES

1. Ensure that all operators of the Perk™ System are trained and licensed as required by the state or country. Do not operate the unit before being trained. For any questions regarding training, call your salesperson or HydraFacial UK.
2. Be sure to read the User Guide thoroughly before setting up the system. If you experience mechanical and/or electrical difficulties with your unit, call HydraFacial UK Service Department on 01788 577 254.
3. Always use a clean vial tip included with each vial kit for each procedure. The Perk™ tips are for single use only, per individual. Use for more than one procedure may result in cross contamination.
4. Reusing contaminated skin solution can cause harm to the client and will void all warranties.
5. Skin solutions should not exceed the "Use By" date indicated on the vial. Should any products (skin solutions) settle, please contact HydraFacial UK.
6. In the event that a client experiences irritation, discontinue the treatment and rinse skin with cool water.
7. Always conduct a client consultation (see Appendix I) to determine if the client is a candidate for the procedure. Follow contraindication list as pre-determination for procedure.
8. Always begin procedure conservatively. Follow recommended protocols and contraindications for skin type. Each client's skin condition and sensitivity are different and suggested settings will vary for each client. Perform a sensitivity test on the neck by the earlobe and increase or decrease the vacuum level as required. Skin conditions requiring more aggressive vacuum settings are at operator's discretion.
9. Do not work on sensitive areas such as the eyelids. Eyelids should be closed at all times during the procedure and covered with protective eyewear or damp cotton pads. Sterile eye rinse solution should be available at all times to rinse the eyes. Removing contact lenses prior to procedure is recommended.
10. Do not work over open lesion/wound; doing so could result in skin infection. The client should have a minimum sunscreen SPF 30 applied after the procedure and should use sunscreen on an ongoing basis.
11. Empty the waste container after each service according to your waste handling protocol. Follow the system cleaning instructions in this guide to clean your machine after each procedure.
12. Only Edge Systems skin solutions should be used. Use of other, non-approved skin solutions will void the warranty and clog the machine. Always use solution when performing treatment.

SAFETY GUIDELINES (CONTINUED)


13. It is strongly recommended NOT to use or store the unit in a steamy room.
Keep water away from electrical components.
14. To avoid risk of electric shock, do not disassemble the unit. The unit is not user serviceable.

 **WARNING:** Do not position the equipment in such a way to make it difficult to operate the disconnection device when an appliance coupler or separable plug is used as isolation.


 **WARNING:** Unauthorised user modifications will void warranty. HydraFacial UK will not be responsible for any injuries sustained due to unauthorised equipment modifications or use of parts not specified by Edge Systems LLC. Equipment returned to HydraFacial UK with unsafe modifications will be returned to their original operating condition at the customer's expense.

 **WARNING:** Equipment not suitable for use in the presence of a flammable anesthetics mixture with air or with Oxygen or Nitrous Oxide.

 **CAUTION:** Equipment is designed for use in Hospitals, Clinics, Doctor's offices and qualified beauty salons. If there is potential electromagnetic interference with other equipment or devices, increase distance between them. Also note contraindications of clients with pacemaker type devices.

 **CAUTION:** This equipment has been designed and determined to be compliant with regulatory agency limits for EMI. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference, which can be determined by turning the equipment off and on, the interference can be possibly corrected by one or more of the following measures:

- › Relocate the equipment with respect to the receiver.
- › Move the equipment away from the receiver.
- › Plug the equipment into a different electrical outlet so that the equipment and receiver are on different branch circuits.

 **CAUTION:** To prevent electric shock, do not remove the instrument cover. There are no user serviceable parts inside. Routine maintenance or cleaning of internal parts is not necessary. Avoid the use of cleaning agents or chemicals on the instrument. Some chemicals may damage plastic parts or lettering. Any external cleaning should be done with a clean, dry or slightly damp cloth. Any replacement cables and parts should be acquired directly from HydraFacial UK.



CAUTION: All electronic repairs and computer battery replacements should not be attempted by user, but referred back to HydraFacial UK Service Department. Replace burned out fuses by the exact rating shown on or near fuse box.

PACKAGING & UNPACKING INSPECTION

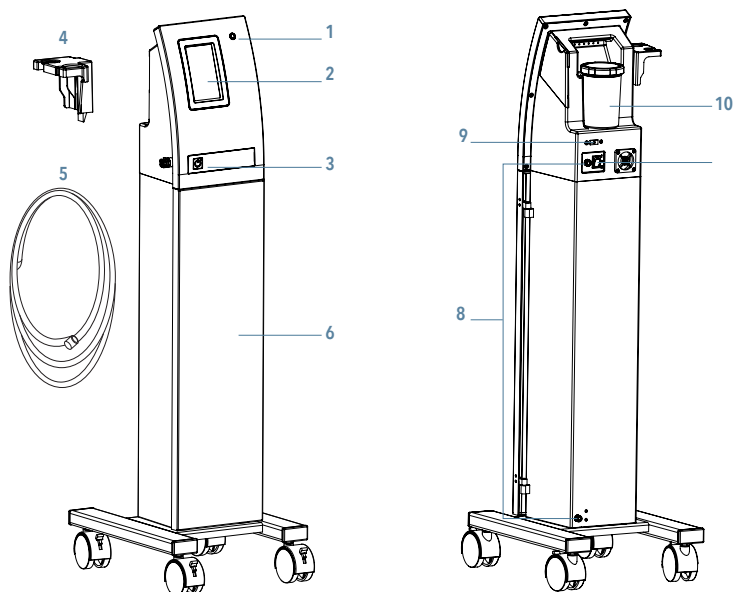
INSPECT THE SHIPPING CARTON

Your equipment was shipped in a custom foam insulated box that has been tested to UPS standards. If the shipping carton is damaged, inspect the contents for visible damage such as dents, scratches or any other obvious signs of damage. If you see visible damage, make a claim with the carrier immediately. If the equipment is damaged, notify HydraFacial UK on 01788 577 254 and we will assist you in the repair or replacement of your equipment.

Do not return your unit without first contacting HydraFacial UK on 01788 577 254 and receiving an RMA (Return Material Authorisation) number.

Unpack the unit, accessories and all documents. Retain the original packaging in case you need to ship the unit for any reason. Verify that all appropriate items have been received.

DEVICE COMPONENTS



1. Waste Container Caution Light
2. Touchscreen
3. Standby Button/Power Indicator
4. Tool Holder
5. Tubing

6. Storage Stand
7. Main Power Switch
8. Power Entry Ports
9. USB Port
10. Waste Container

PACKAGE CONTENTS

- › Perk™ Module
- › Perk™ Storage Stand
- › Tubing
- › Waste Canister
- › Power Cord

TREATMENT KITS

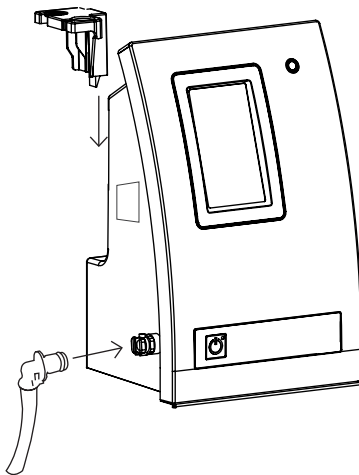
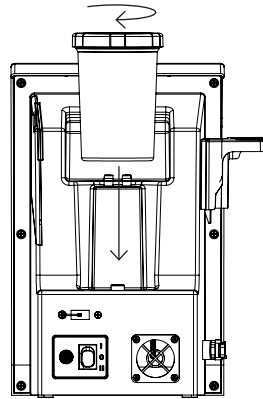
- › Face Treatment Kit
- › Eye Treatment Kit
- › Lip Treatment Kit

SETUP

WASTE CONTAINER

1. Attach the waste container lid to the waste container and twist ¼ turn to secure and seal the waste container.
2. Attach the waste container onto the back of the unit. Ensure the waste container is securely fastened to the unit.

NOTE: If the waste container is not installed or installed incorrectly, a CAUTION warning will be displayed on the screen and the waste container caution light located in the upper right hand corner of the unit will blink red.



TOOL HOLDER

1. Install the tool holder by sliding it down over the metal plate on the side of the unit. Be sure it is clicked in..

TUBING

2. Install the tubing to the unit. Take the end of the tubing with the quick-disconnect fitting and securely attach it to the quick coupling located on the left side of the unit. The tubing enables you to use the Skin Solution Vials and to clean the unit system.

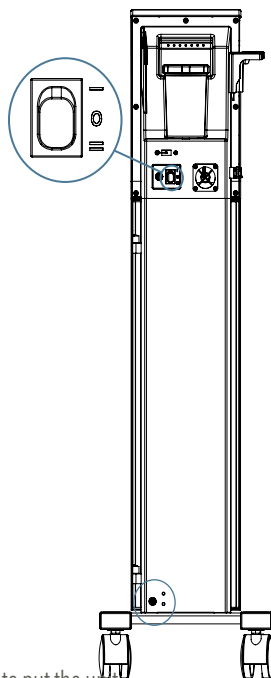
TURN ON THE SYSTEM

1. Connect the power cord to the power entry port and connect the plug into a grounded wall outlet.





NOTE: For your convenience, there are two power entry ports available. Depending on the location of your wall outlet, you may plug the power cord into either the top or bottom power entry port.

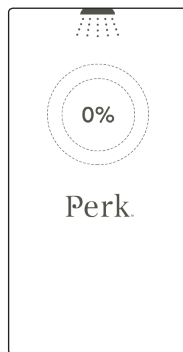
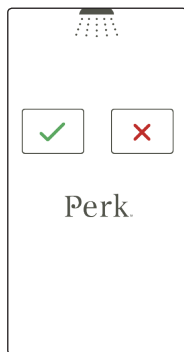
NOTE: You can only use the power cord supplied with your unit. Contact HydraFacial UK on 01788 577 254 if you encounter any issues with the power supply.

2. If the power cord is plugged into the top power entry port, press the switch to the () icon to turn on the unit.
3. If the power cord is plugged into the bottom power entry port, press the switch to the (=) icon to turn on the unit.



STANDBY/SLEEP MODE

1. Press the illuminated Standby Button  located on the front to put the unit into standby/sleep mode. A system cleaning reminder will appear on the screen.
2. If you have not performed a cleaning of the system, press the red  button on the screen. This will take you to the Cleaning mode screen. Press the  button on the upper right to begin the cleaning process.
3. If you have performed the cleaning system, press the green  button and the unit will go

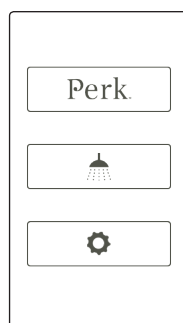


into standby/sleep mode.

NOTE: It is recommended you clean the system before you switch to the standby/sleep mode. Always switch to the standby/sleep mode at the end of each day.

TOUCHSCREEN OPERATION

1. When the unit is on, the Perk™ information screen will be displayed. To go to the Main Menu, press the screen with your fingertip.
2. The Main Menu will have three options: the Perk™ option button, the Cleaning Mode option button, and the Settings option button. To select an option, press the button.
 - › Select the Perk™ option to perform the Perk™ procedure.
 - › Select the Cleaning Mode option to clean the system.
 - › Select the Settings option to enter credit codes.



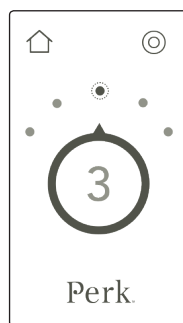
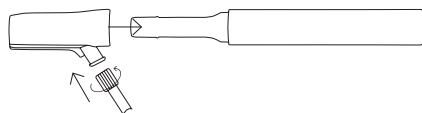
SKIN SOLUTION VIALS

1. To begin a treatment procedure, select a Skin Solution Vial.
2. Take the vial tip included with each vial and insert the Skin Solution Vial into the vial tip. Then, attach the tubing to the vial tip as shown.

NOTE: The vial tip is for single use only. Discard after use.
3. Go to the Main Screen and select Perk™. Adjust the vacuum setting as needed. There are five (5) vacuum settings, with setting 1 as the lowest strength and setting 5 as the highest strength. The default vacuum setting strength is at 3. To adjust the vacuum setting lower or higher, press the buttons above the dial to select the desired strength. Then press the ⦿ button located on the upper right of the screen to begin the treatment process. Gently glide roller ball tip over targeted skin areas. Skin solution will be deposited on the skin and dead skin cells will be suctioned away.

NOTE: Always adjust the vacuum setting while the vacuum is running.
4. If the Skin Solution Vial is not completely used during the procedure, the client may take the vial for home treatment. Place cap on the vial to prevent spillage.

NOTE: The Skin Solution Vial is for single use only. Discard Skin Solution vial after use or return to the client for take-home treatment.



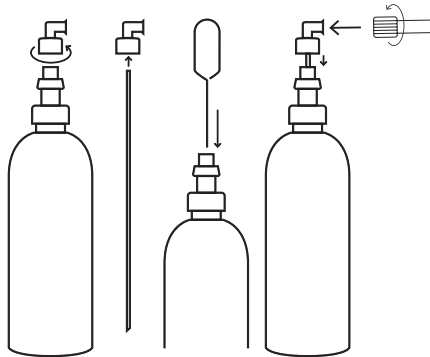
SYSTEM CLEANING AND PREVENTIVE MAINTENANCE


It is recommended you perform a cleaning of the Perk™ system after each procedure.

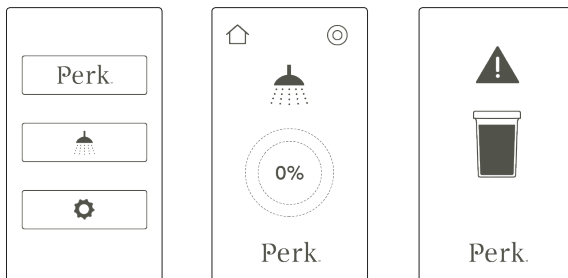
AFTER EACH PROCEDURE

1. Wearing gloves is recommended to avoid contact with waste material.
2. After each procedure, run the system cleaning process. To start the process, ensure vial is removed from the tubing, then take the tubing and attach it securely to the System Cleaning Solution bottle cap.

Note: Only use Edge Systems Cleaning Solution. It is specifically developed to flush through the tubing line to remove and prevent any product or impurity build-up.



3. Go to the Main Menu by pressing the Home button. Select Cleaning Mode. Press the  button located on the upper right of the screen to begin the automatic cleaning process.
4. Empty the waste container after each procedure. If the waste container is full, the system will beep and the waste container caution light will activate. You will not be able to perform any procedures until the container is emptied.



5. Wash, dry and wipe/spray with Barbicide (follow manufacturer's instructions) over waste container and lid. Leave open overnight to air-dry.

TOUCHSCREEN

Remember to shut down system and unplug it from power outlet before cleaning.

Note: Do not use alcohol (methyl, ethyl, or isopropyl) or any strong solvent. Do not use thinner or benzene, abrasive cleaners or compressed air.

1. To clean the touchscreen, use window or glass cleaner. Put the cleaner on a microfibre cloth and wipe the touchscreen.
2. Never apply the cleaner directly on the touchscreen.

Note: Avoid getting liquids inside your touchscreen. Do not wipe the screen with a cloth or sponge that could scratch the surface.

WEAR AND TEAR ITEMS

The following items are subject to wear and tear through normal to high volume use:

- › TUBING: Edge Systems recommends a replacement of the tubing every 6 months.

EXTERIOR

To clean the exterior of the Perk Module, use a clean cloth dampened with water to wipe off stains or residue.

Note: Do not use any detergent or abrasive media or cleaners as this may remove the exterior paint.

FILTER

To remove dust and debris from the filter located on the back of the Perk Module, unscrew the filter and blow air through the filter to remove any debris and dust.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
NO POWER	Power Cord	Make sure power cord is properly connected to rear of unit and to a working wall outlet.
	Switch	Ensure that the switch is pressed in the correct direction
TOUCHSCREEN	No image	Call HydraFacial UK.
	Screen does not respond to touch	Call HydraFacial UK.
LOW OR NO VACUUM/ FLUID FLOW	Empty vial	Make sure Skin Solution Vial is not empty.
	Improper connection	Make sure tubing and corresponding attachments are properly connected.
	Vial Tip is improperly installed	Make sure that vial tip is firmly installed onto the Skin Solution Vial.
	Waste Container is full	Do not let the waste container fill above 125ml. If the container becomes overfull, a built-in float will occlude the vacuum opening and skin solution flow will cease. Empty the waste container after each service.
	Kinks or Leaks	Check tubing for kinks or leaks. Check that the waste container is properly installed to the device and the lid is properly closed.
CLEANING AU-TO-TIMER DOES NOT WORK	Software Issue	User can still run system cleaning by self-timing a 30-second cleaning cycle. Call HydraFacial UK on 01788 577 254.

FORM OF PRODUCT WARRANTY

LIMITED WARRANTY

(PERK™ SYSTEM)

WHAT IS COVERED:

The warranty for the Perk™ System (the "System") covers defects in material or workmanship in the System.

WHO IS COVERED:

This limited warranty applies and extends only to the original Customer purchasing the System from Edge Systems in the country where the sale occurred. This limited warranty is non-transferable and non-assignable by the original Customer. HydraFacial UK shall have no obligations under this limited warranty in the event that an original Customer attempts an unpermitted assignment of the original Customer's rights under this limited warranty. Notwithstanding the foregoing, HydraFacial UK agrees to extend the benefits of this limited warranty to a leasing company providing financing to the original Customer for the System, provided the System is leased back to and operated by the original Customer and any such leasing company has no greater rights than the original Customer.

HOW LONG:

The System warranty runs for a period of one (1) year from the date of delivery of the System to the original Customer. We warrant any replacement part for the balance of the original warranty period. Extended warranties are available.

WHAT HYDRAFACIAL UK WILL DO:

For the System, HydraFacial UK will, within the applicable warranty period, at HydraFacial UK's sole option, repair or replace any defects in the System without any costs to the Customer for parts or labor (except as specifically stated below).

WHAT IS NOT COVERED:

THIS WARRANTY DOES NOT COVER ANY EQUIPMENT WHICH HAS BEEN DAMAGED BY ACCIDENT, MISUSE, ABUSE, MODIFICATION, WHICH HAS BEEN USED IN VIOLATION OF THE SYSTEM INSTRUCTIONS OR FOR ANY PURPOSE OTHER THAN ONE FOR WHICH IT WAS MANUFACTURED, OR CAUSED BY UNAUTHORISED REPAIR OR USE OF UNAUTHORISED PARTS, INCLUDING, WITHOUT LIMITATION, DAMAGE TO THE SYSTEM ARISING FROM USE OF SKIN SOLUTIONS OR TIPS PURCHASED OR OTHERWISE OBTAINED FROM A NON-EDGE SYSTEMS APPROVED SUPPLIER. THIS WARRANTY DOES NOT COVER FREIGHT DAMAGE; OR ANY DAMAGE CAUSED BY ACTS OF GOD OR THIRD PARTIES NOT WITHIN THE CONTROL OF EDGE SYSTEMS, SUCH AS DAMAGE CAUSED BY POWER SURGES OR LIGHTNING. THIS WARRANTY DOES NOT COVER THE COSTS OF INSTALLATION, ADJUSTMENT OF USER CONTROLS, INITIAL TECHNICAL ADJUSTMENT (SET-UP) AND ROUTINE USER REQUIRED MAINTENANCE. THIS WARRANTY DOES NOT EXTEND TO ANY MACHINERY, APPLIANCES OR PROPERTY OF THE CUSTOMER USED IN CONJUNCTION WITH OR CONNECTED TO THE EQUIPMENT. THIS WARRANTY IS THE EXCLUSIVE REMEDY AGAINST EDGE SYSTEMS AND NO OTHER REMEDY (INCLUDING BUT NOT LIMITED TO INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR INJURY TO PERSON OR PROPERTY, LOST PROFITS, LOST SALES OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL LOSS) SHALL BE AVAILABLE. THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY REPRESENTATIONS OR PROMISES INCONSISTENT WITH OR IN ADDITION TO THIS LIMITED WARRANTY ARE UNAUTHORISED AND SHALL NOT BE BINDING UPON EDGE SYSTEMS.

HOW TO OBTAIN SERVICE

To obtain service under this warranty, the Customer must contact HydraFacial UK within the warranty period. HydraFacial UK can be reached by telephone 01788 577 254. The Customer is responsible for all arrangements and shipping charges (incoming and outgoing) related to the shipment of a System or parts to a HydraFacial UK approved and designated repair facility for inspection and diagnosis for potential coverage under this warranty.

HydraFacial UK

Unit 40, Sir Frank Whittle Business Centre,

Great Central Way, Butlers Leap,

Rugby, Warwickshire,

CV21 3XH

Email: info@perkskincare.co.uk

Tel: 01788 577 254

Perk

CLEANSE WITH BENEFITS

Patient Consultation & Consent Form

Please read carefully, complete, sign and date this form prior to your treatment.

Name Date

Address

..... DOB

Email Phone

Treatment for Perk FACE/LIP/EYES

Medical Information:

This section of medical conditions should not be treated either straight away OR until the condition resolves itself or not at all with Perk

Do any of the following conditions relate to you? Please tick the appropriate box.

Roaccutane or Accutane within the last 6 months Yes ☐ No ☐Allergy to shellfish or gluten; Please specify Yes ☐ No ☐Any other allergies, please specify Yes ☐ No ☐Autoimmune disorders (HIV, Lupus, Hepatitis, etc.) Yes ☐ No ☐Pregnancy Yes ☐ No ☐Breastfeeding Yes ☐ No ☐Cancer or history of cancer – please specify Yes ☐ No ☐Cold sores within the last month Yes ☐ No ☐Cosmetic injections within the last 2 weeks Yes ☐ No ☐Recent laser procedures in the treatment area Yes ☐ No ☐Recent deep chemical peels in the treatment area Yes ☐ No ☐Facial waxing with last 2 weeks Yes ☐ No ☐Retin A or Retinol products Yes ☐ No ☐Active eczema on the treatment site Yes ☐ No ☐Open wounds on the treatment site Yes ☐ No ☐Fresh scars on the treatment site Yes ☐ No ☐

Notes: Please specify here any other medical conditions we may need to be aware of.

Patient declaration:

I have answered and understood the above medical questionnaire to the best of my knowledge and all information provided is correct.

Patient signature Date

Witness signature Date

I give permission for

to carry out the Perk (insert protocol)

treatment on myself and have read and understood the information about the treatment and the risks associated.

(please initial)

1. I

acknowledge that I am not pregnant or breast feeding, haven't used Roaccutane within the last 6 months, haven't received any cosmetic injections with the last 2 weeks, I don't suffer from cancer and autoimmune disorders and do not have any known allergies to shellfish or gluten. I have specified any other allergies I have in the medical questionnaire form.

2. I have been given a full consultation and explanation of the Perk Face/Lip/ Eye treatment and all my questions are answered.

3. I acknowledge that there is no guarantee to the results of the treatments and acknowledge the need for the continual care for the extension of treatment results.

4. I acknowledge that it is my responsibility to be using SPF 30 throughout my treatment time.

5. I understand that there may be skin reactions to the ingredients or the treatment itself, and skin may experience temporary irritation, tightness, redness, itchiness and swelling. All of these affects will resolve themselves within days to weeks depending on the skin sensitivity.

6. I understand that it is my responsibility to avoid Retinol, Retin-A products pre and post Perk Face treatments for a minimum of 2 days.

7. I hereby agree to have the treatment performed and agree to follow all pre and post treatment instructions.

8. I consent to the use of my before, during and after facial procedure photos for education and promotional purposes
Yes ☐ No ☐

9. From time to time we would like to contact you with marketing messages, special offers and other information. If you are happy to receive this information tick this box. ☐

Patient signature

.....

Date

Witness signature

.....

Date

An A4 version of the Perk Consultation Form is supplied separately.

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