



Lion Air eTicket Itinerary / Receipt

This is an eTicket itinerary. To enter the airport and for check-in, you must present this itinerary receipt along with Official Government issued photo identification such as passport, identity card or Indonesians KTP.

Booking Details

Booking Reference (PNR): FWOJKL

Purchased From: Pt. Sianok Indah Holiday Jeddah

Issuing Airline: Lion Air

Place Of Issue: JKTAG

Issued Date: Thursday, 20 Nov, 2025



Passenger Details

| No | Passenger Name  | Ticket Number | Loyalty Number |
|----|---|---------------|----------------|
| 1. | Bin Akmal/Meldian Mr<br>Passport No: E6300255<br>Exp Date: 11 Jan 2034            | 9902192785858 | -              |
| 2. | Binti Anison/Siti Ana Konda Mrs<br>Passport No: E6300304<br>Exp Date: 11 Jan 2034 | 9902192785859 | -              |
| 3. | Meldian/Nayla Thahira Mrs<br>Passport No: E1147927<br>Exp Date: 17 Nov 2032       | 9902192785860 | -              |
| 4. | Assyauqie/Muhammad Azzam Mr<br>Passport No: E1147917<br>Exp Date: 17 Nov 2027     | 9902192785861 | -              |
| 5. | Meldian/Shafa Salsabilla Mrs<br>Passport No: E1147906<br>Exp Date: 17 Nov 2032    | 9902192785862 | -              |

Itinerary Details

| Flight               | Depart                                   | Arrive                                   | Class       | Fare Basis | Status    | Baggage |
|----------------------|--|--|-------------|------------|-----------|---------|
| JT 80                | Padang (PDG)<br>29 Dec 2025<br>12:10 hrs | Jeddah (JED)<br>29 Dec 2025<br>17:30 hrs | Economy - Q | QRT        | Confirmed | 30Kg    |
| Operated by Lion Air |  |  |             |            |           |         |
| JT 81                | Jeddah (JED)<br>08 Jan 2026<br>22:10 hrs | Padang (PDG)<br>09 Jan 2026<br>11:30 hrs | Economy - Q | QRT        | Confirmed | 35Kg    |
| Operated by Lion Air |  |  |             |            |           |         |

Fare Rules

Booking Class Q: Ticket Refund and Exchanges are permitted with payment of fee and fare difference (if any) and within a defined deadline. Name Change is not permitted.

Lion Air Contact Center Number

Whatsapp : +62 811-1938-0888 (chat only)

Do not put valuable items (cameras, laptops, phones, jewelleryes, documents and cash) in checked baggage.

Dilarang memasukkan barang-barang berharga (kamera, laptop, ponsel, perhiasan, dokumen berharga dan uang) ke dalam bagasi yang diserahkan.

## Tour Code

ITIDPDG009501

## Important Notes

- \* Please arrive at the airport for check-in 2 hours prior to departure.
- \* For Lion Air/Batik Air/Wings Air domestic flights check-in closes 30 minutes and for international flights check-in closes 45 minutes before departure time.  
(For Batik Air flights from SIN, check-in closes 60 minutes before departure time)
- \* For Thai Lion Air domestic and international flights check-in closes 45 minutes before departure time.  
(For Thai Lion Air flights from China, check-in closes 1 hour and 30 minutes before departure time, except Chongqing (CKG) and Chengdu (CTU) check-in closes 2 hours before departure time).
- \* Please be at the gate 30 minutes before departure time.
- \* Economy Class Passengers are allowed to bring up to 7kg of hand luggage onboard Lion Air Flights. Please refer to our terms and condition for more information.
- \* Wheelchair services Lion Air Group:
  1. Wheelchair is additional service that provide by airline for departure and arrival time with company asset.
  2. That service provide for all domestic and international route of Lion Air-JT, Wings Air-IW and Batik Air-ID.
  3. a. Service fee special wheelchair from and to Singapore (SIN) will be charged SGD 35.00/hour  
b. Handling fee for UM (Un-accompanied Minor) from and to Singapore (SIN) will be charged SGD 35.00/hour  
c. Service fee wheelchair paid outside Indonesia will follow amount stated on system
- \* Passengers agree with Terms and Conditions of Carriage outlined by Carrier.
- \* Batik Air passengers may use personal earphone to enjoy in-flight entertainment.
- \* Lion Air Group shall not be responsible for any compensation or refund in any form for missed connections on two separate tickets by airlines outside of the Lion Air Group.
- \* Do not put any valuable items (cameras, laptop, phones, jewelries, documents and cash) in checked baggage. Any loss of valuables will be the responsibility of the passengers themselves.
- \* Notification of Terminal and departure time of Umrah Pilgrims:  
Starting August 01, 2024, Lion Group flights from Jakarta (CGK), Surabaya (SUB), Makassar (UPG), and Palembang (PLM) routes to Jeddah (JED) and Medina (MED) have changed, namely:
  1. Jakarta (CGK) - Terminal International 2F Gate 5
  2. Surabaya (SUB) - International Terminal 2
  3. Makassar (UPG) - International Terminal Gate 7 and 8
  4. Palembang (PLM) - International Terminal
  5. Jeddah (JED) - Terminal Haji King Abdulaziz International Airport
  6. Medinah (MED) - Prince Mohammad Bin Abdulaziz Airport International TerminalIt is expected that each passenger arrives at the check-in counter a maximum of 6 hours before departure.

## Free Baggage Allowance Lion Air Group

| No | Airlines                 | Class of Service | Indonesia Domestic Route   | International Route | FBA (Infant) |
|----|--------------------------|------------------|----------------------------|---------------------|--------------|
|    |                          |                  | FBA                        | FBA                 |              |
| 1. | Lion Air (JT)            | Economy          | 10 KG                      | 10 KG               | NIL          |
| 2. | Super Air Jet (IU)       | Economy          | 10 KG                      | 10 KG               |              |
| 3. | Wings Air (IW)           | Economy          | NIL                        | NIL                 |              |
| 4. | Batik Air Indonesia (ID) | Business         | 30 KG                      | 30 KG               |              |
|    |                          | Economy          | 20 KG                      | 20 KG               |              |
| 5. | Thai Lion (SL)           | Economy          | FBA stated on the E-Ticket |                     |              |
| 6. | Batik Air Malaysia (OD)  | Business         |                            |                     |              |
|    |                          | Economy          |                            |                     |              |

Please note Infant without a seat are not entitle for Free Checked-in Baggage allowance and no seat will be allocated for infant traveling with Lion Air.

### Note:

- For tickets issued before 17 July 2025, passengers are entitled to free baggage allowance of 20kg or 15kg (depending on specific route regulations).
- For tickets issued on or after 17 July 2025 until further notice (UFN), passengers are entitled to a free baggage allowance of 10kg

Effective 1 December 2024: The following types of baggage that include as Free Baggage Allowance:

1. Travelling Bag & Luggage
2. Sport equipment
3. Medical equipment
4. Musical instrument
5. Other baggage that not exceed the dimension of 35 x 35 x 30 cm

Note: included if package in the form of cardboard or Styrofoam, etc

Effective 1 December 2024: The following types of baggage are not included as free baggage allowance if the baggage is more than of 35 x 35 x 30 cm:

1. Baggage in the form of cardboard
2. Baggage in the form of styrofoam
3. Baggage in the form of wooden pallet
4. Baggage in the form of container box
5. Baggage in the form of sack
6. Other baggage not included in the type of Free Baggage Allowance category

Note: above provision does not apply for special baggage packaging

Above type of baggage will be applied as Excess Baggage, with minimum payment of 5 Kg EBT (if the weight less than 5 Kg) or it can be transported using cargo services.

Baggage weight rounding rules are as below:

1. Weight starts from 0.1 – 0.5 KG is round down
2. Weight starts from 0.6 – 0.9 KG is round up

### Catatan Penting

- \* Mohon tiba di bandara untuk check-in 2 jam sebelum keberangkatan.
- \* Untuk penerbangan domestik Lion Air/Batik Air/Wings Air check-in ditutup 30 menit sebelum jam keberangkatan dan untuk penerbangan internasional check-in ditutup 45 menit sebelum jam keberangkatan.  
(Untuk penerbangan Batik Air dari SIN, check-in ditutup 60 menit sebelum jam keberangkatan)
- \* Untuk penerbangan domestik dan internasional Thai Lion Air check-in ditutup 45 menit sebelum jam keberangkatan.  
(Untuk penerbangan Thai Lion Air dari China, check-in ditutup 1 jam 30 menit sebelum jam keberangkatan.  
Kecuali Chongqing (CKG) dan Chengdu (CTU), check-in ditutup 2 jam sebelum jam keberangkatan)
- \* Mohon tiba di gerbang keberangkatan 30 menit sebelum keberangkatan.
- \* Penumpang kelas Ekonomi diperbolehkan membawa barang bawaan maksimum seberat 7Kg ke dalam kabin.  
Silahkan membaca persyaratan dan ketentuan yang berlaku untuk informasi lebih lanjut.
- \* Jasa kursi roda Lion Air Group:
  1. Kursi roda adalah layanan tambahan yang disediakan oleh maskapai pada saat keberangkatan dan kedatangan dengan menggunakan asset perusahaan
  2. Layanan tersebut disediakan untuk semua rute domestik dan internasional Lion Air-JT, Wings Air-IW dan Batik Air-ID.
  3. a. Biaya layanan kursi roda khusus dari dan ke Singapura (SIN) sebesar SGD 35.00/jam  
b. Biaya penanganan UM (Un-accompanied Minor) dari dan ke Singapura (SIN) sebesar SGD 35.00/jam  
c. Biaya layanan kursi roda yang dibayarkan di luar Indonesia mengikuti nominal harga yang tertera pada sistem
- \* Penumpang/Pemegang tiket ini tunduk kepada Syarat & Ketentuan Penerbangan yang ditetapkan oleh Maskapai Penerbangan/Pengangkut.
- \* Penumpang Batik Air dapat menggunakan earphone pribadi untuk menikmati hiburan selama penerbangan.
- \* Lion Air Group tidak akan memberikan kompensasi atau penggantian dalam bentuk apapun jika penumpang ketinggalan koneksi pesawat transit dari dua tiket airline yang berbeda/yang diluar Lion Air Group.
- \* Dilarang memasukkan barang-barang berharga (kamera, laptop, ponsel, perhiasan, dokumen berharga dan uang) ke dalam bagasi yang diserahkan. Bila terjadi kehilangan barang-barang berharga, menjadi tanggung jawab penumpang sendiri.
- \* Pemberitahuan Terminal dan jam keberangkatan Jamaah Umrah:  
Mulai tanggal 01 Agustus 2024, penerbangan Lion Group dari rute Jakarta (CGK), Surabaya (SUB), Makassar (UPG), dan Palembang (PLM) menuju Jeddah (JED) dan Madinah (MED) mengalami perubahan, yaitu:
  1. Jakarta (CGK) - Terminal 2F Internasional Gate 5
  2. Surabaya (SUB) - Terminal 2 Internasional
  3. Makassar (UPG) - Terminal Internasional Gate 7 dan 8
  4. Palembang (PLM) - Terminal Internasional
  5. Jeddah (JED) - Terminal Haji Bandara King Abdulaziz International Airport
  6. Madinah (MED) - Terminal Internasional Bandara Prince Mohammad Bin Abdulaziz
 Diharapkan setiap penumpang datang melapor ke check-in konter maksimal 6 jam sebelum keberangkatan.

## Bagasi Cuma - Cuma Lion Air Group

| No | Maskapai                 | Kelas Layanan | Rute Domestik                            | Rute Internasional | Bagasi Cuma-Cuma (Bayi) |
|----|--------------------------|---------------|--|--------------------|-------------------------|
|    |                          |               | Bagasi Cuma-Cuma                         | Bagasi Cuma-Cuma   |                         |
| 1  | Lion Air (JT)            | Ekonomi       | 10 KG                                    | 10 KG              | NIL                     |
| 2  | Super Air Jet (IU)       | Ekonomi       | 10 KG                                    | 10 KG              |                         |
| 3  | Wings Air (IW)           | Ekonomi       | NIL                                      | NIL                |                         |
| 4  | Batik Air Indonesia (ID) | Bisnis        | 30 KG                                    | 30 KG              |                         |
|    |                          | Ekonomi       | 20 KG                                    | 20 KG              |                         |
| 5  | Thai Lion (SL)           | Ekonomi       | Bagasi Cuma-Cuma terlampir pada E-Ticket |                    |                         |
| 6  | Batik Air Malaysia (OD)  | Bisnis        |  |                    |                         |
|    |                          | Ekonomi       |  |                    |                         |

Harap perhatikan Bayi tanpa kursi tidak berhak mendapatkan Bagasi Check-in Gratis dan tidak ada kursi yang akan dialokasikan untuk bayi yang bepergian dengan Lion Air.

### Catatan:

**Ketentuan bagasi cuma-cuma untuk ticket yang diterbitkan sebelum tanggal 17 Juli 2025 mendapat Bagasi cuma-cuma sebesar 20 Kg atau 15 Kg (sesuai ketentuan rute khusus).**

**Dan ketentuan bagasi cuma-cuma untuk ticket yang diterbitkan pada tanggal 17 Juli 2025 - UFN mendapat Bagasi cuma-cuma sebesar 10 Kg.**

Efektif mulai tanggal 1 Desember 2024, jenis bagasi yang termasuk bagasi cuma-cuma (Free Baggage Allowance), meliputi:

1. Traveling Bag & Luggage
2. Peralatan olahraga
3. Peralatan medis
4. Alat musik dan instrumen
5. Bagasi lainnya yang tidak melebihi ukuran/ dimensi 35 x 35 x 30 cm  
Catatan: termasuk apabila dikemas dalam bentuk kardus, styrofoam dsb

Efektif mulai tanggal 1 Desember 2024, jenis bagasi yang tidak termasuk bagasi cuma-cuma (Free Baggage Allowance) apabila melebihi ukuran/dimensi 35 x 35 x 30 cm, sebagai berikut:

1. Bagasi berbentuk kardus
2. Bagasi berbentuk styrofoam
3. Bagasi berbentuk palet kayu
4. Bagasi container box
5. Bagasi berbentuk karung
6. Bagasi lainnya yang tidak termasuk dalam jenis bagasi cuma-cuma (free baggage allowance)

Catatan: Ketentuan di atas tidak termasuk untuk kemasan bagasi khusus (special baggage)

Jenis bagasi di atas diberlakukan Excess Baggage, dengan minimum pembayaran EBT 5 Kg (apabila berat bagasi kurang dari 5 Kg) atau dapat diangkut menggunakan jasa kargo.

Ketentuan Pembulatan berat bagasi sebagai berikut:

1. Berat mulai dari 0,1 – 0,5 KG dibulatkan ke bawah
2. Berat mulai dari 0,6 – 0,9 KG dibulatkan ke atas

Nikmati Kemudahan Online Check-In

# Melalui Aplikasi **BOOKCABIN**



## **Syarat & Ketentuan**

- Dapat dilakukan mulai 11 jam sampai 2 jam sebelum keberangkatan
- Data yang diperlukan adalah kode booking (6 huruf) dan nama belakang
- Tiba di ruang tunggu bandara 40 menit sebelum waktu penerbangan yang tercantum di boarding pass

