

NIKOS ARECHIGA GONZALEZ

1502 LINCOLN AVE UNIT U
LAKEWOOD OH 44107-4429

Account Number Date Prepared
3 1800 2045 0478 March 20, 2023

Next Meter Reading
04/18 - 04/21/2023

For questions about Dominion Energy Ohio charges call 1-800-362-7557
Keep this bill as a receipt for your deposit payment.

Page 1



Cycle 10

Summary of Payment Due

Current Gas Amount 137.07
Total Payment Due by April 6, 2023 \$137.07

(See Next Page for Usage Comparison and Meter Readings)

PLEASE PAY Account Balance of \$137.07 by Apr 6, 2023 to Avoid Late Payment Charge of 1.5% per month.

Note to Energy Choice Customers

Have questions regarding natural gas supply charges? Please call your supplier at the number listed above.
If you have questions about transportation (delivery) charges, please call us.

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY Apr 6, 2023 Account No. 3 1800 2045 0478

\$137.07

Amount Enclosed

10

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NIKOS ARECHIGA GONZALEZ
ATTN NATHAN FISHER
38263 UNION ST
WILLOUGHBY OH 44094-7801



DOMINION ENERGY OHIO
PO BOX 26785
RICHMOND VA 23261-6785

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LAKEWOOD OH 44107-4429

Account Number **Date Prepared** **Next Meter Reading**
3 1800 2045 0478 **March 20, 2023** **04/18 - 04/21/2023**

Cycle 10

For questions about **Dominion Energy Ohio** charges call **1-800-362-7557**
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Credits and Charges Since Your Last Bill

Balance from Last Bill	\$133.55
Payment on Feb 28, 2023 - Deposit	50.00 CR
Payment on Feb 28, 2023 - Thank You	83.55 CR
Security Deposit Installment	50.00
Balance	\$50.00

Current Charges**Dominion Energy Ohio Distribution Charges**

Basic Service Charge	\$40.51
Usage-Based Charges	
12.0 MCF @ \$1.0500	12.60
Tax Savings Credit	2.47 CR
Gross Receipts Tax (4.6044%)	2.33
Total Dominion Energy Ohio Charges	\$52.97

For questions about Dominion Energy Ohio charges, call us at
1-800-362-7557.

Aep Energy, Inc. Charges**(See Important Message page)****Standard Choice Offer (SCO)**

Gas Cost 12.0 McF @ \$2.631	\$31.57
Sales Tax	2.53
Total AEP ENERGY, INC. Charges	\$34.10

For questions about gas supply costs, contact AEP ENERGY, INC. at
1-866-258-3782 or 225 W. Wacker Drive, Ste 600 Chicago, IL 60606 or
www.aepenergy.com.

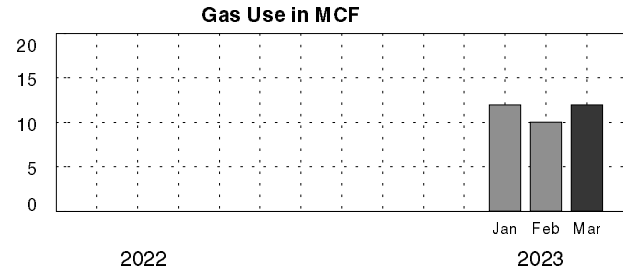
Total Current Charges	\$87.07
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Total Account Balance	\$137.07
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Rate Schedule: Energy Choice Transportation Service - Residential

Monthly Usage Comparison

Average Daily Temperature	<u>2022</u>	<u>2023</u>
For This Billing Period		37°F



Avg Monthly Use:	11.1 MCF.
Total Annual Use:	33.2 MCF.

Billing Period and Meter Readings

<u>Date</u>	<u>Read Type</u>	<u>Reading</u>	<u>Difference</u>
Meter Number	17221974		
Mar 20, 2023	Actual	298.1	
Feb 17, 2023	Actual	286.1	12.0
MCF Used in 31 Days			12.0

**Important Message for Account Number:**

3180020450478 for bill prepared on March 20, 2023

With this bill, you will find a supplier listed that will provide natural gas at the regulated Standard Choice Offer (SCO) rate. The supplier will continue to provide you with gas unless you choose a new supplier or participate in an aggregation program or until the next auction.

Sales tax is charged to most customers on the cost of natural gas purchased from an Energy Choice or governmental aggregation supplier. Sales tax-exempt customers should send a state-issued exemption certificate to the natural gas supplier listed on this bill, along with the applicable account number(s). Gross Receipts Tax is charged on total Dominion Energy Ohio charges (excludes supplier costs).

For contact information on participating Energy Choice suppliers, you have several options:

- Visit www.DominionGasChoice.com for Energy Choice information.
- View the Public Utilities Commission of Ohio's (PUCO) "Apples to Apples" supplier comparison chart at www.energychoice.ohio.gov, or call the PUCO at 1-800-686-PUCO (7826) (TDD 7-1-1 Ohio Relay Service).
- Visit the Ohio Consumers' Counsel website at www.pickocc.org.

Payment Programs for Eligible Customers

Budget Payment Plan - A fixed monthly plan calculated on current rates and actual usage that is reviewed periodically and adjusted, with an annual true up in May.

Budget Plus - Pay a budget amount, plus one of seven to twelve equal payments of the past-due amount.

Current Plus - Pay current charges, plus one of two to twelve equal payments of the past-due amount.

One-Third Winter Heating Plan - Pay one-third of the account balance if current charges include gas used between November 1 and April 15.

One-Ninth Plan - Pay a budget amount, plus one of nine equal payments of the past-due amount.

PIPP Plus - This program allows income-eligible residential customers to pay 5% of their monthly gross household income or \$10, whichever is greater. Call the Ohio Department of Development at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

Graduate PIPP Plus - A special plan for customers no longer enrolled in PIPP Plus. Monthly amount is the average of the most recent PIPP Plus amount and budget billing amount.

Explanation of Billing Terms

Basic Service Charges - The applicable Basic Service Charges for each rate schedule include a Service Charge for each billing period or any portion thereof to cover the fixed costs for delivering gas, plus associated riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - When we cannot obtain a meter reading, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.DominionEnergy.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion Energy Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion Energy Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

Monthly Retail Rate (MRR) - Default natural gas price for nonresidential customers with annual consumption over 200 Mcf. Such customers will be randomly assigned or reassigned by Dominion Energy Ohio to a participating supplier at the MRR rate if the customer does not choose to receive commodity service through the SCO (subject to customer eligibility), an Energy Choice Supplier, or a governmental aggregation program where available. The MRR rate is recalculated monthly and reflects the lower of the assigned supplier's lowest monthly variable rate offer and the median price offered by participating suppliers.

Reconnection Fee - Fee charged to restore gas service that was terminated by the Company or at a customer's request.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments. A 3% rate of interest is paid if the full deposit is held for 180 days or longer. Deposits are refunded with interest to residential and small commercial accounts if required payments are made for 12 consecutive months and were not late more than two months during that time, you are not delinquent, or an account is closed for 10 days or longer. Deposits for large commercial and industrial accounts are reviewed every 24 months.

Service Charge - This charge includes fixed costs for delivering gas.

Standard Choice Offer (SCO) - Cost of acquiring default natural gas for sale to Energy Choice-eligible residential customers by a participating supplier assigned by Dominion Energy Ohio to provide gas supply at the regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion Energy Ohio.

Tax Savings Credit - This credit is being provided to pass on 100% of the tax savings Dominion Energy Ohio gained through federal tax reform effective January 1, 2018.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

Paying Your Bill

All bills may be paid from your bank account for free by registering in "Manage Your Account" as described below, or it may be paid at any authorized payment center. A convenience fee may be charged by the authorized payment center, which must be paid in cash. Be sure to bring the entire bill when paying in person. For the location of a payment center near you, please visit www.DominionEnergy.com or call 1-800-362-7557. Also, pay online anytime at www.DominionEnergy.com via debit/credit card or electronic check or call Paymentus Corporation, toll free at 833-261-1469. **Service fee applies.** For your own protection, do not send cash through the mail. Allow six days for payments to be applied to your account. Please record your account number on your check or money order and mail to Dominion Energy Ohio, PO Box 26785, Richmond, VA 23261-6785. Do not include correspondence with your payment.

AUTOPAY - Sign up for AutoPay and have your bill automatically deducted from your checking or savings account. Enroll online at www.DominionEnergy.com, "Manage Your Account."

ELECTRONIC CHECK CONVERSION - Paying by check authorizes us to use the information from your check to make a one-time electronic fund transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

MANAGE YOUR ACCOUNT - Register for free at www.DominionEnergy.com. Make payments, get eBills, update your contact information, start, stop or transfer service, and view billing and usage history 365 days a year!

Billing, Service Inquiries or Concerns

If you have a billing or service problem, please call Dominion Energy Ohio first at 1-800-362-7557 between 7 a.m. and 7 p.m. weekdays. If your complaint is not resolved after you have called Dominion Energy Ohio or your Energy Choice supplier or governmental aggregator at the number listed on the front of your bill, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll-free) from 8 a.m. to 5 p.m. weekdays or www.puco.ohio.gov. Hearing or speech impaired customers may contact PUCO via 7-1-1 (Ohio Relay Service). The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll-free) from 8 a.m. to 5 p.m. weekdays or at www.pickocc.org. The PUCO address is 180 E. Broad St. Columbus, Ohio 43215.

EMERGENCY SERVICE - We consider it an emergency when you smell a gas odor or when none of your gas appliances are working. Call toll free 1-877-542-2630. Our 24-hour emergency personnel will take your call.

CALL BEFORE YOU DIG - Call Ohio811 by dialing 811 at least two working days before digging.

FOR HELP WITH YOUR BILL - There are several programs available that could help you with your winter heating bills. For more information, call us at 1-800-362-7557.

Medical Certification - Delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. You can request a medical certification form by calling 1-800-362-7557. A licensed medical professional must sign the form. If gas service is off, return the signed form within 21 days of the shut-off date to restore service.

Energy Choice - When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard choice offer (SCO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about the SCO and other suppliers' offers is available at energychoice.ohio.gov or by contacting the PUCO.

Removing Yourself from Customer Listing - We are required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, please let us know: Call us at 1-800-362-7557, say "Energy Choice" and follow the prompts, write us at P.O. Box 5759, Cleveland, OH 44101-0759, sign in or register your account at www.DominionEnergy.com and select "Opt-in/Opt-out of Supplier Lists" from Edit Account Settings, or choose the "Email Us" option on the Contact Us page. However, this does not prevent a supplier from getting your information from another source or using information from a previous list.

HOW TO REACH US -

By Internet - Visit us online at www.DominionEnergy.com to 'Manage Your Account' 365 days a year!

By Phone - Call us at 1-800-362-7557. Our office hours are 7 a.m. to 7 p.m. Monday through Friday. The best days to call are Tuesdays through Fridays. Mondays and days after a holiday are typically the busiest.

For Hearing/Speech-Impaired Customers - Customers with a Telecommunications Device for the Deaf can dial 711.

By Mail - Write to Dominion Energy Ohio, PO Box 5759, Cleveland, OH 44101. Please do not include payment with your correspondence.

NOTE - For mailing address changes, visit Manage Your Account on www.DominionEnergy.com.