



PO Box 36430 Las Vegas, NV 89133-6430

Address Service Requested

**1601 WALNUT STREET LLC**  
1601 WALNUT ST  
KANSAS CITY MO 64108-1329

For change of address send an email to our  
team: [CustomerCare@tpx.com](mailto:CustomerCare@tpx.com)

## Remittance Section

Account Number 163170  
Invoice Number 167649023-0  
Statement Date 02/28/23  
Amount Due \$147.00  
Pay By 03/22/23  
Amount Paid \$

Please make checks payable to [TPx Communications](#)

**PAY ONLINE AT [www.OneCentralPortal.TPx.com](http://www.OneCentralPortal.TPx.com)  
OR SEND PAYMENT TO THE ADDRESS BELOW**



TPx Communications  
P.O. Box 509013  
San Diego, CA 92150-9013

0000163170 0167649023 00000014700 2

Please detach and return above portion with your payment



**1601 WALNUT STREET LLC**  
1601 WALNUT ST  
KANSAS CITY MO 64108-1329

## Service Invoice

Account Number 163170  
Invoice Number 167649023-0  
Statement Date 02/28/23  
Amount Due \$147.00  
Pay By 03/22/23

Previous Bill Amount	Payments	Adjustments	Balance Forward	Current Charges	Total Due By 03/22/23
\$147.00	(\$147.00)	\$0.00	\$0.00	\$147.00	\$147.00

Total Charges are due by 03/22/23 after which a 1.5% per month late payment may apply.

## How to contact us



TPx Service  
P.O. Box 36430  
Las Vegas, NV 89133-6430  
[www.tpx.com](http://www.tpx.com)



For billing, invoice, or payment inquiries,  
send an email to our team: [CustomerCare@tpx.com](mailto:CustomerCare@tpx.com)

## Important Messages

Thank you for choosing TPx Communications

### Rate Change Notice:

March invoices from TPx will include rate increases on specific services and/or other charges from TPx effective March 16th, 2023. To determine if this will affect your bill, please reference the list of impacted services available on our website <https://www.tpx.com/legal/notices/>. The March 16th rate changes are limited to older technologies where modern alternatives exist. Please refer questions to your account manager or to [customer care@tpx.com](mailto:customer care@tpx.com). TPx has many technology upgrade programs to serve you better.

## Moving?

Coordinating a customer move may take up to 30-days. Please send an email to: [servicedelivery@tpx.com](mailto:servicedelivery@tpx.com) to schedule your move.

## Telemarketing

Business customers who engage in telemarketing must comply with the FCC's Telemarketing Sales Rules and the National Do Not Call regulations. Under these rules, telemarketers may not block the Caller ID display of their name/number and are required to search the Do Not Call registry at least once every 31 days and drop from their call list the phone numbers of consumers who have registered. Register your organization at <http://telemarketing.donotcall.gov>.

## Explanation of Deniable/Non-Deniable Charges

The total amount of your invoice may include both basic telephone service charges and non-basic charges. Failure to pay basic charges may result in disconnection of your telephone service for nonpayment. Non-basic charges are those charges which are indicated by an asterisk (\*) on your invoice. Failure to pay non-basic charges appearing on your invoice will not result in disconnection of your telephone service but may result in collection action. You are responsible for payment of all charges on your invoice.

### For California residents:

If you believe there is an error on your bill or have a question about your service, please call **TPx Communications** customer support at **(877) 487-8722**.

If you are not satisfied with **TPx Communications'** response, submit a complaint to the California Public Utilities Commission (CPUC) by visiting <http://www.cpuc.ca.gov/complaints/>. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

Telephone: 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday)

Mail: California Public Utilities Commission, Consumer Affairs Branch,  
505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

Type of Call	Language	Toll-free 800 Number
TTY/VCO/HCO to Voice	English	1-800-735-2929
	Spanish	1-800-855-3000
Voice to TTY/VCO/HCO	English	1-800-735-2922
	Spanish	1-800-855-3000
From or to Speech-to- Speech	English & Spanish	1-800-854-7784

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

### For Nevada residents:

This bill is now due and payable; it becomes subject to a late payment charge if not paid by the "Pay By" date shown on your bill.

If you believe you have been billed incorrectly, please contact TPx. The company will investigate the matter and report the results of its investigation to you. You may request a written report.

## Service Provided By

Your service is provided under your contract with U.S. TelePacific Corp., dba, TPx Communications and/or its affiliated companies.

### For all other residents

For billing errors, inquiries, or disputes, call (877) 487-8722.

**Previous Bill Amount** (From invoice 166549989-0) **\$147.00**

Payments

Date	Type	Amount
02/20/23	Payment	(\$147.00)

**Total Payments** **(\$147.00)**

Adjustments

Date	Type	Amount
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**Total Adjustments** **\$0.00**

**Balance Forward** **\$0.00**

Current Charges

Monthly Recurring Charges

Service	From	To	Qty	Amount
Auto Attendant - Basic	03/01/23	03/31/23	1	\$15.00
Direct Inward Dial Number -- On-Net	03/01/23	03/31/23	5	\$1.25
Geo-Location Emergency System Registration -- per geo-location	03/01/23	03/31/23	1	\$4.95
UCx Basic User Bundle	03/01/23	03/31/23	1	\$14.95
UCx Voice User Bundle	03/01/23	03/31/23	2	\$39.90
Unlimited Local Usage	03/01/23	03/31/23	1	\$0.00
User Bundle Count	03/01/23	03/31/23	3	\$0.00
iPBX Analog Terminal Port	03/01/23	03/31/23	1	\$3.25

**Total Recurring Charges** **\$79.30**

**Total Usage Charges** **\$0.00**

Other Charges

Description	From	To	Qty	Amount
End User Connection Charge (EUCC)	03/01/23	03/31/23	3	\$7.11
Administrative Service Fee			1	\$45.00
Carrier Cost Recovery Fee			1	\$2.04
Federal Universal Service Fund Fee				\$2.34
State Universal Service Fund Fee				\$0.09

**Total Other Charges** **\$56.58**

Government Fees and Taxes

Type	Amount
Federal Excise Tax	\$1.67
Sales Tax	\$0.32
Special Tax	\$2.70
Telephone Sales Tax	\$6.43

**Total Government Fees and Taxes** **\$11.12**

**Late Payment Charge** **\$0.00**

**Total Current Charges** **\$147.00**

**Total Due** **\$147.00**



LOCATION: 1601 Walnut Street LLC

Adjustments

Date	Type	Amount		
Total Adjustments for this Location		\$0.00		
Current Charges				
Total Usage Charges		\$0.00		
Other Charges				
Description	From	To	Qty	Amount
Administrative Service Fee			1	\$45.00
Carrier Cost Recovery Fee			1	\$2.04
Federal Universal Service Fund Fee				\$0.73
State Universal Service Fund Fee				\$0.07
Total Other Charges				\$47.84
Government Fees and Taxes				
Type				Amount
Federal Excise Tax				\$1.41
Telephone Sales Tax				\$4.17
Total Government Fees and Taxes				\$5.58
Late Payment Charge				
Total Current Charges for this Location				\$53.42
Location Total				\$53.42



LOCATION: 1601 Walnut St 1601 WALNUT ST

Adjustments

Date	Type	Amount
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Total Adjustments for this Location	\$0.00
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Current Charges

Monthly Recurring Charges

Service	From	To	Qty	Amount
Auto Attendant - Basic	03/01/23	03/31/23	1	\$15.00
Direct Inward Dial Number -- On-Net	03/01/23	03/31/23	5	\$1.25
Geo-Location Emergency System Registration -- per geo-location	03/01/23	03/31/23	1	\$4.95
UCx Basic User Bundle	03/01/23	03/31/23	1	\$14.95
UCx Voice User Bundle	03/01/23	03/31/23	2	\$39.90
Unlimited Local Usage	03/01/23	03/31/23	1	\$0.00
User Bundle Count	03/01/23	03/31/23	3	\$0.00
iPBX Analog Terminal Port	03/01/23	03/31/23	1	\$3.25

Total Recurring Charges	\$79.30
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Total Usage Charges	\$0.00
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Other Charges

Description	From	To	Qty	Amount
End User Connection Charge (EUCC)	03/01/23	03/31/23	3	\$7.11
Federal Universal Service Fund Fee				\$1.61
State Universal Service Fund Fee				\$0.02

Total Other Charges	\$8.74
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Government Fees and Taxes

Type	Amount
Federal Excise Tax	\$0.26
Sales Tax	\$0.32
Special Tax	\$2.70
Telephone Sales Tax	\$2.26

Total Government Fees and Taxes	\$5.54
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Late Payment Charge

Total Current Charges for this Location	\$93.58
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Location Total	\$93.58
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2134346 HSPBX-CPEPR

Location: 1601 Walnut St

Long Distance Carrier (IntraLATA): 5521 - TelePacific Communications  
Long Distance Carrier (InterLATA): 5521 - TelePacific Communications

Usage Charges

No Activity

2134348 UCX-GRP

Location: 1601 Walnut St

Long Distance Carrier (IntraLATA): 5521 - TelePacific Communications  
Long Distance Carrier (InterLATA): 5521 - TelePacific Communications

Usage Charges

No Activity

8165482772

Location: 1601 Walnut St

Long Distance Carrier (IntraLATA): 5521 - TelePacific Communications  
Long Distance Carrier (InterLATA): 5521 - TelePacific Communications

Usage Charges

No Activity

8166667771

Location: 1601 Walnut St

Long Distance Carrier (IntraLATA): 5521 - TelePacific Communications  
Long Distance Carrier (InterLATA): 5521 - TelePacific Communications

Usage Charges

No Activity

8166667772

Location: 1601 Walnut St

Long Distance Carrier (IntraLATA): 5521 - TelePacific Communications  
Long Distance Carrier (InterLATA): 5521 - TelePacific Communications

Usage Charges

No Activity

8166667773

Location: 1601 Walnut St

Long Distance Carrier (IntraLATA): 5521 - TelePacific Communications  
Long Distance Carrier (InterLATA): 5521 - TelePacific Communications

Usage Charges

No Activity

8166667774

Location: 1601 Walnut St

Long Distance Carrier (IntraLATA): 5521 - TelePacific Communications  
Long Distance Carrier (InterLATA): 5521 - TelePacific Communications

Usage Charges

No Activity

Total Usage Charges\$0.00