



CenterPointEnergy.com

**CUSTOMER**  
FRANK & NATALIE RUSH

**SERVICE ADDRESS**  
3054 Hayes St Ne, Minneapolis, MN 55418-2269

**ACCOUNT NUMBER**  
6403108341-9

**BILLING DATE**  
Feb 28, 2023

Page 1 of 4

**Your account is past due.**

**TOTAL DUE \$ 153.80**

**Customer service**

800-245-2377  
Monday - Friday, 7 am - 7 pm

**Home Service Plus**

612-333-6466  
24 hours a day

**Call before you dig**

Call 811  
24 hours a day

**Comments**

PO Box 1144  
Minneapolis, MN 55440-1144

We haven't received the past due charges of \$76.90. Please pay this amount today. If you've recently made your payment, Thank You.

**ACCOUNT SUMMARY**

Previous HSP amount due	\$ 76.90
Payment	No payment received. - 0.00
Past due Home Service Plus charges <b>due immediately</b>	\$ 76.90
Current Home Service Plus charges <b>due Mar 28, 2023</b>	+ 76.90
<b>Total amount due</b>	<b>\$ 153.80</b>

**SERVICE ADDRESS**  
3054 Hayes St Ne  
Minneapolis MN 55418-2269

**Home Service Plus charges**

Total Repair Plan	\$ 49.95
Maintenance Plan	26.95
<b>Total Home Service Plus charges</b>	<b>\$ 76.90</b>

**How to pay your bill**

**Online**

Visit: [CenterPointEnergy.com/paybill](https://CenterPointEnergy.com/paybill) Pay immediately, schedule a payment or set up automatic monthly payments.



**Phone**

Call 800-245-2377 and make a payment using your checking or savings account, or by debit or credit card.



**In person**

To find a payment location, visit: [CenterPointEnergy.com/paybill](https://CenterPointEnergy.com/paybill) or call 800-245-2377.



**Mail**

Return the payment stub below, with your check or money order, using the return envelope.



Please keep this portion for your records

Please return this portion with your payment. Please do not include letters or notes.



**ACCOUNT PAST DUE**

**ACCOUNT NUMBER 6403108341-9**

PAST DUE AMOUNT	+	CURRENT CHARGES	=	TOTAL AMOUNT DUE
\$ 76.90		\$ 76.90		\$ 153.80
Due immediately		Mar 28, 2023		

Write account number on check and make payable to CenterPoint Energy.

\$

Please enter amount of your payment

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.



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FRANK & NATALIE RUSH  
3054 HAYES ST NE  
MINNEAPOLIS, MN 55418-2269



CENTERPOINT ENERGY  
PO BOX 4671  
HOUSTON TX 77210-4671

0260177699972

007200640310834197000000153800000001538010

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Feb 28, 2023

**TOTAL DUE**

**\$ 153.80**

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## Home Service Plus.

Count on us for quality services and products.

Get peace of mind from experts you trust. We provide expert heating, cooling and appliance repair services, and offer a wide range of home comfort products, including furnaces, air conditioners, gas fireplaces and inserts, and more. Find out more at [HSPtoday.com](http://HSPtoday.com)

### Repair and Maintenance Services

612-333-1664 or 877-HSP-1664 or [HSPtoday.com](http://HSPtoday.com)

**Equipment and appliance repair.** Call us anytime - 24 hours a day, 365 days a year - to schedule repair service on most makes and models of major gas and electric appliances. We can repair your heating and cooling equipment, water heater, clothes washer and dryer, refrigerator, dishwasher, range and more! You can trust our repair professionals to keep your home comfort equipment operating properly.

### HSP Repair Plans

Our repair plans cover the widest range of brands, models and parts to help protect you from unexpected and expensive repair costs.

- **Basic Repair Plan.** Our Basic Repair Plan helps protect you from unexpected breakdowns on some of the hardest working equipment in your home by covering the following appliances:

- Gas furnace or boiler (including propane)
- Gas or electric clothes dryer
- Gas or electric water heater
- Gas or electric range

You can tailor your coverage to suit your needs by adding any of the following appliances to your plan:

- Refrigerator
- Dishwasher
- Gas grill
- Electric central air conditioner
- Clothes washer
- Natural gas fireplace

You can also add annual maintenance to your plan with our tune-up services:

- Furnace/Boiler
- Fireplace
- Central air conditioner

- **Total Repair Plan.** For the most protection and peace of mind, the Total Repair Plan covers single or multiples of all the equipment included in our Basic Repair Plan, plus single or multiples of the following:

- Refrigerators
- Electric central air conditioners

- Dishwashers
- Gas grills

- Clothes washers
- Natural gas fireplaces

- **Maintenance Plan.** This plan delivers important maintenance on six types of equipment each year, including your heating and cooling system. Enjoy peace of mind as you get the most out of the appliances you rely on year round.
- **Pipe Protection Plan.** This plan provides protection on most readily accessible consumer-owned gas piping. Learn more at [HSPtoday.com](http://HSPtoday.com)

### Other services

- Furnace Tune-up and carbon monoxide safety check
- Air Duct Cleaning for improved indoor air quality
- Main Drain Cleaning for sewer unclogging before an emergency occurs

*Main Drain Cleaning is available only in the Twin Cities Metro area, for homes on municipal sewer systems.*

*Air Duct Cleaning is available in the Twin Cities Metro area and select areas of Greater Minnesota.*

### Heating, Cooling and Gas Fireplace and Insert Sales

612-342-4610 or 877-HSP-1664

Call the experts you can trust for the following home comfort products and more:

- Quality gas furnaces and central air conditioners
- Boilers and cooling solutions for homes with boilers
- Water heaters, with emergency replacement within 24 hours, guaranteed
- Gas fireplaces
- Gas inserts to convert your wood-burning fireplace
- Central humidifiers to help increase comfort in your home
- Air cleaners and ultraviolet lights that help remove up to 95 percent of airborne dust, dirt, smoke and other irritants
- Heat recovery ventilators for fresh indoor air
- UL-listed carbon monoxide alarm with audible sound alarm, battery backup and digital readout

### Your account, managed your way

Sign up at [CenterPointEnergy.com/myaccount](http://CenterPointEnergy.com/myaccount)

- **24/7 online account access.** View and/or pay your bill, view usage history, sign up for account services and much more.

Register any inquiry or complaint at CenterPoint Energy, 505 Nicollet Mall, PO Box 59038, Minneapolis, MN 55459-0038

Mail payments to CenterPoint Energy, PO Box 4671, Houston, TX 77210-4671

- **Go paperless.** Receive an email when your bill is ready to view and pay. Get convenience, get rid of clutter.

- **Pay automatically.** Set up AutoPay by signing and returning the form below with your check payment. It's that easy!

- **Get bill reminders.** Choose text or email, up to five days before your bill is due.

- **Moving?** Please call us at 800-245-2377 at least two weeks before you move, or complete the forms at [CenterPointEnergy.com/selfservice](http://CenterPointEnergy.com/selfservice)

**Late payment details/due date.** Please pay your bill on time to reach our office by the due date shown at the top of your bill. Unpaid gas amounts over \$10 are charged a late payment fee of 1.5% (18% annual percentage rate) or \$1 minimum on the next billing date shown on your bill.

**Returned check charge.** There will be a \$10 charge for any check or AutoPay payment your bank returns to us.

**Notice of customer information availability.** Customer information is available upon request. Call 800-245-2377.

**Personal checks sent for payment may be processed electronically.** This means your check will not be returned by your financial institution. Any funds may be debited from your account as soon as the same day payment is received. If you have questions concerning this process, please contact customer service at 800-245-2377. For further information, visit <http://federalreserve.gov/pubs/checkconv/>

Enroll in AutoPay and your monthly natural gas payment will be automatically deducted from your bank account.

To enroll, sign and date this form and return with your check payment. Money orders do not qualify for enrollment. Your next bill will be automatically deducted from the account listed on your check. For more information and to enroll electronically, go to [CenterPointEnergy.com/autopay](http://CenterPointEnergy.com/autopay).

I authorize CenterPoint Energy to automatically deduct from the checking account shown on my enclosed check all future payments for my CenterPoint Energy bills. I will notify CenterPoint Energy if I decide to cancel my use of AutoPay. CenterPoint Energy also has the right to discontinue my AutoPay enrollment. Once I enroll, I understand that any past due balances will be drafted from my account three days after my application is processed.

Account holder's signature

Date