

February 15, 2023  
Invoice Number: 1652798021523  
Account Number: **8352 30 530 1652798**  
Security Code: **2924**  
Service At: 521 W 2ND ST  
BULK MASTER  
DULUTH MN 55802-1568

**Have questions about your bill?**  
Visit [spectrumcommunitysolutions.net/billing](https://spectrumcommunitysolutions.net/billing)  
Or, call us at 1-833-832-5290

**Summary** *Service from 02/15/23 through 03/14/23  
details on following pages*

Previous Balance	5,007.90
Payments Received -Thank You!	-5,007.90
<b>Remaining Balance</b>	<b>\$0.00</b>
Community Solutions Services	1,485.00
Other Charges	100.24
Taxes, Fees and Charges	73.86
Current Charges	\$1,659.10
<b>Total Due by 03/04/23</b>	<b>\$1,659.10</b>

**NEWS AND INFORMATION**

**Enroll in Auto Pay today!** Spectrum Auto Pay is a convenient way to pay your bill on time every month without the hassle of buying stamps or writing checks. Visit [Spectrum.net/autopay](https://Spectrum.net/autopay)



**Thank you for choosing Spectrum.**  
We appreciate your prompt payment and value you as a customer.



4145 S FALKENBURG RD RIVERVIEW FL 33578-8652  
8634 0140 NO RP 15 02162023 NNNNNYNN 01 001122 0006

EAST WEST PROPERTY MANAGEMENT  
ATTN ACCOUNTS PAYABLE  
1720 W SUPERIOR ST  
DULUTH MN 55806-2137



February 15, 2023  
**EAST WEST PROPERTY**  
Invoice Number: 1652798021523  
Account Number: 8352 30 530 1652798  
Service At: 521 W 2ND ST  
BULK MASTER  
DULUTH MN 55802-1568

<b>Total Due by 03/04/23</b>	<b>\$1,659.10</b>
Amount you are enclosing	\$

**Please Remit Payment To:**

SPECTRUM  
PO BOX 94188  
PALATINE IL 60094-4188



835230530165279801659101

Invoice Number: 1652798021523  
 Account Number: 8352 30 530 1652798  
 Security Code: 2924

EAST WEST PROPERTY MANAGEMENT



Have questions about your bill?

Visit [spectrumcommunitysolutions.net/billing](https://spectrumcommunitysolutions.net/billing)

Or, call us at 1-833-832-5290

8634 0140 NO RP 15 02162023 NNNNNYNN 01 001122 0006

### Charge Details

Previous Balance	5,007.90
Payment - Thank You 02/10	-5,007.90
<b>Remaining Balance</b>	<b>\$0.00</b>

Payments received after 02/15/23 will appear on your next bill.

Service from 02/15/23 through 03/14/23

### Community Solutions Services

Spectrum Internet	1,113.75
Spectrum TV Select	371.25
Bulk Non Managed WiFi	0.00
<b>Community Solutions Services Total</b>	<b>\$1,485.00</b>

### Other Charges

Broadcast TV Surcharge	100.24
<b>Other Charges Total</b>	<b>\$100.24</b>

### Taxes, Fees and Charges

FCC Admin Fee	0.13
State and Local Sales Tax	44.45
Franchise Fee	25.32
PEG Capital Fee	3.96
<b>Taxes, Fees and Charges Total</b>	<b>\$73.86</b>

<b>Current Charges</b>	<b>\$1,659.10</b>
<b>Total Due by 03/04/23</b>	<b>\$1,659.10</b>

### Billing Information

**Tax and Fees** - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit [spectrum.net/taxesandfees](https://spectrum.net/taxesandfees) for more information.

**Terms & Conditions** - Spectrum's detailed standard terms and conditions for service are located at [spectrum.com/policies](https://spectrum.com/policies).

**Programming Changes** - For information on any upcoming programming changes, please consult the Legal Notices published in your local newspaper and on [spectrum.net/programmingnotices](https://spectrum.net/programmingnotices).

**Past Due Fee / Late Fee Reminder** - A late fee will be assessed for past due charges for service.

**Insufficient Funds Payment Policy** - Charter may charge an insufficient funds processing fee for all returned checks and bankcard charge-backs. If your check, bankcard (debit or credit) charge, or other instrument or electronic transfer transaction used to pay us is dishonored, refused or returned for any reason, we may electronically debit your account for the payment, plus an insufficient funds processing fee as set forth in your terms of service or on your Video Services rate card (up to the amount allowable by law and any applicable sales tax). Your bank account may be debited as early as the same day payment is dishonored, refused or returned. If your bank account is not debited, the returned check amount (plus fee) must be replaced by cash, cashier's check or money order.

**Complaint Procedures** - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

**Video Closed Captioning Inquiries** - Spectrum provided set-top boxes for video consumption support the ability for the user to enable or disable Closed Captions for customers with hearing impairment.

For immediate closed captioning concerns, call 1-855-707-7328 or email [closedcaptioningsupport@charter.com](mailto:closedcaptioningsupport@charter.com).

To report a complaint on an ongoing closed captioning issue, please send your concerns via US Mail to W. Wesselman, Sr. Director, 2 Digital Place, Simpsonville, SC 29681, send a fax to 1-704-697-4935, call 1-877-276-7432 or email [closedcaptioningissues@charter.com](mailto:closedcaptioningissues@charter.com).

**Franchise Administrator** - City of Duluth 411 West 1st St Room 330 Duluth MN 55802 Phone: (218) 730-5500

**Statements with Zero or Credit Balances** - Customers with a zero or credit balance on their bill will not receive a paper statement.

Local Spectrum Store: 5115 Burning Tree Rd, Suite 315C, Duluth MN 55811 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit [Spectrum.com/stores](https://spectrum.com/stores) for store locations. For questions or concerns, visit [Spectrum.net/support](https://spectrum.net/support).

### Sign up for Paperless Billing. It's easy, convenient and secure.

Get your statement as soon as it's available. Instead of receiving a paper bill through the mail, sign up for paperless billing.

**It's easy** - enroll in paperless billing through the My Spectrum App or visit [spectrumcommunitysolutions.net/paperless](https://spectrumcommunitysolutions.net/paperless).

**It's convenient** - you can access your statement through the My Spectrum App and at [spectrumcommunitysolutions.net](https://spectrumcommunitysolutions.net).

**It's secure** - we securely deliver directly to your [spectrumcommunitysolutions.net](https://spectrumcommunitysolutions.net) account and only you can access through a secure sign-in process.

Each month, you'll receive a paperless e-bill that you pay online with your choice of payment options.

### Payment Options

**Pay Online** - Sign in to [spectrumcommunitysolutions.net](https://spectrumcommunitysolutions.net) to pay or view your bill.

**Pay by Mail** - Detach payment coupon and enclose with your check made payable to Spectrum.

For questions or concerns, please call **1-833-832-5290**.

