

288 TROUTMAN LLC
144 N 7TH ST STE 408
BROOKLYN NY 11249-2920

**Investors Bank
will transition
to Citizens
during the
weekend of
Feb. 17**



COMMERCIAL LOAN ACCOUNT STATEMENT

| | | | |
|---|--|-----------------------|--------------|
| <i>Property Address</i> | 288 TROUTMAN AVE BLOCK 3187 LOT 14 BROOKLYN NY 11237 | <i>Statement Date</i> | 02/16/23 |
| | | <i>Account Number</i> | 002000139139 |
| | | <i>Maturity Date</i> | 06/01/32 |
| <i>Client Care Center</i> | | <i>Due Date</i> | 03/01/23 |
| <i>Telephone Number</i> | 855-422-6548 | | |
| <i>Monday-Friday</i> | 7:30 AM to 8:30 PM - Local Time | | |
| <i>Saturday-Sunday</i> | 8:00 AM to 2:30 PM - Local Time | | |
| <i>Customer_Service@investorsbank.com</i> | | | |

ACCOUNT INFORMATION

| | |
|-------------------|----------------|
| Principal Balance | \$1,969,012.64 |
| Escrow Balance | \$1,481.03 |
| Interest Rate | 3.250% |

EXPLANATION OF AMOUNT DUE

| | |
|----------------------------|------------|
| Principal | \$3,755.08 |
| Interest | \$4,979.54 |
| Escrow (Taxes & Insurance) | \$602.54 |
| Additional Escrow | \$0.00 |
| Late Charges | \$0.00 |
| Fees Due | \$0.00 |
| Amount Past Due | \$0.00 |
| A late fee of | \$466.86 |
| Will be charged after | 03/16/23 |
| Total Amount Due | \$9,337.16 |

If you have been set up with auto-debit, the payment will be drafted on the scheduled date.



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Stay up to date on the transition of your accounts.
Your Welcome package was mailed.
It includes key dates and actions to take.



You can also scan here
for the latest information
on our Resource Center.

citizensbank.com/investorsbank

| TRANSACTION ACTIVITY | | | | | | |
|----------------------|----------------------------------|--------|----------|------------|----------------|------------|
| Date | Description | Fees | Escrow | Interest | Principal | Total |
| 01/20 | BEGINNING BALANCE \$1,972,225.45 | | | | | |
| 02/09 | PAYMENT - THANK YOU | \$0.00 | \$439.82 | \$5,521.81 | \$3,212.81 | \$9,174.44 |
| 02/16 | ENDING BALANCE | | | | \$1,969,012.64 | |



Detach and mail your coupon with your payment



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Loan Payment Coupon

COMMERCIAL LOAN
2000139139

MAIL YOUR PAYMENT AND THIS COUPON TO:

Investors Bank Commercial Loans
PO Box 11618
Newark, NJ 07101-4618

| Account Number | Loan Type | Total Payment Due | Payment Due Date | Enter Amount of Payment |
|----------------|-----------------|-------------------|------------------|-------------------------|
| 2000139139 | COMMERCIAL LOAN | \$9,337.16 | 03/01/23 | |

Billing Rights Summary

What to do if you think you find a mistake on your statement

If you think there is an error on your statement, write to us at:

Investors Bank
Commercial Loan Servicing Department
101 Wood Avenue South
Iselin, NJ 08830

In your letter, give us the following information:

- Account information: Your name and account number
- Dollar amount: The dollar amount of the suspected error
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 30 days after the error appeared on your statement. You must notify us of any potential errors in writing. You may call us or notify us electronically, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question. Please feel free to contact Client Care Center at 855-422-6548 or remit e-mail to: customer_service@investorsbank.com

HOW TO MAKE A PAYMENT:

- Payments received by mail prior to 5:00 pm will be credited to your loan as of the day of receipt. Payments are to be mailed to:
Investors Bank Commercial Loans
PO Box 11618
Newark, NJ 07101-4618
- Payments can be made at an Investors Bank branch
- Auto debit payments will be drafted automatically based on the account provided at closing.
- If you are not set up for loan auto debit and would like to do so, please visit one of our branches and ask one of our representative on how to sign up.
- To avoid any late charges, payment is due no later than 15 days after the due date.

Our dedication is always to ensure our customers are satisfied with our services and we thank you in advance for banking at Investors Bank.

Investors Bank is a division of Citizens Bank, N.A.

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Newark, NJ 07101-4618