

February 6, 2023

Invoice Number: 0482697020623 Account Number: **8150 23 001 0482697** 

Security Code: 8134

Service At: 24 MARCY AVE

**BROOKLYN NY 11211-3304** 

#### Contact Us

Visit us at **SpectrumBusiness.net** Or, call us at 1-877-227-8711

Previous Balance	279.99
Payments Received -Thank You!	-279.99
Remaining Balance	\$0.00
Spectrum Business™ Internet	279.99
Current Charges	\$279.99
YOUR AUTO PAY WILL BE PROCESSED 02/23/23	
Total Due by Auto Pay	\$279.99

#### **Auto Pay Notice**

### **NEWS AND INFORMATION**

**Choose the mobile package** that fits your business needs with Spectrum Business. Call 1-833-954-3509 today!



## Thank you for choosing Spectrum Business.

We appreciate your prompt payment and value you as a customer.

**Auto Pay.** Thank you for signing up for auto pay. Please note your payment may be drafted and posted to your Spectrum Business account the day after your transaction is scheduled to be processed by your bank.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652 8150 2300 NO RP 06 02072023 NNNNNNNN 01 999760

22 MARCY LLC C/O PATOMA INC 144 N 7TH ST STE 408 BROOKLYN NY 11249-2920 February 6, 2023

**22 MARCY LLC** 

Invoice Number: 0482697020623 Account Number: 8150 23 001 0482697 Service At: 24 MARCY AVE

**BROOKLYN NY 11211-3304** 

**Total Due by Auto Pay** 

\$279.99

CHARTER COMMUNICATIONS PO BOX 7186 PASADENA CA 91109-7186 Page 2 of 4 February 6, 2023

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Payments received after 02/06/23 will appear on your next bill. Service from 02/06/23 through 03/05/23

Spectrum Business™ Internet	
Spectrum Business	299.99
Internet Gig	
Promotional Discount	-20.00
Business WiFi	7.99
Promotional Discount	-7.99
Web Hosting	0.00
Security Suite	0.00
Domain Name	0.00
Vanity Email	0.00
	\$279.99
Spectrum Business™ Internet Total	\$279.99
Current Charges	\$279.99
Total Due by Auto Pay	\$279.99

**Tax and Fees** - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

**Terms & Conditions** - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

**Notice** - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

**Unresolved inquiries:** New York State Department of Public Service: visit their website at: www.dps.ny.gov/complaints; phone 1-800-342-3377.

**Explanation of Fees Relating to Digital Phone Service** – Federal Universal Service Fund. This charge is to recover the amount that telephone service providers must contribute to the Federal Universal Service Fund, which helps keep local phone rates affordable for all Americans

**Emergency 911 Charge** - This charge is billed on behalf of your local community, which has asked you to pay a small charge each month to assist in providing for emergency 911 service in your community.

Regulatory Recovery Fee - The Service Provider recovery fees include regulatory programs/cost recovery, gross receipts, and other fees to defray the costs of complying with governmental regulations. They are not taxes and are subject to change.

Late Payment Fee – Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

NYC Complaint Procedures - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: nyc.gov/complaint

We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program - For customer inquiries log on to www.newyork.bbb.org. You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

**Telecommunications Device for the Deaf** - New York Relay Service, 1-800-662-1220 - 24 Hours a day

**Problems With Your Bill or Service** - Send all billing and service correspondence to: Spectrum Business (formally Time Warner Cable), Attn: Business Services Customer Care, 120 East 23rd Street, 8th Floor, New York, NY 10010

Continued on the next page....

Local Spectrum Store: 118 Flatbush Avenue, Brooklyn NY 11217 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm or 523 Fulton Street, Brooklyn NY 11201 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm



For questions or concerns, please call 1-877-227-8711.





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Online Account Details - For usage details, please visit spectrumbusiness.net. At this site, you will need to enter your login ID and password. If you have not received your login information, please contact your Phone Service Administrator.

Instructions on viewing and understanding your phone usage detail can be found in the Customer Service sections of **spectrumbusiness.net** 

**Complaint Procedures** - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.



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Call 1-877-759-2748

# GET THE BEST MOBILE SERVICE

at the best price for your business

# **Spectrum Mobile Unlimited Data Plan**



- Unlimited data, talk, and text
- Nationwide 5G coverage
- Save up to 60% on your monthly mobile bill^

# **Spectrum Mobile By the Gig Plan**



- Only pay for the data you use
- Unlimited talk and text
- Connect for free to Spectrum WiFi access points
- Switch to Unlimited anytime for more data





Call **1-877-759-2748** 

Offer good through 5/31/2023

Limited time offer; subject to change. Service not available in all areas. Spectrum Internet and Auto Pay required. Other restrictions apply. Visit spectrum.com/mobile/plans for details. UNLIMITED: Standard rates apply after yr. 1. Reduced speeds after 20 GB of usage per line. Smartwatch does not qualify as a line. "Savings based on single-line comparison of unlimited plans among major nat'l carriers as of 08/2022: prepaid excl: data usage limits vary by carrier. BY THE GIG: \$14 advanced monthly charge for each line of service. Each line gets one gigabyte (GB) of data that can be shared among all By the Gig lines on the same account. If all By the Gig lines on the account collectively exceed the initial 1 GB allocated to each line, an additional GB of shared data is automatically added to the account and you'll pay an additional \$14.00 per GB, whether you use the entire gigabyte or not. After 5 GB per line, you will experience reduced speeds for the rest of the bill cycle. To access 5G, 5G compatible phone and 5G service required. Not all 5G capable phones compatible with all 5G service. Speeds may vary. Visit spectrum.com/mobile/5G for details. ©2023 Charter Communications.

