



February 15, 2023
Invoice Number: 2846201021523
Account Number: **8347 40 018 2846201**
Security Code: **2768**
Service At: 2121 CENTRAL ST
KANSAS CITY MO 64108-2060

Contact Us

Visit us at SpectrumBusiness.net
Or, call us at 1-866-519-1263

Summary Service from 02/15/23 through 03/14/23 details on following pages

Previous Balance	579.53
Payments Received -Thank You!	-579.53
Remaining Balance	\$0.00
Spectrum Business™ TV	71.05
Spectrum Business™ Internet	240.94
Spectrum Business™ Voice	144.75
Other Charges	16.45
Taxes, Fees and Charges	106.46
Current Charges	\$579.65
Total Due by 03/04/23	\$579.65

NEWS AND INFORMATION

IMPORTANT BILLING UPDATE:

At Spectrum Business, we work hard on your behalf to keep prices as low as possible. We value your business and are committed to providing you with the latest products and technology. Despite our best efforts, rising costs have impacted our pricing.

Due to the rising programming fees charged by the TV Networks we carry, their increases will be passed through to our customers.

Effective with your next statement, the following pricing will change:

- Broadcast TV Surcharge will increase by \$1.20/mo.
- Each TV Receiver will increase by \$1.00/mo.

[Choose the mobile package](#) that fits your business needs with Spectrum Business. Call [1-833-954-3509](tel:1-833-954-3509) today!



Thank you for choosing Spectrum Business.
We appreciate your prompt payment and value you as a customer.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
8347 4000 NO RP 15 02162023 NNNNNYNN 01 999405

2121 CENTRAL STREET LLC
PO BOX 71427
CLIVE IA 50325-0427

February 15, 2023

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Total Due by 03/04/23	\$579.65
Amount you are enclosing	\$

Please Remit Payment To:

CHARTER COMMUNICATIONS
PO BOX 6030
CAROL STREAM IL 60197-6030

834740018284620100579656

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Charge Details

Previous Balance		579.53
One-time EFT Payment	01/31	-579.53
Remaining Balance		\$0.00

Payments received after 02/15/23 will appear on your next bill.

Service from 02/15/23 through 03/14/23

Spectrum Business™ TV

Video Digital Converter		-6.00
Basic Cable Loyalty 1Yr		0.00
Digital Adapter		7.99
Digital Adapter		14.97
Additional Outlet	Qty 3 @ \$5.50 Each	16.50
Basic TV		37.59
		\$71.05

Spectrum Business™ TV Total \$71.05

Spectrum Business™ Internet

Spectrum Business		163.98
Internet Pro - 100mbps		
Bc3yr Data Contract Term		-47.98
Internet Discount		-40.00
Data Bundle Discount		-20.00
Broadband HSD - 10Mx1M		149.99
Business WiFi (lan)		9.95
Road Runner BC Service		25.00
		\$240.94

Spectrum Business™ Internet Total \$240.94

Spectrum Business™ Voice

BC Phone Bundle Discount		-16.00
BC Phone Promo		-22.00
Service Term Discnt 3Yr		-12.00
		-\$50.00

Spectrum Business™ Voice Continued

Phone number (816) 221-1191	
Spectrum Business Voice	56.95
	\$56.95

Phone number (816) 221-4583	
Spectrum Business Voice	56.95
	\$56.95

Phone number (816) 472-5203	
Business Class Phone	26.95
	\$26.95

Phone number (816) 472-5204	
Business Class Phone	26.95
	\$26.95

Phone number (816) 472-5907	
Business Class Phone	26.95
	\$26.95

For additional call details,
 please visit SpectrumBusiness.net

Spectrum Business™ Voice Total \$144.75

Other Charges

Broadcast TV Surcharge	16.45
Other Charges Total	\$16.45

Taxes, Fees and Charges

FCC Admin Fee	0.05
Regulatory Cost Recovery Fee	2.73
Franchise Fee	4.45
State and Local Sales Tax	17.90
Federal Subscriber Line Charge	39.95
Federal Excise Tax	2.45
Federal Universal Service Fund	17.63
State Universal Service Fund	0.20
State Deaf Tax Surcharge	0.50

Continued on the next page....

Local Spectrum Store: 550 Westport Rd, Kansas City MO 64111 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun 12:00pm to 5:00pm or 12344 South US-71, Grandview, MO 64030 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Simplify your life with **Auto Pay!**

Spend less time paying your bill
 and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office
 It's Secure - Powerful technology keeps your information safe
 It's Flexible - Use your checking, savings, debit or credit card
 It's **FREE** - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay!**

Visit: spectrumbusiness.net/payment

(My Account login required)

Payment Options

Pay Online - Visit us at SpectrumBusiness.net/payment to get started today! Your account number and security code are needed to register.

Pay by Phone - Make a payment free of charge using our automated payment option at 1-866-519-1263; and authorize payment directly from your bank account or credit card.

For questions or concerns, please call **1-866-519-1263**.



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Taxes, Fees and Charges Continued

E911 Fee	5.00
Local Business License Tax	13.20
Local License Tax	2.40
Taxes, Fees and Charges Total	\$106.46
Current Charges	\$579.65
Total Due by 03/04/23	\$579.65

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Business Services Agreement, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Notice - Nonpayment of any portion of your cable television, high-speed data, and/or Digital Phone service could result in disconnection of any of your Spectrum provided services.

To calculate sales tax - 21.40% of the charge for your phone service is attributable to interstate or international telecommunications service and is excluded from Missouri sales tax.

Authorization to Convert your Check to an Electronic Funds

Transfer Debit - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Franchise Administrator - Kansas City Central Area 414 E 12th St
Kansas City, MO 64106 Phone: (816) 513-1313

Complaint Procedures - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

Spectrum Voice Provider - Spectrum Advanced Services, LLC

Video Closed Captioning Inquiries - Spectrum provided set-top boxes for video consumption support the ability for the user to enable or disable Closed Captions for customers with hearing impairment.

For immediate closed captioning concerns, call 1-855-707-7328 or email closedcaptioningsupport@charter.com.

To report a complaint on an ongoing closed captioning issue, please send your concerns via US Mail to W. Wesselman, Sr. Director, 2 Digital Place, Simpsonville, SC 29681, send a fax to 1-704-697-4935, call 1-877-276-7432 or email closedcaptioningissues@charter.com.



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**Call 1-877-759-2748**

GET THE BEST MOBILE SERVICE

at the best price for
your business

Spectrum Mobile Unlimited Data Plan

\$29⁹⁹
per month
per line with
Internet

- Unlimited data, talk, and text
- Nationwide 5G coverage
- Save up to 60% on your monthly mobile bill[^]

Spectrum Mobile By the Gig Plan

\$14⁰⁰
per GB per
month per line
with internet

- Only pay for the data you use
- Unlimited talk and text
- Connect for free to Spectrum WiFi access points
- Switch to Unlimited anytime for more data

**Call 1-877-759-2748**

Offer good through 5/31/2023

Limited time offer; subject to change. Service not available in all areas. Spectrum Internet and Auto Pay required. Other restrictions apply. Visit spectrum.com/mobile/plans for details. UNLIMITED: Standard rates apply after yr 1. Reduced speeds after 20 GB of usage per line. Smartwatch does not qualify as a line. [^]Savings based on single-line comparison of unlimited plans among major nat'l carriers as of 08/2022; prepaid excl. data usage limits vary by carrier. BY THE GIG: \$14 advanced monthly charge for each line of service. Each line gets one gigabyte (GB) of data that can be shared among all By the Gig lines on the same account. If all By the Gig lines on the account collectively exceed the initial 1 GB allocated to each line, an additional GB of shared data is automatically added to the account and you'll pay an additional \$14.00 per GB, whether you use the entire gigabyte or not. After 5 GB per line, you will experience reduced speeds for the rest of the bill cycle. To access 5G, 5G compatible phone and 5G service required. Not all 5G capable phones compatible with all 5G service. Speeds may vary. Visit spectrum.com/mobile/5G for details. ©2023 Charter Communications.

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