

# Firmware upgrade guide

Point of View 8" TAB- PROTAB26 XL

#### Preparation notice:

Upgrading the firmware of your device may enhance the performance and functionality of your device. Incorrect followup of the steps described in this manual can cause irreversible damage to your tablet. Backup all your information before continuing and thoroughly read the instructions before taking action.

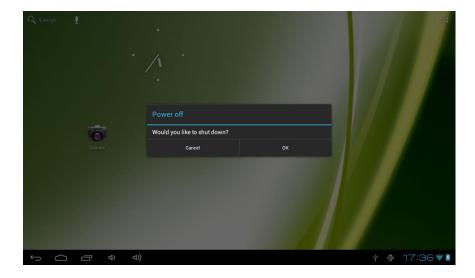
- Check if you have downloaded the correct firmware by matching the item number on the back of the tablet.



- Backup the personal data on the tablet
- Ensure that the battery is fully charged and you have the AC adapter plugged in
- -Be sure to shut down and save your in background running processes.
- -Temporary disable your antivirus program before updating your tablet.
- unpack your downloaded update file.
- USB A male > Micro USB B male cable is required
- -Connect charger to the tablet and USB cable to the PC and tablet.

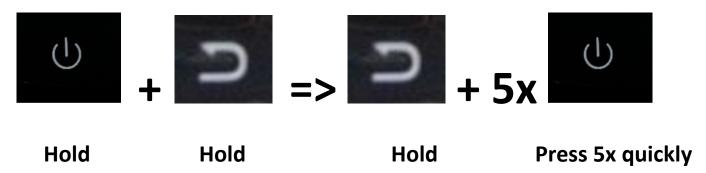


-Power off the device



-Note: During Update mode screen will remain black !! => If tablet starts up => shutdown tablet and repeat step below.

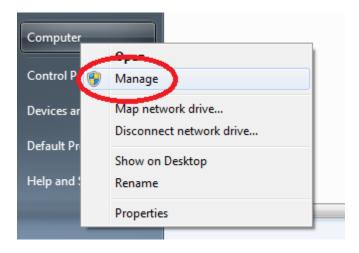
-Simultainiously press the **Power** button and **Back** button on the tablet for a **few seconds**.



- -Now keep the **back** button pressed at all times and release the power button and press the powerbutton 5 times quickly (while still holding the **back** button).
- -After the 5 th time you will hear a sound in windows. (you can now release all buttons)

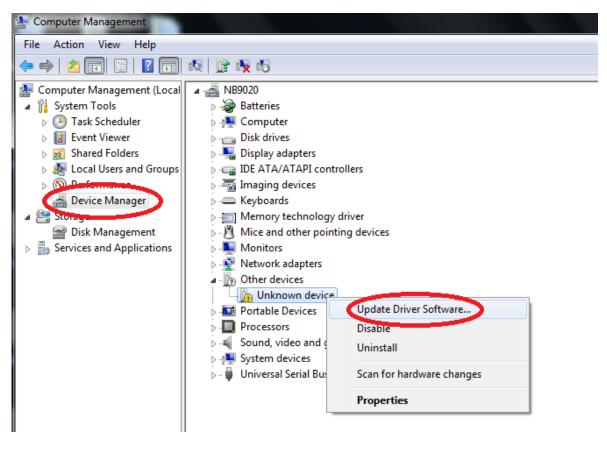
(If nothing happens you can also do the following > Hold both **power+ back** and keep them pressed > Press reset button once > press **power** button 5x times while holding the **back** button )

-In Windows go to Computer and click on right mouse button and select Manage

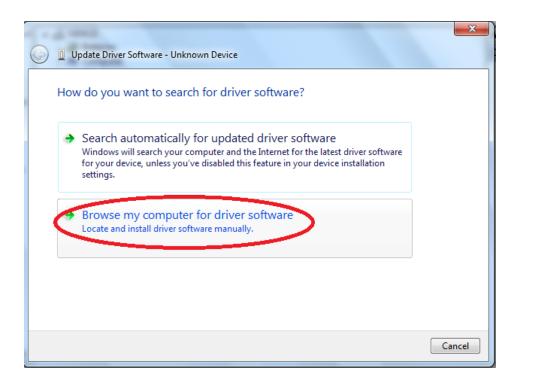


- -In the new opened window Computer Management select Device Manager
- -Now right click on the unknown device and select Update Driver Software...

TAB-PROTAB26XL Firmware Upgrade Instructions



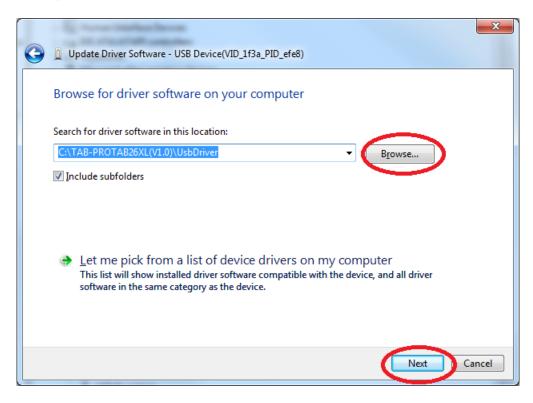
-Manually search driver by selecting Browse my computer for driver software.



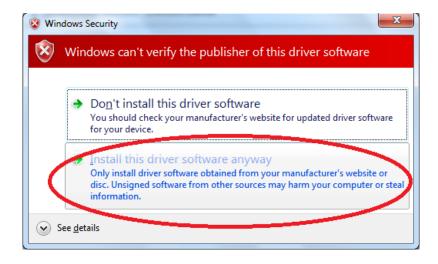
-Go to the location where you have unpacked the update folder

-Browse to the directory where you have extracted(unzipped) the folders, this should be similar to:

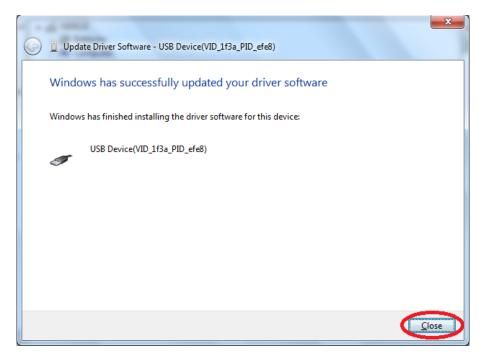
#### C:\PROTAB26XL\UsbDriver

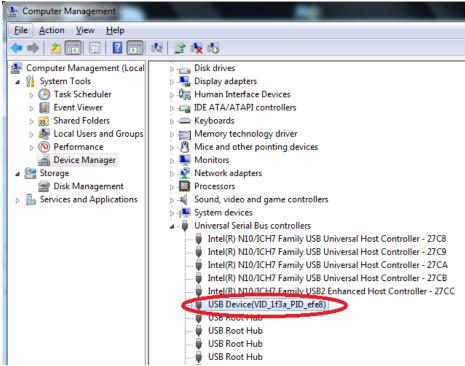


- -Note: in most cases if you did not move the folder it should be in your downloads folder =>example: C:\Users\XXX\Downloads
- -Press Next
- -When windows asks if you want to install the device software select install



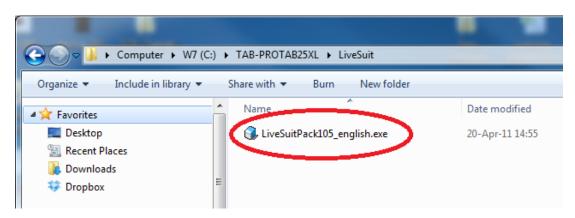
-When successful, close the window.



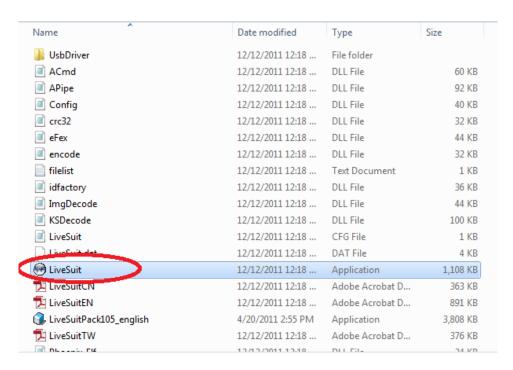


Note: The driver installation only need to be done if this is the first time you update your tablet firmware. If you already have done an update in the past the driver is already installed then you can skip this part and continue updating directly.

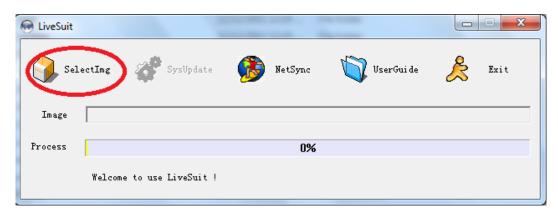
-Go back to the extracted folder and double click on LiveSuitPack105\_english.

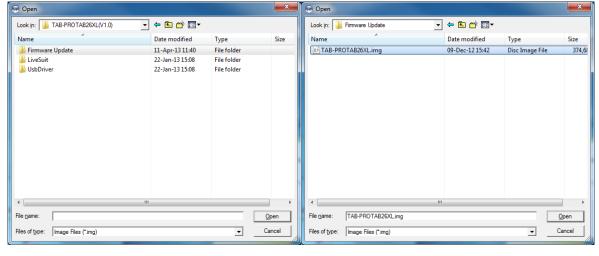


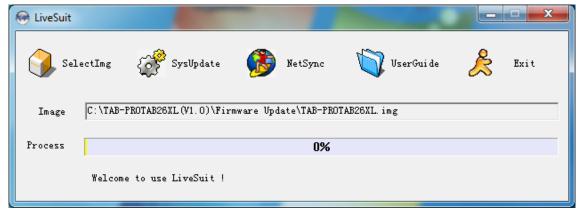
-It will now unpack all files in the same folder. Now double click on LiveSuit



-The following screen will appear. Now press Selecting to browse to the location where you have unpacked the downloaded files for the Image.

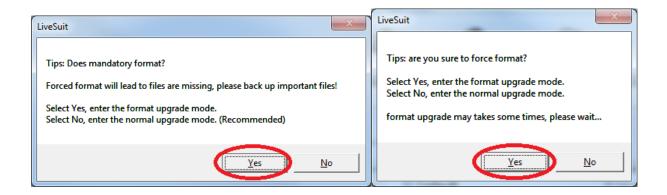




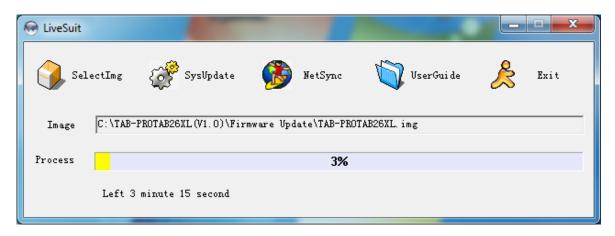


- -Now unplug the usb cable from the tablet and plug it back into the tablet.
- -Wait a moment for windows to recognize the tablet. After this is done the following windows will appear.

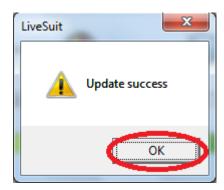
-Press Yes Press Yes



LiveSuit will now update your tablet.

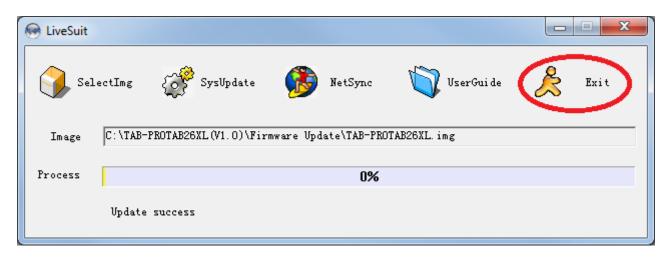


- -Note: During update do not interrupt this process untill this is completely finished interrupting may cause damaged on your tablet !!
- -After update is finished press OK



Your Tablet now has been updated and will start up automatically.

-Press **Exit** to close the LiveSuit



Press the **Power button** to boot up Your Tablet until the Language selection appears.

Note :First time after booting a upgrade will take a the tablet longer to start up so be patient and do not disrupt this process !!

# **END**