

# OPERATION ANALYTICS

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PROJECT 3

# CASE STUDY :

## JOB DATA ANALYSIS

For the first section of the project, we work on a table named `job_data` with the following columns:

- **Job\_id:** Unique identifier of jobs
- **Actor\_id:** Unique identifier of actor
- **event:** The type of event (decision/skip/transfer).
- **language:** The Language of the content
- **time\_spent:** Time spent to review the job in seconds.
- **org:** The Organization of the actor

# METHODOLOGY

We first load the table into MySQL. First we create a database named 'project' and create the table 'job\_data' under it with the following columns.

We then determine the file path to store our excel file using the 'secure\_file\_priv' function. Before we load the file, we check for any missing values using the 'Select & Find' option. We do this instead of Table Data Import Wizard option because the values were not getting loaded completely on using that option. After determining the file path, we load the data using the 'load data infile' command.

```
SHOW VARIABLES LIKE 'secure_file_priv';

set global local_infile =1;

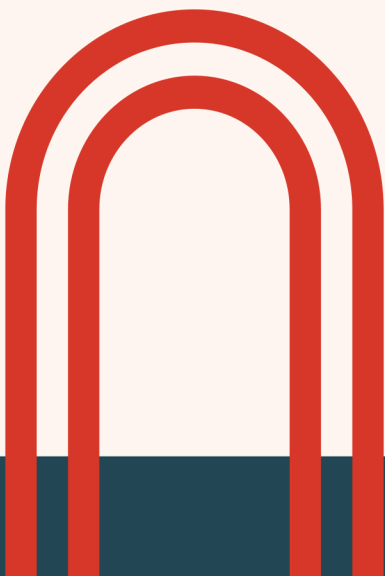
load data infile 'C:\\ProgramData\\MySQL\\MySQL Server 8.0\\Uploads\\job_data.csv'
into table `job_data`
FIELDS TERMINATED BY ','
ENCLOSED BY '"'
LINES TERMINATED BY '\\r\\n'
IGNORE 1 ROWS
('ds`,`job_id`,`actor_id`,`event`,`language`,`time_spent`,`org`);

select count(*) from job_data;
```

```
create database project;

create table `job_data` (
  ds DATE ,
  `job_id` INT,
  `actor_id` INT,
  `event` char (20),
  `language` char(20),
  `time_spent` INT,
  org CHAR(2)
);
```

Once we have ensured that all entries are loaded, we begin with the tasks.



### (A) Jobs Reviewed Over Time:

**Objective:** Calculate the number of jobs reviewed per hour for each day in November 2020.

```
# Calculate the number of jobs reviewed per hour for each day in November 2020#  
  
SELECT  
    ds,  
    HOUR(TIMESTAMP(ds)) AS hour_of_day,  
    COUNT(job_id) AS jobs_reviewed  
FROM job_data  
WHERE ds BETWEEN '2020-11-01' AND '2020-11-30'  
GROUP BY ds, hour_of_day  
ORDER BY ds, hour_of_day;
```

	ds	hour_of_day	jobs_reviewed
▶	2020-11-25	0	1
	2020-11-26	0	1
	2020-11-27	0	1
	2020-11-28	0	2
	2020-11-29	0	1
	2020-11-30	0	2

- The WHERE ds BETWEEN '2020-11-01' AND '2020-11-30' clause ensures that we only consider jobs reviewed in November 2020.
- HOUR(TIMESTAMP(ds)) extracts the hour from the ds column (assuming ds contains timestamps; otherwise, we'd need a separate time column).
- COUNT(job\_id) counts the number of job reviews per hour.
- GROUP BY ds, hour\_of\_day groups the records by date and hour.
- ORDER BY ds, hour\_of\_day sorts the output to maintain chronological order.

## (B) Throughput Analysis

**Objective: Calculate the 7-day rolling average of throughput (number of events per second).**

```
#Calculate the 7-day rolling average of throughput (number of events per second).#  
  
WITH daily_throughput AS (  
  SELECT  
    ds,  
    SUM(time_spent) AS total_time_spent,  
    COUNT(*) AS total_events  
  FROM job_data  
  GROUP BY ds  
)  
  
SELECT  
  d1.ds,  
  SUM(d2.total_events) / NULLIF(SUM(d2.total_time_spent), 0) AS rolling_avg_throughput  
FROM daily_throughput d1  
JOIN daily_throughput d2  
  ON d1.ds BETWEEN DATE_SUB(d2.ds, INTERVAL 6 DAY) AND d2.ds  
GROUP BY d1.ds  
ORDER BY d1.ds;
```

	ds	rolling_avg_throughput
▶	2020-11-25	0.0268
	2020-11-26	0.0277
	2020-11-27	0.0305
	2020-11-28	0.0538
	2020-11-29	0.0500
	2020-11-30	0.0500

- The daily\_throughput Common Table Expression (CTE) calculates:
  - SUM(time\_spent) AS total\_time\_spent → Total time spent by users on job reviews for each day.
  - COUNT(\*) AS total\_events → Total number of job events (decision, skip, transfer) for each day.
- The main query joins daily\_throughput with itself to get a 7-day window for each date (ds).
- The ON d1.ds BETWEEN DATE\_SUB(d2.ds, INTERVAL 6 DAY) AND d2.ds condition ensures that for each date d1.ds, we take data from the past 7 days.
- 
- SUM(d2.total\_events) / NULLIF(SUM(d2.total\_time\_spent), 0) computes throughput as events per second while avoiding division by zero.
- ORDER BY d1.ds ensures chronological order.

## © Language Share Analysis:

**Objective:** Calculate the percentage share of each language in the last 30 days.

```
#Calculate the percentage share of each language in the last 30 days.#  
  
WITH each_language AS (  
    SELECT  
        `language`,  
        COUNT(*) AS language_count  
    FROM job_data  
    GROUP BY `language`  
)  
SELECT  
    `language`,  
    language_count,  
    (language_count * 100.0 / SUM(language_count) OVER()) AS percentage_share  
FROM each_language  
ORDER BY percentage_share DESC;
```

	language	language_count	percentage_share
▶	Persian	3	37.50000
	English	1	12.50000
	Arabic	1	12.50000
	Hindi	1	12.50000
	French	1	12.50000
	Italian	1	12.50000

- each\_language CTE groups jobs by language and counts them.
- Calculating Percentage Share
  - language & language\_count Selection : This simply selects language and language\_count from the each\_language CTE.
  - SUM(language\_count) OVER():
    - This computes the total number of job records across all languages.
    - The window function OVER() ensures that this sum is available in every row.
  - (language\_count \* 100.0 / SUM(language\_count) OVER()) AS percentage\_share - This calculates how much each language contributes as a percentage of all job records.

#### (D) Duplicate Rows Detection:

**Objective: Identify duplicate rows in the data.**

```
#(D) Identify duplicate rows in the data.#
```

```
• SELECT
    job_id, actor_id, event, language, time_spent, org, ds,
    COUNT(*) AS duplicate_count
FROM job_data
GROUP BY job_id, actor_id, event, language, time_spent, org, ds
HAVING COUNT(*) > 1;
```

Output for grouping of rows

	job_id	actor_id	event	language	time_spent	org	ds	duplicate_count
▶	21	1001	skip	English	15	A	2020-11-30	1
	22	1006	transfer	Arabic	25	B	2020-11-30	1
	23	1003	decision	Persian	20	C	2020-11-29	1
	23	1005	transfer	Persian	22	D	2020-11-28	1
	25	1002	decision	Hindi	11	B	2020-11-28	1
	11	1007	decision	French	104	D	2020-11-27	1
	23	1004	skip	Persian	56	A	2020-11-26	1
	20	1003	transfer	Italian	45	C	2020-11-25	1

Output for checking if there are any duplicate rows

job_id	actor_id	event	language	time_spent	org	ds	duplicate_count
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- Grouping by All Columns:

The GROUP BY job\_id, actor\_id, event, language, time\_spent, org, ds groups records that have identical values across all columns.

- Counting Duplicates:

COUNT(\*) AS duplicate\_count counts occurrences of each unique row.

- Filtering Duplicates:

HAVING COUNT(\*) > 1 ensures only duplicate rows (i.e., those appearing more than once) are displayed.

- Since no rows are displayed in the output for HAVING COUNT(\*) > 1, we can conclude that there are no duplicate rows.