

## **Upcoming Planned In-Person Programmes**

Balancing Service With Authority (Blended)	29 – 30 Oct 2020
Becoming An Engaging And Influential Leader	2 – 3 Dec 2020
Behavioural Insights For Service Delivery	4 – 5 Nov 2020 14 – 15 Jan 2021 3 – 4 Mar 2021
Building Team Resiliency For Enforcement	7-8 Sep 2020 28 – 29 Jan 2021 25 – 26 Feb 2021
Designing And Implementing Effective Learning Experiences	19-20 Nov 2020 21 – 22 Jan 2021
INN x CSC: Every Door Is The Right Door (NWD Simulation Gaming)	27 Oct 2020 19 Jan 2021
Facilitation Skills For OD practitioners	23-24 Nov 2020 1-2 Feb 2021
Fundamentals Of Investigation	27 Nov – 1 Dec 2020
INN x CSC: Human Resource Leadership Programme (HRLP)	26 Oct 2020 – 9 Mar 2021
Human Resource Managers Programme	3 Nov 2020 – 9 Apr 2021 12 Jan - 14 May 2021 2 Mar – 30 Jul 2021
Investigative Interview Techniques	13-15 Oct 2020 4 – 6 Nov 2020 15 – 17 Dec 2020 11 Jan – 13 Jan 2021
Mindfulness For Resilience at Work	26 Oct 2020
OD Practitioner Foundation Programme	27 – 29 Oct 2020 11 Jan – 13 Jan 2021 24 Mar - 36 Mar 2021
Organisation Diagnosis For OD practitioners	1 – 2 Mar 2021
Practical Analytics For Customer Experience	9 Nov 2020 5 Mar 2021
Presenting Evidence & Testifying In Court Trials	2 – 3 Nov 2020 11 – 12 Jan 2021
Situational Risk Assessment For Enforcement Officers	9 – 12 Oct 2020 18 – 19 Jan 2021 22 – 23 Mar 2021
Supervisory Leadership For Support Officers	11 – 12 Jan 2021 1 – 2 Mar 2021