Nitika Bhandari

📍 Jonesboro, GA 30238 | 📧 bhandarinitika@yahoo.com | 📞 (678) 509-4739 🔗 [LinkedIn Profile]

Professional Summary

Detail-oriented and analytical **Healthcare Informatics** professional with expertise in **electronic health records (EHR), data management, and patient information processing**. Skilled in **SQL, Epic Systems, Python and SAS** with a strong understanding of **healthcare compliance regulations (HIPAA, CMS, FHIR)**. Passionate about leveraging **data analytics and health informatics** to optimize **healthcare operations** and improve **patient care outcomes**.

Education

📌 **Master of Science in Healthcare Management and Informatics**   *(May 2026)*
Kennesaw State University – Kennesaw, GA

📌 **Bachelor of Science in Information Technology – Health Informatics**   *(May 2024)*
Clayton State University – Morrow, GA

📌 **Associate degree in Database Specialist**   *(May 2020)*
Atlanta Technical College – Atlanta, GA

Certifications

✅ **SQL for Data Science**   🔗 **[Link]**

✅ **Mendix Rapid Developer**   🔗 **[Link]**

✅ **Python Developer**   🔗 **[Link]**

Technical & Professional Skills

Healthcare IT & EHR Systems:	Epic Systems, Medical Records Management
Programming Languages:	SQL, PYTHON, SAS, PHP, HTML, CSS
Soft Skills:	Critical Thinking, Problem Solving, Communication
Bilingual:	Fluent in Hindi, Punjabi, and Urdu
Tools & Frameworks:	GitHub, Jupyter, Visual Studio, SQL Server Management

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Projects

🖥️ EHR Dashboard Development   🔗 [**Link**]
Kennesaw State University – Health Informatics

- Developed an Electronic Health Record (EHR) dashboard connected to a FHIR server
- Implemented patient registration, search, and update features using Python and Tkinter
- Optimized data retrieval processes to enhance system efficiency
- Ensured compliance with HIPAA and FHIR standards for secure patient data handling

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Professional Experience

💼 Clayton State University – Morrow, GA

Computer Lab Coordinator (Jan 2024 – May 2024)

- Assisted in the **management of computer lab operations** for students and faculty
- Provided technical support to users**, troubleshooting software and hardware issues**
- Ensured smooth functionality of **computer systems, networks, and printers**
- Maintained inventory of lab resources and ensured software updates were applied regularly

💼 Southern Regional Medical Center – Riverdale, GA

Patient Access Specialist (June 2023 – May 2024)

- Processed **500+ patient registrations weekly** using **Epic EHR**
- Verified **patient insurance eligibility** and coverage using **health insurance software**
- Ensured compliance with CMS, HIPAA, and FHIR regulations when handling patient records
- Managed patient inquiries and resolved non-clinical issues with excellent customer service

💼 Raj Karega Khalsa Transportation Inc. – Jonesboro, GA

Dispatcher (Jan 2020 – Jan 2023)

- Scheduled and coordinated **300+ freight deliveries monthly** to optimize driver routes
- Managed logistics, **documentation, and invoicin**g to ensure smooth operations
- Negotiated competitive freight rates to maximize company revenue

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