Justin Nicholai Ramos

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Summary

Motivated and dedicated service industry professional transitioning into a Junior Software Engineer role within the tech industry. Seeking an opportunity to leverage my strong teamwork, communication skills, and passion for frontend development to contribute to the success of a top-tier tech company.

Experience

River Cree Resort and Casino

Server / Flair Bartender   November 2021 - Present

Responsibilities:

- Demonstrated exceptional customer service skills while working in a fast-paced environment, ensuring customer satisfaction, and building strong client relationships.
- Collaborated effectively with team members to ensure smooth operations and coordinated efforts to handle high-pressure situations.
- Developed strong communication and problem-solving skills by effectively addressing customer inquiries, resolving conflicts, and handling challenging situations.

Ultimate Bartending School

Flair Bartender   November 2019 - Present

Responsibilities:

- Excelled in bartending at a wide range of special events, including Weddings, Private Parties, Outdoor Festivals, and Corporate Events, delivering exceptional service, and creating memorable experiences for diverse clientele.
- Demonstrated a deep understanding of mixology by crafting handcrafted cocktails with precision and incorporating flair techniques to entertain guests and elevate the overall atmosphere.
- Mentored and trained newcomers in the art of flair bartending, fostering their growth and proficiency in flair sequences while emphasizing safety and professionalism.
- Maintained a thorough understanding of AGLC (Alberta Gaming, Liquor & Cannabis) standards for serving liquor, ensuring compliance with regulations, and promoting responsible alcohol service.

Education

MacEwan University School of Business – Business Management Diploma (2023)

Skills

- Frontend Development: HTML, CSS, JavaScript
- Semantic HTML and Web Accessibility
- BEM CSS Methodology
- JavaScript Promises and For-Loops
- Teamwork and Collaboration
- Strong Communication Skills
- Fast learner with a passion for continuous learning and growth

Languages:

- English
- Tagalog