



Tybo fees guide

Every time the customer purchase your products, we charge an all-in fee for **10% plus R4** for each successfully completed order. Because we charge per order, you only ever pay for what you use. There are no setup, monthly or hidden fees; you don't even need a merchant bank account to get paid.

Pricing table expample per order

ORDER TOTAL INCLUDING SHIPPING FEES AND OTHER FEES	FIXED FEE (R4)	VARIABLE FEES (10%)	TOTAL FEES
R 200	R 4	R 20	R 24
R 600	R 4	R 60	R 64
R 3000	R 4	R 300	R 304
R 6000	R 4	R 600	R 604

Weekly payouts fee and anytime payouts

We send money **weekly** from your **TYBO** account to your bank account for **free**.

Then each time you request money to be sent from your **TYBO** account to your bank account, we charge a payout fee of **R15** excluding VAT, regardless of the value of the payout.

Customer refunds

You can refund your customers who paid **TYBO**. Refunds can be processed by contacting our Support Team, we charge a refund fee of **R5**.