

Giovanny Cardoso

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SUMMARY OF QUALIFICATIONS

- 5 years of experience working with customers, providing customer service and assessing solutions to customer issues
- Strong interpersonal skills with the great verbal and written communication skills.
- Proficient in Microsoft Office.
- Basic knowledge in the field of security work.
- Knowledge in basic maintenance work such as plumbing and appliances.

EDUCATION

Bachelor of Science, Law and Justice Studies

Graduation: Fall 2020

Rowan University, Glassboro, NJ

GPA: 3.0

WORK EXPERIENCE

Home Depot Sales Associate

03/15-Present

Westampton, NJ, Home Depot

- Providing customer service
- Assessing customer issues and proposing proper solutions to the issues
- Expanding knowledge to multiple fields of work such as Plumbing, HVAC, Appliances.
- Assessing loss prevention issues and applying the methods to solve them into daily work.

Burlington County Park Ranger Internship

09/19-12/19

- Provided park residents a clean environment and passed along information as needed.
- Assisting in maintenance regarding the parks and the trails in the parks.
- Assessed issues regarding park issues and handled them accordingly.