

Justin Pulido

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Education

Bachelor of Science in Computer Science and Engineering

Minor: Japanese

Concentration in Software Engineering

California State University, San Bernardino

San Bernardino, CA

Professional Experience

IT-Helpdesk Operator

Prime Health Care

Ontario, CA

2019 - Present

- Understand IT related issues that the end users are facing to help assist them.
- Help nontechnical users understand the technical problems that are occurring at a given moment.
- Perform trouble shooting with end users and work with a ticketing system for local technicians to help assist the end user in resolving the issue.

Student Assistant

CSE Tutor for Artificial Intelligence

San Bernardino, CA

2020 - 2020

- Instructed students during lab hours how to implement specific data structures to complete labs.
- Assisted students with algorithm development in three different languages. C++, Python, and Java.
- Explained how to implement a variety of search algorithm for states in which the an program must take.

Phi Beta Delta

Software Developer Internship

San Bernardino, CA

2019 – 2020

- Tasked with creating key functions for admin users to change the site as needed
- Incorporated JavaScript, SQL, PHP, and HTML to create a website that fit the needs of the end users.
- Implemented functions to remove and add links as needed to the website by admin users.
- Created a file upload system in PHP for admins to change images on the site as needed.

Student Assistant

Multimedia Language Center

San Bernardino, CA

2017 - 2019

- Educated and trained students and faculty in web-based technologies and other programs used.
- Developed scripts for PDF forms through Adobe Pro and Java Script.
- Created a script using VBA to format a file and be transferred into a program that will update each student with the correct information of the course they are enrolled in.

Projects

Software Engineer

Mock Software Company

San Bernardino, CA

2019 – 2019

- Project manager for android application development using Google Maps API.
- Programmed in Java to implement many functionalities the user will be needing.
- Developed an algorithm to find the area of a landmass.

Skills

Languages: Japanese (intermediate: Speaking & writing), Spanish (intermediate: verbal), English

Proficient in Technology, C++, HTML, SQL, Git, JavaScript, Python, VBA

GitHub: <https://github.com/justinhigh>