

# Nabil LAABID

## Digital Engineering & Platform Consultant | ECM Expert



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Battenheim, France 🚗 Mobility FR | CH | LU

i Born on June 9, 1979 in Mulhouse, France

### PROFESSIONAL SUMMARY

Senior IT Consultant with over 20 years of experience in designing, implementing, and transforming high-availability content management and collaboration platforms.

Specialized in **ECM, platform automation, and digital engineering**, I enable organizations to modernize processes, optimize operational efficiency, and deliver enterprise-wide digital transformations.

My approach blends **engineering excellence**, **DevOps mindset**, and a **strategic, value-driven perspective** to support innovation, business agility, and the adoption of future-ready technologies, including **PLM, enterprise platforms, and process automation**.

### CORE COMPETENCIES

Platform & Cloud Engineering :	Kubernetes (Helm, Kustomize), Docker, Azure, VMware, GitOps
Infrastructure-as-Code & CI/CD :	Terraform, Ansible, GitLab CI/CD, Jenkins, Automation Workflows
Virtualization :	VMware vSphere, KVM, ProxMox, Hyper-V
Data & Messaging Platforms :	PostgreSQL, RabbitMQ, Oracle, MS SQL Server
Observability & Monitoring :	Prometheus, Grafana, ELK/EFK Stack, Jaeger
Scripting & Programming :	Python, Go, Java (familiar), Bash, PowerShell, SQL
Security & Reliability :	PKI, IAM, SSO, HA/DR, Load Balancing, Disaster Recovery & Business Continuity
Collaboration & Leadership :	Agile/DevOps culture, distributed teams, knowledge sharing, technical workshops

### PROFESSIONAL EXPERIENCE

July 2024  
April 2017

Senior Consultant, **DBI SERVICES**, Basel, Switzerland

Consultant for NOVARTIS, BANK FOR INTERNATIONAL SETTLEMENTS, JOHNSON & JOHNSON, UNITED NATIONS, VILLE DE GENEVE, ETAT DE GENEVE ...

#### Digital Platforms & ECM Transformation :

- **Led enterprise content transformation programs** : defined standards, automated document workflows, and ensured process security and compliance.
- Designed and deployed **Documentum**, **SharePoint**, **Alfresco**, **AEM** platforms in *multi-node and regulated environments (GxP, ISO 27001)*.
- Integrated security and authentication policies : *Active Directory, SSO, SAML2, OpenID*.
- **Implemented high-availability architectures (HA/DR)** and conducted *disaster recovery testing*.
- **Automated deployments and integrations** using **Ansible**, **Kubernetes** and **CI/CD** pipelines.
- Implemented centralized observability frameworks with *Prometheus, Grafana, ELK Stack*.
- **Bridged IT and business stakeholders**, delivered **L3** support, led knowledge transfer sessions, and facilitated technical workshops.

Documentum Alfresco SharePoint AEM Kubernetes Docker Ansible Terraform Jenkins GitLab Prometheus  
Grafana ELK Azure

March 2017  
January 2011

IT Operations Consultant, **ATOS**, France

Consultant Engineer for PRICEWATERHOUSECOOPERS, GDF SUEZ, GIVAUDAN, BNP CARDIF, ATOS, VEOLIA

#### ECM & Infrastructure :

- **Administration and optimization of ECM and collaboration platforms**.
- Contributed to the implementation of *business continuity and disaster recovery plans* and to the **standardization of production environments**.
- **Coordinated with development, security, and infrastructure teams** to ensure architectural consistency and operational reliability.
- **Monitored and automated production environments** using *scripting and configuration management tools*.
- **Trained and supported offshore teams (Poland, Morocco, India)** in daily operations and incident resolution.

SharePoint Documentum SQL Server Apache Tomcat WebSphere Control-M PowerShell Bash VMware  
NetBackup

December 2010  
October 2003

Applications Technical Lead, **ATOS**, France  
*Consultant* for SOLVAY, BLUESTAR SILICONES, SEPHORA

#### Backup & Scheduling Systems :

- Administered enterprise backup and scheduling solutions (**NetBackup**, **Dollar Universe**, **Automator**) across datacenter environments.
- Installed and maintained tape libraries (**HPE ESL L700**, **SL500**, **HPESL322e**) with *status monitoring* and *regular validation tests*.
- Ensured **system reliability** and **data protection** for ERP and non-ERP applications (*SAP, Oracle, Documentum*).
- Performed **quarterly audits** to ensure *data compliance, availability, and security*.
- Conducted **capacity planning and security reviews** in collaboration with infrastructure teams.
- Authored **technical documentation and operational procedures**, improving process standardization.
- Trained and supported offshore teams (*Morocco, India*) in incident management and system monitoring.

#### ERP & Applications :

- Installed and configured enterprise applications and middleware.
- Maintained and monitored **daily operations**, including *functionality testing* and *system health checks*.
- Conducted **regular audits** to guarantee *compliance, availability, and data protection*.

SAP Oracle WebSphere CFT VMware ESX Bash SQL PowerShell Datacenter Backup Solutions  
Managed File Transfer Data Integration

## EDUCATION

2003 DESS in Applied Computer Science, University of Louis Pasteur, Strasbourg

## CERTIFICATIONS

Valid Alfresco Content Services Certified Administrator  
Valid EXIN **IT Service Management Foundation** based on **ISO/IEC 20000**  
Valid Prometheus Certified Associate  
Expired Certified Kubernetes Administrator (CKA)

## LANGUAGES

French ● ● ● ● ●  
English ● ● ● ● ○  
German ● ○ ○ ○ ○  
Arabic ● ● ● ● ○

## STRENGTHS

- Reliability first
- Automation mindset
- Cross-team collaboration
- Continuous learning
- Observability focus
- Results-oriented

## INTERESTS

WEB DEVELOPMENT : HTML5, CSS3  
CLOUD & AUTOMATION : Kubernetes, Terraform, Ansible  
MONITORING : Prometheus, Grafana, ELK Stack  
SCUBA DIVING : PADI **Rescue Diver**  
RUNNING : Leisure