How the use of Personas in Agile may Allow Game Developers to Construct More Effective User Stories

COMP150 - Agile Essay

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Agile agile abstract

1 Introduction

The Agile methodology itself does not directly address usability. The Agile Manifesto [] is focused on the development process. Despite some conflicts in principles, interest in incoorporating user centred design (UCD) methods into Agile is growing [1]. One such UCD method which has been integrated into some Agile methods is the use of Personas. Personas are a set of fictional characters created to be archetypal of the different groups of intended users. Their primary purpose is to solidify the concept of the end user to help designers and developers more effectively understand the product's intended users. Games are solely about the user's experience of the game, so an understanding of the user is especially important. This essay will explore

how the use of personas and agile in games development could help create a game that provides the user with a better experience, as well as helping user stories be constructed and prioritised more effectively.

2 The Benefits of using Personas

Personas can help designers, developers and testers more effectively capture the needs of their intended product users, as well as being a tool to aid communication. In agile, they are then usually placed on the task board or in a notable place in the team's working environment []. Persona's can help developers and designers more carefully consider how users would use the product and what their goals are, since they are concretely defined rather than abstract sections of the target market. Understanding how the user will experience the product is especially important in a field such as games, which is all about the user's enjoyment. [].

Personas can also be used as an effective communication tool between team members and departments [].

3 Personas and Agile

Some elements of Personas conflict with elements of the Agile manifesto, whilst some parts of their philosophies are similar [1]. The Persona method usually involves creating the personas at the beginning of the project before development begins, and sticking to them throughout. In order to make personas more compatible with Agile, they could be made to be iterative. The persona's profile could be developed alongside the project as requirements change and new information about the users surface. Personas could be reviewed at the end of each sprint, alongside user stories.

4 How can personas be used in game development?

It is difficult to focus user stories on users in game development, as all of the users are players. Using personas could provide a way to split the users into different groups. The priority and target of user stories could then be determined using the Persona's goals and personalities as a guide [?]. Personas usually contain information about the user such as name, age, occupation, a photo, and the goals of that Persona when using the product. For game development, the goals of the Persona will be of particular importance - they can define why they are playing the game and what they want to achieve in the game. Additionally, Personas for game development could include the players gamer type according to taxonomies such as Brainhex, the Bartle test, or Yee's taxonomy.

5 Conclusion

Bye.

References

[1] J. Haikara, "Usability in agile software development: Extending the interaction design process with personas approach," in Agile Processes in Software Engineering and Extreme Programming: 8th International Conference, XP 2007, June 18-22, 2007. Proceedings, Como, Italy, 2007, pp. 153-156.