# RHONDA JOHNSTON

# Substitute Teacher

#### **CONTACT**

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(123) 456-7890

Chicago, IL

LinkedIn

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#### **EDUCATION**

Diploma Artel High School 2012 - 2016 Chicago, IL

# **SKILLS**

Microsoft Suite
Problem Solving
Enthusiastic
Consistent
High Performer
Effective Communication
Executing Lesson Plans

# **CERTIFICATIONS**

Substitute Teacher License, IL

#### CAREER OBJECTIVE

Professional and ethical substitute teacher who has worked across all subject areas in secondary education. Excited for the prospect of leveraging my experience at Joseph Brennemann Elementary.

#### **WORK EXPERIENCE**

# Substitute Teacher

Lane Tech College Prep High School

2019 - current / Chicago, IL

- Worked between 1-5 days per week during the school year substitute teaching for classrooms of 20+ high school students
- Maintained a disciplined, productive environment in the classroom to ensure lesson plans left by teacher were followed
- Substituted across 5 different subject areas from 9-12th grade
- Left notes for the teacher, detailing any problems or issues encountered during lessons completed in their absence

#### Administrative Assistant

**Toller Law Offices** 

2018 - 2019 / Chicago, IL

- Greeted 20+ prospective and current clients a day, and quickly assisted them as needed
- Provided administrative support to the Director of Human Resources overseeing a team of 38 full-time employees
- Executed processing of vendor contracts through a standardized process, **leading to a reduction in errors by 5%**
- Provided executive summaries of weekly team meetings to ensure progress on goals was thoroughly documented

# Sales Associate

**ICPenney** 

2016 - 2018 / Chicago, IL

- Kept a customer-first attitude to exceed satisfaction goals by 7%
- Sold customers on value of JCPenney credit card card and loyalty program, exceeding sign up rates for the program by 4%