

Event Ticketing System

Project Proposal Document

1. Title

Event Ticketing System: An event ticketing system implements cloud computing to deliver ticket sales capabilities that are available anytime along with strong capabilities for managing big gatherings. Secure transaction processing with blockchain transparency along with fraud prevention become possible when blockchain is incorporated.

2. Students Information

- **Student Name:** Hemadhvi Rana, Neel Patel, Kunal Bhavsar
- **Student ID:** 000551859, 000544953, 000545500
- **Student Email:** rana1988@saskpolytech.ca, patel5086@saskpolytech.ca, bhavsar5633@saskpolytech.ca

3. Introduction

The **Event Ticketing System** depends on blockchain technology together with a cloud system to establish a ticketing solution that ensures **security and transparency** as well as scalability. The project addresses ticketing issues to prevent fraud through smart contracts that implement **decentralized verification** with **cloud-based** event management features.

Key features include:

- **Immutable Ticket Transactions:** Blockchain prevents fake or duplicate tickets.
- **Scalability with Cloud Computing:** Ensures high-speed ticket sales and event management.
- **Automated Smart Contracts:** Handles ticket issuance, transfers, and refunds securely.
- **Decentralized Ownership:** Prevents unauthorized resales and ensures only valid tickets are used for event entry.

This system provides **event organizers and attendees** with a seamless, secure, and efficient ticketing experience.

4. Area of Research of the Project

This project focuses on utilizing **Blockchain and Cloud Computing** to enhance security, transparency, and efficiency in event ticketing. Key research areas include:

- **Secure Blockchain Ticketing:** Preventing counterfeit tickets through smart contracts and decentralized verification.
- **Cloud-based Scalability:** Handling large ticket sales efficiently and ensuring high-speed transactions.
- **User Authentication & Privacy:** Protecting user data while ensuring verifiable ticket ownership.
- **Automated Ticket Transfers & Refunds:** Implementing smart contract mechanisms for seamless transactions.
- **Legal & Compliance Considerations:** Exploring data privacy laws and blockchain integration challenges in ticketing.

5. Description of the Problem the Project Will Solve

Current event ticketing systems face multiple issues, including:

- **Ticket fraud and duplication** – Fake tickets lead to financial losses and denied entry for legitimate buyers.
- **Unfair ticket resales & scalping** – Bulk buying and resale price inflation prevent real fans from accessing tickets.
- **Lack of transparency** – Buyers cannot verify ticket authenticity or trace past ownership.
- **High fees and middlemen** – Traditional ticketing services charge high fees for transactions.
- **Limited organizer control** – Event planners struggle with monitoring ticket flow and enforcing resale policies.

Our **Event Ticketing System** solves these issues by integrating **blockchain for transparency and security** and **cloud computing for scalability and efficiency**.

6. How This Project Will Impact Your Area of Study

Through blockchain technology the system blocks multiple ticket creation and duplicate ticket production.

The project will enable us to build skills in preventing fraud and developing transparent digital transactions and managing cloud resources efficiently for contemporary technology sectors.

7. What You Will Try to Accomplish

The primary goal is to develop a **secure, fraud-proof, and decentralized event ticketing system** that ensures:

- **Authenticity:** Blockchain-based tickets prevent fraud and unauthorized duplication.
- **Automated Transactions:** Smart contracts handle issuance, transfers, and refunds securely.
- **Resale Control:** Only verified ticket holders can resell tickets, preventing scalping.

- **Scalability:** Cloud computing ensures seamless ticket sales even during high-traffic events.
- **User-Friendly Experience:** A simple interface enables smooth transactions for organizers and attendees.

8. Blockchain Implementation in the Event Ticketing System

Event ticketing security along with transparency and fraud prevention functions will be added to the system through blockchain technology implementation in this project. The platform will generate non-fungible tokens (NFTs) as blockchain-based tickets to create tickets that can never be modified or duplicated. Through decentralized implementation this method provides valid authentication for all tickets and prevents ticket counterfeits. Smart contracts operate in the system to execute automatic ticket processes including issuance and ticket transfers as well as refund processing. Through these contracts the system enforces rules which mandate transaction authentication for verified ticket buying and resale pricing limitations to stop ticket scalping activities.

9. Objectives

1. Develop a **scalable and secure** event ticketing platform.
2. Implement **blockchain-based smart contracts** to eliminate ticket fraud.
3. Design an **intuitive user interface** for seamless ticket purchases and transfers.
4. Utilize **cloud computing** for handling high traffic during ticket sales.

10. Research Plan

Technologies or Services

- **Cloud Computing:** AWS, Google Cloud, or Azure for hosting and scalability.
- **Blockchain:** Ethereum or Hyperledger for secure ticket verification and transactions.
- **Database:** NoSQL databases like MongoDB for handling user data.

Architecture

- **Frontend:** React Native for web apps.
- **Backend:** Node.js with APIs to integrate cloud and blockchain systems.

Data Management Plan

- **Blockchain for ticket authentication and ownership tracking.**
- **Cloud-based storage for user profiles, event details, and ticket history.**

Design and Implementation Plan

- **Phase 1:** Requirement gathering and system architecture design.
- **Phase 2:** Integration of blockchain and cloud services.
- **Phase 3:** Web app development.
- **Phase 4:** Testing, deployment, and user feedback.

11. Project Deliverables

1. A fully functional **blockchain-based event ticketing platform** (web-app).
2. **Smart contract-based ticket issuance, verification, and transfers.**
3. **Cloud-integrated ticketing infrastructure** for scalability.
4. Comprehensive **documentation**, including technical reports and user manuals.

12. Timeline

| Phase | Duration | Details |
|----------------------|----------|---|
| Analysis | 3 weeks | Identify project scope, define user needs, technologies. |
| System Design | 2 weeks | Develop architecture, Design, API and workflows. |
| Development | 8 weeks | Implement backend, frontend, and blockchain integrations. |
| Testing & Deployment | 4 weeks | Perform security and performance testing. |
| User Feedback | 3 weeks | Gather feedback from early user and fix bugs. |

13. Budget

| Item | Estimated Cost (USD) |
|------------------|----------------------|
| Cloud Services | \$10,000 |
| Blockchain Setup | \$15,000 |
| App Development | \$18,000 |
| Testing & QA | \$10,000 |
| Miscellaneous | \$5,000 |
| Total | \$58,000 |

14. Conclusion

The combination of cloud computing and blockchain within an event ticketing system application delivers both scalability with enhanced security as well as complete ticket sale transparency. The efficient handling of high traffic by cloud services paralleled by blockchain protection which uses secure verifiable transactions to prevent fraud. The system delivers a smooth and integrated user experience once software development reaches optimal strength along with comprehensive testing. The platform implements cost improvements with smart features enabling it to create revolutionary secure ticketing solutions for event management.

Text-Citations

Database Management in Ticketing Systems

- “A well-structured database in an event ticketing system improves data retrieval, prevents redundancy, and ensures transaction consistency” (Connolly & Begg, 2023).

Cloud Computing for Scalability & Reliability

- “Cloud-based event ticketing platforms offer high availability, auto-scaling, and cost efficiency, making them ideal for handling peak ticket sales” (Zhang et al., 2022).

Blockchain for Secure & Transparent Ticketing

- “Blockchain-based ticketing systems eliminate ticket fraud by ensuring transparency, decentralization, and immutable ownership records” (Gupta & Sadoghi, 2021).

References

Nakamoto, S. (2008). *Bitcoin: A peer-to-peer electronic cash system*. Retrieved from <https://bitcoin.org/bitcoin.pdf>

Elmasri, R., & Navathe, S. (2021). *Fundamentals of Database Systems* (7th ed.). Pearson.

Shams, F., Liu, Y., & Rawat, D. B. (2019). *Performance analysis of online ticketing systems under high traffic conditions*.

Eventbrite Blog. (2022, March 15). *Why Event Ticketing is Going Digital and Blockchain-Based*. Retrieved from <https://www.eventbrite.com/blog>