NIVIDOUS

100 Eligible Processes for Robotic Process Automation

Finance and Accounting	Human Resources	Sales and Marketing	Compliance / Legal Operations	Customer Service	Customer Onboarding	Information Technology	Supply Chain	External Vendors and Partners	Cross-Function
Vendor onboarding	Employment history verification	Sales quote automation	Fraud and IP detection	Call and contact center processes	New customer acquisition	Server and application monitoring	Inventory management	Vendor/partner sourcing	Data entry
Vendor portal management	Employee onboarding	Invoice creation and distribution	Compliance reporting	Service requests and scheduling	Customer eligibility check	Document management	Demand and supply estimation/planning	Vendor/partner qualification	Data extraction, formatting, aggregation across discrete systems
Vendor pricing comparison	Payroll management	ERP automation	Policy administration and servicing	Integration of call center, email and core system	Online registration	User setup and configuration	Contract monitoring and enforcing	Vendor/partner onboarding	Form processing
Purchase and sales order purchasing	Employees data management	CRM update automation	Credential verification	Customer data management	Customer due diligence	Application integration	Invoice, quote, and contract management	Vendor/partner portal integration	Report compilation and distribution
Secure fund transfer	Employee exit management	Intelligent reporting	Customer due diligence	CSR support by loading detailed information log	Customer data management	Data aggregation and migration	Supplier system/portal integration	Vendor partner reviews	Data migration
Journal posting	Attendance management	Data aggregation	Licensing and registration	Scheduled and triggered customer communications	News and social monitoring; customer risk rating	ERP and other system integration	Order processing	Contract monitoring and enforcing	Data cleansing and verification
Intelligent reporting	Training schedules	List building	Reconciliation processes	Renewal notices	Upsell/Cross-sell opportunity report	Batch processing	Shipment scheduling and tracking	Performance measurement and optimization	Human-bot work orchestration (RPA+BPM)
Periodic collections	Tax management	Market research with intelligence	Periodic disclosure	Transactional automation	Customer communication	Synchronizing, deleting and updating file folders	Refunds and returns	Returns, repairs, and recalls	Cognitive automation for intelligent data capture
Customer onboarding	Employee benefits administration	Social media monitoring	Screening and risk management	Customer preferences and information update	Customer retention	FTP download, upload, and backup	Freight management	Vendor offboarding	Data reconciliation and management
Incentive claims	Compliance reporting	Monitoring of competitive pricing	Outside affiliation review	Price matching	New customer welcome packet	Installations processes	Work order management	Agreement maintenance	Process monitoring and optimization