NEEL TENGARIYA

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EDUCATION

University of Michigan - Dearborn, MI, USA

Aug 2024 - May 2026

MS in Human Centered Design & Engineering (HCDE).

• Coursework: Human Factors & Ergonomics, Advanced Digital Design, Research Methods in HCl, HCl for UI/UX, Information Visualization, Marketing Management, Integrated Design Thinking & Implementation in Engineering Business.

Chameli Devi Groups of Institutions (RGPV) (NAAC A+), India

Aug 2018 - Jun 2022

B.Tech in Computer Science & Engineering

CGPA 7.26/10

SKILLS & INTERESTS

- **Design Skills:** User research, Usability testing, Accessibility, Interaction design, Journey Mapping, Heuristic Evaluation, Content Strategy, Storyboarding, Persona creation, IA, Wireframing, Prototyping, Video Editing, 3d Design, Animation.
- Hard skills: Figma, Adobe Xd, Sketch, Balsamiq, Marvel, Inkscape, Webflow, Zeplin, Trello, Lucidchart, FlowMapp, Protopie, Framer, Principle, Origami, Photoshop, Illustrator, Premiere Pro, After Effects, Miro, Jira, Mural, Blender 3d, HTML, CSS.
- Interests: Automobiles, eSports and gaming, Computer hardware, 3D design, AI, Crypto and Blockchain, Philosophy.

WORK EXPERIENCE

University of Michigan - Dearborn, Research Assistant

Oct 2024 - Present

- Conduct research studies on human spatial cognition using virtual reality (VR), administering tests and experiments with adult
 and child participants to analyze cognitive patterns and behaviors.
- Assist in data collection, analysis, and interpretation to support advancements in understanding spatial memory & navigation.

Viamagus Technologies, UI/UX Designer

May 2023 - Sep 2023

Designed and led the development of user-centric, scalable digital solutions, including a shareable carbon credit report
module for fleet logistics in the US and Canada and a mobile loan distribution system for Sahayya NBFC, enhancing
cross-platform usability, information architecture, and team collaboration.

Prefme Matrix, Jr. UI/UX Designer

Jun 2022 – Apr 2023

- Developed innovative UPI checkout for e-commerce stores and login solutions for the Pataa Android and iOS app, reducing cart and user churn by 71% and 63% respectively. Boosting cohort retention by 28% and receiving 96% positive feedback.
- Designed an ISRO-powered weather monitoring module and a testimonial-driven website for Oneguest, driving growth.

Wappgo IT Services, Product Design Intern

Apr 2020 - Mar 2021

• Led the design of Today's Bharat, a user-friendly social media app for global news sharing. Created wireframes and high-fidelity UI, collaborating with developers for seamless integration.

Wappgo IT Services, UX Design Intern

Sep 2019 - Mar 2020

- Transformed Legal251's online platform by redesigning the website and control panels for legal and financial services, resulting in a remarkable 68% increase in user engagement.
- Additionally, led the team in creating compelling graphics and establishing a robust social media presence.

KEY PROJECTS

Using Virtual Reality to Study Human Spatial Cognition, (UMich Dearborn)

Oct 2024 - Present

Conducted research on human spatial cognition using virtual reality, including designing studies, administering experiments with adult and child participants, data analysis, and ensuring ethical compliance.

Darby ESG - Shareable carbon credit report module

May 2023 – Aug 2023

 Led and designed a sharable emissions report system fetched by a telematics device in automotive for the product of Darby ESG, a carbon credit selling startup based in USA-Canada that offers services to fleet-based logistics companies.

Pataa - Express UPI (payment) checkout for e-commerce stores

Sep 2022 – Nov 2022

• As UX designer at Pataa, streamlined UPI Checkout, enhancing online ordering by eliminating the need for contact/address info. Reduced cart churn by 71%, resulting in a more engaging user experience.

Oneguest - Website landing page for hotel management software

Dec 2022 - Apr 2023

 Created a modern, minimalist website for a hotel management platform, emphasizing key features, USPs, and value propositions, utilizing testimonials to establish trust, encourage user action, and drive growth.

Pataa - Android and iOS app redesign

Jun 2022 – Nov 2022

 Redesigned the Pataa app's user journeys, login process, and ISRO-powered weather widget, driving a 63% reduction in login churn, 96% positive user feedback, and onboarding over 75 million new users.

LICENSE & CERTIFICATIONS

UX Design Professional Certification – Google Inc.
 Introduction to User Experience Design – Georgia Institute of Technology
 Principles of UX/UI Design – Meta Platforms Inc.

Dec 2021
Feb 2024
Feb 2024

Enterprise Design Thinking Practitioner – IBM Inc. May 2023

LEADERSHIP, CO-CURRICULAR & COMPETITIONS

- Ranked #3 among 700+ teams in the "National Entrepreneurship Challenge" organized by IIT Bombay.
- Lead Member of the Microsoft-sponsored Coding and Technical Development Cell (CTDC), enhancing coding proficiency across 200+ students.
- Organized and led a UX design webinar for 300+ students, increasing awareness and interest in UX careers.