(i) Auto recovery contains some recovered files that haven't been opened. Count of Cutt in by Agent und Nesotren

View recovered files

X

Most call missed agent

Most rated agents

Becky

Most call answered agents

Average call duration

Resolved Ν Υ

**Answered calls** 

**Unanswered calls** 

Average answer speed

67.52

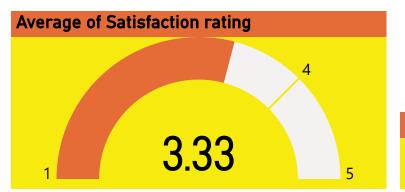
Count of resolved

461 455 452 485 436 424 400 Count of Call Id 181 181 177 169 169 162 157 158 **Becky** Dan Greg Jim Joe Martha Diane Stewart Resolved



No. of agents

Date All

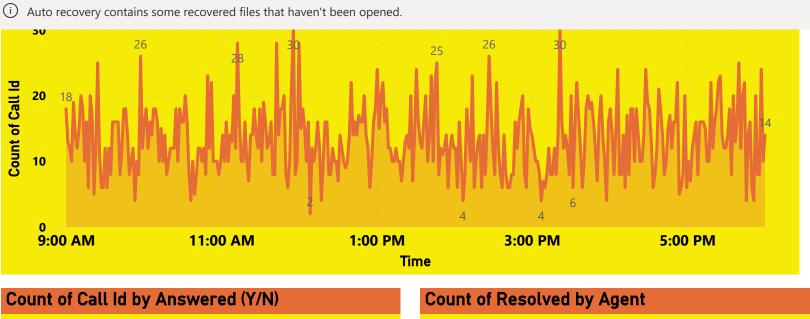


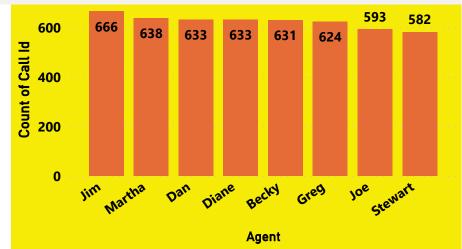
Answered(Y/N)

□ N

All

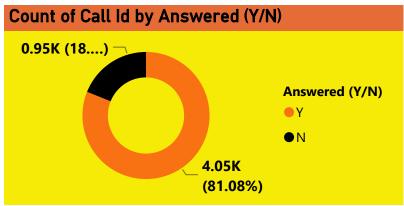
Time **\** 

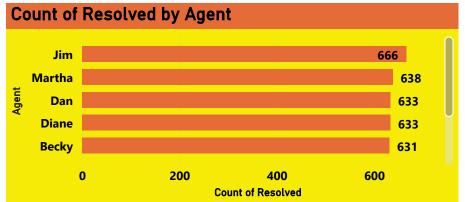


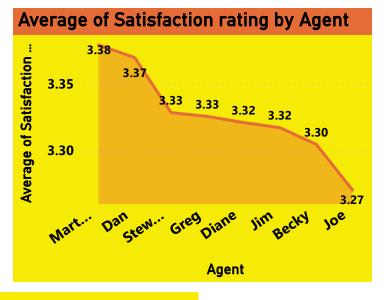


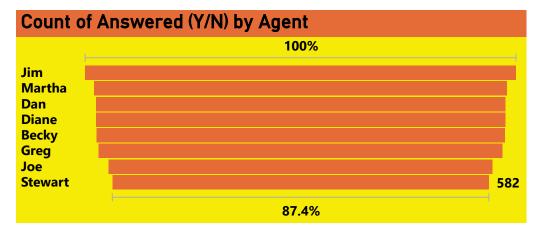
View recovered files

X









DASHBOARD BY NEERAJ PC
BATCH 4