Project Report on

CRM Application That Helps To Book A Visa Slot

Developer - (Short-Term)

Introduction: A visa slot management project is a system that is used to track and manage the availability of visa slots, which are appointments that are required for certain visa applications. It might be used by a government agency or a visa processing center to schedule and manage appointments with applicants.

Milestone - 01: Creation Of Developer Org

1. Go to developers.salesforce.com/

2. Click on sign up.

3. On the sign up form, enter the following details:

a. First name & Last name : Mattli Suchitra

b. Email: suchitramattli@gmail.com

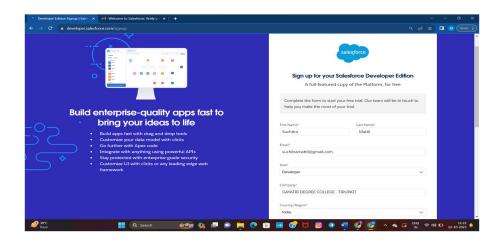
c. Role: Developer

d. Company: GAYATRI DEGREE COLLEGE - TIRUPATI

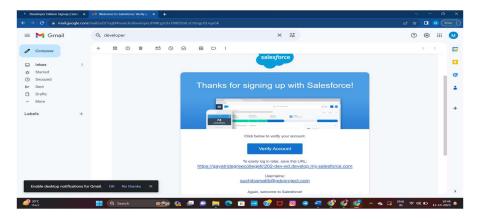
e. County: India

f. Postal Code: 517501

g. Username : suchitramattli@gdcproject.com

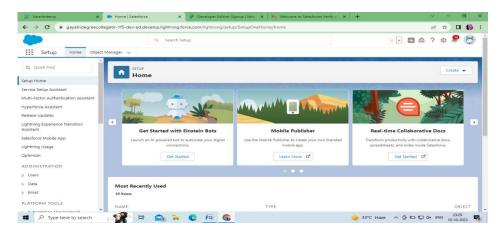


Account Activation: Go to the inbox of the email that you used while signing up. Click on the verify account to activate youraccount. The email may take 5-10mins, as



Login To Your Salesforce Account:

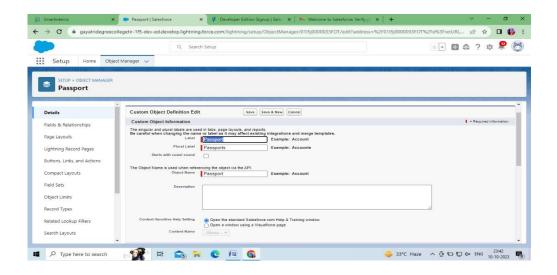
- 1. Go to salesforce.com and click on login.
- 2. Enter the username and password that you just created.
- 3. After login this is the home page which you will see.



Milestone - 02 : Objects Creation

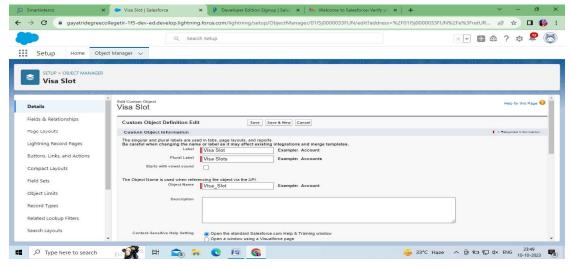
Creation Of Custom Object Passport:

- 1. Click on the gear icon and then select Setup
- 2. Click on the object manager tab just beside the home tab
- 3. After the above steps, have a look on the extreme right you will find a Create Dropdown click on that and select Custom Object
- 4. On the Custom Object Definition page, create the object as follows:
- 5. Label: Passport
- 6. Plural Label: Passports
- 7. Record Name: Passport Number
- 8. Check the Allow Reports checkbox
- 9. Check the Allow Search checkbox
- 10. Click Save



Creation Of Custom Object-Visa Slot:

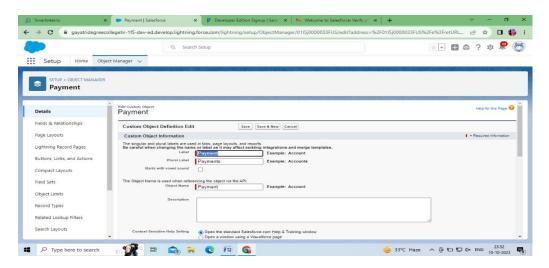
- 1. Click on the gear icon and then select Setup.
- 2. Click on the object manager tab just beside the home tab.
- 3. After the above steps, have a look on the extreme right you will find a Create Drop down click on that and select Custom Object
- 4. On the Custom Object Definition page, create the object as follows:
- 5. Label: Visa Slot
- 6. Plural Label: Visa Slots
- 7. Record Name: Visa Slot Number(Auto Number)
- 8. Check the Allow Reports checkbox
- 9. Check the Allow Search checkbox
- 10. Click Save.



Create Of Custom Object- Payment:

- 1. Click on the gear icon and then select Setup.
- 2. Click on the object manager tab just beside the home tab.

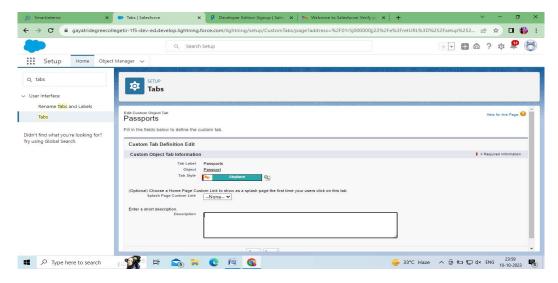
- 3. After the above steps, have a look on the extreme right you will find a Create Drop down click on that and select Custom Object.
- 4. On the Custom Object Definition page, create the object as follows:
- 5. Label: Payment
- 6. Plural Label: Payments
- 7. Record Name: Transaction Id (Auto Number)
- 8. Check the Allow Reports check box
- 9. Check the Allow Search check box
- 10. Click Save.



Milestone - 03: Tabs

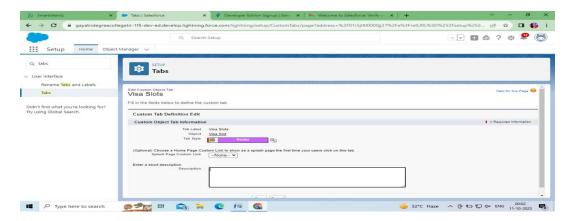
Creation Of Custom Tab- Passport Object:

- 1. Navigate to setup and home
- 2. Enter Tabs in Quick Find Box and select Tabs
- 3. Under Custom Object Tabs, click New
- 4. For Object, select Passport
- 5. For Tab Style, select any icon
- 6. Leave all defaults as is. Click Next, Next, and Save



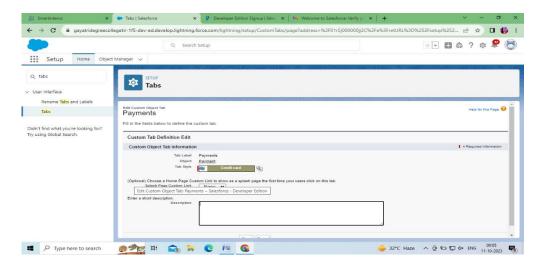
Creation Of Custom Tab- Visa Slot Object:

- 1. Navigate to setup and enter Tabs in Quick Find and select Tabs. Under Custom Object Tabs, click New.
- 2. For Object, select Visa Slot.
- 3. For Tab Style, select any icon.
- 4. Leave all defaults as is. Click Next, Next, and Save.



Creation Of Custom Tab- Payment Object:

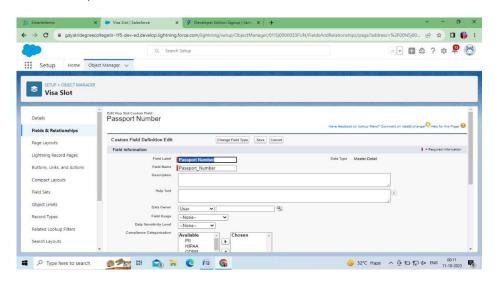
- 1. Navigate to setup and enter Tabs in Quick Find and select Tabs Under Custom Object Tabs, click New
- 2. For Object, select Payment
- 3. For Tab Style, select any icon
- 4. Leave all defaults as is. Click Next, Next, and Save



Milestone - 04: Relationships Between Two Objects

Relationship Creation:

- 1. Fields Creation: Passport Number
- 2. Navigate to setup
- 3. Click on Object Manager and search and select Visa Slot object
- 4. Select Fields & Relations and click New.
- 5. Select Data Type: Master-Detail, next.
- 6. Related to: Passport, next.
- 7. Label: Passport Number
- 8. Child Relationship Name: Visa Slot, next.
- 9. Next, next and save.

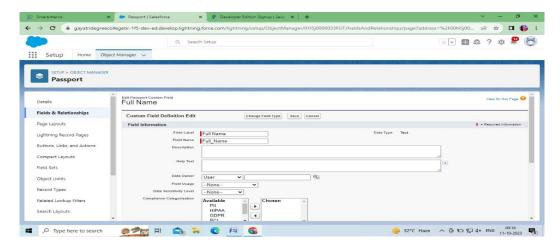


Milestone - 05: Field Creation

Field Creation Full Name:

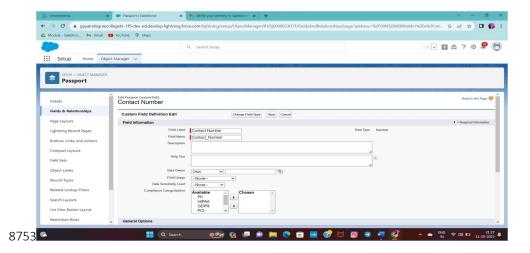
- 1. Navigate to Setup
- 2. Click the Object Manager next to Home Tab

- 3. Type Passport in Quick Find and Select it
- 4. Click on Fields and Relationships
- 5. Click New
- 6. Select Data Type: Text, click on next
- 7. Field Label: Full Name
- 8. Length: Max 80
- 9. Check always requires a value to save this record
- 10. Click next
- 11. Next, Save or Save & New (if further new field will be create)



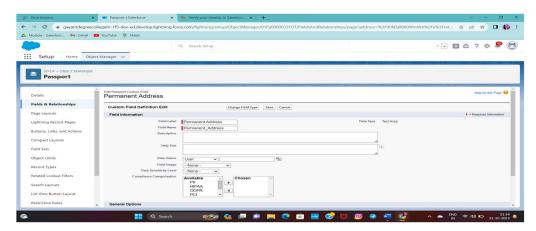
Field Creation-Contact Number:

- 1. Navigate to Setup
- 2. Click the Object Manager next to Home Tab
- 3. Type Passport in Quick Find and Select it
- 4. Click on Fields and Relationships
- 5. Click New
- 6. Select Data Type: Number, click on next
- 7. Field Label: Contact Number
- 8. Length: 10 and Decimal 0, click on next
- 9. Next, Save.



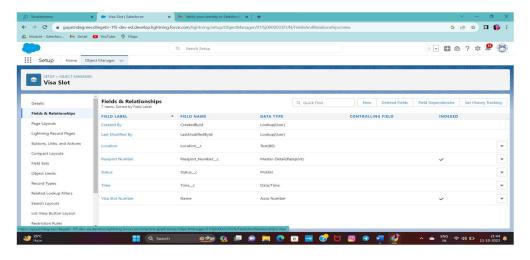
Field Creation- Permanent Address:

- 1. Navigate to Setup
- 2. Click the Object Manager next to Home Tab
- 3. Type Passport in Quick Find and Select it
- 4. Click on Fields and Relationships
- 5. Click New
- 6. Select Data Type: Text Area, click on next
- 7. Field Label: Permanent Address
- 8. Next, next and save



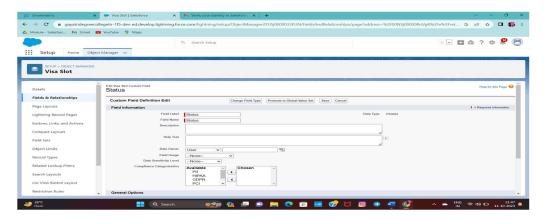
Fields Available On Custom Object: Visa:

- 1. Slot Field Name Data Type
- 2. Location Text
- 3. Time Date & Time
- 4. Visa Slot Number Auto Number (Use in Record Name)
- 5. Passport Number Master-Detail
- 6. Status Picklist



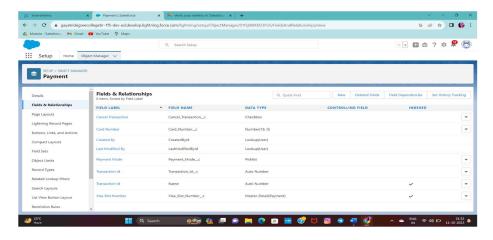
Field Creation Status:

- 1. Click on Object Manager, search and select Visa Slot
- 2. Click Fields & Relatioships and click on new.
- 3. Chose on picklist, next.
- 4. Label: Status
- 5. NOTE- select enter value, with each value separated by new line
- 6. Values: Approved7. Cancel Reschedule
- 8. Next, next and save.



Field Available On Custom Object: Payment:

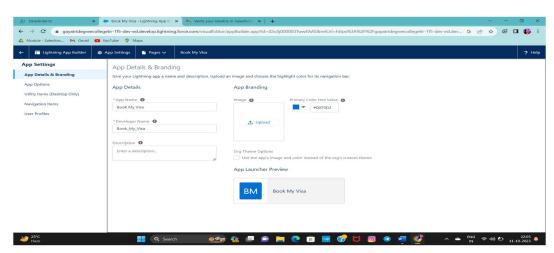
- 1. Field Name Data Type
- 2. Payment Mode Picklist (Values- Debit Card, Credit Card)
- 3. Card Number Number
- 4. Transaction Id Auto Number (Used in Record Name)
- 5. Visa Slot Number Master-Detail
- 6. Cancel Transaction Checkbox



Milestone - 06: Apps

Creation Of App:

- 1. Click on setup and go to home page.
- 2. In Quick Find Box search and select App Manager.
- 3. Click: New Lightning App.
- 4. App Name: Book My Visa and click on next.
- 5. Navigate System: Standard Navigation Support Form Factor: Desktop and Phone Click next, next
- 6. Move Objects from available items to selected items. (Passport, Visa Slot, Payment).
- 7. Add System Administrator profile, available profile to selected profile.
- 8. Save & Finish

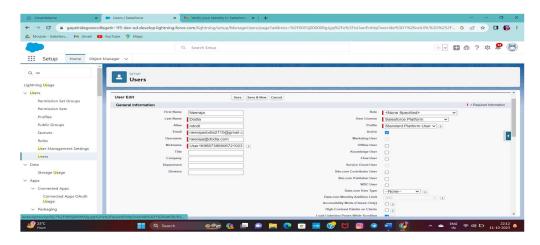


Milestone - 07: User

Creation Of User:

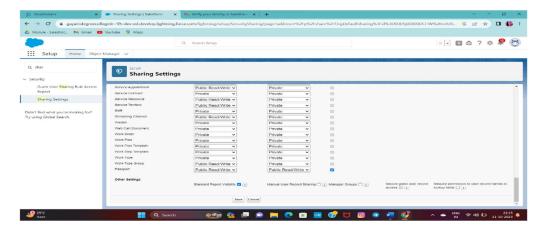
- 1. Navigate to setup
- 2. In Quick Find box select and search: User
- 3. Click: New user
- 4. Give First and Last Name

- 5. Enter your email in the email field
- 6. Enter user name, it must be unique
- 7. User license: salesforce platform
- 8. In the profile field: Standard user profile
- 9. Check, Generate new password and notify user immediately
- 10. Save



Organization Wide Defaults Settings:

- 1. Steps of OWD settings:
- 2. Navigate setup in Quick Find search bar
- 3. Type Sharing Setting and Select it.
- 4. Edit: Organization Wide Defaults.
- 5. Scroll down list and select Passport object and change the default external Access to Public Read/Write.
- 6. Save.



Milestone – 08: User Adoption

Create Record- Passport:

- 1. Click on App Launcher on left side of screen.
- 2. Search Book My Visa App & click on it.

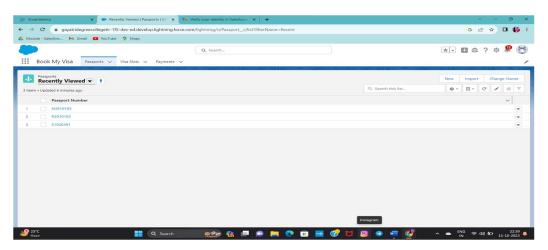
- 3. Click on Passport tab.
- 4. Click new button
- 5. Fill all Passport record details.
- 6. Click on Save Button.

View Record- Passport:

- 1. Click on App Launcher on left side of screen.
- 2. Search Book My Visa & click on it.
- 3. Click on Passport Tab.
- 4. Click on any record name. you can see the details of the Driver

Delete Records- Passport:

- 1. Click on App Launcher on left side of screen.
- 2. Search Book My Visa & click on it.
- 3. Click on Passport Tab.
- 4. Click on Arrow at right hand side on that Particular record.
- 5. Click delete and delete again.



Milestone - 09: What Are Reports?

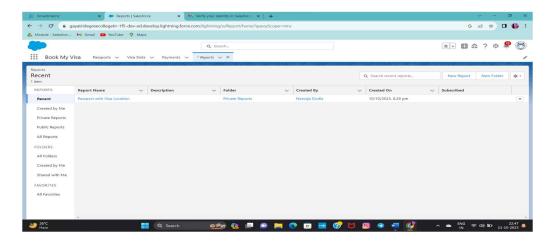
Creation Of Report:

- 1. Click on App Launcher left side on the screen, Search and select: Report
- 2. Click Report- select New Report
- 3. Select Report Type: Passport with Visa Slot Number
- 4. Click on Start Report button
- 5. Below the Outline pane- In the Group Row select: Location
- 6. In Group Column select- Passport: Passport Number
- 7. In Column select: Visa Slot Number
- 8. Now navigate to Filter pane available next to Outline pane And ensure in the show me section: All Passport is selected
- 9. In Passport Created date: All Time.
- 10. Give the Label: Passport with Visa Location

11. Save & Run for saving the Report, Save.

View Report:

- 1. Click on App Launcher on left side of screen.
- 2. Search Book My Visa App & click on it.
- 3. Click on Reports Tab.
- 4. Click on Passport with Visa Location and see reports.



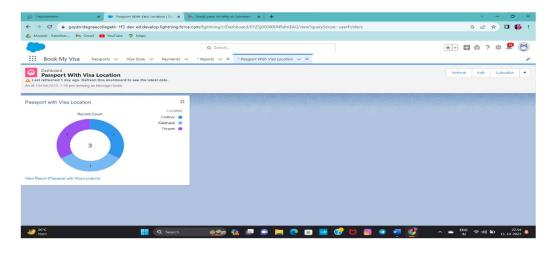
Milestone - 10: Dashboards

Creation Of Dashboard:

- 1. Click on the App launcher left on screen and search for dashboards.
- 2. Select New Dashboard
- 3. Name the Dashboard: Passport With Visa Location
- 4. Select Create option
- 5. Click on Add Component
- 6. Select Passport with Visa Locations
- 7. Click Select
- 8. Select the Donut Chart to display a section
- 9. Value: Record count
- 10. Sliced By: Location
- 11. Leave the default values
- 12. Click on Add
- 13. Save the Dashboard and Done

View Dashboard:

- 1. Click on App Launcher on left side of screen.
- 2. Search Book My Visa & click on it.
- 3. Click on Dashboard Tab.
- 4. Click on Passport with Visa Location see graph view of records



Milestone - 11 : Apex Triggers

Write A Trigger-1:

- 1. Click on Set up Gear at drop down list you can find developer console click on that.
- 2. At the left side top you can find the option new click on that and then apex trigger.
- 3. Give the name as Deletionofvisarecord
- 4. And S object has Visa Object
- 5. Scenario You cannot delete active visa record

```
| Companies | Comp
```

Write A Trigger-2:

- 1. Click on Set up Gear at drop down list you can find developer console click on that.
- 2. At the left side top you can find the option new click on that and then apex trigger.
- 3. Give the name as AvoidDuplicatePassport
- 4. And S object has Passport Object
- 5. Scenario trigger on the Passport__c object to avoid duplicate records based on the Full Name and Contact Number fields.

