

# Probability Analysis of Medical Appointments

January 19, 2024

## 0.0.1 About Dataset:

The data associated with Show and NoShow Appointment of patients will be analyzed.

## 0.0.2 Project Context:

Show or NoShow of a patient to the doctor's appointment.

## 0.0.3 Contents:

- \* Scheduled date, Gender, Age, Scholarship

- \* Hypertension , Diabetes, Alcoholism,Handicap

- \* SMS\_received (indicated whether 1 or more messages sent to the patient) regarding appointment.

## 0.0.4 Problem Statement:

- \* Analyse the data of the patients.

- \* Visualize data of patients.

- \* Find the Probability of the patients with Show or NoShow to the appointment with different conitions (Alcoholism, Hypertension, Diabetes, Handicap Status, Age And Days Scheduled).

```
[1]: ### Import Libraries and Data
```

```
[2]: # Import Libraries
import pandas as pd
import numpy as np
import datetime
from time import strftime
import matplotlib.pyplot as plt
import seaborn as sns
%matplotlib inline
```

```
[3]: # import data
```

```
data=pd.read_csv('C:/Users/amitm/Desktop/New folder/Project/Python Projects/
↳medical_appointment.csv')
```

### 0.0.5 Describing and Getting Information on Data

```
[4]: #Data description
data.describe()
```

```
[4]:
```

	PatientId	AppointmentID	Age	Scholarship \
count	1.105270e+05	1.105270e+05	110527.000000	110527.000000
mean	1.474963e+14	5.675305e+06	37.088874	0.098266
std	2.560949e+14	7.129575e+04	23.110205	0.297675
min	3.921784e+04	5.030230e+06	-1.000000	0.000000
25%	4.172614e+12	5.640286e+06	18.000000	0.000000
50%	3.173184e+13	5.680573e+06	37.000000	0.000000
75%	9.439172e+13	5.725524e+06	55.000000	0.000000
max	9.999816e+14	5.790484e+06	115.000000	1.000000

	Hipertension	Diabetes	Alcoholism	Handcap \
count	110527.000000	110527.000000	110527.000000	110527.000000
mean	0.197246	0.071865	0.030400	0.022248
std	0.397921	0.258265	0.171686	0.161543
min	0.000000	0.000000	0.000000	0.000000
25%	0.000000	0.000000	0.000000	0.000000
50%	0.000000	0.000000	0.000000	0.000000
75%	0.000000	0.000000	0.000000	0.000000
max	1.000000	1.000000	1.000000	4.000000

	SMS_received
count	110527.000000
mean	0.321026
std	0.466873
min	0.000000
25%	0.000000
50%	0.000000
75%	1.000000
max	1.000000

```
[5]: # Data Information
data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 110527 entries, 0 to 110526
Data columns (total 14 columns):
#   Column                Non-Null Count  Dtype
---  -
0   PatientId              110527 non-null float64
1   AppointmentID           110527 non-null int64
```

```

2   Gender          110527 non-null object
3   ScheduledDay     110527 non-null object
4   AppointmentDay   110527 non-null object
5   Age             110527 non-null int64
6   Neighbourhood    110527 non-null object
7   Scholarship      110527 non-null int64
8   Hipertension     110527 non-null int64
9   Diabetes         110527 non-null int64
10  Alcoholism       110527 non-null int64
11  Handcap          110527 non-null int64
12  SMS_received     110527 non-null int64
13  No-show          110527 non-null object
dtypes: float64(1), int64(8), object(5)
memory usage: 11.8+ MB

```

```

[6]: # Check for null values
data.isnull().sum()

```

```

[6]: PatientId      0
AppointmentID     0
Gender            0
ScheduledDay      0
AppointmentDay    0
Age              0
Neighbourhood     0
Scholarship       0
Hipertension      0
Diabetes          0
Alcoholism        0
Handcap           0
SMS_received      0
No-show           0
dtype: int64

```

```

[7]: #Get Data head
data.head()

```

```

[7]:   PatientId  AppointmentID  Gender  ScheduledDay  \
0  2.987250e+13          5642903      F  2016-04-29T18:38:08Z
1  5.589978e+14          5642503      M  2016-04-29T16:08:27Z
2  4.262962e+12          5642549      F  2016-04-29T16:19:04Z
3  8.679512e+11          5642828      F  2016-04-29T17:29:31Z
4  8.841186e+12          5642494      F  2016-04-29T16:07:23Z

      AppointmentDay  Age  Neighbourhood  Scholarship  Hipertension  \
0  2016-04-29T00:00:00Z   62  JARDIM DA PENHA           0           1
1  2016-04-29T00:00:00Z   56  JARDIM DA PENHA           0           0
2  2016-04-29T00:00:00Z   62    MATA DA PRAIA           0           0

```

3	2016-04-29T00:00:00Z	8	PONTAL DE CAMBURI	0	0
4	2016-04-29T00:00:00Z	56	JARDIM DA PENHA	0	1

	Diabetes	Alcoholism	Handcap	SMS_received	No-show
0	0	0	0	0	No
1	0	0	0	0	No
2	0	0	0	0	No
3	0	0	0	0	No
4	1	0	0	0	No

## 0.0.6 Transforming Data for Analysis:

```
[8]: # Changing Header spellings
data=data.rename(columns={'Hipertension': 'Hypertension', 'Handcap': 'Handicap', 'SMS_received': 'SMSReceived', 'No-show': 'Noshow'})
data.head()
```

```
[8]:
```

	PatientId	AppointmentID	Gender	ScheduledDay	\
0	2.987250e+13	5642903	F	2016-04-29T18:38:08Z	
1	5.589978e+14	5642503	M	2016-04-29T16:08:27Z	
2	4.262962e+12	5642549	F	2016-04-29T16:19:04Z	
3	8.679512e+11	5642828	F	2016-04-29T17:29:31Z	
4	8.841186e+12	5642494	F	2016-04-29T16:07:23Z	

	AppointmentDay	Age	Neighbourhood	Scholarship	Hypertension	\
0	2016-04-29T00:00:00Z	62	JARDIM DA PENHA	0	1	
1	2016-04-29T00:00:00Z	56	JARDIM DA PENHA	0	0	
2	2016-04-29T00:00:00Z	62	MATA DA PRAIA	0	0	
3	2016-04-29T00:00:00Z	8	PONTAL DE CAMBURI	0	0	
4	2016-04-29T00:00:00Z	56	JARDIM DA PENHA	0	1	

	Diabetes	Alcoholism	Handicap	SMSReceived	Noshow
0	0	0	0	0	No
1	0	0	0	0	No
2	0	0	0	0	No
3	0	0	0	0	No
4	1	0	0	0	No

```
[9]: # Modifying the date and time into standard form
data['ScheduledDay'] = pd.to_datetime(data['ScheduledDay']).dt.date.
↳ astype('datetime64[ns]')
data['AppointmentDay'] = pd.to_datetime(data['AppointmentDay']).dt.date.
↳ astype('datetime64[ns]')
data.head()
```

```
[9]:
```

	PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	Age	\
0	2.987250e+13	5642903	F	2016-04-29	2016-04-29	62	

1	5.589978e+14	5642503	M	2016-04-29	2016-04-29	56
2	4.262962e+12	5642549	F	2016-04-29	2016-04-29	62
3	8.679512e+11	5642828	F	2016-04-29	2016-04-29	8
4	8.841186e+12	5642494	F	2016-04-29	2016-04-29	56

	Neighbourhood	Scholarship	Hypertension	Diabetes	Alcoholism	\
0	JARDIM DA PENHA	0	1	0	0	
1	JARDIM DA PENHA	0	0	0	0	
2	MATA DA PRAIA	0	0	0	0	
3	PONTAL DE CAMBURI	0	0	0	0	
4	JARDIM DA PENHA	0	1	1	0	

	Handicap	SMSReceived	Noshow
0	0	0	No
1	0	0	No
2	0	0	No
3	0	0	No
4	0	0	No

```
[10]: # Storing weekdays into a variable for schedule day and appointment day
```

```
data['sch_weekday'] = data['ScheduledDay'].dt.dayofweek
data['app_weekday'] = data['AppointmentDay'].dt.dayofweek
data['sch_weekday'].value_counts()
```

```
[10]: sch_weekday
```

```
1    26168
2    24262
0    23085
4    18915
3    18073
5         24
```

```
Name: count, dtype: int64
```

```
[11]: data['app_weekday'].value_counts()
```

```
[11]: app_weekday
```

```
2    25867
1    25640
0    22715
4    19019
3    17247
5         39
```

```
Name: count, dtype: int64
```

```
[12]: # Dropping the negative values
```

```
data.query('Age < 0')
```

```
[12]:
```

	PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	Age	\
99832	4.659432e+14	5775010	F	2016-06-06	2016-06-06	-1	

	Neighbourhood	Scholarship	Hypertension	Diabetes	Alcoholism	\
99832	ROMÃO	0	0	0	0	

	Handicap	SMSReceived	Noshow	sch_weekday	app_weekday
99832	0	0	No	0	0

```
[13]: data.drop([99832], inplace=True)
```

```
[14]: data.query('Age < 0')
```

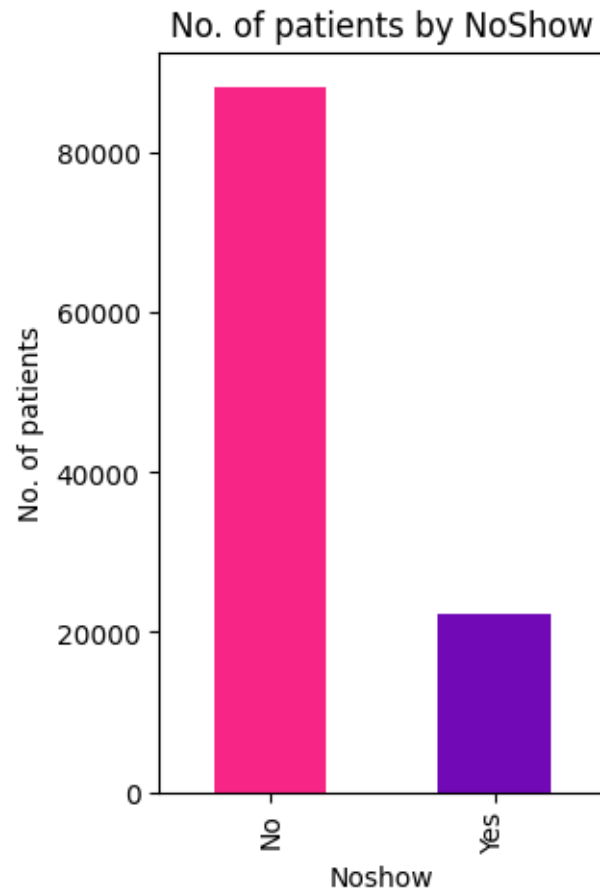
```
[14]: Empty DataFrame
Columns: [PatientId, AppointmentID, Gender, ScheduledDay, AppointmentDay, Age,
Neighbourhood, Scholarship, Hypertension, Diabetes, Alcoholism, Handicap,
SMSReceived, Noshow, sch_weekday, app_weekday]
Index: []
```

### 0.0.7 Distribution and Probability Findings for Data

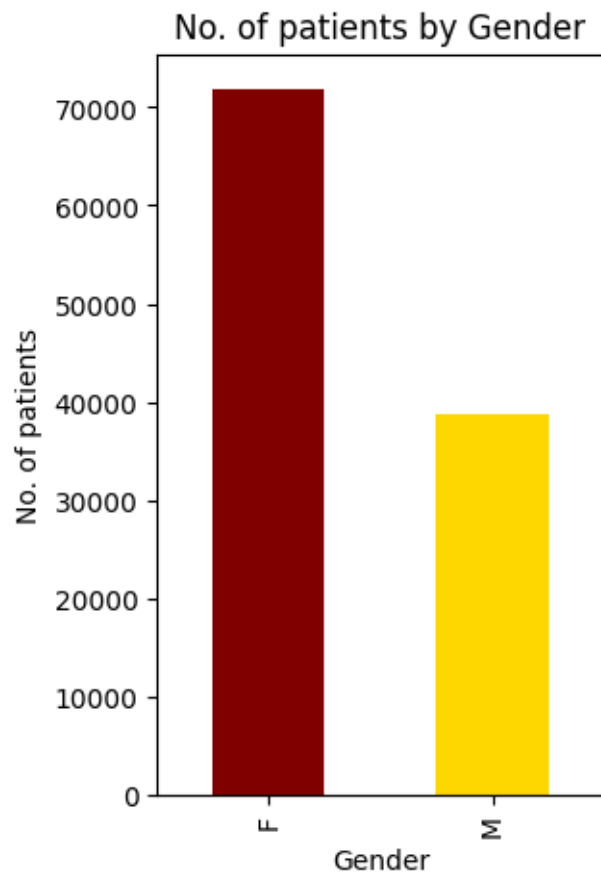
```
[15]: # Show And No-Show patient distribution
# Yes= No-show # No = Show
data['Noshow'].value_counts()
```

```
[15]: Noshow
No      88207
Yes     22319
Name: count, dtype: int64
```

```
[16]: #plotting distribution of show and Noshow
ax = data['Noshow'].value_counts().plot(
    kind='bar',
    title = 'No. of patients by NoShow',
    figsize=(3, 5),
    color=('F72585', '#7209B7'))
ax.set_xlabel('Noshow')
ax.set_ylabel('No. of patients');
```



```
[17]: #plotting distribution of Gender on a histogram
ax = data['Gender'].value_counts().plot(
    kind='bar',
    title = 'No. of patients by Gender',
    figsize=(3, 5),
    color=('maroon','gold'))
ax.set_xlabel('Gender')
ax.set_ylabel('No. of patients');
```



```
[18]: # Assigning Variables to Genders

patients = data['Gender'].count()
patients
f_count = data.query('Gender == "F"').count().Gender
f_count
m_count = data.query('Gender == "M"').count().Gender
m_count
print("Total number of patients:",patients)
print("Number of Female patients:",f_count)
print("Number of Male patients:",m_count)
```

```
Total number of patients: 110526
Number of Female patients: 71839
Number of Male patients: 38687
```

```
[19]: # Changing Value to % for both male and female patient counts
f_percent = (f_count/patients) * 100
f_percent
```



```

m_percent = (m_count/patients) * 100
m_percent
print("Percent of Female patients:",f_percent)
print("Percent of Male patients:",m_percent)

```

Percent of Female patients: 64.99737618297956

Percent of Male patients: 35.00262381702043

```

[20]: # pivot table with gender and Noshow column
data_ns = data.groupby(['Noshow','Gender'],as_index=False).size()
ns_pivot = pd.pivot_table(data_ns, values =_,
    ↪ 'size',columns=['Noshow'],index='Gender')
ns_pivot

```

```

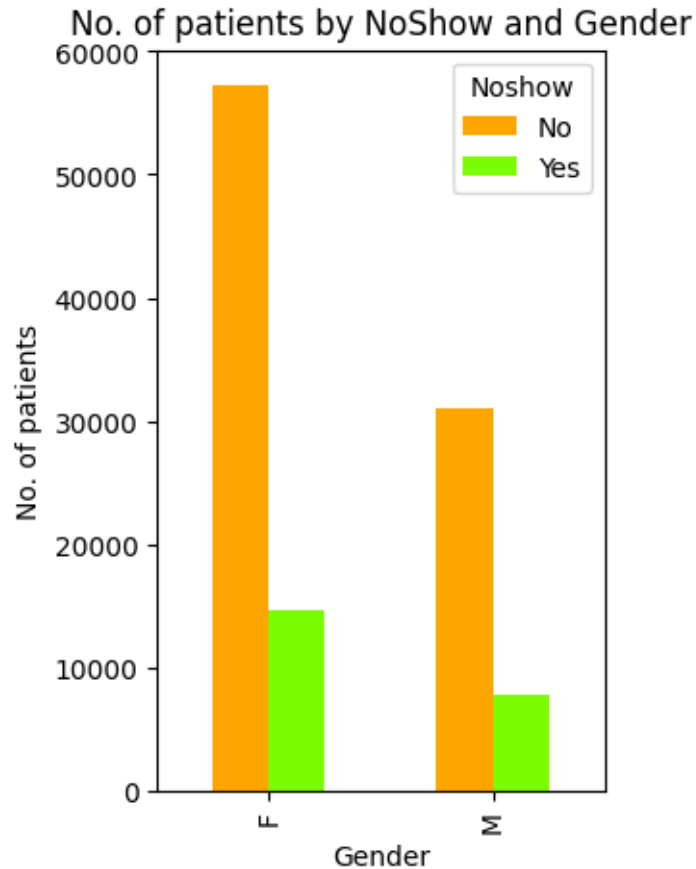
[20]: Noshow      No      Yes
Gender
F      57245.0  14594.0
M      30962.0   7725.0

```

```

[21]: # Visualizing the pivot table
ax = ns_pivot.plot(
    kind='bar',
    title = 'No. of patients by NoShow and Gender',
    figsize=(3, 5),
    color=('orange','lawngreen'))
ax.set_xlabel('Gender')
ax.set_ylabel('No. of patients');

```



```
[22]: # From Above Pivot Table Separating the Gender Show and NoShow
f_show_count = data.query('Gender == "F" & Noshow == "No"').count().Gender
print('Number of females who showed: ' + str(f_show_count))

# number of females who did not show
f_noshow_count = data.query('Gender == "F" & Noshow == "Yes"').count().Gender
print('Number of females who did not show: ' + str(f_noshow_count))

# number of males who showed
m_show_count = data.query('Gender == "M" & Noshow == "No"').count().Gender
print('Number of males who showed: ' + str(m_show_count))

#number of males who did not show
m_noshow_count = data.query('Gender == "M" & Noshow == "Yes"').count().Gender
print('Number of males who did not show: ' + str(m_noshow_count))
```

```
Number of females who showed: 57245
Number of females who did not show: 14594
Number of males who showed: 30962
Number of males who did not show: 7725
```

```
[23]: #creating a function for calculating percentages
def percentage(value,total):
    var_percent = (sample/total)*100
    return var_percent
```

```
[24]: # creating a probability function
def probability(outcome,total):
    prob = (outcome/total)
    return prob
```

```
[25]: # probability of a female showing
f_show_prob = probability(f_show_count,f_count)
# rounding to two decimal places
round(f_show_prob,2)
print("Probability of female showing to appointment:", round(f_show_prob,2))

# probability of a male showing
m_show_prob = probability(m_show_count,m_count)
round(m_show_prob,2)
print("Probability of male showing to appointment:",round(m_show_prob,2))
```

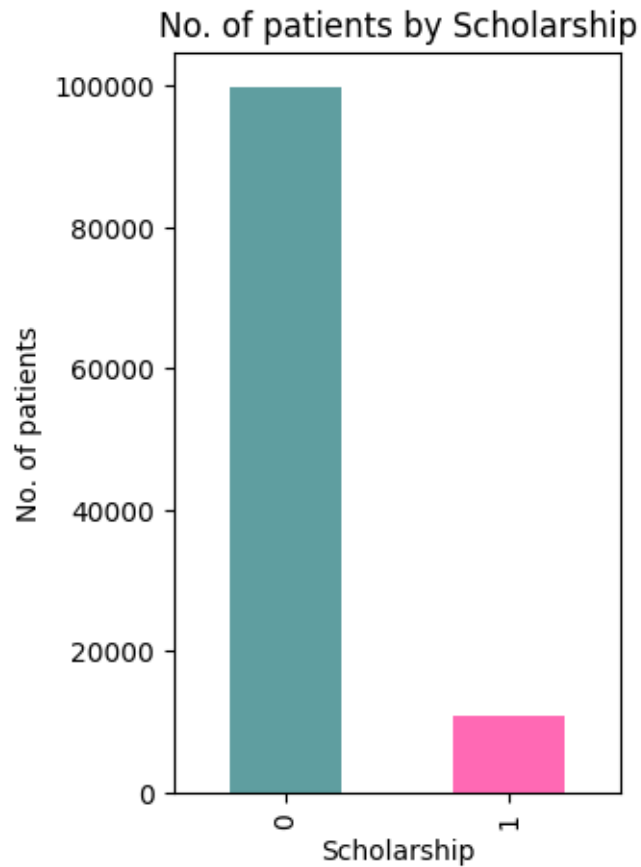
Probability of female showing to appointment: 0.8

Probability of male showing to appointment: 0.8

```
[26]: #checking distribution of scholarship recipients
data['Scholarship'].value_counts()
```

```
[26]: Scholarship
0    99665
1    10861
Name: count, dtype: int64
```

```
[27]: #plotting the distribution of patients based on scholarship status
ax = data['Scholarship'].value_counts().plot(
    kind='bar',
    title = 'No. of patients by Scholarship',
    figsize=(3, 5),
    color=('cadetblue','hotpink'))
ax.set_xlabel('Scholarship')
ax.set_ylabel('No. of patients');
```

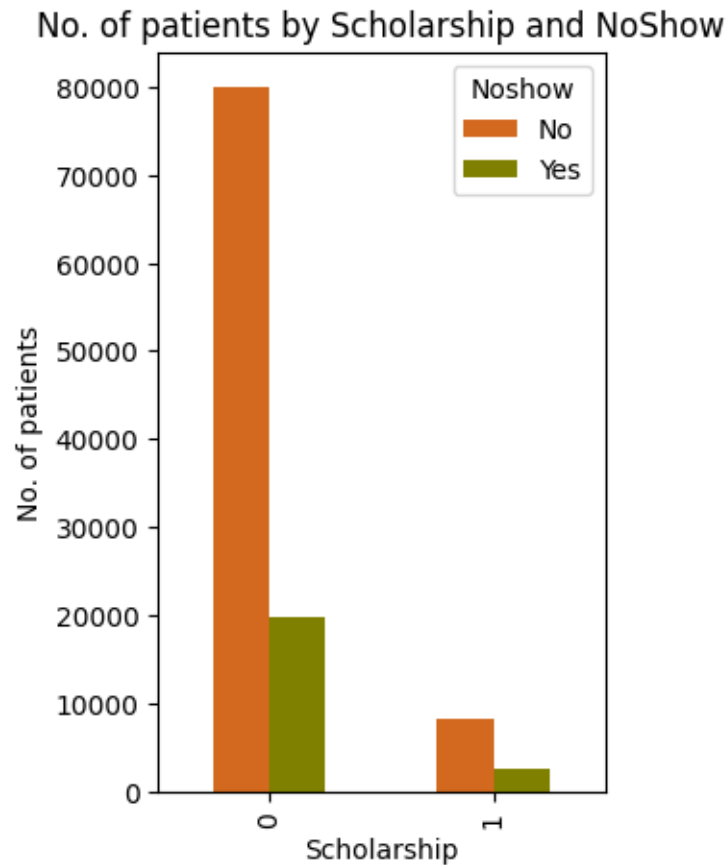


```
[28]: # check if the Scholarship have an impact on the appointments
#creating a pivot table for Scholarship and NoShow
data_sc = data.groupby(['Noshow', 'Scholarship'], as_index=False).size()
sc_pivot = pd.pivot_table(data_sc, values = 'size', columns=['Noshow'], index='Scholarship')
sc_pivot
```

```
[28]: Noshow      No      Yes
Scholarship
0          79924.0  19741.0
1           8283.0   2578.0
```

```
[29]: #plotting the pivot table on a grouped bar chart
ax = sc_pivot.plot(
    kind='bar',
    title = 'No. of patients by Scholarship and NoShow',
    figsize= (3,5),
    color=('chocolate','olive'))
ax.set_xlabel('Scholarship')
```

```
ax.set_ylabel('No. of patients');
```



```
[30]: # Drawing Probabilities for Conclusion

# variable for scholarship recipients
scholarship_count = data.query('Scholarship == 1').count().Scholarship
print('Number of patients on scholarship: ' + str(scholarship_count))

# variable for non scholarship patients
noscholarship_count = data.query('Scholarship == 0').count().Scholarship
print('Number of patients without scholarship: ' + str(noscholarship_count))
```

Number of patients on scholarship: 10861  
Number of patients without scholarship: 99665

```
[31]: # number of scholarship recipients who showed up
scholarship_show = data.query('Scholarship == 1 & NoShow == "No"').count().
    ↳ Scholarship
```

```

# probability of a scholarship recipient showing up
scholarship_show_prob = probability(scholarship_show,scholarship_count)
round(scholarship_show_prob,2)
print("Probability of scholarship recipient Showing up:
↪",round(scholarship_show_prob,2))

# number of no scholarship patients who showed up
noscholarship_show = data.query('Scholarship == 0 & Noshow == "No"').count().
↪Scholarship

# probability of a non scholarship patient showing up
noscholarship_show_prob = probability(noscholarship_show,noscholarship_count)
round(noscholarship_show_prob,2)
print("Probability of No scholarship recipient Showing up:
↪",round(noscholarship_show_prob,2))

```

Probability of scholarship recipient Showing up: 0.76  
Probability of No scholarship recipient Showing up: 0.8

```

[32]: # Showing and no showing of SMS Recieved patients

# number of patients who did not receive sms
no_sms = data.query('SMSReceived == 0').count().SMSReceived
print('Number of patients who did not receive SMS: ' + str(no_sms))

# no of patients who recieved an sms
sms_true = data.query('SMSReceived == 1').count().SMSReceived
print('Number of patients who received SMS: ' + str(sms_true))

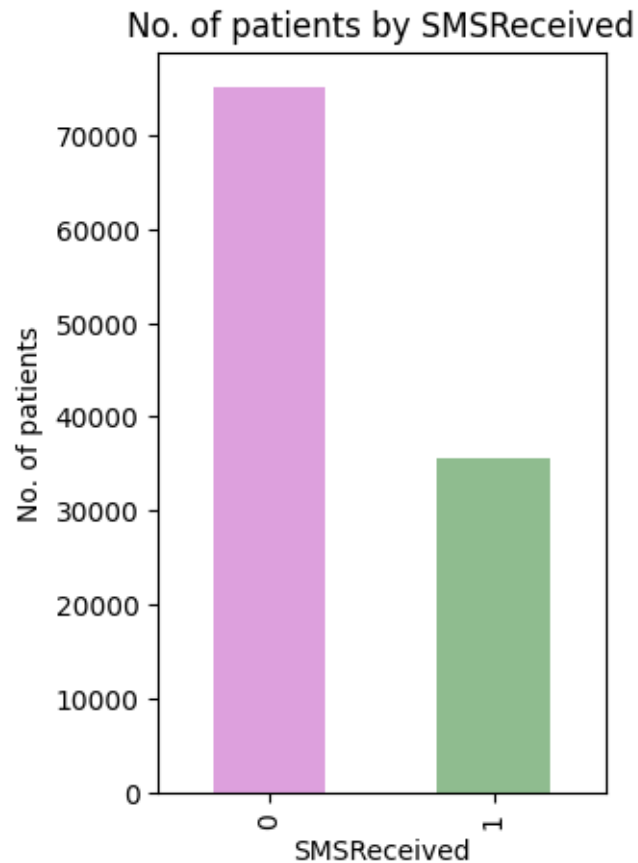
```

Number of patients who did not receive SMS: 75044  
Number of patients who received SMS: 35482

```

[33]: #plotting distribution of the value counts
ax = data['SMSReceived'].value_counts().plot(
    kind='bar',
    title = 'No. of patients by SMSReceived',
    figsize=(3,5),
    color=('plum','darkseagreen'))
ax.set_xlabel('SMSReceived')
ax.set_ylabel('No. of patients');

```

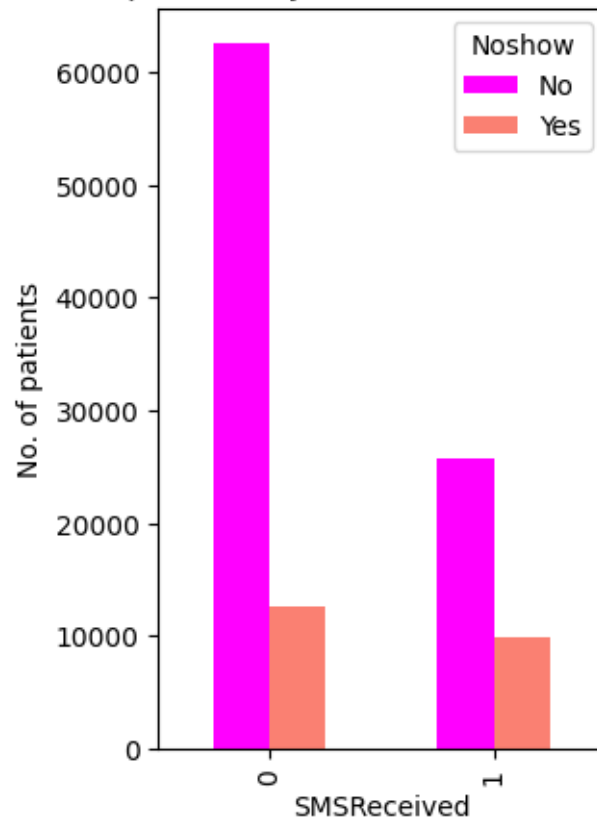


```
[34]: #creating a pivot table for the SMSReceived and NoShow columns
data_sms = data.groupby(['SMSReceived', 'NoShow'], as_index=False).size()
sms_pivot = pd.pivot_table(data_sms, values = 'size', columns=['NoShow'], index='SMSReceived')
sms_pivot
```

```
[34]: NoShow      No      Yes
SMSReceived
0           62509.0  12535.0
1           25698.0   9784.0
```

```
[35]: #visualizing the pivot table on a grouped bar chart
ax = sms_pivot.plot(
    kind='bar',
    title = 'No. of patients by SMSReceived and NoShow',
    figsize=(3,5),
    color=('fuchsia', 'salmon'))
ax.set_xlabel('SMSReceived')
ax.set_ylabel('No. of patients');
```

No. of patients by SMSReceived and NoShow



```
[36]: #number of patients who did not receive SMS and showed up
nosms_show = data.query('SMSReceived == 0 & Noshow == "No").count().SMSReceived
print('Number of patients who did not receive SMS and showed: ' +
      ↪str(nosms_show))
```

```
#number of patients who received SMS and showed up
sms_show = data.query('SMSReceived == 1 & Noshow == "No").count().SMSReceived
print('Number of patients who received SMS and showed: ' + str(sms_show))
```

Number of patients who did not receive SMS and showed: 62509

Number of patients who received SMS and showed: 25698

```
[37]: # probability of a patient who did not receive sms showing up
# assignng above values to show

nosms_show_prob = probability(nosms_show,no_sms)
round(nosms_show_prob,2)
print ('probability of a patient who did not recieve sms showing up:
      ↪',round(nosms_show_prob,2))
```



```

# probability of a patient who received SMS showing
sms_show_prob = probability(sms_show,sms_true)
round(sms_show_prob,2)
print ('probability of a patient who recieved sms showing up:
↪',round(sms_show_prob,2))

```

probability of a patient who did not recieve sms showing up: 0.83  
probability of a patient who recieved sms showing up: 0.72

```

[38]: # checking probability for alcoholism
#checking distribution of alcoholism status
data['Alcoholism'].value_counts()

```

```

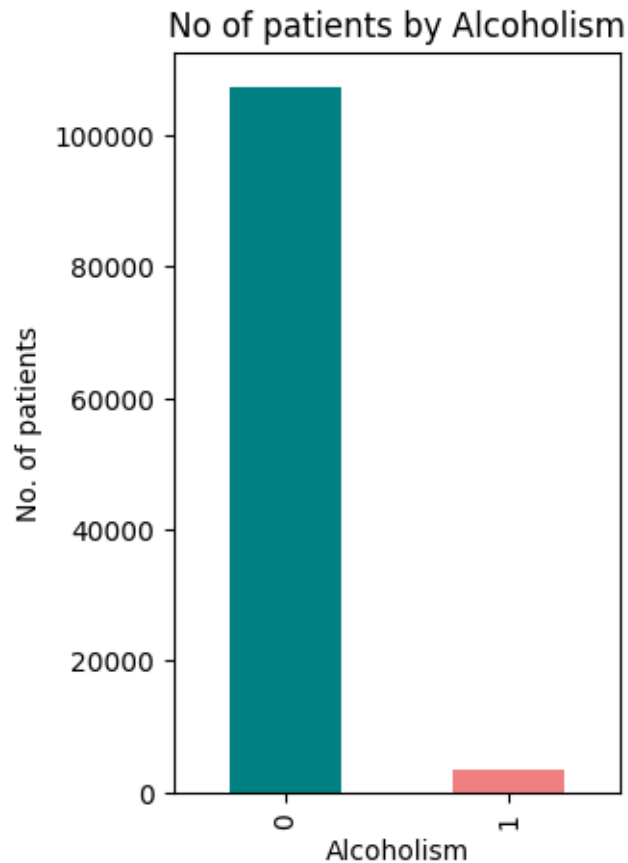
[38]: Alcoholism
0      107166
1         3360
Name: count, dtype: int64

```

```

[39]: # plotting the results above
ax = data['Alcoholism'].value_counts().plot(
    kind='bar',
    title = 'No of patients by Alcoholism',
    figsize=(3,5),
    color=('teal','lightcoral'))
ax.set_xlabel('Alcoholism')
ax.set_ylabel('No. of patients');

```

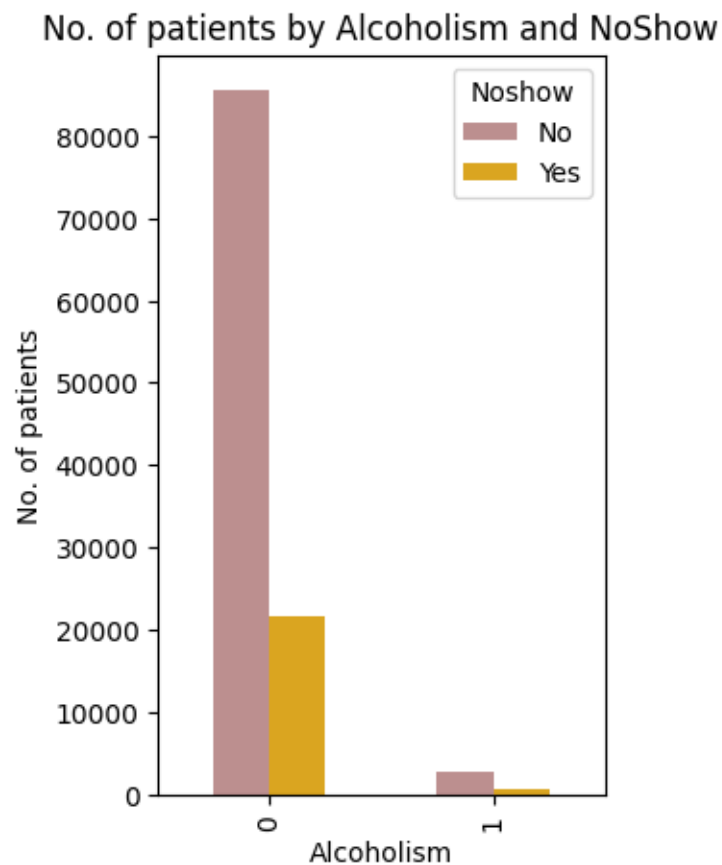


```
[40]: #creating a pivot table for the Alcoholism and NoShow columns
data_alcohol = data.groupby(['Noshow', 'Alcoholism'], as_index=False).size()
alcoholism_pivot = pd.pivot_table(data_alcohol,
                                   values = 'size',
                                   columns=['Noshow'],
                                   index='Alcoholism')
alcoholism_pivot
```

```
[40]: Noshow      No      Yes
Alcoholism
0          85524.0  21642.0
1           2683.0    677.0
```

```
[41]: #plotting the pivot table above on a grouped bar chart
ax = alcoholism_pivot.plot(
    kind='bar',
    title='No. of patients by Alcoholism and NoShow',
    figsize=(3,5),
    color=('rosybrown', 'goldenrod'))
```

```
ax.set_xlabel('Alcoholism')
ax.set_ylabel('No. of patients');
```



```
[42]: #calculating number of patients involved in alcoholism and showed up
alcoholism_show = data.query('Alcoholism == 1 & Noshow == "No"').count().
    ↪Alcoholism

# number of patients involved in alcohol
alcoholism_count = data.query('Alcoholism == 1').count().Alcoholism

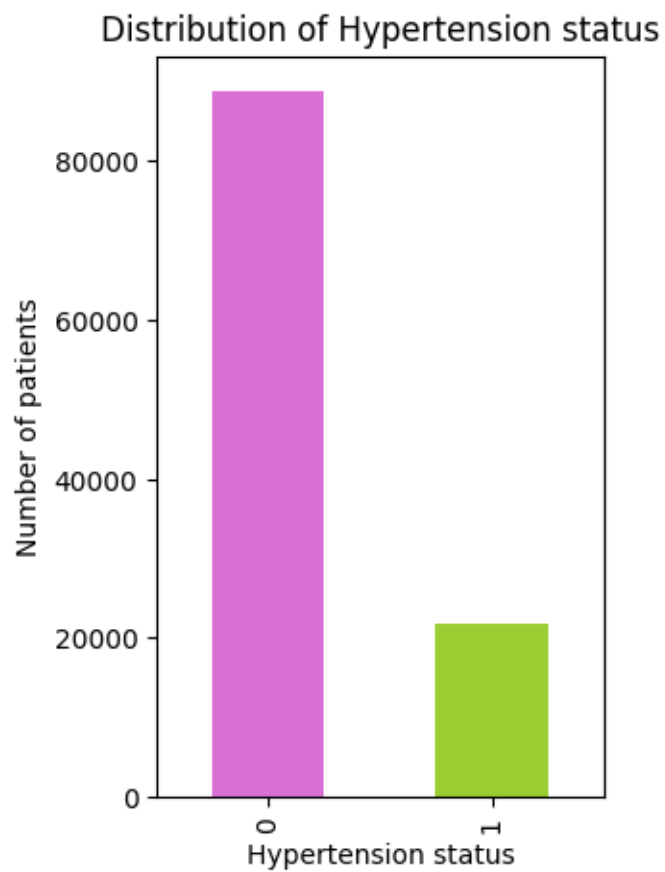
# calculating probability
alcoholism_show_prob = probability(alcoholism_show,alcoholism_count)
round(alcoholism_show_prob,2)
print('Probability of Alcoholism patients showing up:
    ↪',round(alcoholism_show_prob,2))
```

Probability of Alcoholism patients showing up: 0.8

```
[43]: # Probability for Hypertension
# distribution of hypertension
data['Hypertension'].value_counts()
```

```
[43]: Hypertension
0      88725
1      21801
Name: count, dtype: int64
```

```
[44]: #plotting value counts
ax = data['Hypertension'].value_counts().plot(
    kind='bar',
    title= 'Distribution of Hypertension status',
    figsize=(3,5),
    color=('orchid','yellowgreen'))
ax.set_xlabel('Hypertension status')
ax.set_ylabel('Number of patients');
```

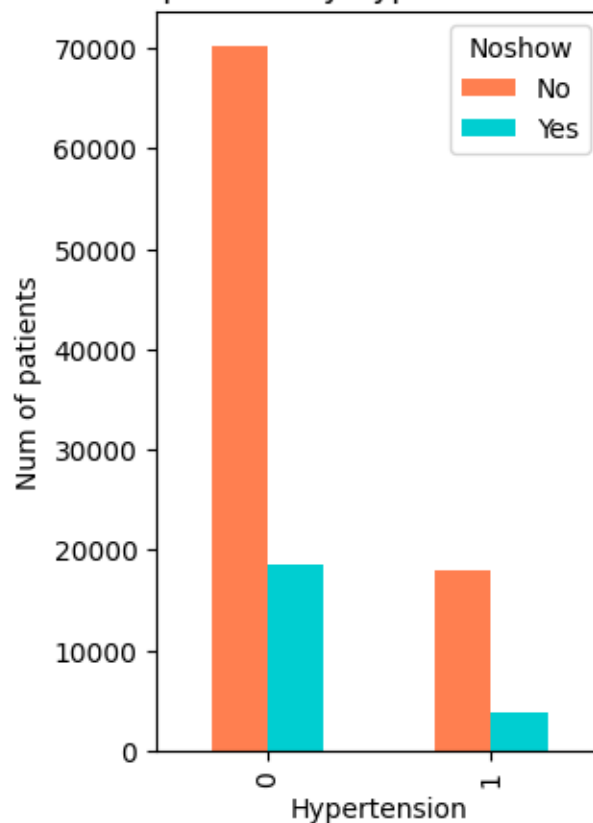


```
[45]: # pivot table of NoShow and Hypertension columns
data_hyper = data.groupby(['Noshow', 'Hypertension'], as_index=False).size()
hyper_pivot = pd.pivot_table(data_hyper,
                              values = 'size',
                              columns=['Noshow'],
                              index='Hypertension')
hyper_pivot
```

```
[45]: Noshow          No      Yes
Hypertension
0          70178.0  18547.0
1          18029.0   3772.0
```

```
[46]: # plotting the pivot table on a grouped bar chart
ax = hyper_pivot.plot(
    kind='bar',
    title='Number of patients by hypertension and no-show',
    figsize=(3,5),
    color=('coral', 'darkturquoise'))
ax.set_xlabel('Hypertension')
ax.set_ylabel('Num of patients');
```

Number of patients by hypertension and no-show



```
[47]: # number of patients with hypertension that showed up
hyper_show = data.query('Hypertension == 1 & Noshow == "No").count().
      ↪Hypertension

# number of patients with hypertension
hyper_count = data.query('Hypertension == 1').count().Hypertension

# calculating probability
hyper_show_prob = probability(hyper_show,hyper_count)
round(hyper_show_prob,2)
print("probability of Hypertension patients Showing up:",
      ↪round(hyper_show_prob,2))
```

probability of Hypertension patients Showing up: 0.83

```
[48]: # Probability for Diabetes
# distribution of diabetes status
data['Diabetes'].value_counts()
```

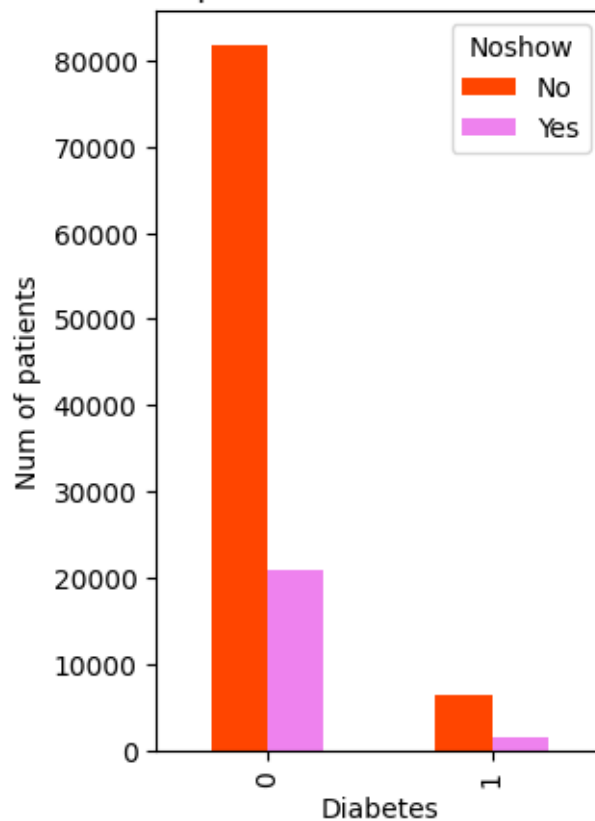
```
[48]: Diabetes
0      102583
1        7943
Name: count, dtype: int64
```

```
[49]: # pivot table of diabetes and no-show column
data_diabetes = data.groupby(['Noshow', 'Diabetes'],as_index=False).size()
diabetes_pivot = pd.pivot_table(data_diabetes,
                                values = 'size',
                                columns=['Noshow'],
                                index='Diabetes')
diabetes_pivot
```

```
[49]: Noshow      No      Yes
Diabetes
0      81694.0  20889.0
1      6513.0   1430.0
```

```
[50]: # plotting the pivot table on a grouped bar chart
ax = diabetes_pivot.plot(
    kind='bar',
    title='Number of patients for diabetes and no-show',
    figsize=(3,5),
    color=('orangered','violet'))
ax.set_xlabel('Diabetes')
ax.set_ylabel('Num of patients');
```

Number of patients for diabetes and no-show



```
[51]: # number of patients without diabetes
no_diabetes_count = data.query('Diabetes == 0').count().Diabetes

# number of non-diabetic patients who showed up
no_diabetes_show_count = data.query('Diabetes == 0 & Noshow== "No"').count().
    ↪Diabetes

#calculating probability
no_diabetes_show_prob = probability(no_diabetes_show_count,no_diabetes_count)
round(no_diabetes_show_prob,2)
print("Probability of No Diabetes Showing up:",round(no_diabetes_show_prob,2))
```

Probability of No Diabetes Showing up: 0.8

```
[52]: #number of diabetic patients
diabetes_count = data.query('Diabetes == 1').count().Diabetes

#number of diabetic patients who showed up
```

```

diabetes_show_count = data.query('Diabetes == 1 & Noshow == "No"').count().
↳Diabetes

#calculating probability
diabetes_show_prob = probability(diabetes_show_count,diabetes_count)
round(diabetes_show_prob,2)
print("Probability of No Diabetes Showing up:",round(diabetes_show_prob,2))

```

Probability of No Diabetes Showing up: 0.82

```

[53]: #distribution of handicap status
data['Handicap'].value_counts()

```

```

[53]: Handicap
0      108285
1       2042
2        183
3         13
4          3
Name: count, dtype: int64

```

```

[54]: #creating a pivot table of the handicap column and no-show
data_hc = data.groupby(['Handicap','Noshow'],as_index=False).size()
hc_pivot = pd.pivot(data_hc,values='size',index='Handicap',columns='Noshow')
hc_pivot

```

```

[54]: Noshow      No      Yes
Handicap
0      86373  21912
1      1676    366
2       146     37
3         10      3
4          2      1

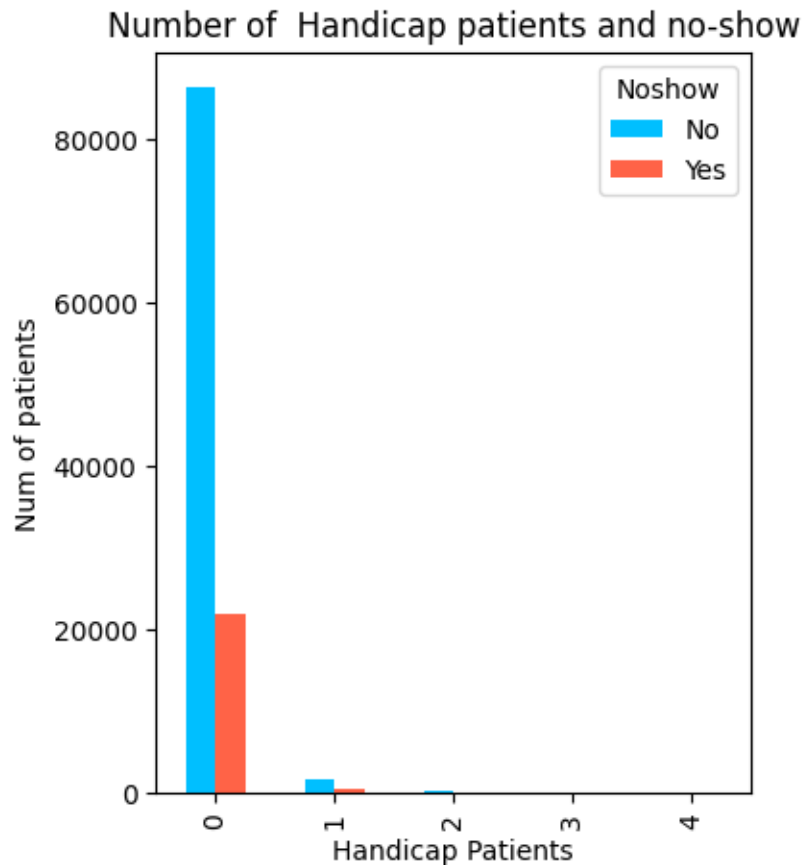
```

```

[55]: # Chart for grouped pivot Table
ax = hc_pivot.plot(
    kind='bar',
    title='Number of Handicap patients and no-show',
    figsize=(4,5),
    color=('deepskyblue','tomato'))
ax.set_xlabel('Handicap Patients')
ax.set_ylabel('Num of patients');

```





```
[56]: # number of patients with zero handicaps
zero_hc_count = data.query('Handicap == 0').count().Handicap

#number of patients with zero handicaps who showed up
zero_hc_show = data.query('Handicap == 0 & Noshow == "No"').count().Handicap

#calculating probability
zero_hc_show_prob = probability(zero_hc_show,zero_hc_count)
round(zero_hc_show_prob,2)
print('Probability for patients with zero handicap:',round(zero_hc_show_prob,2))
```

Probability for patients with zero handicap: 0.8

```
[57]: #number of patients with one handicap
one_hc_count = data.query('Handicap == 1').count().Handicap

#number of one handicapped patients who showed up
one_hc_show = data.query('Handicap == 1 & Noshow == "No"').count().Handicap

# calculating probability
```

```

one_hc_show_prob = probability(one_hc_show,one_hc_count)
round(one_hc_show_prob,2)
print('Probability for patients with 1 Handicap:',round(one_hc_show_prob,2))

```

Probability for patients with 1 Handicap: 0.82

```

[58]: # number of patients with two handicaps
two_hc_count = data.query('Handicap == 2').count().Handicap

# number of patients with two handicaps who showed
two_hc_show = data.query('Handicap == 2 & Noshow == "No"').count().Handicap

# calculating probability
two_hc_show_prob = probability(two_hc_show,two_hc_count)
round(two_hc_show_prob,2)
print('Probability for patients with 2 handicap:',round(two_hc_show_prob,2))

```

Probability for patients with 2 handicap: 0.8

```

[59]: # number of patients with 3 handicaps
three_hc_count = data.query('Handicap == 3').count().Handicap

# number of patients with 3 handicaps who showed
three_hc_show = data.query('Handicap == 3 & Noshow == "No"').count().Handicap

# calculating probability
three_hc_show_prob = probability(three_hc_show,three_hc_count)
round(three_hc_show_prob,2)
print('Probability for patients with 3 handicap:',round(zero_hc_show_prob,2))

```

Probability for patients with 3 handicap: 0.8

```

[60]: #number of patients with four handicaps
four_hc_count = data.query('Handicap == 4').count().Handicap

#number of patients with four handicaps who showed
four_hc_show = data.query('Handicap == 4 & Noshow == "No"').count().Handicap

# calculating probability
four_hc_show_prob = probability(four_hc_show,four_hc_count)
round(four_hc_show_prob,2)
print('Probability for patients with 4 handicap:',round(four_hc_show_prob,2))

```

Probability for patients with 4 handicap: 0.67

```

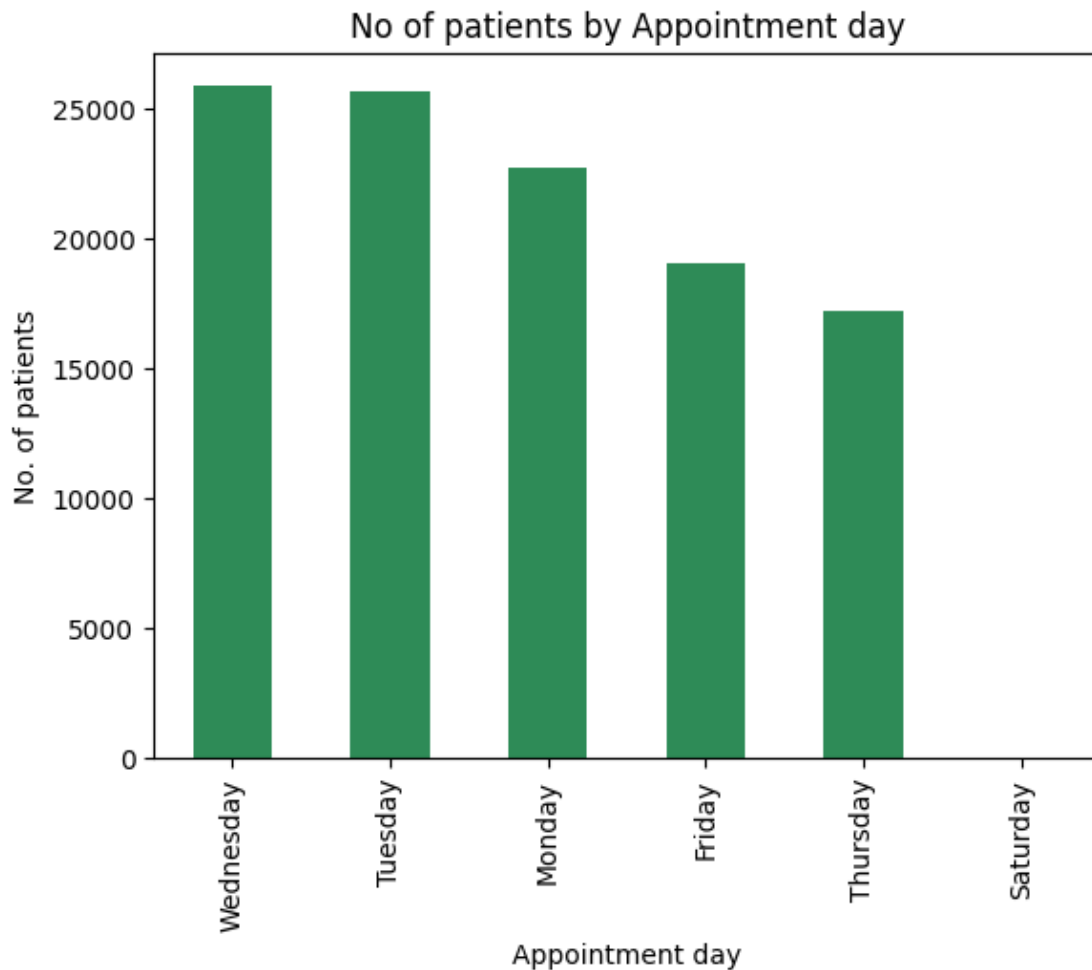
[61]: #Probability for days
#creating a new column to contain the day of the week of appointment
data['Day'] = data['AppointmentDay'].dt.day_name()

```

```
[62]: # checking distribution
data['Day'].value_counts()
```

```
[62]: Day
Wednesday    25867
Tuesday       25640
Monday        22714
Friday        19019
Thursday      17247
Saturday        39
Name: count, dtype: int64
```

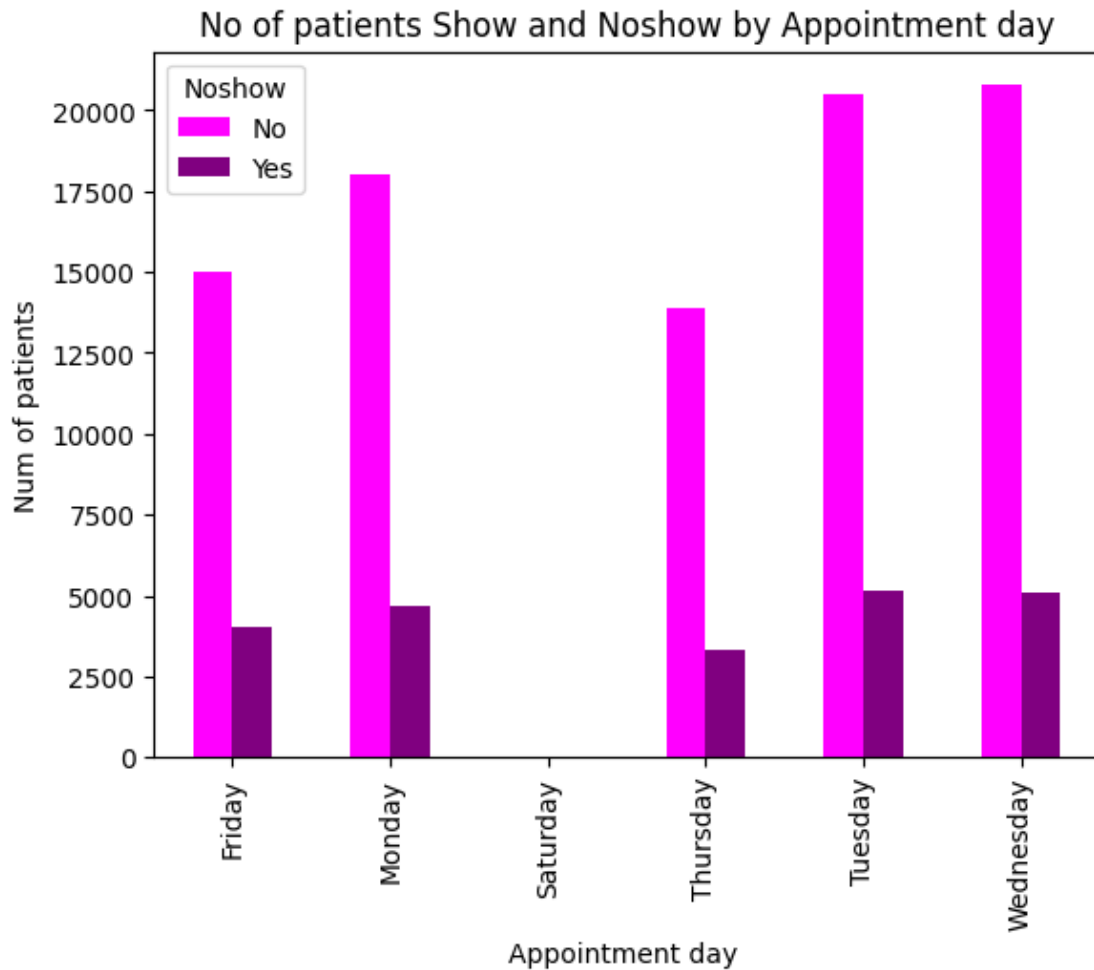
```
[63]: # plotting value counts above on a bar chart
ax = data['Day'].value_counts().plot(
    kind='bar',
    title = 'No of patients by Appointment day',
    color='seagreen')
ax.set_xlabel('Appointment day')
ax.set_ylabel('No. of patients');
```



```
[64]: # creating a pivot table
dow = data.groupby(['Day', 'Noshow'], as_index=False).size()
dow_pivot = pd.pivot(dow, index='Day', columns='Noshow', values='size')
dow_pivot
```

```
[64]: Noshow      No    Yes
Day
Friday      14982  4037
Monday      18024  4690
Saturday       30     9
Thursday    13909  3338
Tuesday     20488  5152
Wednesday   20774  5093
```

```
[65]: # Chart for grouped pivot Table
ax = dow_pivot.plot(
    kind='bar',
    title='No of patients Show and Noshow by Appointment day',
    color=('magenta', 'purple'))
ax.set_xlabel('Appointment day ')
ax.set_ylabel('Num of patients');
```



```
[66]: #number of patients who had their appointment on a Monday
mon_count = data.query('Day == "Monday"').count().Day

# number of monday appointments who showed up
mon_show = data.query('Day == "Monday" & Noshow == "No"').count().Day

# calculating probability
mon_show_prob = probability(mon_show,mon_count)
round(mon_show_prob,2)
print("Probability of Show on appointment on Monday:",round(mon_show_prob,2))
```

Probability of Show on appointment on Monday: 0.79

```
[67]: # number of patients who had their appointments on a Tuesday
tue_count = data.query('Day == "Tuesday"').count().Day

# number of Tuesday appointments who showed up
```

```
tue_show = data.query('Day == "Tuesday" & Noshow == "No").count().Day

# calculating probability
tue_show_prob = probability(tue_show,tue_count)
round(tue_show_prob,2)
print("Probability of Show on appointment on Tuesday:",round(tue_show_prob,2))
```

Probability of Show on appointment on Tuesday: 0.8

```
[68]: # number of patients who had their appointments on a Wednesday
wed_count = data.query('Day == "Wednesday").count().Day

# number of Wednesday appointments who showed
wed_show = data.query('Day == "Wednesday" & Noshow == "No").count().Day

# calculating probability
wed_show_prob = probability(wed_show,wed_count)
round(wed_show_prob,2)
print("Probability of Show on appointment on Wednesday:",round(wed_show_prob,2))
```

Probability of Show on appointment on Wednesday: 0.8

```
[69]: # number of patients who had their appointments on a Thursday
thu_count = data.query('Day == "Thursday").count().Day

# number of Thursday appointments who showed
thu_show = data.query('Day == "Thursday" & Noshow == "No").count().Day

# calculating probability
thu_show_prob = probability(thu_show,thu_count)
round(thu_show_prob,2)
print("Probability of Show on appointment on Thursday:",round(thu_show_prob,2))
```

Probability of Show on appointment on Thursday: 0.81

```
[70]: # number of patients who had their appointments on a Friday
fri_count = data.query('Day == "Friday").count().Day

# number of Friday appointments who showed up
fri_show = data.query('Day == "Friday" & Noshow == "No").count().Day

# calculating probability
fri_show_prob = probability(fri_show,fri_count)
round(fri_show_prob,2)
print("Probability of Show on appointment on Friday:",round(fri_show_prob,2))
```

Probability of Show on appointment on Friday: 0.79

```
[71]: # number of patients who had their appointments on a Saturday
sat_count = data.query('Day == "Saturday"').count().Day

# number of Saturday appointments who showed
sat_show = data.query('Day == "Saturday" & Noshow == "No"').count().Day

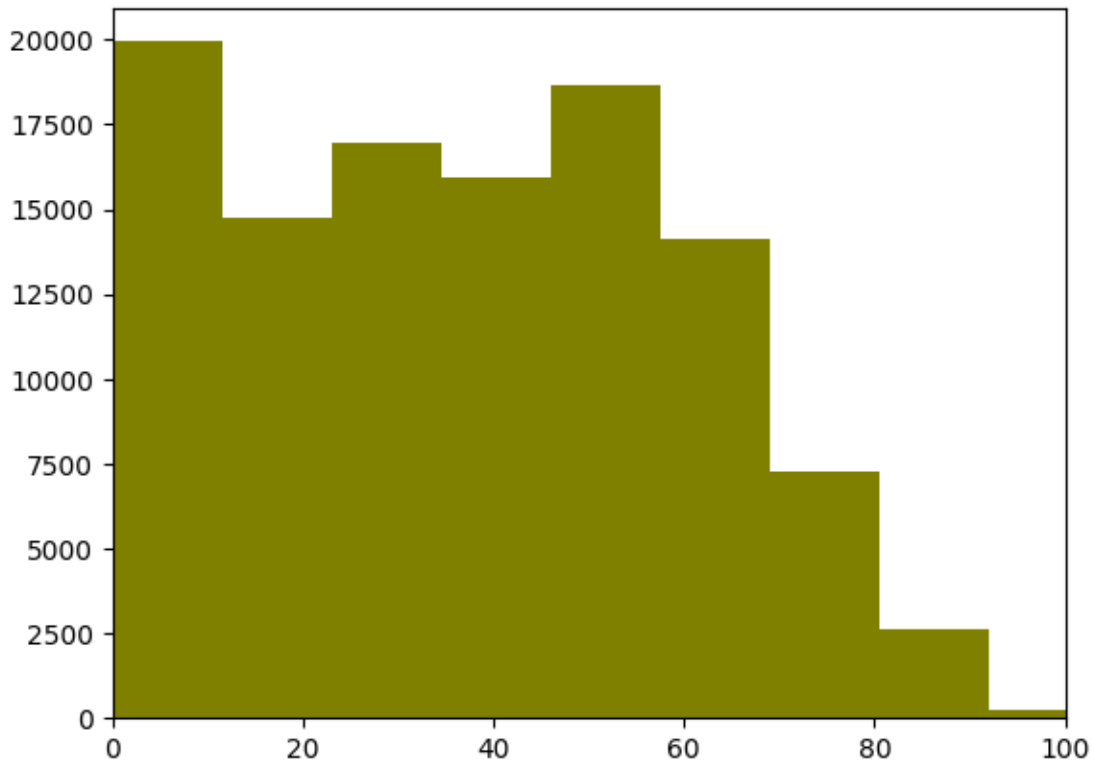
# calculating probability
sat_show_prob = probability(sat_show,sat_count)
round(sat_show_prob,2)
print("Probability of Show on appointment on Saturday:",round(sat_show_prob,2))
```

Probability of Show on appointment on Saturday: 0.77

```
[72]: # Probabilities for Age
data['Age'].value_counts()
```

```
[72]: Age
0      3539
1      2273
52     1746
49     1652
53     1651
...
98         6
115        5
100         4
102         2
99         1
Name: count, Length: 103, dtype: int64
```

```
[73]: # plotting distribution of ages
bins = np.arange(0,data['Age'].max()+10,10)
plt.hist(data=data,x='Age',bins=10,color='olive')
plt.xlim((0,100));
```



```
[74]: # breaking ages down into categories
conditions = [(data['Age'] <= 12),
              (data['Age'] > 12)&(data['Age'] <= 18),
              (data['Age'] > 18)&(data['Age'] <= 60),
              (data['Age'] > 60)]
values = ['child', 'teenager', 'adult', 'elderly']
data['AgeCategory'] = np.select(conditions, values)
```

```
[75]: # checking distribution of age breakdown
data['AgeCategory'].value_counts()
```

```
[75]: AgeCategory
adult      61898
child      21036
elderly    19762
teenager    7830
Name: count, dtype: int64
```

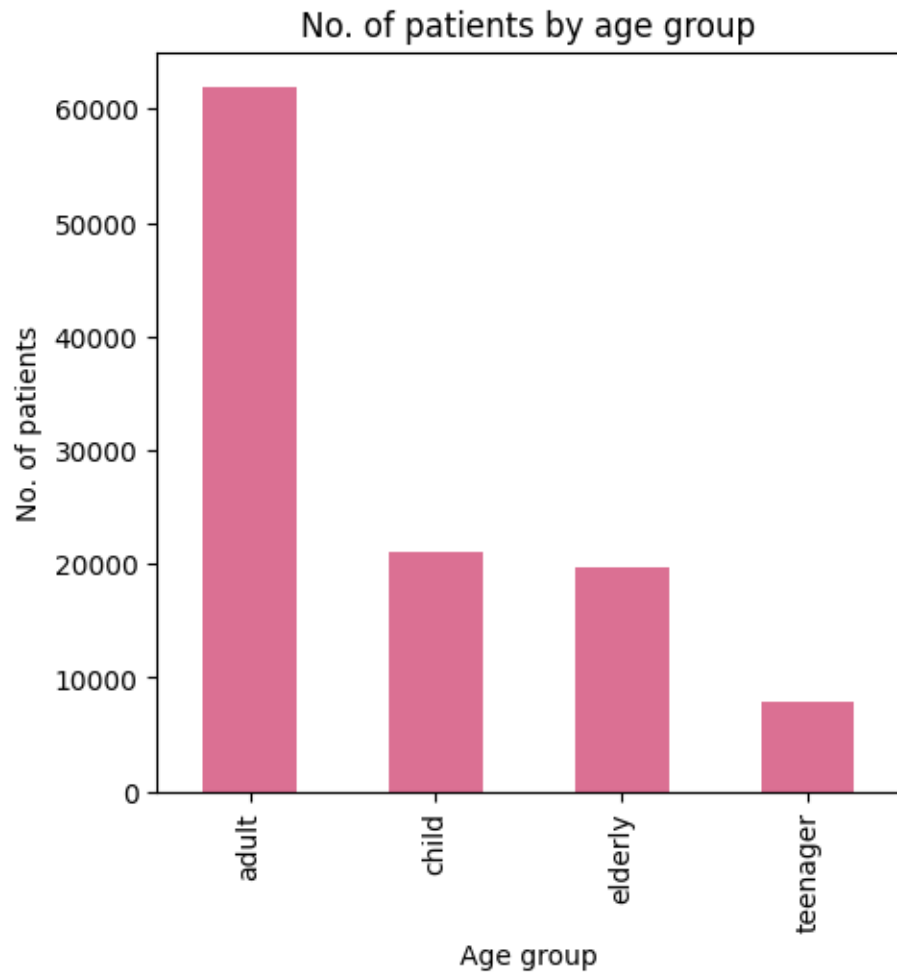
```
[76]: # plotting value counts above in a bar chart
ax = data['AgeCategory'].value_counts().plot(
    kind='bar',
    title = 'No. of patients by age group',
```



```

figsize=(5,5),
color='palevioletred')
ax.set_xlabel('Age group')
ax.set_ylabel('No. of patients');

```



```

[77]: # creating a pivot table
age_cat = data.groupby(['AgeCategory', 'Noshow'], as_index=False).size()
ac_pivot = pd.pivot(age_cat, index='AgeCategory', columns='Noshow', values='size')
ac_pivot

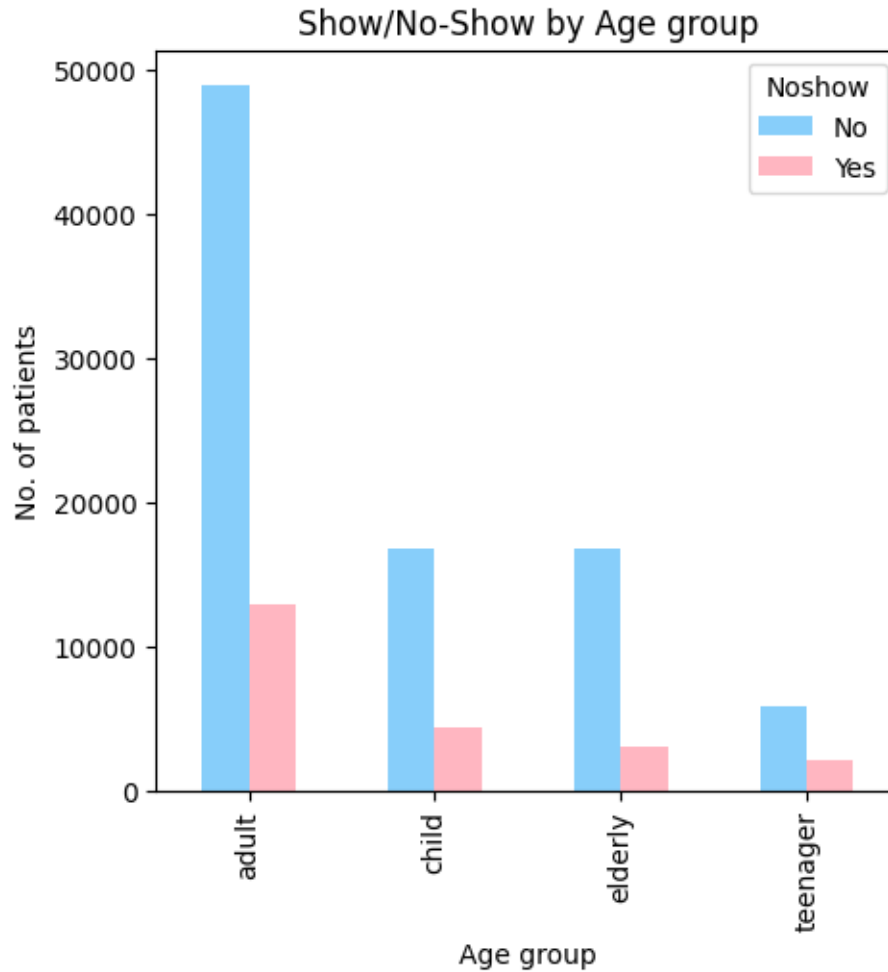
```

```

[77]: Noshow      No      Yes
AgeCategory
adult      48932  12966
child      16729   4307
elderly    16756   3006
teenager    5790   2040

```

```
[78]: # plotting pivot table on a grouped bar chart
ax = ac_pivot.plot(
    kind = 'bar',
    title = 'Show/No-Show by Age group',
    figsize=(5,5),
    color=('lightskyblue','lightpink'))
ax.set_xlabel('Age group')
ax.set_ylabel('No. of patients');
```



```
[79]: # number of children
child_count = data.query('AgeCategory == "child"').count().AgeCategory

#number of children who showed
child_show = data.query('AgeCategory == "child" & Noshow == "No").count().
    ↳AgeCategory
```

```
# calculating probability
child_show_prob = probability(child_show,child_count)
round(child_show_prob,2)
print('Probability of Children Show up:',round(child_show_prob,2))
```

Probability of Children Show up: 0.8

```
[80]: # number of Adult patients
adult_count = data.query('AgeCategory == "adult"').count().AgeCategory

# number of elderly patients who showed up
adult_show = data.query('AgeCategory == "adult" & Noshow == "No"').count().
    ↳AgeCategory

# calculating probability
adult_show_prob = probability(adult_show,adult_count)
round(adult_show_prob,2)
print('Probability of Adult Show up:',round(adult_show_prob,2))
```

Probability of Adult Show up: 0.79

```
[81]: # number of elderly patients
elderly_count = data.query('AgeCategory == "elderly"').count().AgeCategory

# number of elderly patients who showed up
elderly_show = data.query('AgeCategory == "elderly" & Noshow == "No"').count().
    ↳AgeCategory

# calculating probability
elderly_show_prob = probability(elderly_show,elderly_count)
round(elderly_show_prob,2)
print('Probability of Elderly Show up:',round(elderly_show_prob,2))
```

Probability of Elderly Show up: 0.85

### 0.0.8 Conclusion:

Majority of people Show-up to their appointments after recieving the reminder messages.