

# NEERAJ RAJA

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## SUMMARY

Experienced **Technical Project Manager** with a solid background in Agile methodologies, JIRA, and Confluence. Proven expertise in Managing Large Scale Information Systems and leading **cross-functional teams** to improve efficiency. Proficient in **stakeholder management**, SDLC, and adept at leveraging analytical tools to facilitate **data-driven decision-making**.

## EDUCATION

**Northeastern University, Boston, MA**

*Expected May 2024*

Master of science in Information Systems – **Project Management Track**

**University of Mumbai, Mumbai**

*August 2010 - May 2016*

Bachelor of Engineering in Information Technology

## SKILLS

**Management Skills:** Agile Methodology, Scrum Master, JIRA, Stakeholder Management, SDLC, [Tableau](#)  
**Web Technologies:** HTML5, CSS3, word press, jQuery, Node.js, Express.js, Jest, Mocha, Super test, winston  
**Cloud Technologies:** AWS, S3, EC2, Cloud Watch, Load balancer, DNS, VPC, RDS, Terraform, Git, GitHub  
**Programming Languages:** ActionScript3, JavaScript, Node.js, Python, SQL, PostgreSQL, MongoDB, Power BI

## PROFESSIONAL EXPERIENCE

**Mphasis | Module Lead | Mumbai, India**

*December 2021 - August 2022*

- Led a team of 7 engineers in the development and delivery of large-scale web-based systems in a highly-agile, cross-functional scrum environment
- Served as **scrum master**, implementing sprint planning, facilitating daily stand-ups resulting in a 25% increase in team velocity and a 20% reduction in project cycle time
- Coordinated with the **stakeholders** to understand business needs and technical requirements
- Collaborated with senior managers for project plans, including timelines, resource allocation, and risk mitigation strategies, to ensure on-time and within-budget **project delivery**

**Accenture Solutions | Program & Project Management Analyst | Mumbai, India**

*March 2021 - December 2021*

- Acted as a liaison between **cross-functional** teams, including Developers, Product Managers, UX and DevOps, in a dynamic Agile environment to ensure the smooth delivery of large-scale websites.
- Produced weekly **reports** for stakeholders, ensuring accurate project updates and enhanced decision-making
- Identified gaps to enhance the overall quality of processes, thereby contributing to **continuous improvement initiatives**.
- Conducted Root Cause Analysis (**RCA**), providing team training and documenting findings for issue prevention
- Introduced a **quality assurance** process for efficiency improvement with higher project accuracy

**Oracle | Senior Associate | Mumbai, India**

*October 2018 - March 2021*

- Developed and deployed websites across varied **SDLC** environments; development, production, and staging, leveraging HTML, CSS, and CMS tools like Adobe Experience Manager and AWS Cloud
- Created detailed **Confluence Wiki pages**, ensuring 100% accurate documentation for future reference
- Applied **A/B testing** and utilized analytics to boost user engagement on key web pages, leading to a 25% increase in conversions and a 10% improvement in website performance.
- Conducted online training sessions for new team members and onshore teams, focusing on improving the system, **JIRA** request workflow, maintaining of web standards and **SEO** best practices

**Accenture Solutions | Web Developer | Mumbai, India**

*October 2017 - October 2018*

- Developed **Chat Application** using facebook API, Express.js in backend, socket.io for message transfer and JavaScript for DOM manipulation and deployed it to cloud
- Created Apple like Web sliders using HTML, CSS and jQuery for leading Automobile company

**Internet Design Zone | Software Developer | Mumbai, India**

*June 2016 - July 2017*

- Independently designed & developed mobile games for [Kidloland](#) (learning iOS app for children) using ActionScript3
- Designed a feature in the App that tracks every second spent and every click on a game using Flurry analytics

## PROJECTS

**Project on Cambridge City Properties | [Tableau](#)**

*November 2022 – May 2023*

- **Analyzed** housing trends and key factors influencing property prices in the Boston-Cambridge-Newton Metropolitan Area
- Leveraged **Tableau** to generate data visualizations for property price analysis, formulate procurement metrics and **KPIs**, and deliver actionable insights to address research inquiries and facilitate informed decision-making
- **Visit my Portfolio-** <https://neerajraja10.github.io/Neerajraja-portfolio/>