**Project name-Complaint Redressal System**

***Project Detail :***

Project Name: Complaint Redressal System

*Developer Detail :*

***Neeti Kulkarni***

*Description:=*

1. **Sprint 1: Customer Login/Registration**
   1. Customer will have login and registration options, already registered users can login through there username and password and new users can register and create their username and password for further use. JWT authentication will be used for login verification.
   2. Details entered by all users will be saved in the database, and password will be stored in encrypted format to maintain security.
   3. After successful user login users will be able to:
      1. View all the previously raised complaints by them and its status.
      2. Register a new complaint.
   4. A logout functionality to logout current user.

**Sprint 2: Manager Login**

* 1. Manger can login and view all the complaints and assign complaints to suitable engineer.
  2. Name of the assignee will be visible along with complaints

*Technologies and tools Used:*

* *Frameworks-* Spring Framework
* *Tools- SpringBoot*
* *ORM- Hibernate*
* *For Frontend-* Angular, Html, Css, Bootstrap
* *For Backend-* Java, Springboot, Hibernate, Restful(Postman), JPA
* *Database-* MYSQL workbench
* *IDE-* SpringToolSuite

*Sprints Planned:*

