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Try Another Interface - Terminal Behavior

This Specification Bulletin describes changes to EMV Contactless Book A.

Applicability

This Specification Bulletin applies to:

- *EMV® Contactless Specifications for Payment Systems, Book A, Architecture and General Requirements, Version 2.10, March 2021*

Related Documents

None

Effective Date

Immediate

Description

The Try Another Interface outcome is returned by the kernel to indicate that the transaction should be attempted on another interface, such as the contact chip or magnetic stripe interface. When the Try Another Interface outcome is received by the terminal, the terminal advises the cardholder that another interface may be used and the terminal must not require that the merchant have to re-enter the transaction amount.

Specification Changes

In Table 6-3 and Table 6-4, update the entries for Try Another Interface as follows:

Try Another Interface	• The terminal allows the transaction to be attempted on another interface – contact chip or mag-stripe according to its capabilities. If a preference is indicated in the Outcome, then (depending on payment system rules) this might need to be taken into account.
	• The POS System advises the cardholder that another interface might be used. An initial message to the cardholder might have been displayed as a result of including a User Interface Request with the Outcome.
	• The transaction details (e.g., transaction amount) are known to the terminal and the transaction is completed on the same device. In this case the merchant must not be required to re-enter the transaction details to perform the transaction over the other interface.
	• The terminal processes the transaction using the other interface and might use the ADF Name provided with the Outcome to seek to select the same application if the chip interface is used. Cardholder communication will be as per the normal processing for a chip or mag-stripe interface.
	• Once complete, continue with 'Requirements – New Transaction Preparation and Start' on page 59.

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