Scenario 1: Successful Reimbursement Request

Given the pharmacy has a valid dispense for a patient with an insurance policy
And the reimbursement request statement has been prepared
When the first day of the month arrives
And the reimbursement request statement is dispatched to the insurance company
Then the insurance company processes the statement successfully
And approves the reimbursement request
And pays the pharmacy for the dispense

Scenario 2: Partial Rejection of Reimbursement Request

Given the pharmacy has a valid dispense for a patient with an insurance policy
And the reimbursement request statement has been prepared
When the first day of the month arrives
And the reimbursement request statement is dispatched to the insurance company
And the insurance company processes the statement
And identifies some items that need to be partially rejected based on pricing policies
Then the insurance company approves the reimbursement request for the remaining items
And pays the pharmacy for the approved items
And provides feedback on the partially rejected items

Scenario 3: Complete Rejection of Reimbursement Request

Given the pharmacy has a valid dispense for a patient with an insurance policy
And the reimbursement request statement has been prepared
When the first day of the month arrives
And the reimbursement request statement is dispatched to the insurance company
And the insurance company processes the statement
And identifies that the request should be fully rejected for reasons other than pricing policies
Then the insurance company rejects the entire reimbursement request
And the pharmacy receives notification of the complete rejection
And the pharmacy can choose to resubmit the rejected items with a new code in the next reimbursement request statement
Or pass them to the accounting department as costs