

# Innobyte Services Internship

## Project : Data Analysis of Superstore Retail Sales dataset



### Introduction :

Welcome to the Sales Store Analysis notebook! In this notebook, we will be delving into the intricate details of sales data from our store. The objective of this analysis is to gain valuable insights into our sales performance, understand customer behavior, identify trends, and ultimately make data-driven decisions to improve our business operations.

Throughout this analysis, we will explore various aspects of our sales data, including but not limited to:

1. Sales Trends: Examining overall sales trends over time to identify any seasonal patterns or fluctuations.
2. Product Performance: Analyzing the performance of individual products or product categories to identify top-selling items and areas for improvement.
3. Customer Segmentation: Understanding our customer base by segmenting them based on demographics, purchasing behavior, or other relevant factors.
4. Geographical Analysis: Investigating sales performance across different regions to identify geographical trends and opportunities.
5. The columns available in dataset

## Importing the Libraries

```
import numpy as np
import pandas as pd
import seaborn as sns
from matplotlib import pyplot as plt
import plotly.express as px
import warnings
warnings.filterwarnings('ignore')
from scipy import stats
from sklearn.preprocessing import LabelEncoder, StandardScaler
from sklearn.model_selection import train_test_split
from sklearn.linear_model import LinearRegression, Ridge, Lasso
from sklearn.tree import DecisionTreeRegressor
from sklearn.neighbors import KNeighborsRegressor
from sklearn.ensemble import RandomForestRegressor
from sklearn.svm import SVR
from xgboost import XGBRegressor
from sklearn.pipeline import Pipeline
from sklearn.metrics import r2_score, mean_squared_error
import time
```

## Data Exploration

### Loading the dataset

```
df=pd.read_csv("SampleSuperstore.csv")
df.head()
```

State	Ship Mode	Segment	Country	City
0	Second Class	Consumer	United States	Henderson

```

Kentucky
1    Second Class    Consumer    United States    Henderson
Kentucky
2    Second Class    Corporate    United States    Los Angeles
California
3    Standard Class    Consumer    United States    Fort Lauderdale
Florida
4    Standard Class    Consumer    United States    Fort Lauderdale
Florida

    Postal Code Region          Category Sub-Category    Sales
Quantity \
0      42420    South          Furniture    Bookcases    261.9600
2
1      42420    South          Furniture    Chairs    731.9400
3
2      90036    West    Office Supplies    Labels    14.6200
2
3      33311    South          Furniture    Tables    957.5775
5
4      33311    South    Office Supplies    Storage    22.3680
2

    Discount    Profit
0      0.00    41.9136
1      0.00    219.5820
2      0.00     6.8714
3      0.45   -383.0310
4      0.20     2.5164

df.shape
(9994, 13)

```

## Columns in Dataset

```

df.columns

Index(['Ship Mode', 'Segment', 'Country', 'City', 'State', 'Postal
Code',
      'Region', 'Category', 'Sub-Category', 'Sales', 'Quantity',
      'Discount',
      'Profit'],
      dtype='object')

df.dtypes

Ship Mode    object
Segment      object
Country      object
City         object

```

```

State          object
Postal Code    int64
Region         object
Category       object
Sub-Category   object
Sales          float64
Quantity       int64
Discount       float64
Profit         float64
dtype: object

df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 9994 entries, 0 to 9993
Data columns (total 13 columns):
 #   Column                Non-Null Count  Dtype
---  -
 0   Ship Mode             9994 non-null   object
 1   Segment               9994 non-null   object
 2   Country               9994 non-null   object
 3   City                  9994 non-null   object
 4   State                 9994 non-null   object
 5   Postal Code           9994 non-null   int64
 6   Region                9994 non-null   object
 7   Category              9994 non-null   object
 8   Sub-Category          9994 non-null   object
 9   Sales                 9994 non-null   float64
10  Quantity              9994 non-null   int64
11  Discount               9994 non-null   float64
12  Profit                9994 non-null   float64
dtypes: float64(3), int64(2), object(8)
memory usage: 1015.1+ KB

```

## Data cleaning and preprocessing

Handling Null Values and Duplicates.

```

# Checking for null values
df.isnull().sum()

Ship Mode      0
Segment        0
Country        0
City           0
State          0
Postal Code    0
Region         0

```

```

Category      0
Sub-Category  0
Sales         0
Quantity      0
Discount      0
Profit        0
dtype: int64

```

Observation : No Missing Values find

*#checking for duplicates value*

```
df.duplicated().sum()
```

```
17
```

```
df.drop_duplicates(inplace=True)
```

*# Removing duplicate values*

```
df
```

	Ship Mode	Segment	Country	City	
State \					
0	Second Class	Consumer	United States	Henderson	
Kentucky					
1	Second Class	Consumer	United States	Henderson	
Kentucky					
2	Second Class	Corporate	United States	Los Angeles	
California					
3	Standard Class	Consumer	United States	Fort Lauderdale	
Florida					
4	Standard Class	Consumer	United States	Fort Lauderdale	
Florida					
...	...	...	...	...	
...					
9989	Second Class	Consumer	United States	Miami	
Florida					
9990	Standard Class	Consumer	United States	Costa Mesa	
California					
9991	Standard Class	Consumer	United States	Costa Mesa	
California					
9992	Standard Class	Consumer	United States	Costa Mesa	
California					
9993	Second Class	Consumer	United States	Westminster	
California					
	Postal Code	Region	Category	Sub-Category	Sales
Quantity \					
0	42420	South	Furniture	Bookcases	261.9600

```

2
1          42420  South      Furniture      Chairs  731.9400
3
2          90036  West    Office Supplies      Labels  14.6200
2
3          33311  South      Furniture      Tables  957.5775
5
4          33311  South    Office Supplies      Storage  22.3680
2
...          ...      ...          ...      ...      ...
...
9989        33180  South      Furniture  Furnishings  25.2480
3
9990        92627  West      Furniture  Furnishings  91.9600
2
9991        92627  West      Technology      Phones  258.5760
2
9992        92627  West    Office Supplies      Paper  29.6000
4
9993        92683  West    Office Supplies  Appliances  243.1600
2

```

```

Discount  Profit
0         0.00  41.9136
1         0.00  219.5820
2         0.00   6.8714
3         0.45 -383.0310
4         0.20   2.5164
...
9989      0.20   4.1028
9990      0.00  15.6332
9991      0.20  19.3932
9992      0.00  13.3200
9993      0.00  72.9480

```

```
[9977 rows x 13 columns]
```

```
df.shape
```

```
(9977, 13)
```

```
df.duplicated().sum()
```

```
0
```

## Statistical Summary of data

```
df.describe()
```

	Postal Code	Sales	Quantity	Discount
Profit				
count	9977.000000	9977.000000	9977.000000	9977.000000
mean	55154.964117	230.148902	3.790719	0.156278
std	32058.266816	623.721409	2.226657	0.206455
min	1040.000000	0.444000	1.000000	0.000000
25%	23223.000000	17.300000	2.000000	0.000000
50%	55901.000000	54.816000	3.000000	0.200000
75%	90008.000000	209.970000	5.000000	0.200000
max	99301.000000	22638.480000	14.000000	0.800000

## Describe method shows:

There are 9977 records (sales)

Sales values are in the range of 0.444000 to 22,638.48 with average 230.77 and standard deviation of 623.72

```
df.describe(include="object")
```

	Ship Mode	Segment	Country	City
State \				
count	9977	9977	9977	9977
unique	4	3	1	531
top	Standard Class	Consumer	United States	New York City
freq	5955	5183	9977	914

	Region	Category	Sub-Category
count	9977	9977	9977
unique	4	3	17
top	West	Office Supplies	Binders
freq	3193	6012	1522

## Exploring Unique Values.

```
df.nunique()
```

Ship Mode	4
Segment	3
Country	1
City	531
State	49
Postal Code	631
Region	4
Category	3
Sub-Category	17
Sales	5825
Quantity	14
Discount	12
Profit	7287
dtype:	int64

Let's see how many unique values in each of State, Category, Sub-Category, and Ship Mode

```
print('* There are stores in {}  
states'.format(len(df['State'].unique())))  
  
print('* There are {} different  
categories'.format(len(df['Category'].unique())))  
  
print('* There are {} different sub categories'.format(len(df['Sub-  
Category'].unique())))  
  
print('* There are {} different ship mode'.format(len(df['Ship  
Mode'].unique())))  
  
* There are stores in 49 states  
* There are 3 different categories  
* There are 17 different sub categories  
* There are 4 different ship mode  
  
# Total sales and Profit  
  
print('Total profit of the superstore:',df['Profit'].sum())  
  
Total profit of the superstore: 286241.4226  
  
print('Total sales of the superstore:',df['Sales'].sum())  
  
Total sales of the superstore: 2296195.5903
```



# Customer segmentation

```
# Types of unique values in segment
df['Segment'].unique()

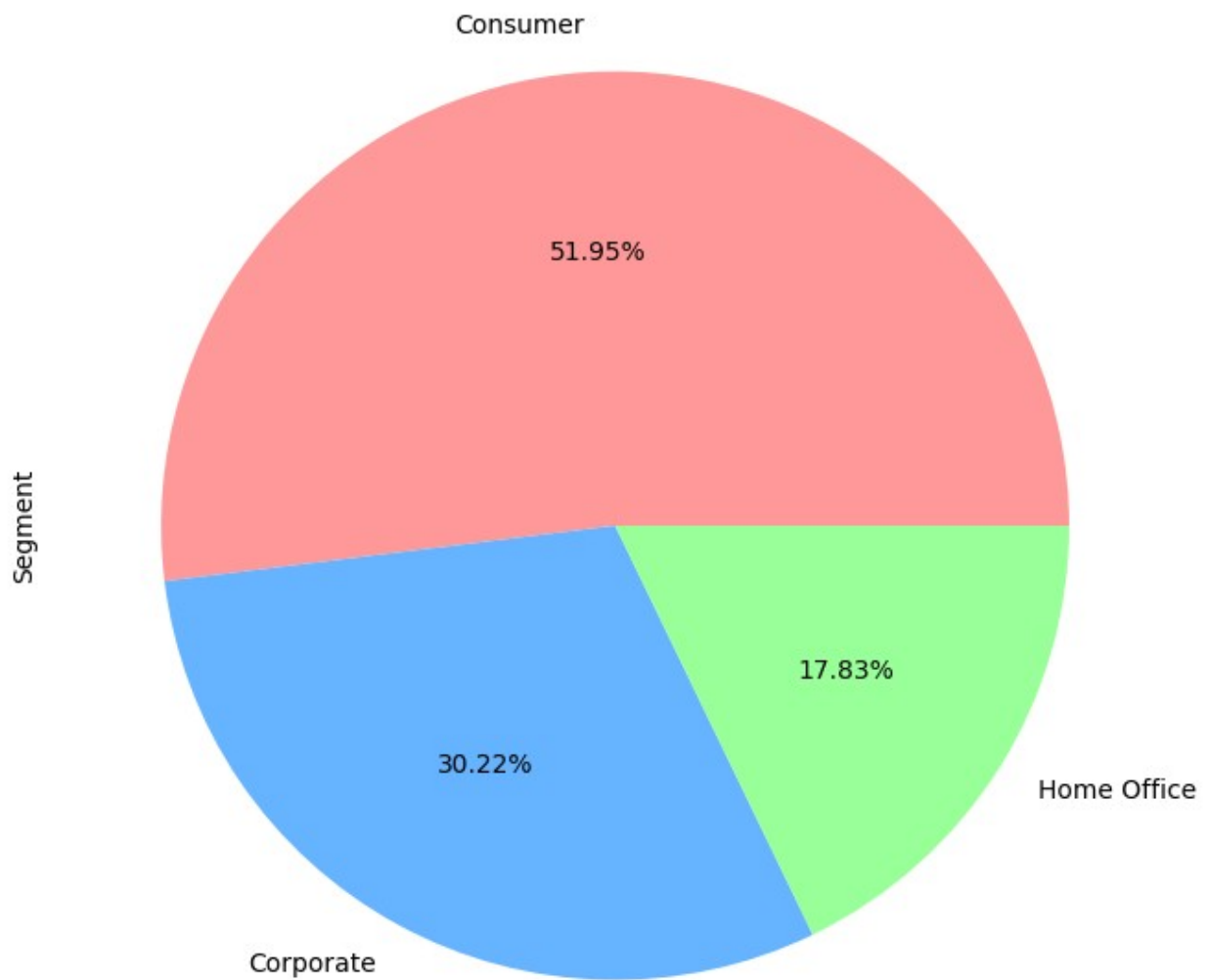
array(['Consumer', 'Corporate', 'Home Office'], dtype=object)

# No. of unique values in each segment
df['Segment'].value_counts()

Consumer      5183
Corporate     3015
Home Office   1779
Name: Segment, dtype: int64

df['Segment'].value_counts().plot(kind='pie', autopct = '%1.2f%%',
colors = ['#ff9999', '#66b3ff', '#99ff99'])

<Axes: ylabel='Segment'>
```

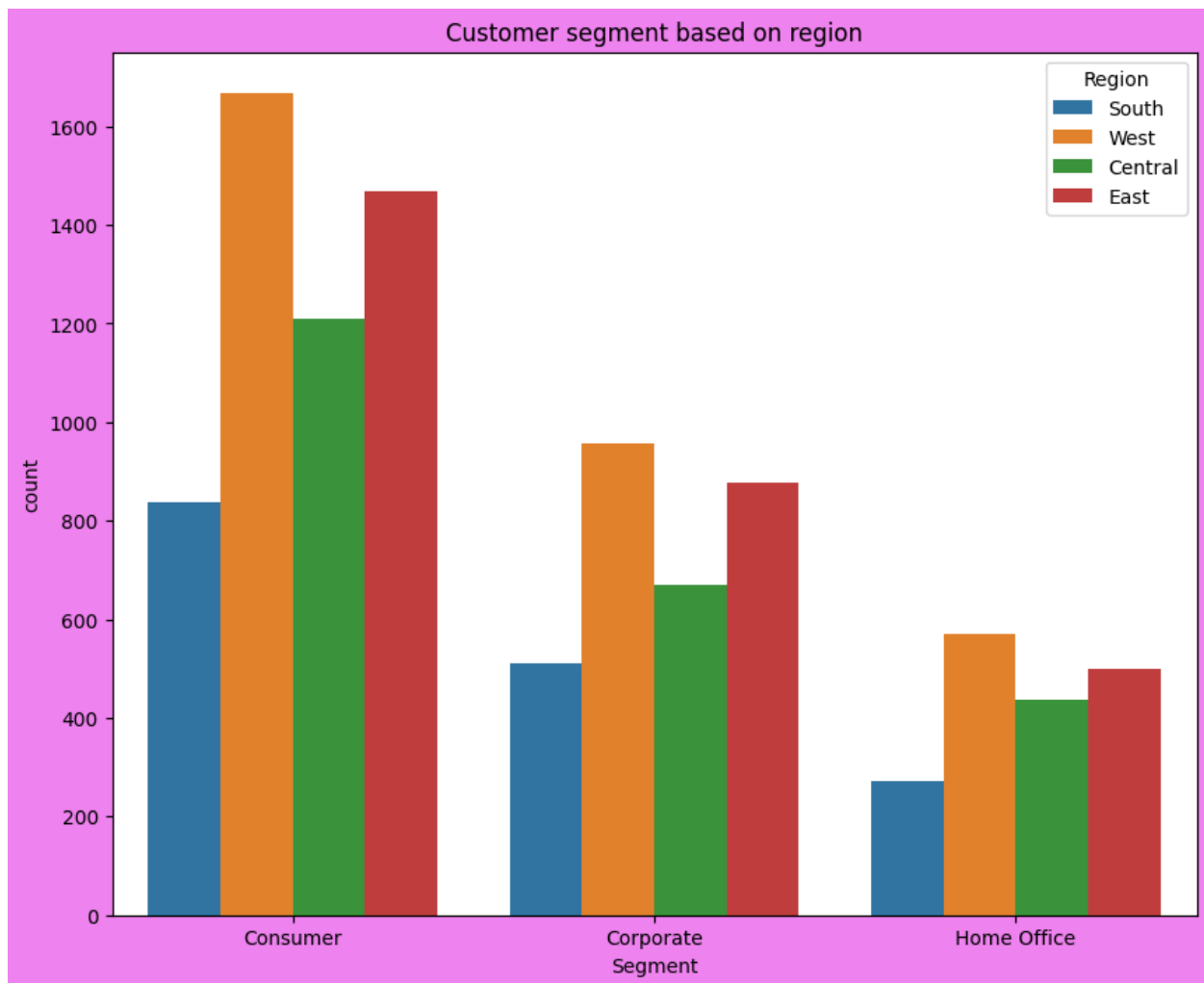


### Observation :

Around 50% of customers in the dataset are classified as consumers, indicating a significant portion of individual buyers among the customer base.

```
plt.figure(facecolor='violet')
plt.title('Customer segment based on region')
sns.countplot(x='Segment',data=df,hue='Region')
```

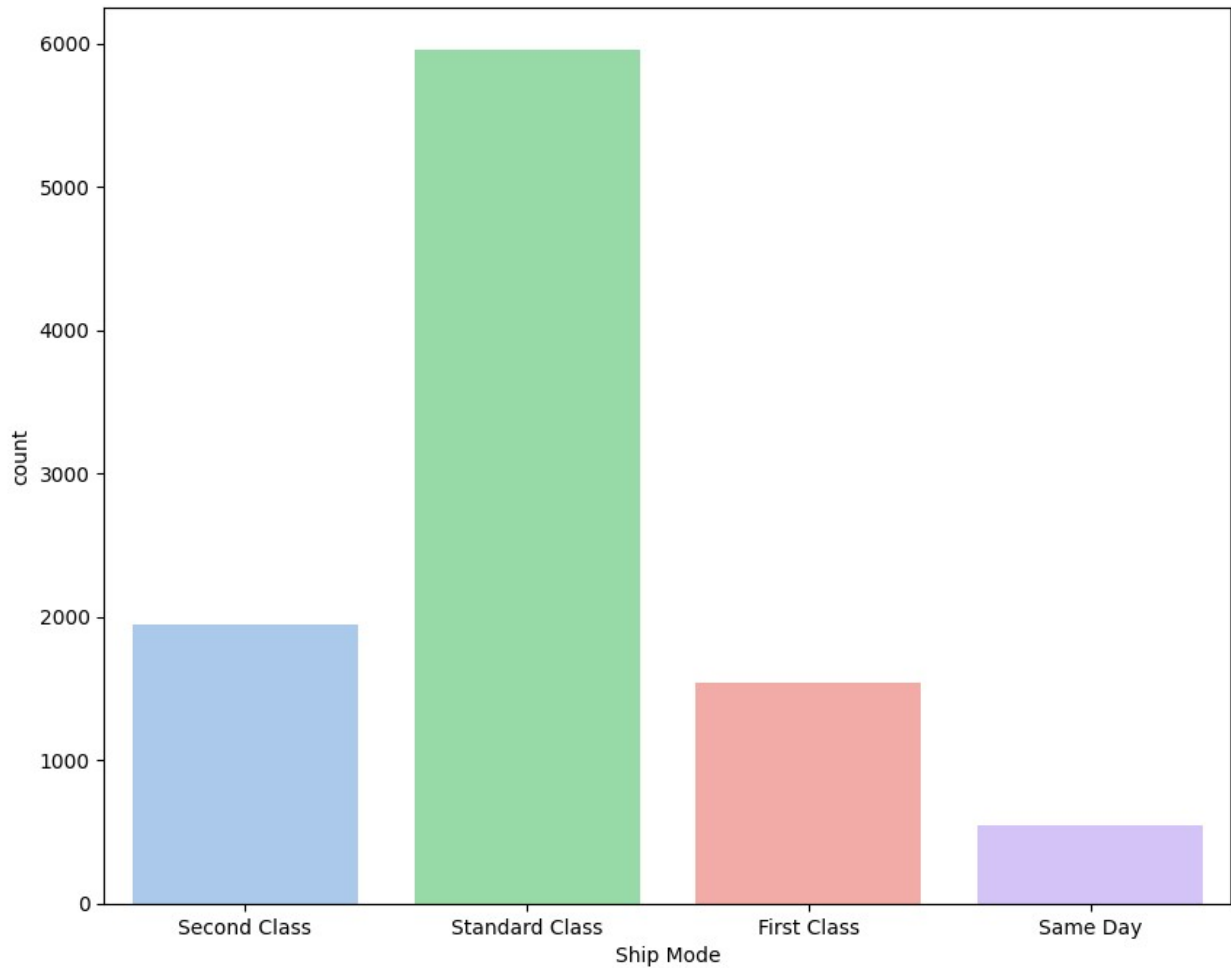
```
<Axes: title={'center': 'Customer segment based on region'},
xlabel='Segment', ylabel='count'>
```



```
df['Ship Mode'].unique()
array(['Second Class', 'Standard Class', 'First Class', 'Same Day'],
      dtype=object)

df['Ship Mode'].value_counts()
Standard Class    5955
Second Class     1943
First Class      1537
Same Day         542
Name: Ship Mode, dtype: int64

sns.countplot(data=df, x='Ship Mode', palette=['#a1c9f4', '#8de5a1',
        '#ff9f9b', '#d0bbff'])
plt.show()
```



### Observation :

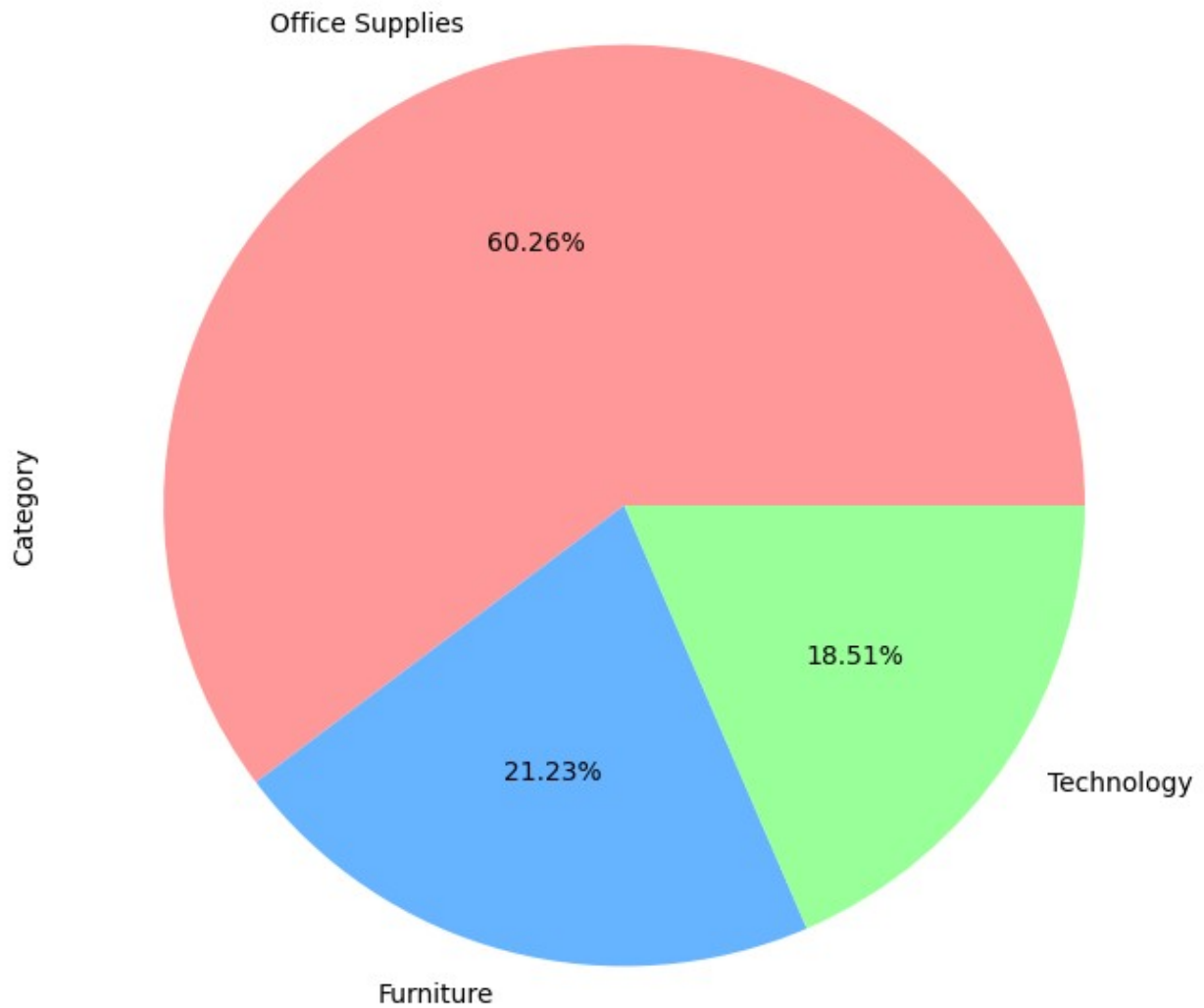
The majority of customers prefer the standard class ship mode compared to other options like first class, second class, or same day.

## Product Analysis

### Analysis of Order Count Distribution Across Various Categories.

```
df['Category'].unique()
array(['Furniture', 'Office Supplies', 'Technology'], dtype=object)
df['Category'].value_counts()
Office Supplies    6012
Furniture          2118
```

```
Technology      1847  
Name: Category, dtype: int64  
  
df['Category'].value_counts().plot(kind='pie', autopct = '%1.2f%%',  
colors = ['#ff9999', '#66b3ff', '#99ff99'])  
  
<Axes: ylabel='Category'>
```

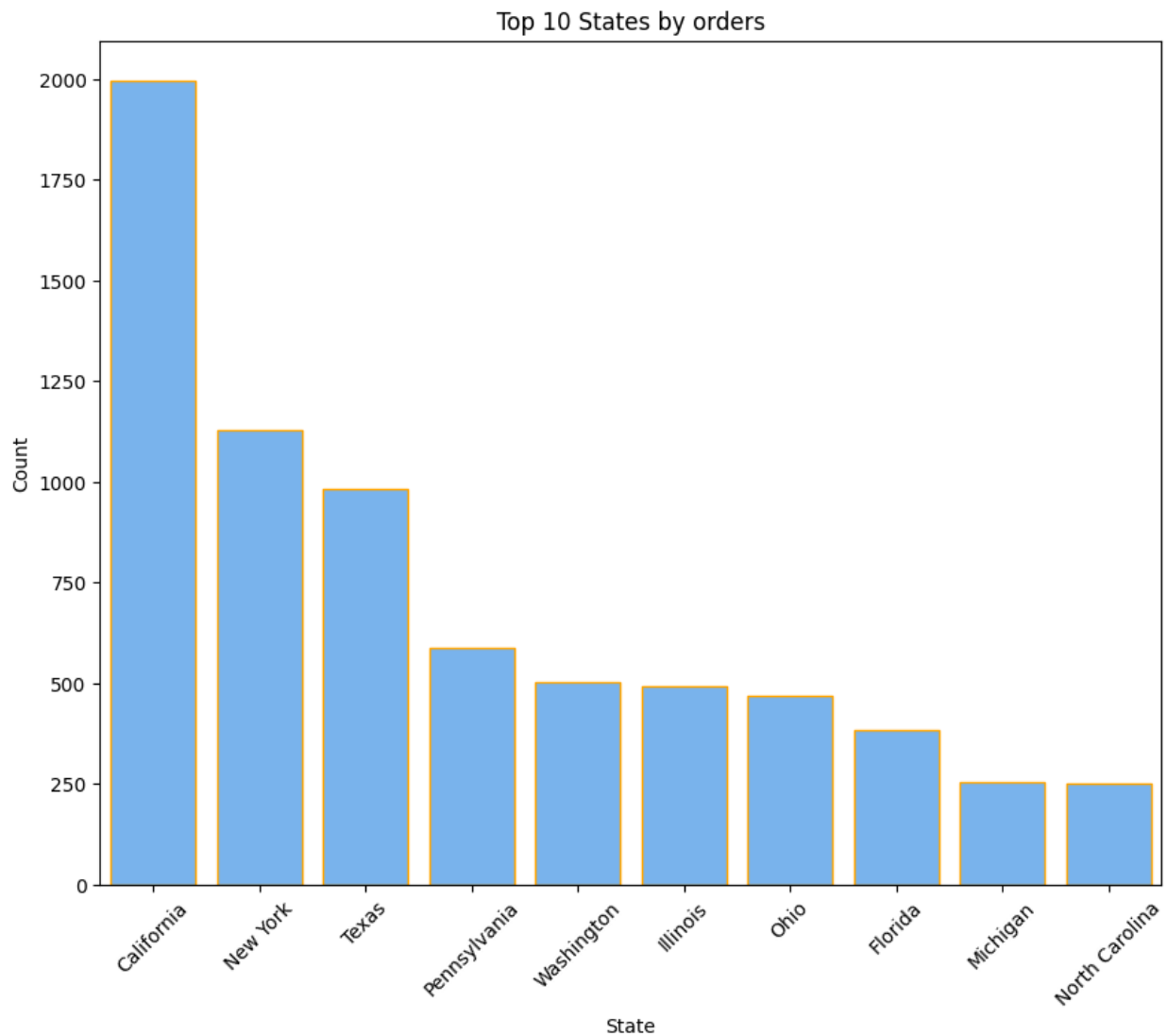


### Observation :

Above 60% of customers in the dataset place orders for office supplies.

## Distribution of orders count across top 10 states

```
state=df['State'].value_counts().index[:10]
count=df['State'].value_counts().values[:10]
sns.barplot(x=state,y=count,data=df,color=
'#66b3ff',edgecolor='orange')
plt.xticks(rotation=45)
plt.xlabel('State')
plt.ylabel('Count')
plt.title('Top 10 States by orders')
plt.show()
```



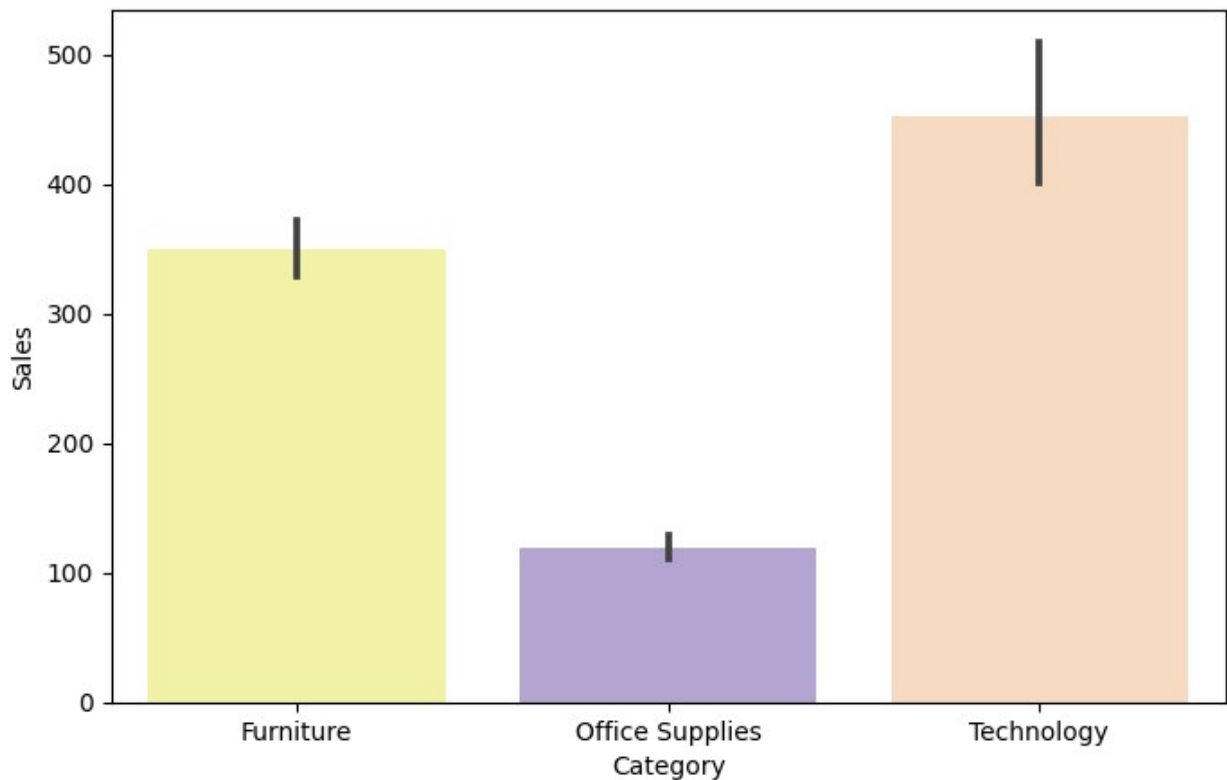
### Observation :

The plot above displays the top 10 cities by some metric, where California standing out as having the highest number of order counts.

## Analysis of Sales Distribution.

This title conveys that you have conducted an analysis based on the sales column, comparing it with different categories.

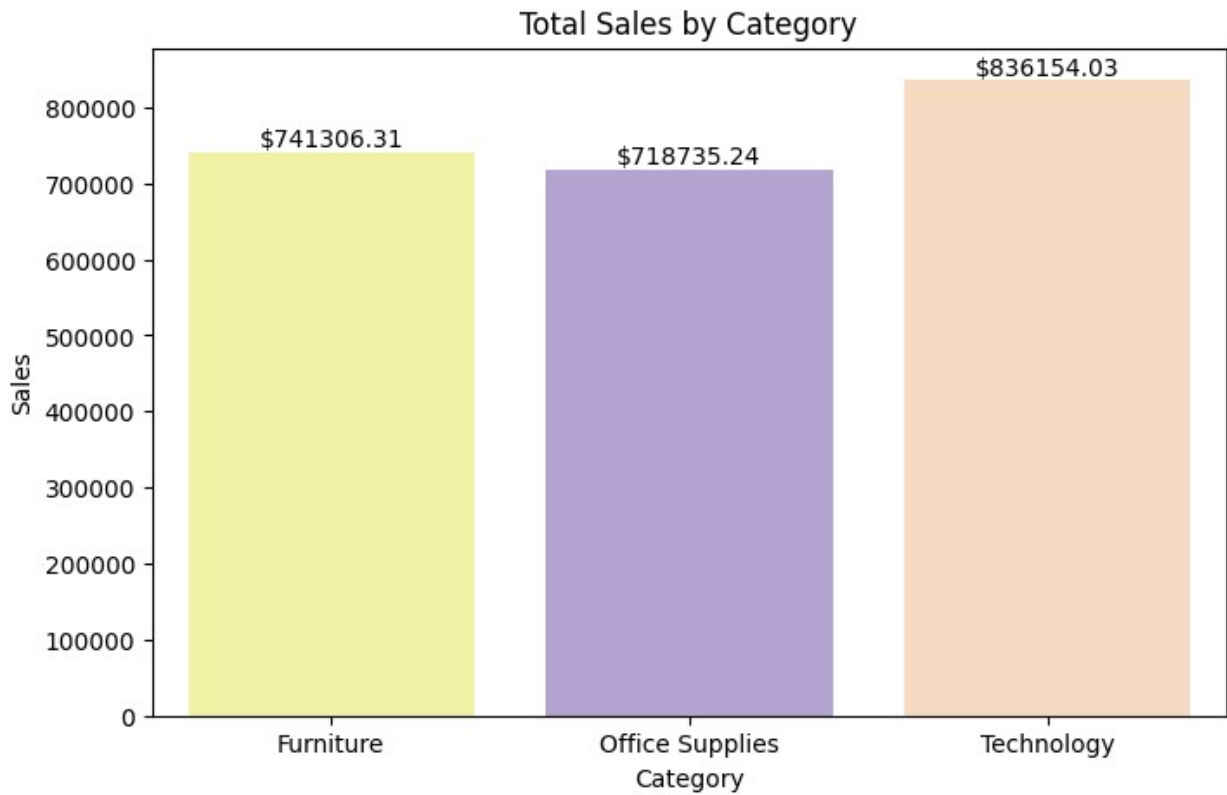
```
plt.figure(figsize=(8,5))
sns.barplot(data=df,x="Category",y="Sales",palette=["#FFFF99",
"#B19CD9", "#FFDAB9"])
<Axes: xlabel='Category', ylabel='Sales'>
```



```
cat_s=df.groupby("Category")["Sales"].sum().reset_index()
plt.figure(figsize=(8,5))
sns.barplot(data=cat_s,x="Category",y="Sales",palette=["#FFFF99",
"#B19CD9", "#FFDAB9"])

for index, row in cat_s.iterrows():
    plt.annotate(f"${row['Sales']:.2f}", (index, row['Sales']),
ha='center', va='bottom')

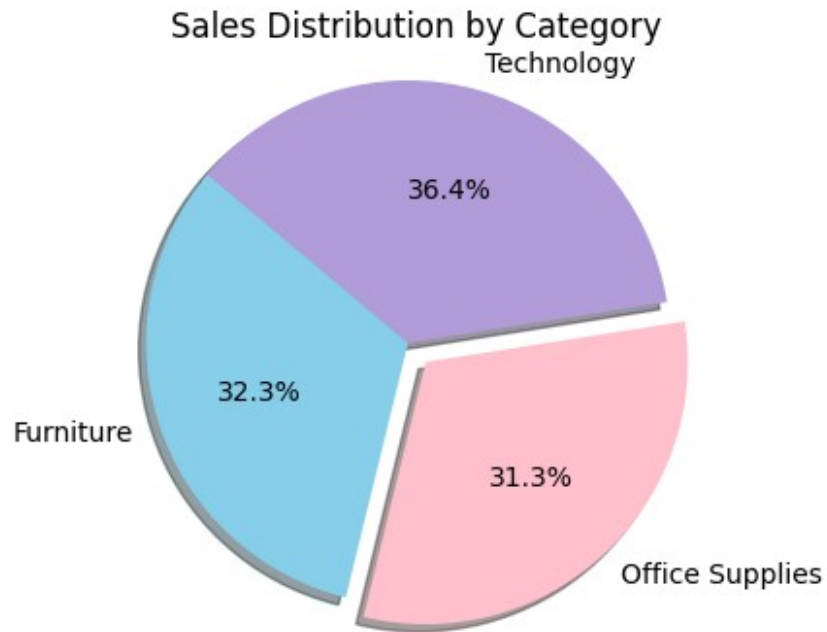
plt.xlabel('Category')
plt.ylabel('Sales')
plt.title('Total Sales by Category')
plt.show()
```



```
reg_s=df.groupby("Category")["Sales"].sum().reset_index()
sales=reg_s["Sales"].tolist()
category=reg_s["Category"].tolist()

plt.figure(figsize=(8,4))
plt.pie(sales, labels=category,
        autopct='%1.1f%%',
        colors=["#87CEEB", "#FFC0CB", "#B19CD9"],
        shadow=True,
        explode = [0, 0.1, 0],
        startangle=140)
plt.title('Sales Distribution by Category')
plt.axis('equal')
plt.show()
```



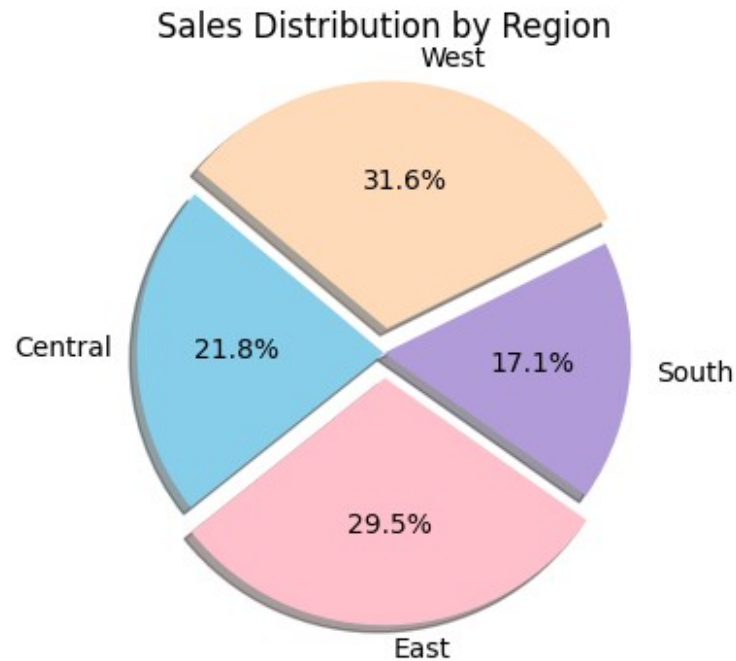


#### Observation :

The plot above depicts the sales distribution across different categories, highlighting the Technology as the leader in terms of sales.

```
reg_s=df.groupby("Region")["Sales"].sum().reset_index()
sales=reg_s["Sales"].tolist()
regions=reg_s["Region"].tolist()

plt.figure(figsize=(8,4))
plt.pie(sales, labels=regions,
        autopct='%1.1f%%',
        colors=["#87CEEB", "#FFC0CB", "#B19CD9", "#FFDAB9"],
        shadow=True,
        explode = [0, 0.1, 0, 0.1],
        startangle=140)
plt.title('Sales Distribution by Region')
plt.axis('equal')
plt.show()
```

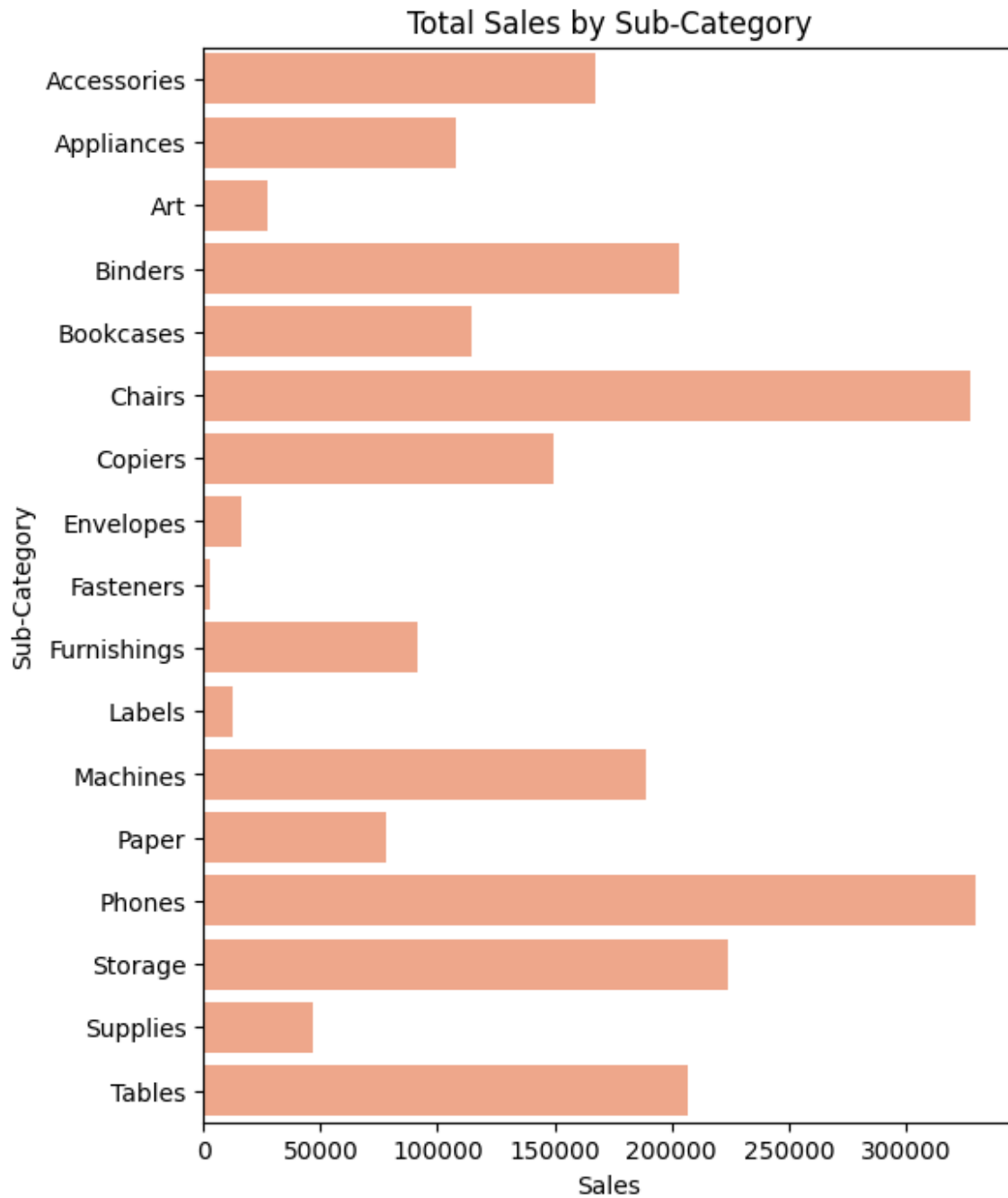


#### Observation :

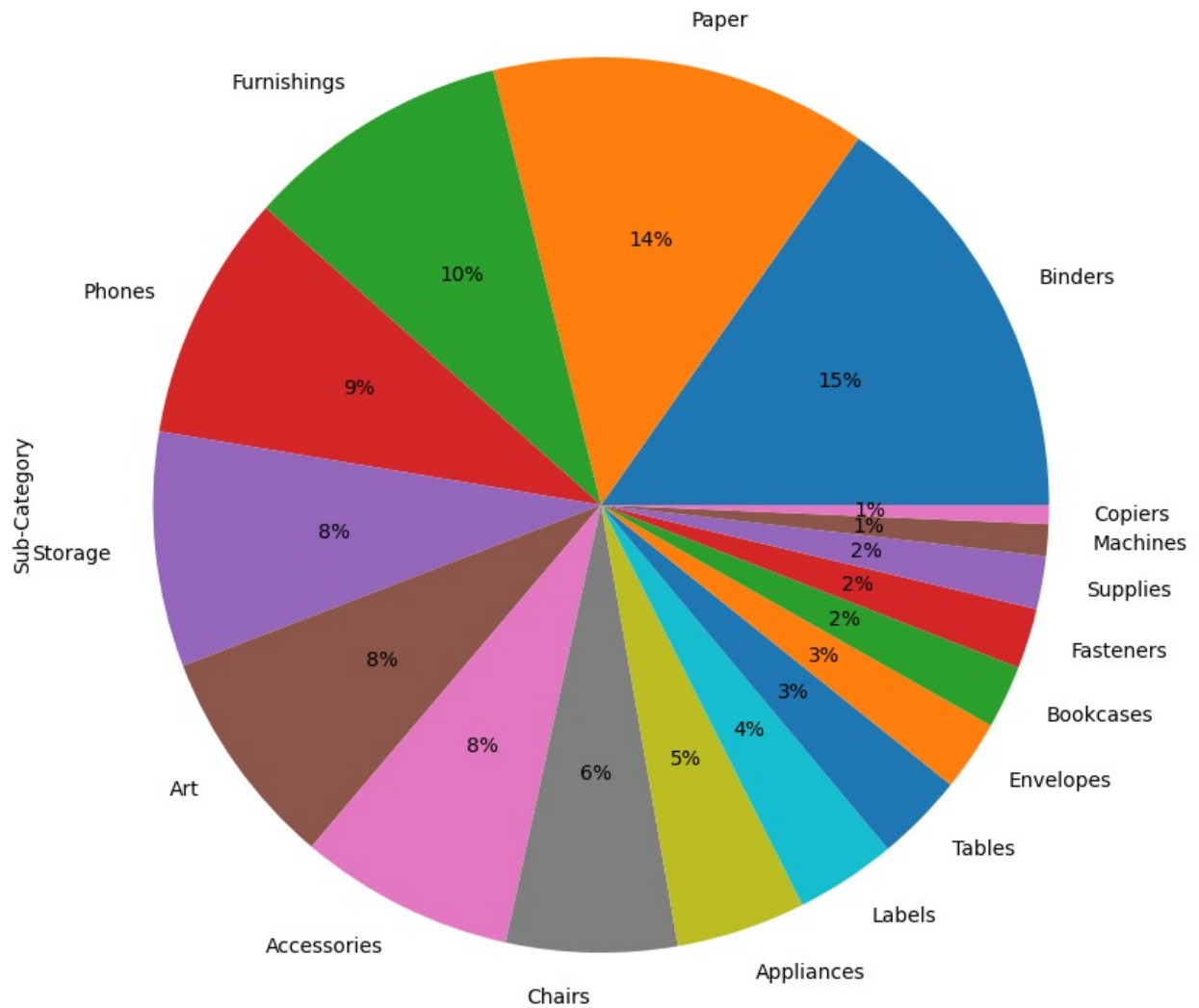
The plot above illustrates the distribution of sales by region. The West region stands out with the highest sales.

```
scat_s=df.groupby("Sub-Category")["Sales"].sum().reset_index()

plt.figure(figsize=(6,8))
sns.barplot(data=scat_s,y="Sub-Category",x="Sales",color="#FFA07A")
plt.xlabel('Sales')
plt.ylabel('Sub-Category')
plt.title('Total Sales by Sub-Category')
plt.show()
```



```
plt.figure(figsize=(12,10))  
df["Sub-Category"].value_counts().plot.pie(autopct="%1.0f%%")  
plt.show()
```

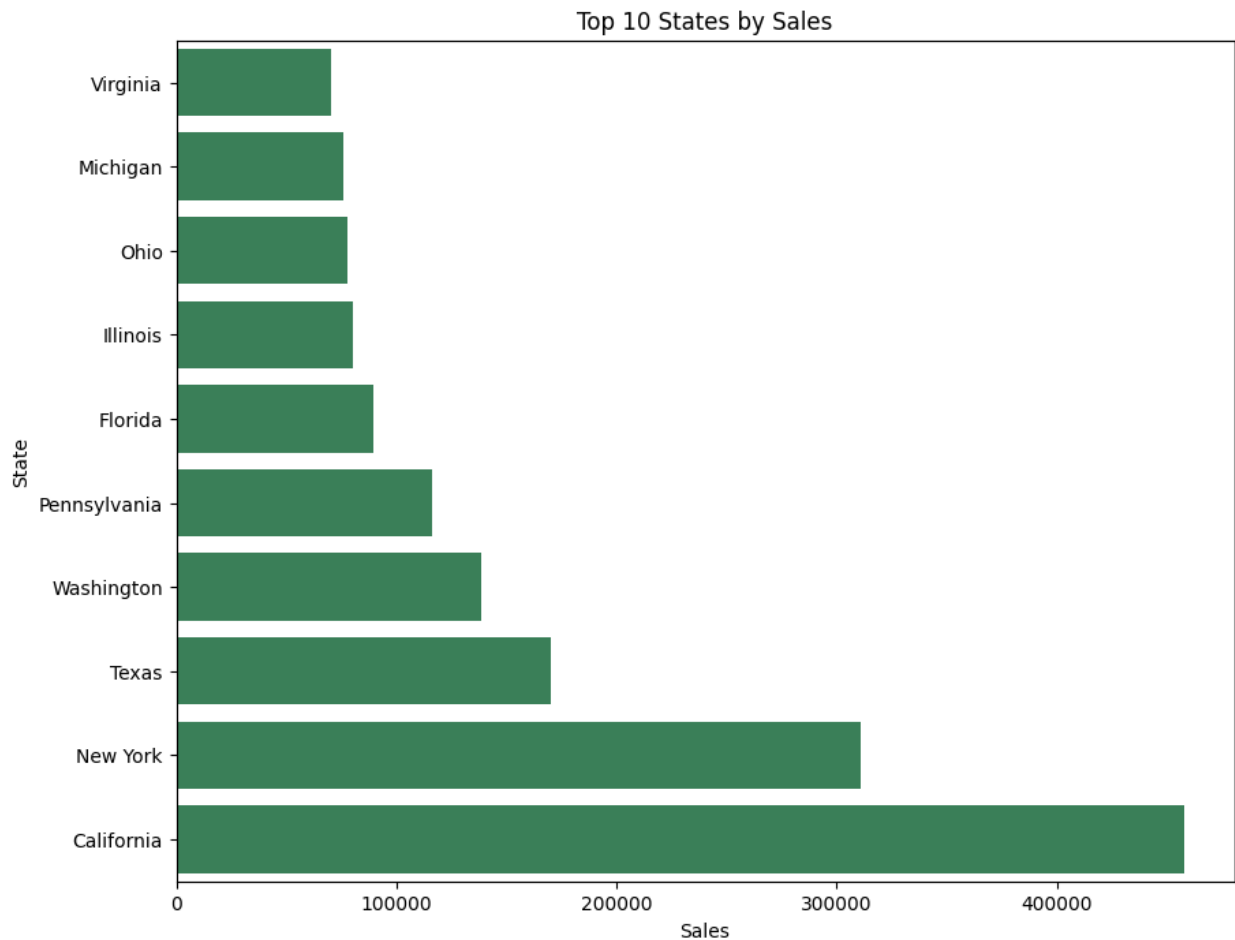


## Observation

Chairs and Tables have high sales, both around \$300,000.

```
sta_s=df.groupby("State")["Sales"].sum().reset_index()
sta_s=sta_s.sort_values(by="Sales")
sta_s=sta_s.tail(10)

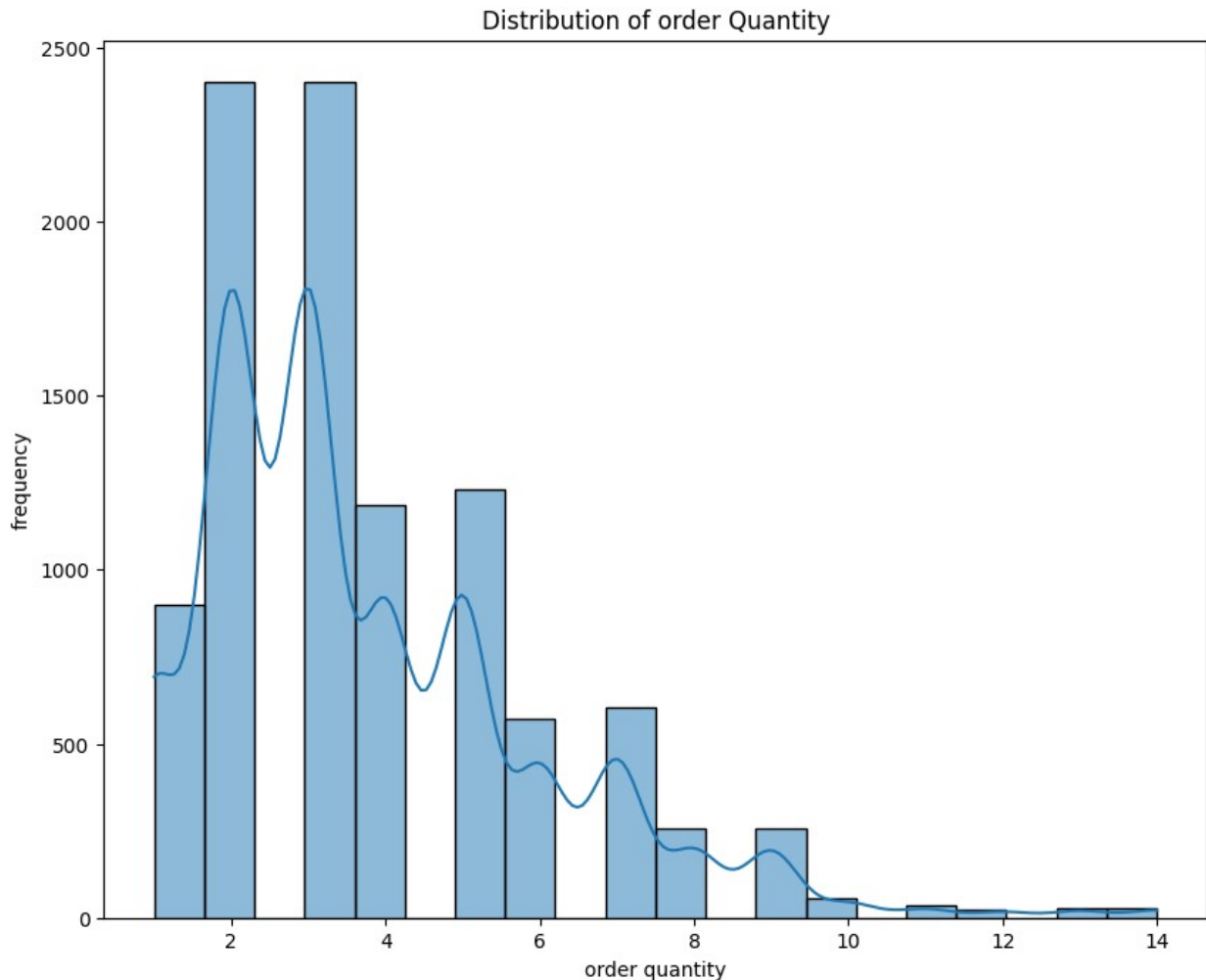
sns.barplot(data=sta_s,y="State",x="Sales",color="seagreen")
plt.xlabel('Sales')
plt.ylabel('State')
plt.title('Top 10 States by Sales')
plt.show()
```



## Observation :

The distribution of sales across states reveals a notable disparity, with California and New York leading in sales volume, suggesting strong market presence and economic activity

```
sns.histplot(df['Quantity'], bins=20, kde=True)
plt.title('Distribution of order Quantity')
plt.xlabel('order quantity')
plt.ylabel('frequency')
plt.show()
```



```
count_sub=df.groupby(["Category","Sub-Category"]).size().reset_index(name='Count')
fig = px.bar(count_sub, x='Category', y='Count', color='Sub-Category',
             title='Counts of Sub-Categories within Main Categories',
             labels={'Count': 'Number of Items Sold'},
             barmode='group')
```

```
fig.show()
```

```
{"config":{"plotlyServerURL":"https://plot.ly"},"data":
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```

```

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```

```

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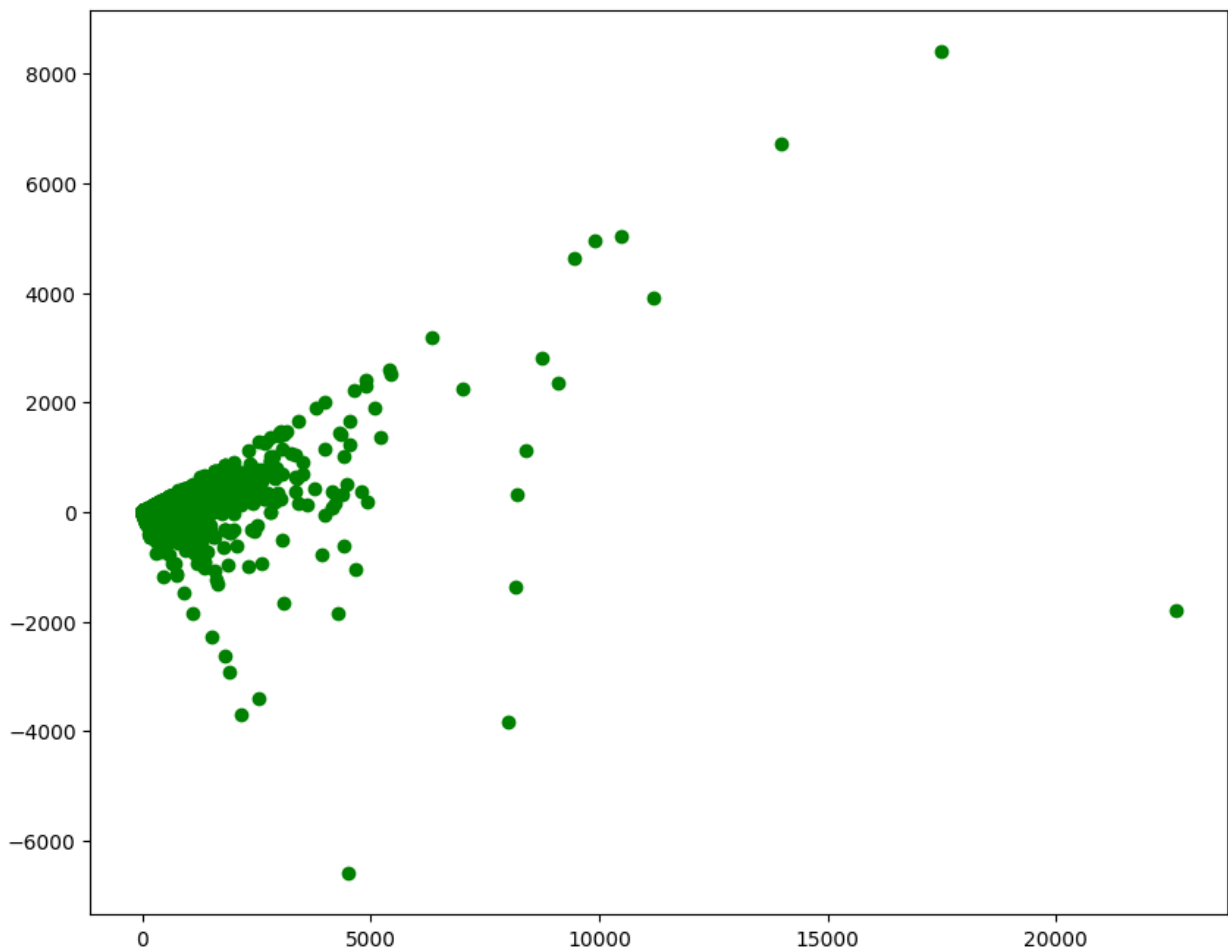
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```

## Observation :

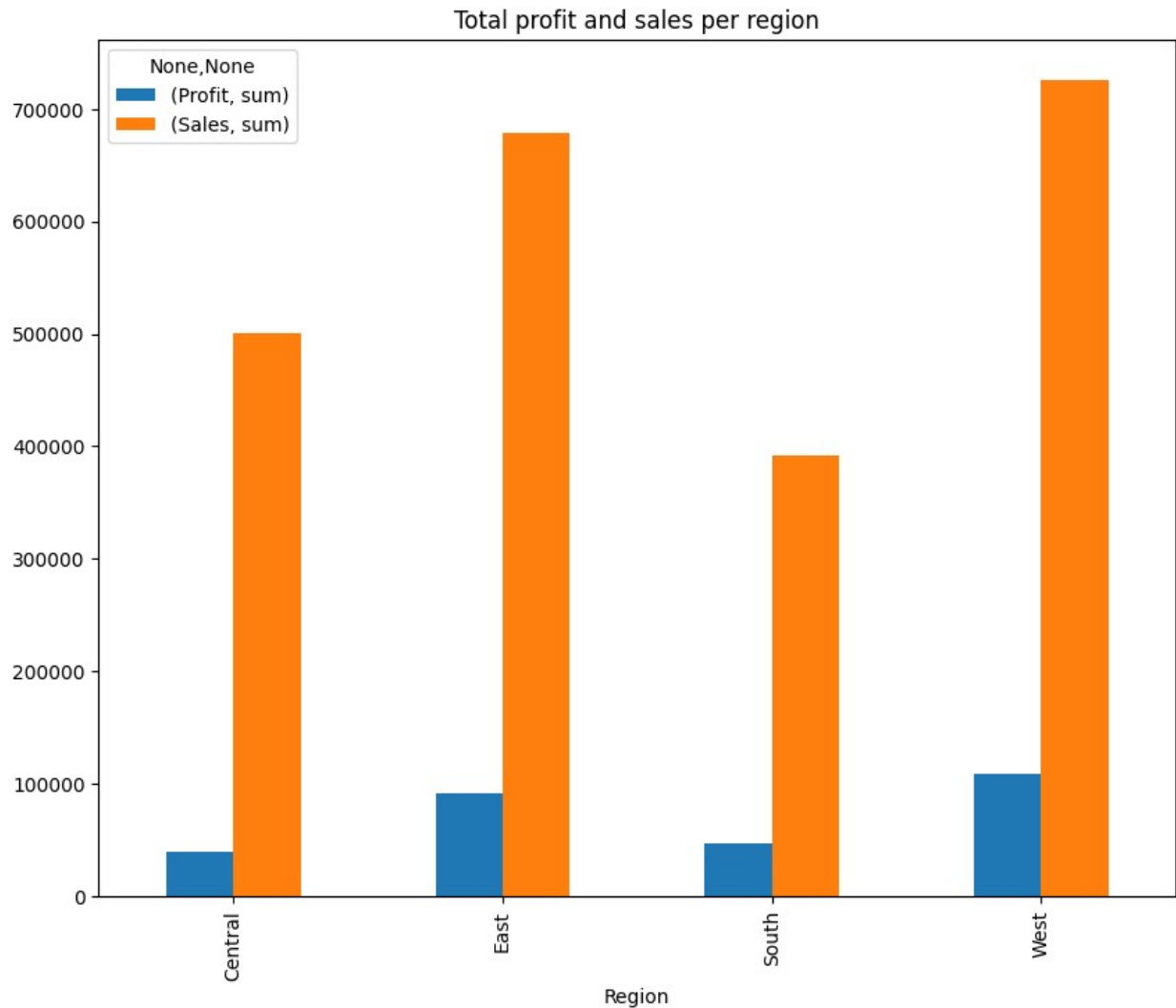
Here, we can see that throughout the sub-categories the main category of Office Supplies having highest no. of sales distribution

```
plt.scatter(df['Sales'],df['Profit'],color='green')  
<matplotlib.collections.PathCollection at 0x2260e896350>
```



## Profit of sales based on region

```
df.groupby('Region')['Profit','Sales'].agg(['sum']).plot.bar()  
plt.title('Total profit and sales per region')  
plt.rcParams['figure.figsize']=[10,8]  
plt.show()
```

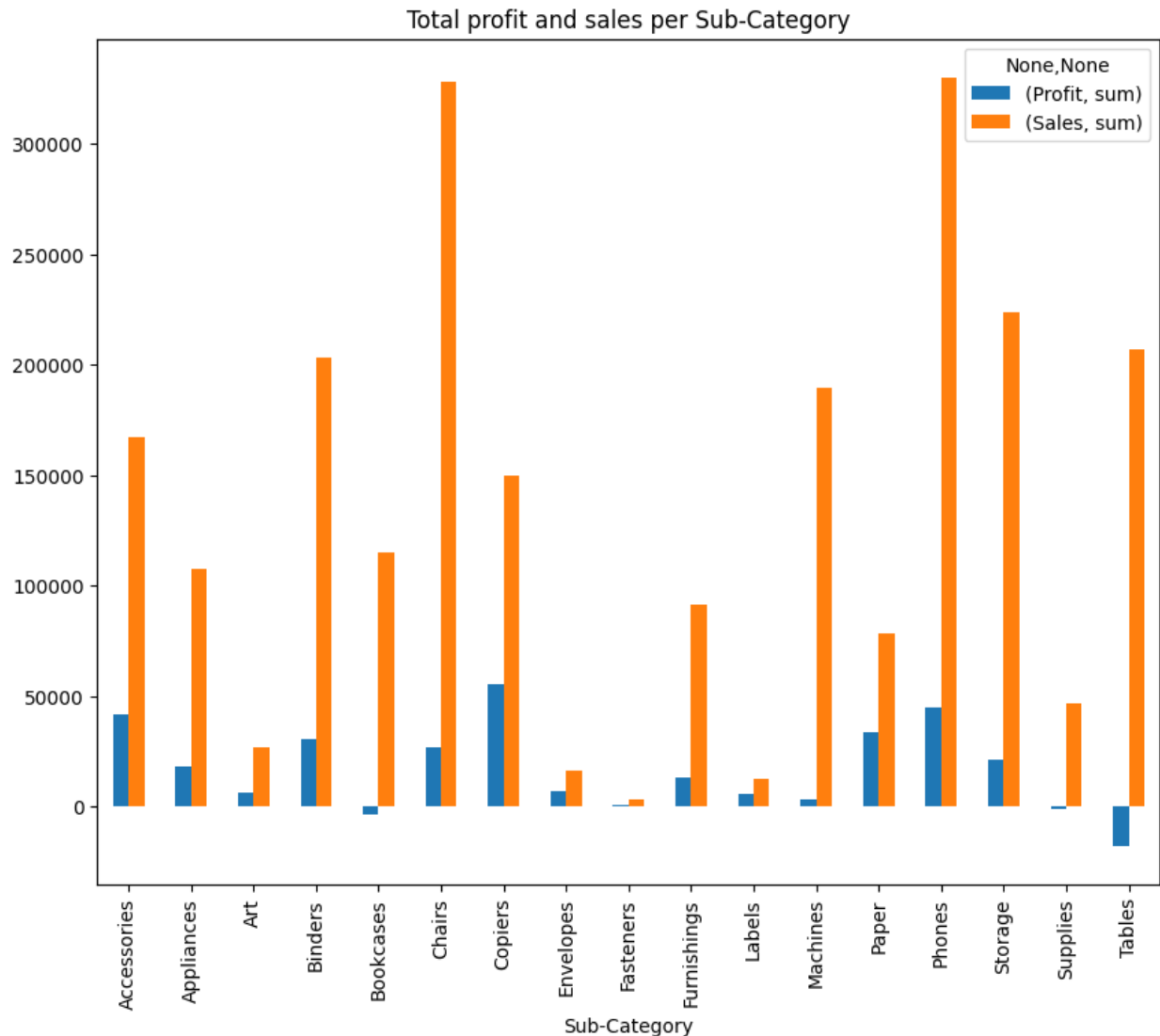


## Observation :

The highest profit earn in East and west region and also sales are high no. of sales are belongs to the same region.

## Profit of sales based on Sub-Category

```
df.groupby('Sub-Category')['Profit','Sales'].agg(['sum']).plot.bar()
plt.title('Total profit and sales per Sub-Category')
plt.rcParams['figure.figsize']=[10,8]
plt.show()
```



## Observation :

The Highest profit is earned in copiers while, the selling of phones and chairs are extremely high compared to other products.

Another interesting fact-people don't prefer to buy tables and Bookcases from superstore as sales is medium but they are facing loss

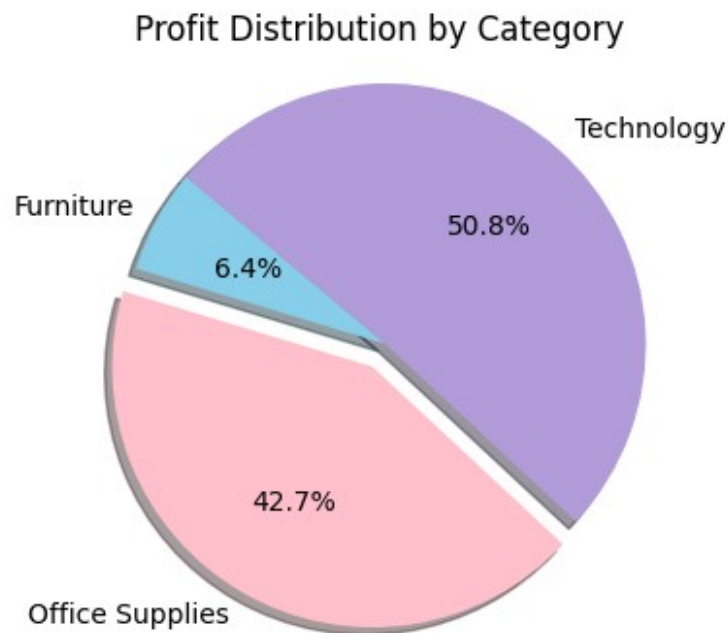
```
cat_s=df.groupby("Category")["Profit"].sum().reset_index()
profit=cat_s["Profit"].tolist()
category=cat_s["Category"].tolist()
```

```
plt.figure(figsize=(8,4))
plt.pie(profit, labels=category,
        autopct='%1.1f%%',
```

```

    colors=["#87CEEB", "#FFC0CB", "#B19CD9"],
    shadow=True,
    explode = [0, 0.1, 0],
    startangle=140)
plt.title('Profit Distribution by Category')
plt.axis('equal')
plt.show()

```

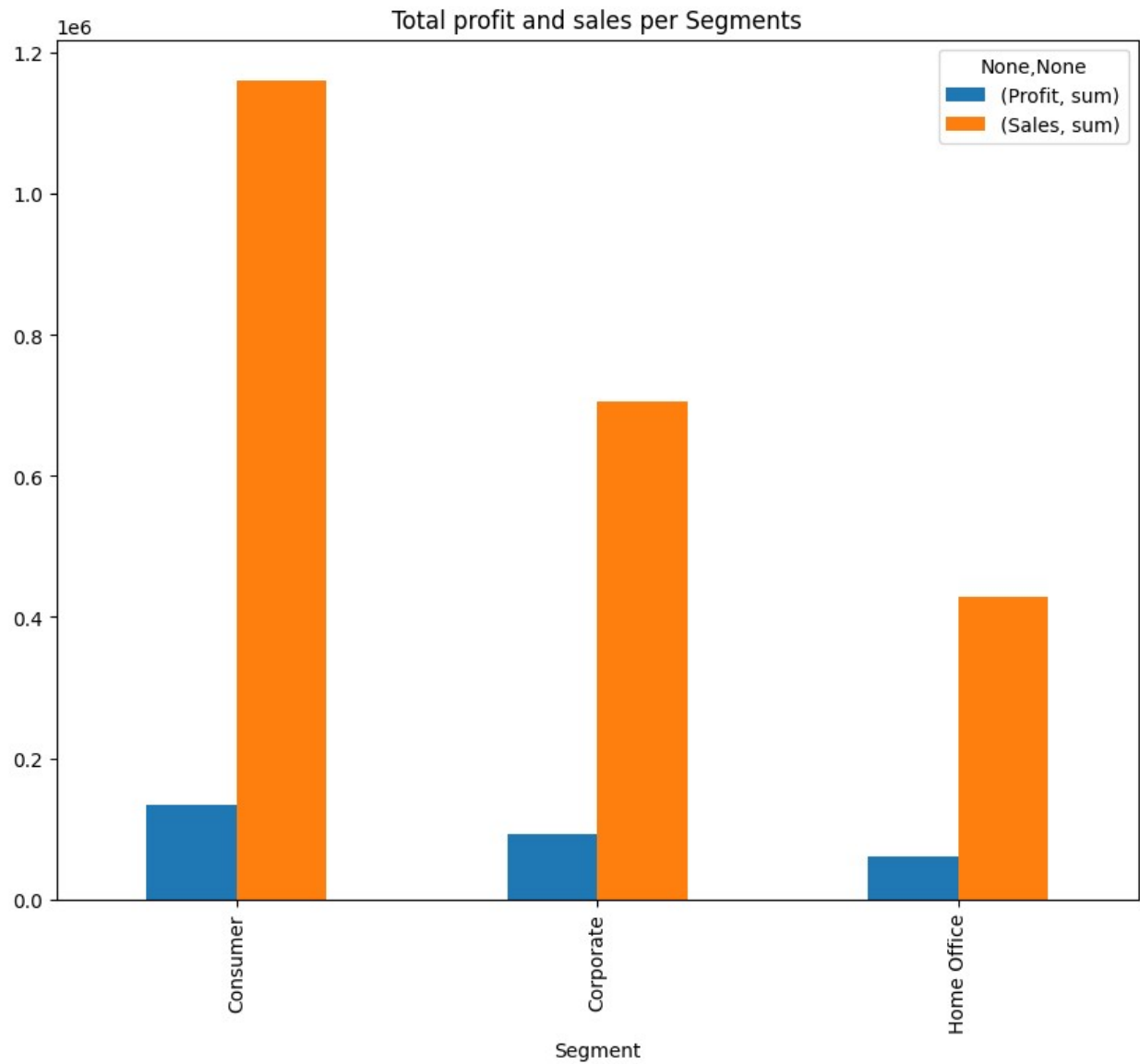


## Profit of sales based on Segments

```

df.groupby('Segment')['Profit', 'Sales'].agg(['sum']).plot.bar()
plt.title('Total profit and sales per Segments')
plt.rcParams['figure.figsize']=[10,8]
plt.show()

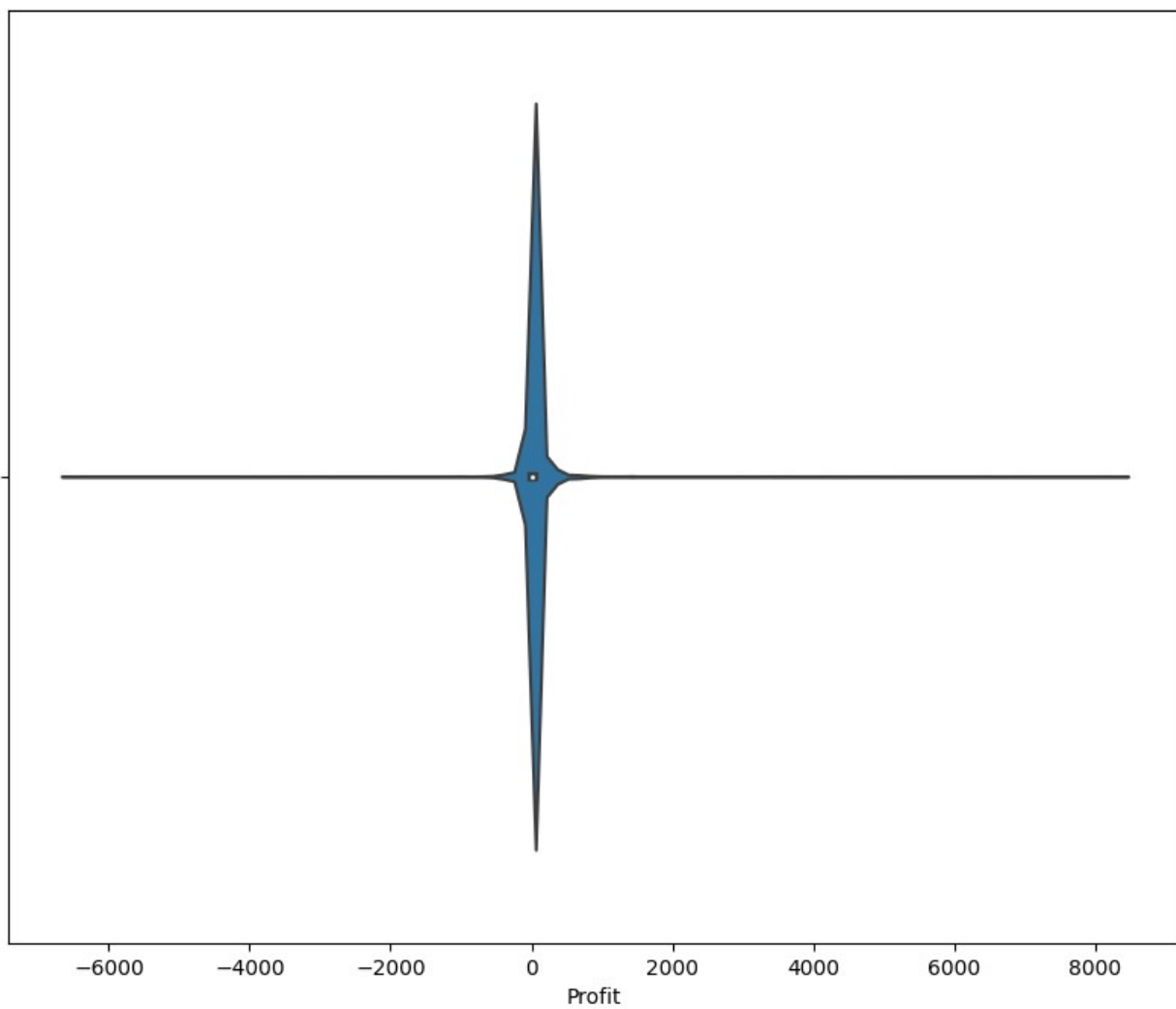
```



```
sns.violinplot(x='Profit',data=df)
```

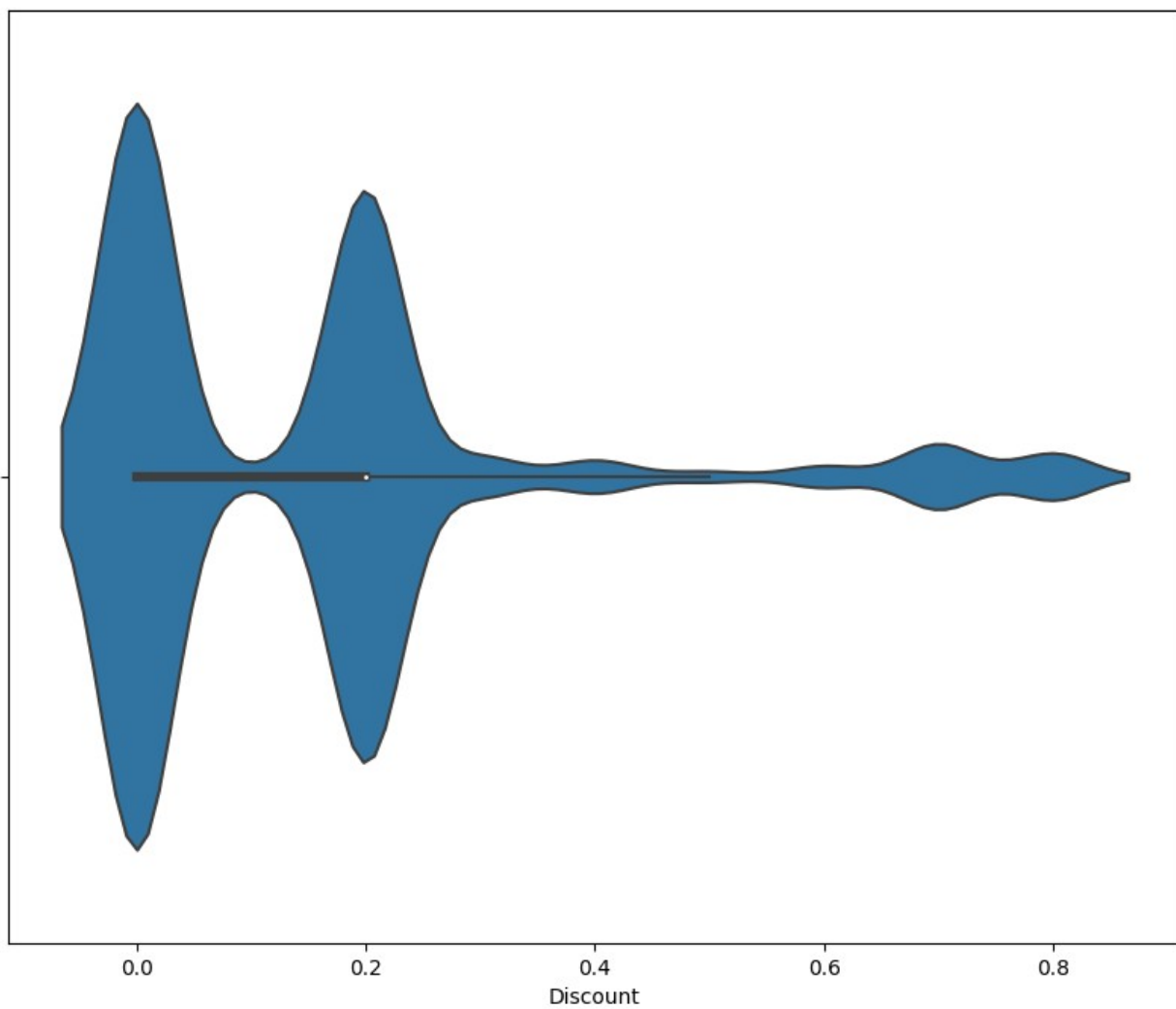
```
<Axes: xlabel='Profit'>
```



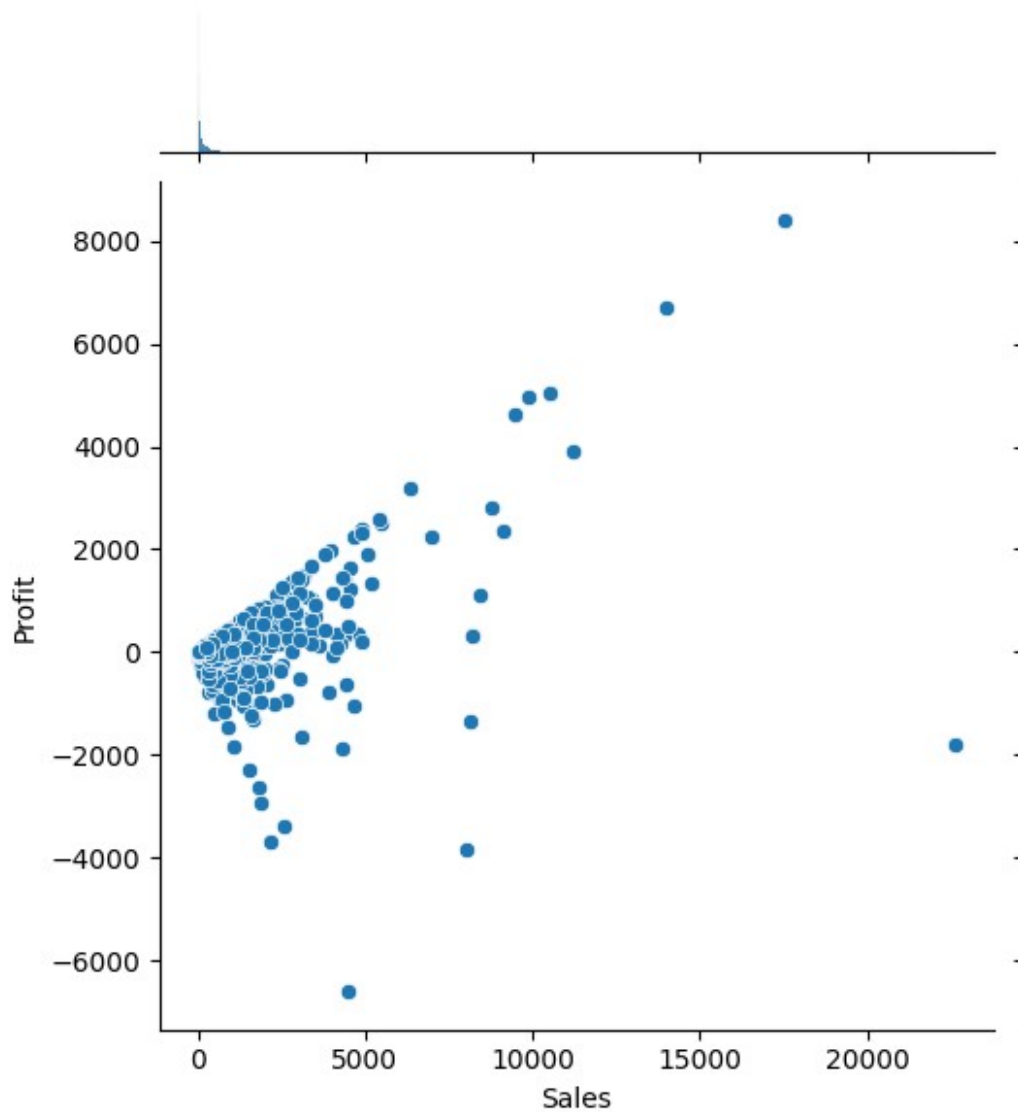


```
sns.violinplot(x='Discount',data=df)
```

```
<Axes: xlabel='Discount'>
```



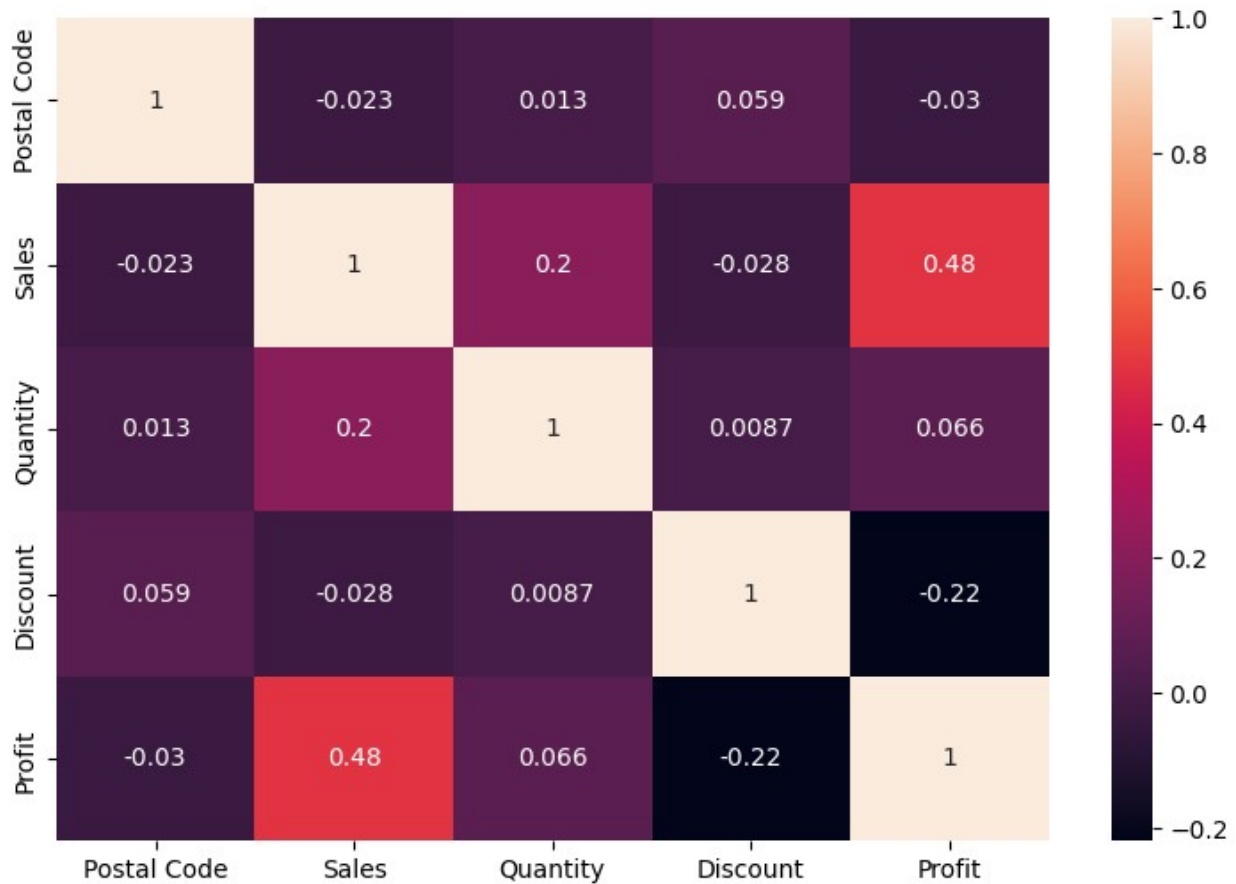
```
sns.jointplot(data=df,x='Sales',y='Profit')  
<seaborn.axisgrid.JointGrid at 0x22611b43ed0>
```



```
df_corr=df.corr()
df_corr
```

	Postal Code	Sales	Quantity	Discount	Profit
Postal Code	1.000000	-0.023476	0.013110	0.059225	-0.029892
Sales	-0.023476	1.000000	0.200722	-0.028311	0.479067
Quantity	0.013110	0.200722	1.000000	0.008678	0.066211
Discount	0.059225	-0.028311	0.008678	1.000000	-0.219662
Profit	-0.029892	0.479067	0.066211	-0.219662	1.000000

```
fig,axes=plt.subplots(1,1,figsize=(9,6))
sns.heatmap(df_corr,annot=True)
plt.show()
```



Observation :

From above heatmap we can observe that there is negative correlation between discount and profit

## Relation between the customer segment, product category with the sales

```
grouped_data = df.groupby(['Segment', 'Category'])
['Sales'].sum().reset_index()
grouped_data
```

	Segment	Category	Sales
0	Consumer	Furniture	390659.3420
1	Consumer	Office Supplies	363773.5360
2	Consumer	Technology	406399.8970
3	Corporate	Furniture	229019.7858
4	Corporate	Office Supplies	230600.2260
5	Corporate	Technology	246450.1190
6	Home Office	Furniture	121627.1855

```

7 Home Office Office Supplies 124361.4820
8 Home Office Technology 183304.0170

```

```

pivot_df = grouped_data.pivot(index='Segment', columns='Category',
values='Sales')
pivot_df

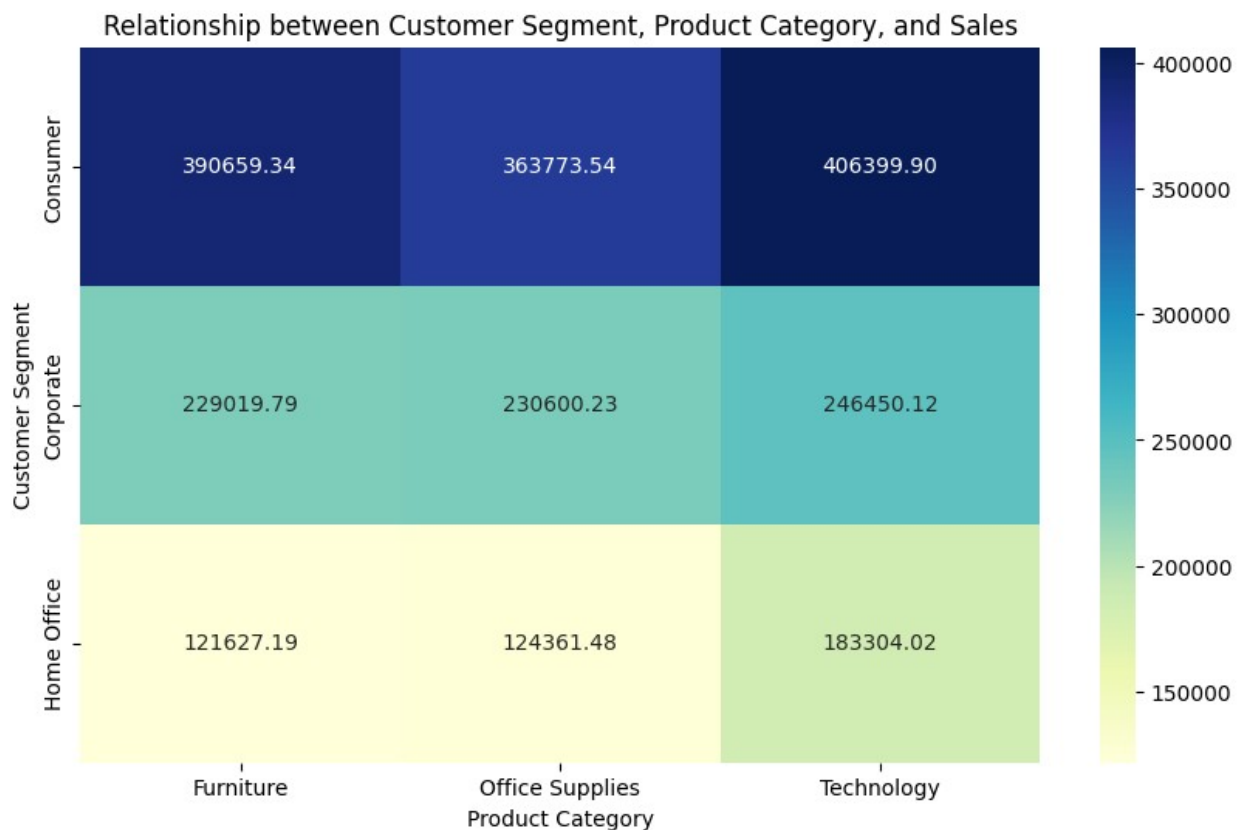
```

Category	Furniture	Office Supplies	Technology
Segment			
Consumer	390659.3420	363773.536	406399.897
Corporate	229019.7858	230600.226	246450.119
Home Office	121627.1855	124361.482	183304.017

```

plt.figure(figsize=(10, 6))
sns.heatmap(pivot_df, annot=True, fmt=".2f", cmap="YlGnBu")
plt.title('Relationship between Customer Segment, Product Category,
and Sales')
plt.xlabel('Product Category')
plt.ylabel('Customer Segment')
plt.show()

```

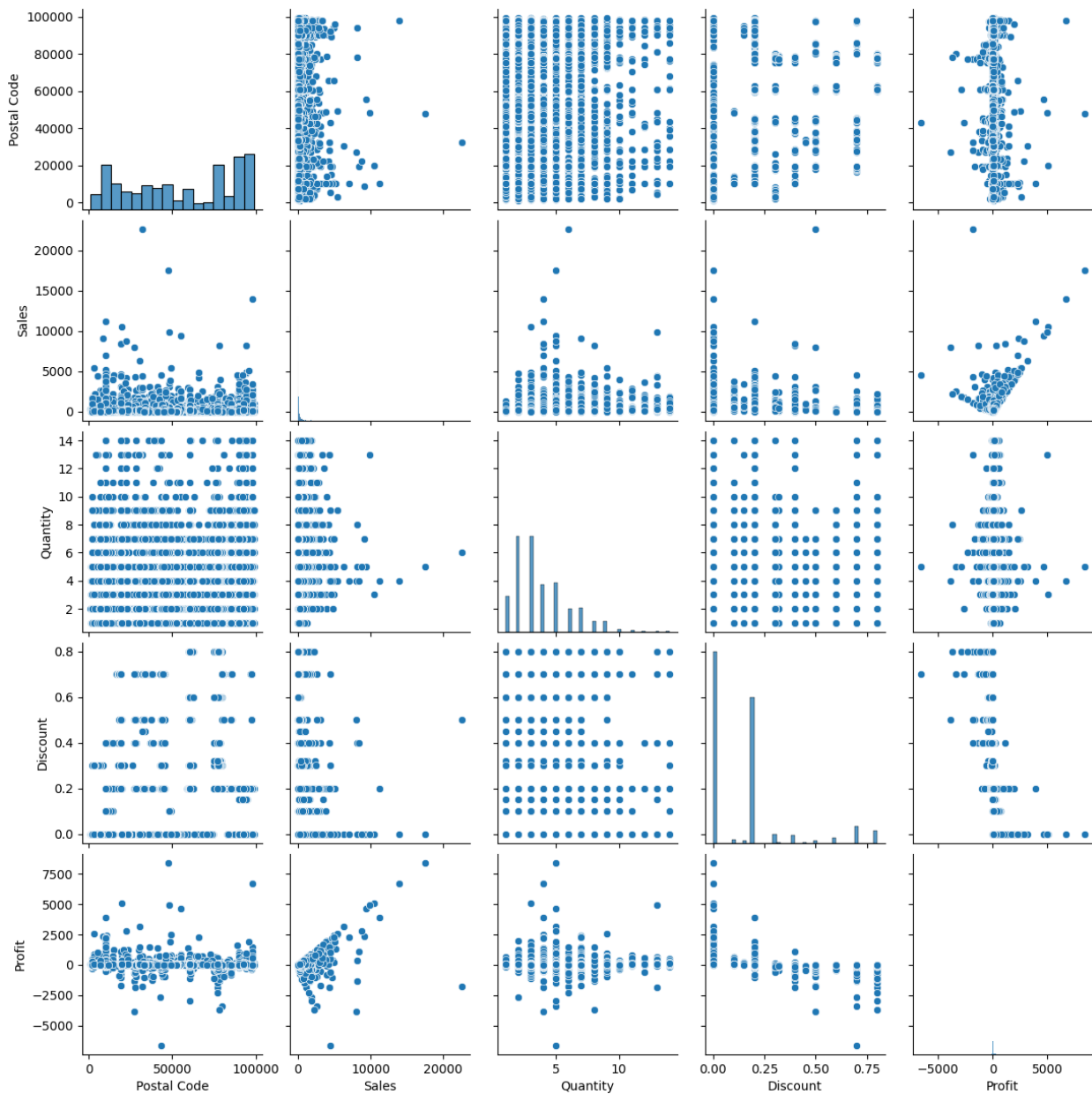


Observation :

consumers who buy Technology have the highest sales

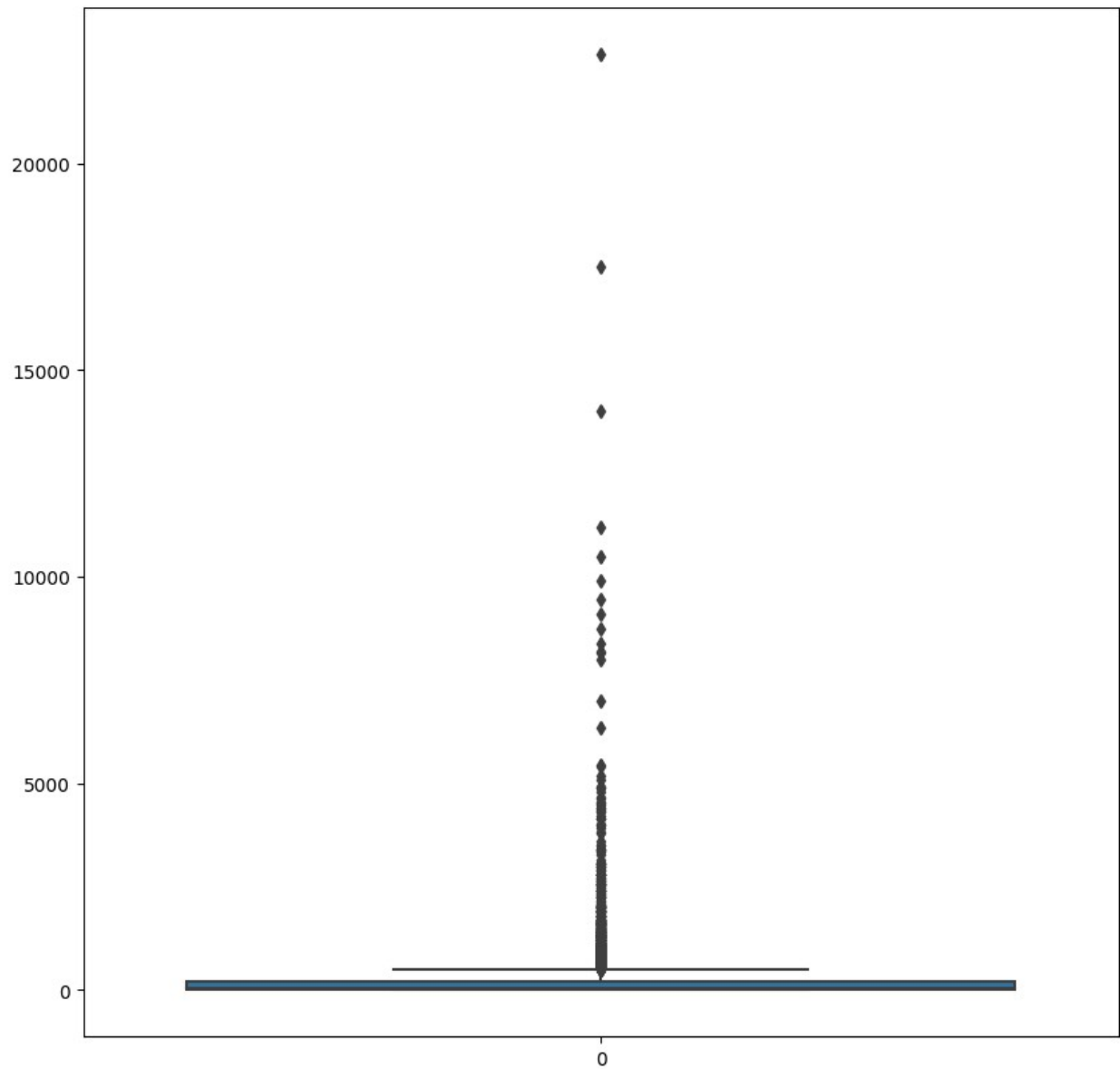
```
sns.pairplot(df)
```

```
<seaborn.axisgrid.PairGrid at 0x22612912790>
```



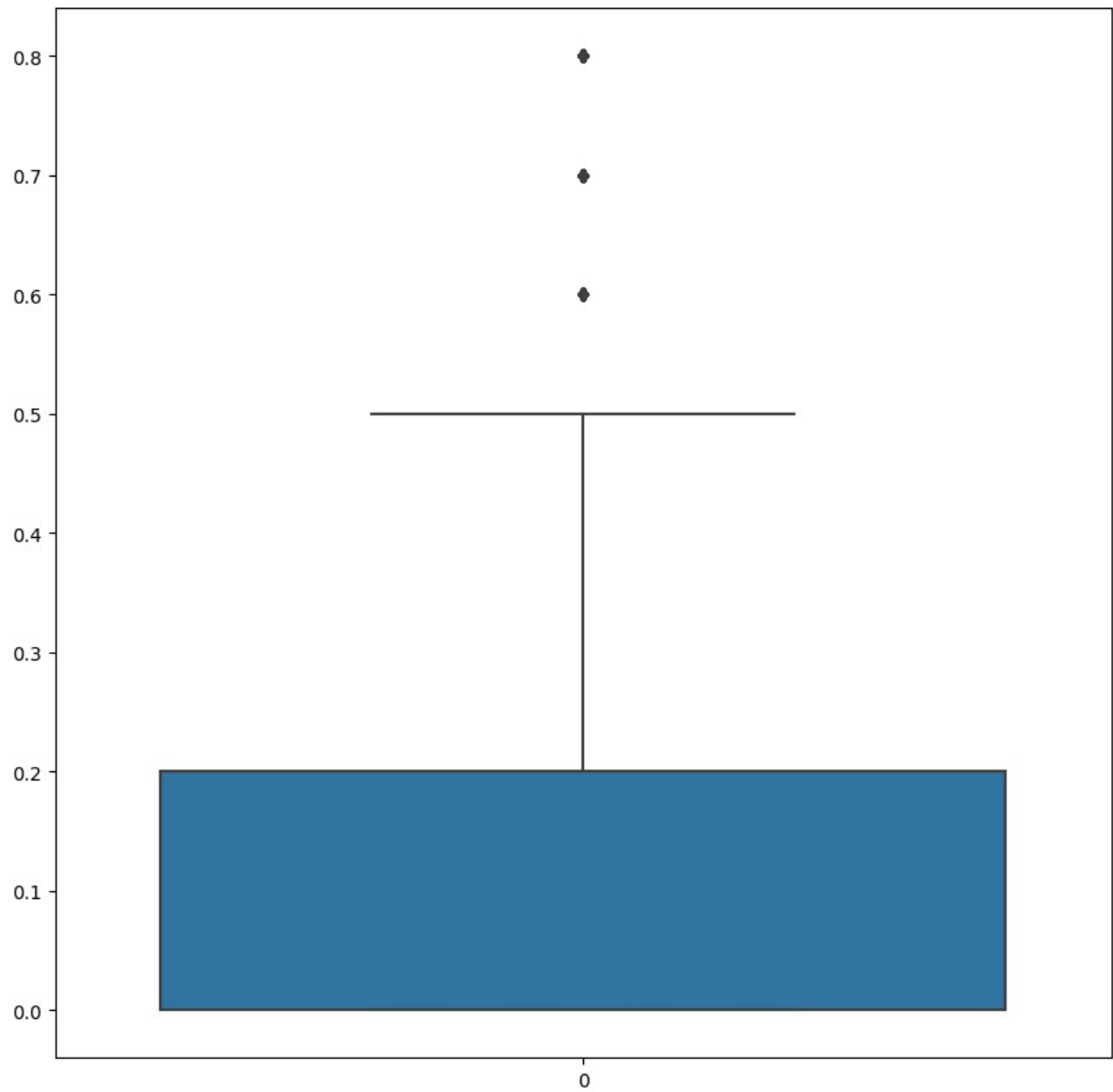
```
fig, axes = plt.subplots(figsize=(10, 10))  
sns.boxplot(df['Sales'])
```

```
<Axes: >
```



```
fig,axes=plt.subplots(figsize=(10,10))  
sns.boxplot(df['Discount'])
```

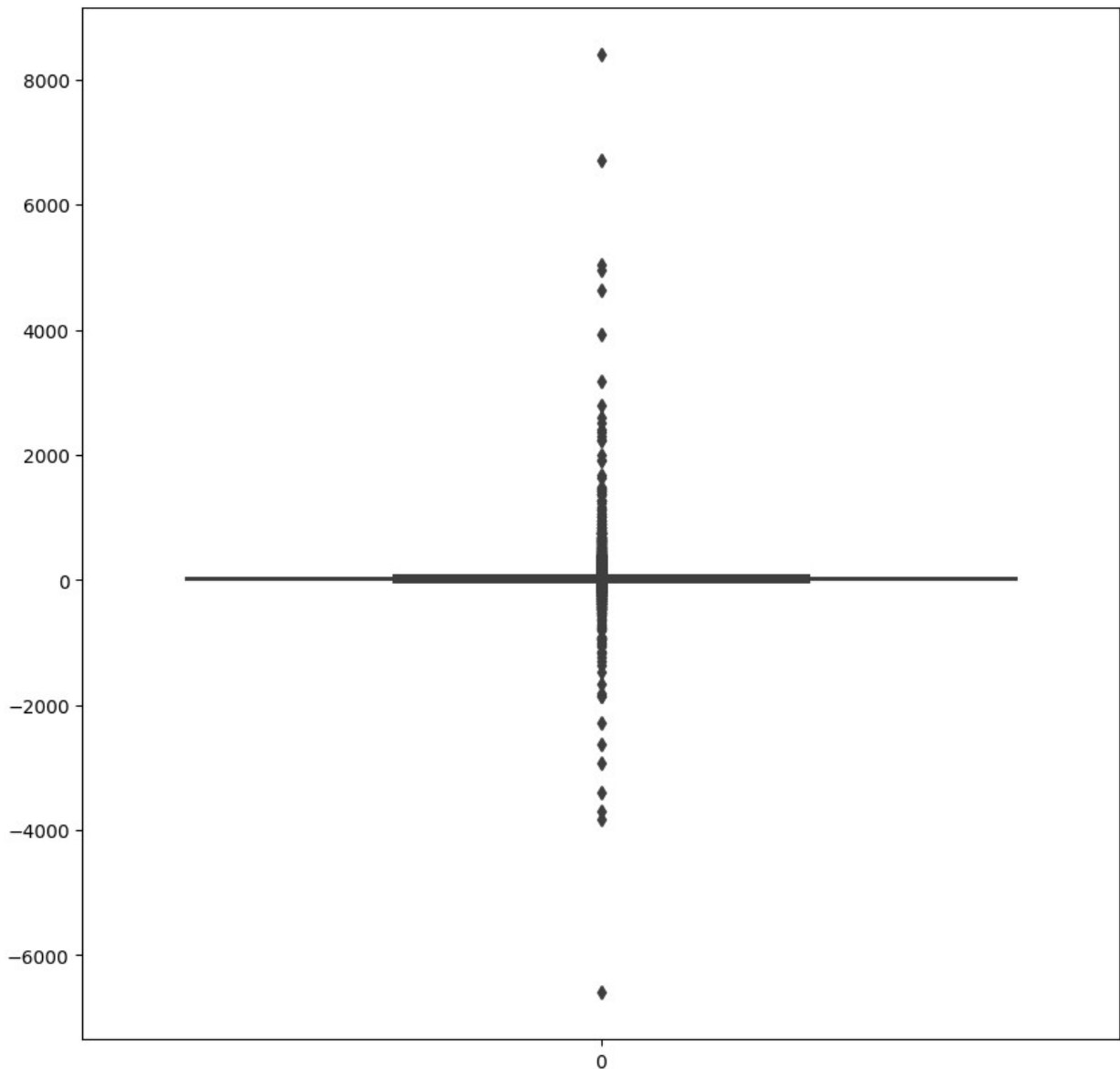
<Axes: >



```
fig,axes=plt.subplots(figsize=(10,10))
sns.boxplot(df['Profit'])
```

```
<Axes:  >
```





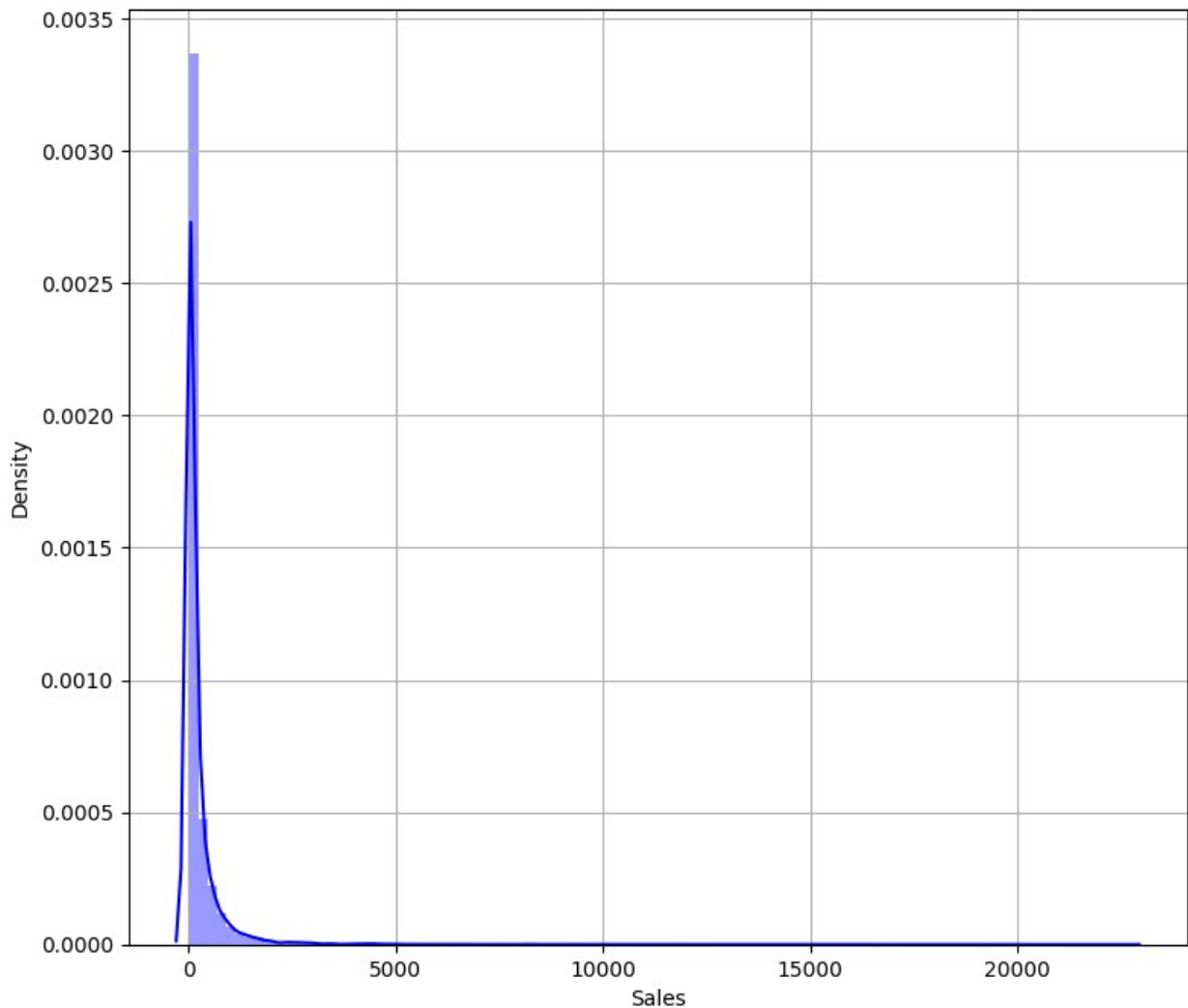
## Sales Statistical data

```
print(df['Sales'].describe())  
plt.figure(figsize=(9,8))  
plt.grid()  
sns.distplot(df['Sales'],color='b',bins=100,hist_kws={'alpha':0.4})
```

count	9977.000000
mean	230.148902
std	623.721409
min	0.444000
25%	17.300000
50%	54.816000

```
75%      209.970000
max      22638.480000
Name: Sales, dtype: float64
```

```
<Axes: xlabel='Sales', ylabel='Density'>
```



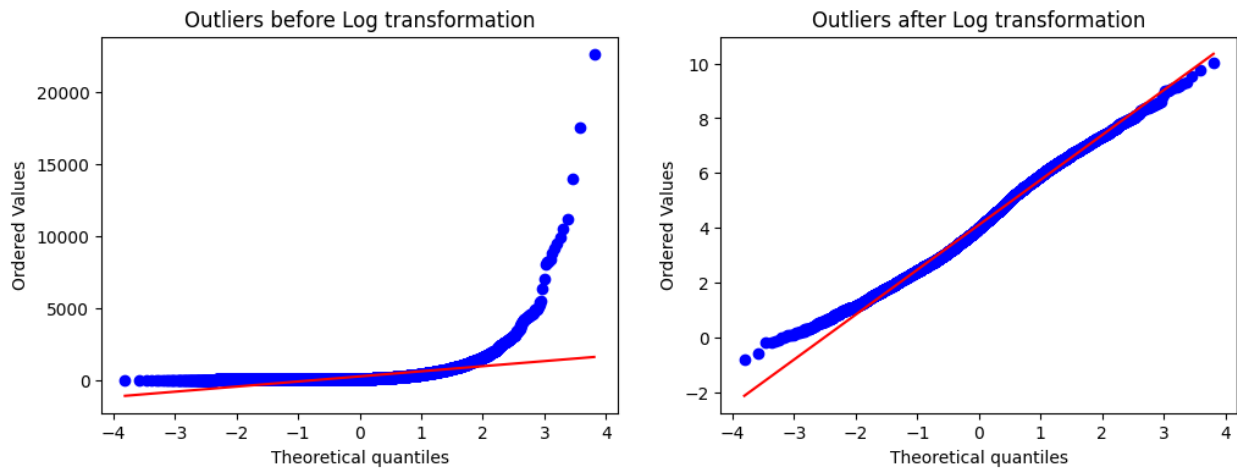
## Handling Outliers

As we already see in the Data Visualization part, the Sales column having some outliers so it is important to handle this

```
df['Sales_log'] = np.log(df['Sales'])

fig = plt.figure(figsize=(12,4))
ax1 = fig.add_subplot(121)
stats.probplot(df['Sales'], dist="norm", plot=ax1)
```

```
ax1.set_title('Outliers before Log transformation')
ax2 = fig.add_subplot(122)
stats.probplot(df['Sales_log'],dist="norm", plot=ax2)
ax2.set_title('Outliers after Log transformation')
plt.show()
```



## Conclusion

1. We can say that more profitable region is West and East whereas New York and California having highest profitable states.
2. and in terms of the Product Category Technology is highest but Furniture and Office Supplier are also good there are so many demand in all these product category.
3. Also the profit in South and Central is less, The Highest profit is earned in copiers while the selling of phones and chairs are extremely high compared to other products.
4. No or very less profit in sales of supplies.
5. Profit is more in sale of copiers.
6. Total sum of profit in sale of tables is negative.
7. Negative correlation between profit and Discount.

Thank you