

SAFETY FIRST SECURITY – INCIDENT REPORT

INCIDENT NUMBER	SFSS-05-0001
DATE REPORTED	TIME
Tuesday, May 25, 2021	1900hrs
OCCURRED FROM DATE	TIME
Tuesday, May 25, 2021	1800hrs
OCCURRED TO DATE	TIME
05/25/2021	1900hrs

BUILDING: CARMINE STEFANO COMMUNITY CENTER - CSCC

CLASS TYPE	CATEGORY	LOCATION	ZONE
COMPLAINT	HARRASMENT	INTERIOR	ZONE 2

EXECUTIVE SUMMARY

The Writer experienced harassment from the XYZ Staff member. The Writer was at screening desk when he tried to stop Alex Web, XYZ Staff member from using the elevators but he refused to listen. The Writer experienced profanity from Alex Web, when the issue was reported to the Operations Lead Glary James.

REPORTED TO	TITLE	INCIDENT NUMBER
	SECURITY LEAD	

INVOLVED PERSONS

LAST NAME	FIRST NAME	INVOLVEMENT	GENDER	EMPLOYEE
Patel	Sahil		Male	YES
Patel	Seema		Female	YES
.	Akash		Male	YES
Web	Alex		Male	YES

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INCIDENT NARRATIVE

On Tuesday May 25, 2021, the Writer (Sahil Patel) was scheduled to work as a Contract Security Supervisor at XYZ center from 0830-2030 hours at 55 Nugget Ave, ON M1S 3L1.

At approximately 1835 hrs, the Writer was at the screening desk at Zone 2 as he was covering for the Security Guard Harman who went to the washroom. Meanwhile, a XYZ Staff Member, Alex Web walked in towards the elevator. The Writer stopped him from using the elevator and his verbatim was, " Security don't mind me ". The Writer told him that he cannot use the elevator, but he argued that he had walked all the way from Starbucks and he is feeling hot and too tired to use the stairwell at the end of the hallway near the West exit (Zone 5).

Earlier, approximately at 1505 hrs, Security Guard Seema reported to the Writer that Alex Web was rude to her when Security Guard Seema tried to stop him from entering through the South doors near screening area at Zone 2.

At approximately 1840hrs, the Writer asked the name of XYZ Staff Member (Alex) to another XYZ Staff Member present at Zone 2 and after knowing his name reported the elevator incident and the incident reported by Security guard Seema, to Operations Lead Andrew.

At approximately 1842hrs, XYZ Staff Member, Alex walked towards the Writer and asked him that why the Writer was asking his name to another XYZ Staff Member at screening desk (Zone2). Writer replied to him that he has to report the incidents to Operation Lead Andrew, and if he needs any further explanation, he can contact Operation Lead Andrew.

After hearing this, his response was passive resistant and he walked in the hallway from Melody Kids Room (Wood Storage) near west exit (Zone 3) to Gym Entrance near screening desk (Zone 2) and screamed " Security You are a Bitch ". The writer asked him not to use inappropriate language but he screamed, "Tell Tim (another Operations Lead) that I said to you that you are a Bitch". The Writer asked him several times not to use inappropriate language but he repeated it 2 more times before he disappeared at the entrance of the gym doors. Security Guard Akash also witnessed the whole incident and logged it into logbook for Zone 5.

At approximately 1850 hrs, the Writer reported the incident to the OPS Lead Andrew Tim and Corporate Security Andrew Hooper. The Writer also released consent to Corporate Security Andrew Hooper to report it to Security Lead Ethan. Security lead took appropriate action.

NOTIFICATION

COMMAND CENTER: 416 – 000-0000	YES	NO
	<input checked="" type="checkbox"/>	<input type="checkbox"/>
SECURITY LEAD: 647 – 000 – 0000	YES	NO
	<input checked="" type="checkbox"/>	<input type="checkbox"/>
PUBLIC HEALTH SUPERVISOR:	YES	NO

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		<input type="checkbox"/>	<input checked="" type="checkbox"/>
EMERGENCY RESPONSE SERVICE: 911		YES	NO
BADGE #	GO #:	<input type="checkbox"/>	<input checked="" type="checkbox"/>

GUARD NAME	DATE	SIGNATURE
Sahil Patel	25 May 2021	<i>SAHIL PATEL</i>