# Omega Software Services Ltd.

November 27th, 2024

## To Whom It May Concern

**Subject:** Employment Reference Letter for Ms. Nehaben Rahul Kaswala.

Dear Sir/Madam,

This letter is to confirm that Ms. Nehaben Rahul Kaswala has been employed by Omega Software Services Ltd. since September 2024. Nehaben currently holds the position of **DevOps Engineer.** She is employed on a full-time basis working 40 hours per week and paid at $29 per hour. It is a permanent position.

As a full-time permanent employee, Nehaben is responsible for following major duties,

- Facilitating collaboration between development and operations teams to streamline processes and ensure effective communication.
- Designing and maintaining CI/CD pipelines to automate testing and deployments, enabling efficient and reliable delivery of software.
- Leveraging Infrastructure as Code (IaC) tools such as Terraform or Ansible to define, deploy, and manage infrastructure programmatically.
- Implementing and managing monitoring systems like Prometheus and Grafana to evaluate system health and optimize performance.
- Automating routine workflows such as builds and deployments to enhance efficiency and reduce manual intervention.
- Applying security principles to development and deployment workflows, including conducting regular assessments to ensure compliance.
- Developing and deploying cloud-based systems on platforms like AWS ensuring scalability and cost-effectiveness.
- Identifying and resolving system issues, documenting processes, and maintaining disaster recovery plans to minimize downtime.
- Analyzing and optimizing system performance to support increasing workloads and ensure seamless user experiences.
- Collaborating with teams to manage code using version control systems like Git, ensuring adherence to standards and best practices.

Please do not hesitate to contact me at omega.software.services@gmail.com should you require additional information.

Best Regards,

Subhash Rabadia
Director
Omega Software Services Ltd.