

Security Guard Test: question/answer choices.!

1. A security guard has been dispatched to an incident where a serious criminal offence has occurred. The offender has left the area. The police have been contacted but have not yet arrived. What should the security guard's first response be?
 - A) Interview all witnesses and attempt to identify the person responsible for the criminal offence.
 - B) Enter the area and carefully collect physical evidence in order to assist the police.
 - C) Retreat to a safe location and await the arrival of the police.
 - D) Close and cordon off the area and direct people and vehicles away from the area.

2. A security guard is working as a patrol officer at a large property that includes multiple buildings and roadways. The security guard is conducting a vehicle patrol of the property when he/she is dispatched to a panic alarm for the cash room in the administration office. What should the security guard do first?
 - A) Proceed to the alarm as quickly as possible, ignoring traffic signs only when safe to do so.
 - B) Have the dispatcher call police, then proceed to the alarm as fast as possible, ignoring traffic signs only when safe to do so.
 - C) Proceed to the alarm while still obeying traffic laws, taking the time to observe the scene as he/she approaches.
 - D) Proceed to the alarm as fast as possible, ignoring traffic signs while observing events around the scene as he/she approaches.

3. Which of the following is the most common type of physical access control?
 - A) Alarm codes.
 - B) Employee identification card.
 - C) Locks and keys.
 - D) Special visitor/contractor passes.

4. To whom must security guards present their licence?
 - A) No one.
 - B) Only officers from the Ontario Provincial Police.
 - C) Anyone who asks to see it.
 - D) Only their employers.

5. What is the purpose of a patrol?
 - A) To arrest, repair, and report.
 - B) To apprehend, inspect, and inform.
 - C) To observe, report, and repair.
 - D) To observe, report, and deter.

6. What should a security guard do when he/she comes across an unknown chemical spill?
- A) Go back to his/her office and call the manager.
 - B) Cordon off the area and contact the appropriate department.
 - C) Close the door and continue his/her patrol.
 - D) Clean up the spill and continue with his/her patrol.
7. What is the best fire extinguisher to use on a Class C fire?
- A) Carbon dioxide.
 - B) Baking soda.
 - C) Pressurized water.
 - D) Dry chemical.
8. A witness gives a security guard a handwritten statement written in blue pencil. Which of the following best describes the statement?
- A) It is a valid legal document when transcribed electronically and kept with case notes.
 - B) It is not a valid legal document unless it is rewritten using black ink.
 - C) It is not a valid legal document and should be discarded.
 - D) It is a valid legal document and should be appended to the report.
9. What should a security guard do when using a two-way radio to communicate during an emergency?
- A) Make short transmissions, give as much information as required, and wait for confirmation that information was received before retransmitting.
 - B) Two-way radios should not be used during emergencies as they are unreliable and transmissions can be misunderstood.
 - C) Transmit as much information as possible. Report all circumstances, witness names, and descriptions.
 - D) Only give vague, non-descriptive information in case someone is listening to the communication.
10. What does a visitor require in a high risk environment?
- A) A map of the building and an indication of the direction to take to the office being visited.
 - B) A security guard to leave the post and escort the visitor to the area to be visited.
 - C) Either a company employee or a specially-appointed security guard to escort the visitor.
 - D) A badge indicating that he/she is a visitor.
11. Which of the following codes should be used by a security guard when asking someone to repeat his/her message over the radio?
- A) 10-3.
 - B) 10-9.
 - C) 10-5.
 - D) 10-7.

12. Which of the following statements regarding consent by a person to perform a search is true?
- A) It must be uninformed consent.
 - B) It must be written consent.
 - C) It must be informed consent.
 - D) Consent is not required.
13. A security guard is conducting a group escort through a restricted area. Where should the security guard be in relation to the group?
- A) In front.
 - B) In the middle.
 - C) Behind.
 - D) It does not matter.
14. Because a security guard acts on behalf of the owner of a property or a person in lawful Possession of a property, the security guard qualifies as which of the following?
- A) An agent of the provincial government.
 - B) An agent of the property owner.
 - C) An agent of the security guard's company.
 - D) An agent of the police department.
15. Which one of the following statements is true regarding a security guard's use of the Internet while at work?
- A) A security guard may use the internet to update social networking sites.
 - B) A security guard may use the internet providing he/she does not access prohibited sites.
 - C) A security guard may use the internet to make travel arrangements.
 - D) A security guard may use the internet only when authorized by company policy.
16. What are the three techniques used to assist in the retention of information?
- A) Attention, connection, conjunction.
 - B) Concentration, association, and repetition.
 - C) Permeation, concentration, and perniciousness.
 - D) Reverberation, juxtaposition, and conjunction.
17. Which of the following statement about service dogs is true?
- A) They are never allowed in any building.
 - B) They are allowed in all buildings.
 - C) They are only allowed in accessible areas.
 - D) They are not allowed in food service buildings.

18. What should a security guard do immediately if he/she discovers an injured person lying on the ground or on a floor at the site he/she is working?
- A) Put caution tape around the scene.
 - B) Check on the person and offer first aid if required and/or call emergency services.
 - C) Check on the person and call emergency services.
 - D) Check on the person and call his/her supervisor.
19. While doing an external patrol of a building, a security guard notices a person writing graffiti on a public building across the street. What should the security guard do next?
- A) Cross the street and arrest the person for vandalism.
 - B) Call 911, report the observation, and record the event in a security notebook.
 - C) Ignore the person because it is not protected property.
 - D) Call the building owner and get his/her permission to arrest the person.
20. A security guard and a co-worker are giving first aid to someone that requires emergency first aid. The security guard cannot get to a telephone in the immediate area. What is the best way for security guard to summon emergency service to that location?
- A) Carry or drag the person to a nearby telephone.
 - B) Leave the person on summon help.
 - C) Activate the nearest fire alarm pull station.
 - D) Send a co-worker for help while managing the situation.
21. Of the following methods, what is the best way to arrest a person?
- A) Detaining the individual with verbal commands.
 - B) Grabbing the individual and telling him/her to come along with the security guard.
 - C) Holding on to the individual by the arm.
 - D) Restraining the individual with an appropriate amount of force.
22. What must a security guard do when responding to an alarm in a security patrol vehicle?
- A) Use a siren and disobey all traffic rules only when safe to do so.
 - B) Obey all of the traffic rules.
 - C) Drive above the authorized speed limit.
 - D) Drive through red lights and stop signs only when safe to do so.
23. What act protects workers from hazards in the work place?
- A) Occupational health and safety act.
 - B) Labour relations act.
 - C) Occupier's liability act.
 - D) Employment standards act.

24. Which of the following devices should be used to monitor patrol movement routine patrols within a building?
- A) Electronic or mechanical check point or telephone system.
 - B) Coordinated lighting system.
 - C) Managed hallway directional system.
 - D) Floor plan and compass or GPS system.
25. What types of sensors are used in area or space protection system?
- A) Infrared, microwave, and ultrasonic.
 - B) Ultrasonic, macrobiotic, and subsonic.
 - C) Microwave, blue ray, and supersonic.
 - D) Swing-arm, tripwire, and mesh.
26. Which of the following statement regarding electronic pass control systems is not true?
- A) They provide limited and controlled access.
 - B) They limit access time in an area.
 - C) They record access dates and times
 - D) They prevent forced entry.
27. What should a security guard do to verbally communicate effectively?
- A) Say whatever comes to his/her mind.
 - B) Memorize a scripted response regardless of the situation.
 - C) Use as few words as possible by gesturing and pointing.
 - D) Organize his/her thoughts and speak in a logical and non-confrontational way.
28. A security guard is on bicycle patrol when he/she notices a man breaking the window of a van what should a security guard do next?
- A) Yell out to the person to stop, cautiously approach the person, and apprehend him if it is safe to do so.
 - B) Approach the person, apprehend him, and call dispatch using a phone or portable radio giving the location, incident details, and suspect description.
 - C) Call dispatch using a phone or portable radio giving the location, incident type and suspect description and remains at a safe distance until back-up arrives.
 - D) Call dispatch using a phone or portable radio giving the location, incident type and suspect description, and then resume patrol duties.

29. When a security guard is answering the telephone while on duty, he/she should do which of the following?
- A) Use terms commonly know in the security field.
 - B) Ask the caller to call back at a later time.
 - C) Forward calls to department voicemail.
 - D) Be courteous and professional.
30. While performing security guard duties, which of the following is most important to comply with when considering a course of action?
- A) Employer policies.
 - B) Personal values.
 - C) Federal and provincial regulations.
 - D) Property owner policies.
31. Where can a security guard locate information pertaining to type of evidence that are admissible in court?
- A) Criminal Court Evidence Act.
 - B) Canadian Law and Evidence Act.
 - C) Municipal Evidence Act.
 - D) Ontario Evidence Act and Canada Evidence Act.
32. Which of the following accurately describes the smart serve program?
- A) A program that prevents alcohol-related problems through training.
 - B) A program that provides guidelines on arrest procedures for intoxicated individuals.
 - C) A program that outlines penalties for alcohol-related offences.
 - D) A program that demonstrates how to remove people from the premises if they are served too much alcohol.
33. Which of the following describes how a security guard should communicate a major incident?
- A) By detailing the incident in an incident report.
 - B) By noting the incident in a communications-pass-along book.
 - C) By informing the client of the incident in due course.
 - D) By describing the incident in a daily report.
34. What are the five question words most commonly used for completing accurate reporting?
- A) Who, which, where, how, and why.
 - B) When, where, were, how, who.
 - C) What, where, when, who, how.
 - D) How, where, win, who, come.

35. When arriving at an emergency situation, what should be the security guard's primary concern?
- A) Personal safety.
 - B) Sealing the scene.
 - C) Safety of onlookers.
 - D) Assisting injured individuals.
36. In building perimeter access control, how is the defined area normally identified?
- A) By the road network.
 - B) By the hedge line.
 - C) Call the police.
 - D) Investigate the cause.
37. What is an emergency response plan?
- A) A course of action for preparing and responding to an emergency situation.
 - B) A course of action for responding to any situation.
 - C) A process for reporting on an emergency situation.
 - D) A framework for identifying and managing risks.
38. What should a security guard do when a noisy crowd gathers at the entrance of a site?
- A) Inform the crowd that they must disperse.
 - B) Find the person in charge of the crowd and tell him/her to disperse the crowd.
 - C) Observe the actions of the crowd and request help from the security guard's supervisor or the police.
 - D) Observe the actions of the crowd but do nothing as every Canadian citizen is authorized to demonstrate.
39. Which description most accurately defines theft?
- A) Stealing merchandise from a store that is open for business.
 - B) A deception made for personal gain, often financial in nature.
 - C) An attempt to trick an audience into believing that something false is real.
 - D) All crimes in which a person intentionally and fraudulently takes personal property of another without permission or consent.

40. What is the main difference between covert and overt in-person surveillance?
- A) The individual conducting overt surveillance is required to comply with Ontario legislative rules, regulations, and laws.
 - B) Overt in-person surveillance is achieved by trying to conceal one's presence and/or identity in the environment while covert surveillance is achieved by being clearly identified and visible in the environment.
 - C) The individual conducting covert surveillance is not required to be licensed as a security guard.
 - D) Covert surveillance is achieved by concealing one's presence and/or identity in the environment while overt in-person surveillance is achieved by one being clearly identified and visible in the environment.
41. Under which of the following is a security guard legally able to arrest another person?
- A) Section 35 of the criminal code (Canada).
 - B) Section 3 of the Canadian Charter of Rights and freedoms.
 - C) Section 7 of the Canadian charter of Rights and freedoms
 - D) Section 494 of the criminal Code (Canada).
42. What is the main objective of a security guard when monitoring a location through the closed circuit television?
- A) To check progress of activity.
 - B) To observe equipment operations.
 - C) To detect unauthorized activity.
 - D) To monitor worker performance.
43. What kind of evidence can be accepted in criminal provincial court?
- A) Circumstantial.
 - B) Statements from a third party.
 - C) Relevant.
 - D) Indirect.
44. Under the power of a citizen to arrest, what must the arresting security guard do
- A) Give the "powers of Arrest" forthwith.
 - B) Restrain the person to establish personal safety.
 - C) Turn the arrested person over to a peace officer.
 - D) Search the person to establish personal safety.