

# Your Account Summary



Rahul Harilal Kaswala  
51 Mountland Dr  
Scarborough ON M1G 2N7

Account No. DBC100-0558-3041  
Bill No. 1015354138  
Billing Period Apr 20 - May 19  
Date Issued May 20, 2024

PREVIOUS BALANCE	CURRENT CHARGES	AMOUNT DUE	DUE DATE
\$0.00	+ \$39.55	= \$39.55	Jun 02, 2024

This bill is simply for your records. No action is required. You will be charged for the amount due on the next payment date.

## Bill Summary

### CURRENT CHARGES

**437-545-1001** **\$35.00**

Nationwide Unlimited 30GB + 5G	(May 20 to Jun 19)	\$50.00
Digital Discount Enrolment	(May 20 to Jun 19)	(\$5.00)
Rate Plan Discount Promo	(May 20 to Jun 19)	(\$10.00)

**TOTAL CURRENT CHARGES** **\$39.55**

Current Charges Sub-total	\$35.00
HST-ON 13% 822527412	\$4.55

### YOUR PREVIOUS BILL

**Previous Balance** **\$0.00**

Previous Amount Due	\$39.55
Payment Received	\$39.55

Payment received after May 15, 2024 may not be reflected on this bill

The easiest way  
to pay your bill is  
by registering for  
preauthorized  
payment.

For more info visit [freedommobile.ca](https://freedommobile.ca)

### IMPORTANT INFO:

We've made some great network enhancements, offering you stronger coverage in more places than ever. Learn about Extended Range LTE, VoLTE and new service areas by visiting us online at [www.frdm.mobi/coverage](https://www.frdm.mobi/coverage)

AMOUNT DUE

Total \$39.55

Current Invoice \$39.55  
Your Previous Balance \$0.00

TOTAL MyTab BALANCE		\$629.00
MyTab - 437-545-1001		
Device Name	3PR - Google Pixel 7 128GB	
MyTab Start Date	Nov 18, 2023	
Previous MyTab Balance	\$666.00	
MyTab decreased by	(\$37.00)	
Months until Commitment End Date	17	
Current MyTab Balance	\$629.00	

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## 437-545-1001 - USAGE SUMMARY

Usage covered by your plan - Nationwide Unlimited

Services Included	Units	Used	Total
Canada-wide calling	Min	1	\$0.00
Data	MB	8,555.889	\$0.00
International calling	Min	1	\$0.00
Local calling	Min	134	\$0.00
Province-wide calling	Min	8	\$0.00
Same Carrier Calling	Min	104	\$0.00
Texting	Text	21	\$0.00
Total			\$0.00

Premium services usage and charges - these charges are included in your current total

Service	Units	Used	Charge	Source	Credit	Total
Voice Special	Min	11	\$0.00			\$0.00
Total						\$0.00

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## 437-545-1001 - USAGE DETAILS

Freedom - Data \$0.00

Data					
Date	Usage	Charge	Source	Credit	Total
Apr 20	927.134 MB	\$0.00			\$0.00
Apr 21	0.010 MB	\$0.00			\$0.00
Apr 22	160.830 MB	\$0.00			\$0.00
Apr 23	227.070 MB	\$0.00			\$0.00
Apr 24	47.568 MB	\$0.00			\$0.00
Apr 25	413.848 MB	\$0.00			\$0.00
Apr 26	206.245 MB	\$0.00			\$0.00
Apr 27	716.191 MB	\$0.00			\$0.00
Apr 28	1,122.695 MB	\$0.00			\$0.00
Apr 29	66.201 MB	\$0.00			\$0.00
Apr 30	338.262 MB	\$0.00			\$0.00
May 01	243.662 MB	\$0.00			\$0.00
May 02	214.014 MB	\$0.00			\$0.00
May 03	76.338 MB	\$0.00			\$0.00
May 04	407.852 MB	\$0.00			\$0.00
May 05	379.194 MB	\$0.00			\$0.00
May 06	297.822 MB	\$0.00			\$0.00
May 07	1,314.570 MB	\$0.00			\$0.00
May 08	185.308 MB	\$0.00			\$0.00
May 09	183.384 MB	\$0.00			\$0.00
May 10	148.315 MB	\$0.00			\$0.00
May 11	67.339 MB	\$0.00			\$0.00
May 13	48.228 MB	\$0.00			\$0.00
May 14	163.438 MB	\$0.00			\$0.00
May 15	113.076 MB	\$0.00			\$0.00
May 16	77.109 MB	\$0.00			\$0.00
May 17	151.499 MB	\$0.00			\$0.00
May 18	97.891 MB	\$0.00			\$0.00
May 19	160.796 MB	\$0.00			\$0.00

Promo Summary			
Promo	Description	Date Range	Amount
Usage and Add-on Promo	Get 1000 ILD min/mo for 24 mo to select countries on Freedom Nationwide	Apr 20, 2024 - May 19, 2024	1 Min
Rate Plan Discount Promo	Discount: \$10/mo. for 6 months	May 20, 2024 - Jun 19, 2024	\$10.00
Digital Discount Enrolment	Digital Discount Enrollment	May 20, 2024 - Jun 19, 2024	\$5.00

Details of your usage can be found at [freedommobile.ca/myaccount](https://freedommobile.ca/myaccount)

**Quick Tips:**

Dial \*123# on your phone to check your balance and manage your add-ons at any time

## WAYS TO PAY YOUR BILL

Set-up Preauthorized Payment (PAP)

Visit [freedommobile.ca/myaccount](https://freedommobile.ca/myaccount) and set it up now

Pay Online

Visit [freedommobile.ca/myaccount](https://freedommobile.ca/myaccount) to pay with VISA, MasterCard or American Express or pay online through your bank

Pay by Phone

Download the Freedom Mobile My Account app at [freedommobile.ca/MobileApp](https://freedommobile.ca/MobileApp)

## Important Information About 9-1-1

When calling 9-1-1 always provide your name, wireless phone number and the location you are calling from. Remember, it's important to speak clearly. Stay on the line for as long as the 9-1-1 operator requires. Calls to 9-1-1 are free so take all the time that you need. Leave your handset turned on after hanging up in case the 9-1-1 operator needs to call you back. Please do not program 9-1-1 into your speed dial. This can lead to accidental calls that take up valuable emergency resources.

Calling 9-1-1 on your wireless device is subject to the same limitations as all wireless calls. If you are underground or too far away from a wireless antenna, the quality of your call may be affected or you may not be able to connect to the network. For more information visit our website: <https://frdm.mobi/911>

## Have additional questions? Need help?

FAQs are available online at [www.freedommobile.ca/my-account/support](http://www.freedommobile.ca/my-account/support), and you can login to My Account by visiting [www.freedommobile.ca/myaccount](http://www.freedommobile.ca/myaccount) for a variety of self-serve options. You can also give us a call at 1 (877) 946-3184. If your problem still isn't resolved, please mail the Office of the President at "Freedom Mobile PO Box 365 Stn. Adelaide, Toronto ON, M5C 2J5".

Do you have a complaint regarding a telecom or residential TV service that we haven't been able to resolve? The independent Commission for Complaints for Telecom-television Services (CCTS) may be able to assist you free of charge: [www.ccts-cprst.ca](http://www.ccts-cprst.ca) or 1-888-221-1687.

The Canadian Radio-television and Telecommunications Commission (the "CRTC") has created a Wireless Code so that consumers of retail mobile wireless voice and data services will be better informed of their rights and obligations contained in contracts with wireless service providers. You can find out more about the Wireless Code on the CRTC website at <https://crtc.gc.ca/eng/phone/mobile/code.htm>. The CRTC has also created a checklist of your rights as a consumer. You can read the checklist at <https://crtc.gc.ca/eng/phone/mobile/prepay.htm>.