Q. What are the machine do you have?

1) Embroidery

　• **Flagship Model** — premium, high-speed production systems

　• **Single-Head** — sampling, personalization, and small-batch work

　• **Multi-Head** — efficient volume production for factories

2) Quilting

　• Computerized quilting machines (multi-pattern stitching, continuous panels)

3) Perforation

　• Perforation + stitching systems for leather, foam, and technical textiles

　• Used in footwear, automotive interiors, upholstery, and luxury leather goods

Q. What categories of machines do you offer?

1) Embroidery

　• Flagship Model — premium, high-speed production systems

　• Single-Head — sampling, personalization, and small-batch work

　• Multi-Head — efficient volume production for factories

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3) Perforation

　• Perforation + stitching systems for leather, foam, and technical textiles

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Q. What are the main divisions of Duke-Jia?

The main division of Duhe Jia are:

1) Embroidery

  • Flagship Model — premium, high-speed production systems

  • Single-Head — sampling, personalization, and small-batch work

  • Multi-Head — efficient volume production for factories

2) Quilting

  • Computerized quilting machines (multi-pattern stitching, continuous panels)

3) Perforation

  • Perforation + stitching systems for leather, foam, and technical textiles

  • Used in footwear, automotive interiors, upholstery, and luxury leather goods

Q. Which types of machines do you manufacture?

1) Embroidery

  • Flagship model — premium, high-speed production systems

  • Single-Head — sampling, personalization, and small-batch work

  • Multi-Head — efficient volume production for factories

2) Quilting

  • Computerized quilting machines (multi-pattern stitching, continuous panels)

3) Perforation

  • Perforation + stitching systems for leather, foam, and technical textiles

  • Used in footwear, automotive interiors, upholstery, and luxury leather goods.

Q. What kinds of machines are available?

 Machines are available are:

1) Embroidery Series
2) Quilting Machine
3) Perforation Machine.

Q. What is Embroidery Machine?

An embroidery machine is a computer-controlled sewing system used to automatically create decorative stitching patterns on fabric. for garments, caps, home textiles, and uniforms. Each model uses multiple heads and needles to produce intricate designs with automatic thread trimming, color change, and error detection.

They are available in:

• Single-Head models — for sampling and customization

• Multi-Head models — for high-volume factory production

• Flagship model — for advanced features, speed, and network connectivity

Q. I want Embroidery Machine?

We have three main Embroidery Machine:

1) Flagship model— advanced multi-head machines for bulk production with servo drives, low vibration, and network design transfer.

2)Single-Head Machines — ideal for sampling, personalization, caps, and small-batch work.

3) Multi-Head Machines— best for factories needing consistent, high-speed output across multiple garments.

Q. What is the DY-SK-D2-10Z machine?
A. The **DY-SK-D2-10Z** is a **CNC-controlled perforation machine** for leather, PU, and automotive upholstery. It punches uniform holes and decorative designs with high accuracy and speed.

Q. What are the Machine description/ key features of the DY-SK-D2-10Z?

- **10 precision punching heads** for high-volume production.
- **Automatic feeding & pattern control** through CNC.
- **Digital design input** via USB / computer link.
- Supports multiple hole sizes and patterns (0.8 – 2.5 mm).
- Low-noise, high-speed servo operation.

Q. What are the technical specifications of the DY-SK-D2-10Z?

- **Working area:** 900 × 600 mm (approx.)
- **Punching heads:** 10
- **Hole size:** 0.8 – 2.5 mm (adjustable)
- **Speed:** up to 1300 RPM
- **Voltage:** AC 380 V 50/60 Hz (Three Phase)
- **Total power:** ≈ 8 kW
- **Machine size (L × W × H):** ≈ 360 × 150 × 140 cm
- **Weight:** ≈ 1200 kg

Q. What are the applications of the DY-SK-D2-10Z?
Used for **leather, car seat covers, footwear uppers, bags, and home-decor leather goods**.
Ideal where clean, consistent perforation patterns are required for **design or ventilation**.

Q. What are the type of Perforation Machine?

1. DY-SK-D2-10Z.

2. DY-SK-D2-2.ORH.

Q. I need a perforation machine?

Choose from Duke Jia's **dedicated CNC perforation range**:

- **DY-SK-D2-10Z** — 10-head system for **leather bags, footwear uppers, and décor panels**.
- **DY-SK-D2-2.0RH** — 12-head, heavy-duty version for **automotive seats and large upholstery**.
  Both machines punch **0.8 – 2.5 mm holes** with **digital pattern control**, automatic feeding, and high-speed servo accuracy for **clean, decorative perforation**.

Q. I want a perforation machine?

Duke Jia offers high-precision **CNC perforation machines** built for **leather, PU, PVC, and upholstery**.
Select **DY-SK-D2-10Z** for **mid-scale production** or **DY-SK-D2-2.0RH** for **industrial, multi-head operations** such as **car seats, footwear, and furniture leather**.

Q. I need only a perforation machine (no embroidery).

Go with **DY-SK-D2-series perforation machines** — they specialize in **hole punching only**, not stitching.
The **DY-SK-D2-10Z** (10 heads) suits **bags, shoes, and design panels**, while the **DY-SK-D2-2.0RH** (12 heads) handles **large automotive or upholstery leather** with maximum precision and speed.

Q. What is the difference between DY-SK-D2-10Z and DY-SK-D2-2.0RH?

- **Heads:** 10Z has **10 punching heads**, while 2.0RH has **12 punching heads (6×2 groups)** for higher throughput.
- **Working Area:** Both offer around **900×600 mm**, but 2.0RH supports larger material feed and deeper punch stroke.
- **Hole Size:** Both handle **0.8–2.5 mm**, adjustable via toolset.
- **Speed:** 10Z ≈ 1300 RPM, optimized for medium volume; 2.0RH runs slightly faster and steadier for long shifts.
- **Structure:** 2.0RH uses a **reinforced dual-rail frame** for heavy leather/automotive use; 10Z is **compact and energy-efficient** for smaller setups.
- **Application:**
  - **DY-SK-D2-10Z:** mid-scale units (footwear, bags, décor leather).
  - **DY-SK-D2-2.0RH:** large-scale production (car seats, upholstery, premium interiors).

Q. Compare DY-SK-D2-10Z and DY-SK-D2-2.0RH?

- **Heads:** 10Z has **10 punching heads**, while 2.0RH has **12 punching heads (6×2 groups)** for higher throughput.
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- **Application:**
  - **DY-SK-D2-10Z:** mid-scale units (footwear, bags, décor leather).
  - **DY-SK-D2-2.0RH:** large-scale production (car seats, upholstery, premium interiors).

Q. I need or want single needle machine?

Choose Es-1300 machine.

Q. What is single needle machine?

The Duke ES-1300 is a compact embroidery and sewing combination machine designed for both decorative stitching and embroidery. It's ideal for home-based creators, fashion designers, and small studios requiring versatility and precision in a single unit.

Q. What is the difference between single head and multi head embroidery machines?

- **Single-head** machines (like Duke Halo, DY-1201S, DY-1201L DY-1201XL, DY-1201H) (1 Head with 12 Needle) are ideal for **custom work, samples, and boutique orders**.
- **Multi-head** machines (like DY-1204, DY-1206, DY-912), (DY-1202, 2 head ,12 Needle), (4,6,810,12,15,18,20,24,30 Head etc. 6/9 adopted Needle) are built for **bulk, high-speed production**.
- Single-head = **flexibility and low power**,
- multi-head = **high output and efficiency**.

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- Single-head = **flexibility and low power**,
- multi-head = **high output and efficiency**.

Q. What is the difference between DY-1201 and DY-1201L?
Both have **1 head and 12 needles**, but **1201L** has a **larger embroidery area (400×600 / 500×800 mm)** and supports **bigger frames** than the **1201 (350×500 mm)**.

Q. What is the difference between DY-1201 and DY-1201H?
1201H has a **reinforced heavy frame** and **500×400 mm area** for thick fabrics, while **1201** is the standard single-head model for garments.

Q. What is the difference between DY-1201 and DY-1201XL?
1201XL offers the **largest area (500×1200 mm)** for jacket backs and panels, while **1201** is more compact (350×500 mm).

Q. What is the difference between DY-1201 and DY-1201S?
1201S is a **smaller, compact model (300×350 mm)** with a modern design, while **1201** is larger and uses classic control.

Q. What is the difference between DY-1201L and DY-1201XL?
Both are large single-heads, but **1201XL** provides **extra width (500×1200 mm)** for oversized embroidery, whereas **1201L** maxes at **500×800 mm**.

Q. What is the difference between DY-1201L and DY-1201H?
1201L focuses on size and coverage, **1201H** focuses on **strength and stability** for thicker materials.

Q. What is the difference between DY-1201+1CT and DY-1201+1PD?
1201+1CT includes a **Chenille/Chainstitch head**, while **1201+1PD** has a **Coiling/Taping head**. Both offer **560×1200 mm** area and 12-needle embroidery.

Q. What is the difference between DY-601CTM and DY-PD?
601CTM is a **Chenille + Chainstitch** model; **PD** is **Coiling + Taping**. Both are single-head with **500×800 mm** embroidery area.

Q. What is the difference between DY-1202H and DY-1202HC?
Both are **2-head** machines, but **1202HC** offers a **wider 400×800 mm area per head**, while **1202H** has **500×500 mm** and a reinforced body.

Q. What is the difference between DY-1202H and DY-1502?
1202H has **12 needles per head**, while **1502** has **15 needles per head**, ideal for multi-color production.

Q. What is the difference between DY-1203H and DY-1204?
1203H has **3 heads**, **1204** has **4 heads** — offering more simultaneous output per design.

Q. What is the difference between DY-1204 and DY-1206?
1206 adds **two extra heads** for higher productivity — same embroidery area (400×450 mm) per head.

Q. What is the difference between DY-1206 and DY-1206H?
1206H has a **heavier frame and optional 15-needle setup** for high-speed continuous runs; **1206** is standard 12-needle.

Q. What is the difference between DY-1206 and DY-912?
1206 = 6 heads; **912 = 12 heads** — both 12-needle, but **912 doubles production** for large export orders.

Q. What is the difference between DY-912 and DY-915?
915 offers a **longer frame (400×1200 mm)** and **15 heads**, while **912** is **400×450 mm × 12 heads**.

Q. What is the difference between DY-915 and DY-918?
918 adds **3 more heads (18 total)** and supports **400×800 mm X-axis travel (1200 mm)** — the top-speed model.

Q. What is the difference between DY-602+2 and DY-606+6?
602+2 is a **2-head mixed embroidery machine (flat, sequin, bead, coiling, taping)**; **606+6** is a **12-function system** (6 embroidery + 6 special) for larger creative production.

Q. What is the difference between DY-PE750×600 and DY-SK-D2-2.0RH?
PE750×600 is a **hybrid embroidery + perforation** machine; **SK-D2-2.0RH** is a **pure perforation CNC punching** model for leather.

Q. What is the difference between Embroidery and Perforation?
PE750×600 is a **hybrid embroidery + perforation** machine; **SK-D2-2.0RH** is a **pure perforation CNC punching** model for leather.

Q. What is the difference between DY-PE750×600 and DY-1201?
PE750×600 does both **embroidery + perforation**, while **1201** is embroidery-only.

Q. What is the difference between DY-CS3000 and other embroidery models?
CS3000 is a **computerized quilting machine** (multi-needle chain-stitch, 2450 mm width), not an embroidery unit. It's used for **mattresses, quilts, and padding**, not decorative stitching.

Q. What is the difference between Quilting and other embroidery models?
CS3000 is a **computerized quilting machine** (multi-needle chain-stitch, 2450 mm width), not an embroidery unit. It's used for **mattresses, quilts, and padding**, not decorative stitching.

Q. Difference between 1201 and 1201L?

- **Embroidery area:** 1201 = **350×500 mm**; 1201L = **400×600 mm (up to 500×800 mm)**.
- **Frame size:** 1201L offers larger frame options for jacket backs.
- **Attachments:** Both support **Sequin, Bead, Cording, Coiling, Taping**.
- **Use:** 1201 = standard; 1201L = large design production.

Q. Difference between 1201 and 1201H?

- **Embroidery area:** 1201 = **350×500 mm**; 1201H = **500×400 mm**.
- **Structure:** 1201H has a **reinforced heavy body** for thicker materials.
- **Purpose:** 1201 for garments; 1201H for leather, denim, and heavy fabrics.

Q. Difference between 1201 and 1201XL?

- **Embroidery area:** 1201 = **350×500 mm**; 1201XL = **500×1200 mm**.
- **Use:** XL is designed for **large-format designs** (bedsheets, panels).
- **Size:** 1201XL = **146×113×87 cm**, bigger than the base model.

Q. Difference between 1201 and 1201S?

- **Embroidery area:** 1201S = **300×350 mm**, smaller than 1201.
- **Design:** 1201S is **compact & portable** with a modern touchscreen.
- **Use:** 1201S = boutique/home embroidery; 1201 = small factory setups.

Q. Difference between 1201L and 1201XL?

- **Embroidery area:** 1201L = **500×800 mm**; 1201XL = **500×1200 mm**.
- **Application:** 1201L = garments/panels; 1201XL = **large panels or bedsheets**.
- **Size:** XL has a wider working field.

Q. Difference between 1201L and 1201H?

- **Focus:** 1201L = **large design area**; 1201H = **strong body for thick materials**.
- **Usage:** L for coverage; H for stability and durability.

Q. Difference between 1201+1CT and 1201+1PD?

- **Function:** 1201+1CT = **Chenille + Chainstitch**; 1201+1PD = **Coiling + Taping**.
- **Embroidery area:** both **560×1200 mm**.
- **Use:** CT for 3D plush designs; PD for decorative coiling/taping.

Q. Difference between 601CTM and PD?

- **Function:** 601CTM = **Chenille/Chainstitch**; PD = **Coiling/Taping**.
- **Embroidery area:** both **500×800 mm**.
- **Use:** CTM for textured embroidery; PD for cord/tape decoration.

Q. Difference between 1202H and 1202HC?

- **Heads:** both **2-head**; **1202HC** has **wider 400×800 mm** area.
- **Frame:** 1202H = reinforced; 1202HC = large field per head.
- **Purpose:** HC for big panels; H for heavy fabric embroidery.

Q. Difference between 1202H and 1502?

- **Needles per head:** 1202H = **12**; 1502 = **15**.
- **Use:** 1502 handles more color changes in multi-head operation.

Q. Difference between 1203H and 1204?

- **Heads:** 1203H = **3-head**; 1204 = **4-head**.
- **Productivity:** 1204 has higher simultaneous output.
- **Embroidery area:** both **400×450 mm**.

Q. Difference between 1204 and 1206?

- **Heads:** 1204 = 4; 1206 = 6.
- **Production:** 1206 delivers **50% higher output** at same area.
- **Both support** Sequin, Bead, and Cording attachments.

Q. Difference between 1206 and 1206H?

- **Heads:** both **6-head**; 1206H has **12 or 15 needles (optional)**.
- **Frame:** 1206H = heavy-duty structure.
- **Speed:** 1206H runs faster and more stable for long hours.

Q. Difference between 1206 and 912?

- **Heads:** 1206 = 6; 912 = 12.
- **Scale:** 912 doubles production output.
- **Area:** both have **400×450 mm** per head.

Q. Difference between 602+2 and 606+6?

• **Heads: 602+2 = 2 heads (6-needle each)**; **606+6 = 12 functional heads** (6 embroidery + 6 special).

• **Functions:** Both handle **sequin, bead, coiling, taping**; **606+6 also supports rhinestone** and bigger creative layouts.

• **Use:** 602+2 for mid-volume creative; 606+6 for full decorative lines.

Q. Difference between PE750×600 and SK-D2-2.0RH?

- **Function:** PE750×600 = **Embroidery + Perforation**; SK-D2-2.0RH = **Perforation-only**.
- **Heads:** PE750×600 = 1 embroidery + 1 punching; SK-D2 = 12 punching heads.
- **Use:** PE750×600 = garment & design; SK-D2 = leather & automotive.

Q. Difference between Embroidery + Perforation and Perforation?

- **Function:** PE750×600 = **Embroidery + Perforation**; SK-D2-2.0RH = **Perforation-only**.
- **Heads:** PE750×600 = 1 embroidery + 1 punching; SK-D2 = 12 punching heads.
- **Use:** PE750×600 = garment & design; SK-D2 = leather & automotive.

Q. Difference between CS3000 and embroidery machines?

- **Function:** CS3000 = **Quilting (chain-stitch)**; others = **Embroidery (lock-stitch)**.
- **Width:** CS3000 = **2450 mm quilting width**.
- **Use:** CS3000 = mattresses, quilts, padding — not for design embroidery.

Q. Difference between Quilting and embroidery machines?

- **Function:** CS3000 = **Quilting (chain-stitch)**; others = **Embroidery (lock-stitch)**.
- **Width:** CS3000 = **2450 mm quilting width**.
- **Use:** CS3000 = mattresses, quilts, padding — not for design embroidery.

Q. Difference between PE750×600 and 1201?

- **Function:** PE does **stitch + punch**; 1201 is **embroidery-only**.
- **Area:** PE = **750×600 mm**; 1201 = **350×500 mm**.

Q. I need a machine for making caps or hats?

Choose a **single-head machine** with a **270° cap frame**, such as:

- **DY-1201**, **DY-1201L**, **DY-1201H**, or **DY-1201S** - all support **cap embroidery**.
  For **bulk production**, go for **DY-1204** or **DY-1206** (multi-head models).
  Ideal for logos, sports caps, and brand headwear.

Q. Which machine is best for T-shirt embroidery?

- **DY-1201** or **DY-1201S** — perfect for **single-piece embroidery**.
- **DY-1206** or **DY-912** — for **bulk garment/T-shirt production**.
  All models support **flat and tubular frames** for T-shirt designs.

Q. Which machine is suitable for logo embroidery?

- **DY-1201** or **DY-1201H** — for **custom logo and patch embroidery**.
- **DY-1206** or **DY-1206H** — for **multi-logo factory output**.
  Compatible with **Sequin, Cording, Bead, and Coiling** for creative designs.

Q. Which machine is used for car seat embroidery or design?

- For **leather and upholstery perforation**, choose **DY-SK-D2-2.0RH** — a **12-head CNC punching machine**.
- For **embroidery + perforation**, choose **DY-PE750×600** — does both **stitching and punching** on **PU, leather, and fabric**.
  deal for **car seats, interiors, and automotive design stitching**.

Q. Which machine is suitable for footwear embroidery?

- Choose **DY-PE750×600** (Embroidery + Perforation) for **decorative stitching on shoes and leather**.
- **DY-SK-D2-2.0RH** for **hole patterns and vent designs** in **footwear uppers**.
  Both machines handle **PU, PVC, genuine leather, and similar materials**.

Q. I need a machine for decorative embroidery or bridal designs?

- Choose **DY-1201L**, **DY-1201XL**, or **DY-602+2** — support **Sequin, Bead, Cording, Coiling, and Taping** attachments.
- For high-end production, **DY-606+6** offers **mixed embroidery + rhinestone** effects.

Q. Which machine is best for T-shirt embroidery?
Choose **DY-1201** or **DY-1201S** for single-piece or sampling work, and **DY-1206** or **DY-912** for high-volume T-shirt production.
All include **flat and tubular frames** for ready-made garments.

Q. Which machine is suitable for logo embroidery?
Use **DY-1201** or **DY-1201H** for customized logos, and **DY-1206** or **DY-1206H** for multi-logo industrial runs.
They support **Sequin, Bead, Cording, Coiling, and Taping** attachments for creative branding.

Q. Which machine is used for car seat embroidery or design?
For **leather or automotive seats**, choose **DY-SK-D2-2.0RH** — a **12-head CNC perforation machine**.
For combined **stitch + punch** design, choose **DY-PE750×600**, which does both **embroidery and perforation** on leather, PU, and fabric.

Q. Which machine is suitable for footwear embroidery?
Choose **DY-PE750×600** for **embroidery + perforation** stitching on leather, PU, or fabric uppers.
For hole punching or air-patterns on shoes, choose **DY-SK-D2-2.0RH**, a **pure perforation machine**.

Q. Which machine is best for bridal or decorative embroidery?
Choose **DY-1201L**, **DY-1201XL**, or **DY-602+2**, which support **Sequin, Bead, Cording, Coiling, and Taping** attachments.
For luxury designs, **DY-606+6** adds **rhinestone and mixed embroidery** functions.

Q. I need a machine for uniform embroidery or company logos?
Use **DY-1201** for personalized uniforms or **DY-1206** for bulk logo embroidery.
Both can handle **flat or tubular garments** with fine detailing.

Q. Which machine is suitable for home textile embroidery?
Choose **DY-1201XL** or **DY-915-120** for **wide-frame designs (up to 500×1200 mm)** — ideal for **curtains, cushions, or bedsheets**.

Q. Which machine can embroider jacket backs or large panels?
DY-1201XL and **DY-1201L** are perfect for **large garment panels**.
If you need higher speed, go for **DY-915-120** (multi-head, 400×1200 mm frame).

Q. I want a machine with sequin, bead, coiling, and taping?
Choose **DY-1201L**, **DY-1201XL**, **DY-602+2**, or **DY-606+6**.
All these models support **multi-decoration attachments** for creative embroidery work.

Q. I need a machine that can do both embroidery and perforation?
Choose **DY-PE750×600** — a hybrid machine that performs **both stitching and punching** on fabric or leather with one setup.
It's ideal for **footwear, car interiors, and design perforation**.

Q. I only need a perforation machine for leather or seat work?
Choose **DY-SK-D2-2.0RH**, a **12-head CNC perforation system** with punching tools (0.8–2.5 mm).
Perfect for **leather, PU, automotive seats, and shoe designs**.

Q. Which machine can do chenille or coiling embroidery?
Choose **DY-1201+1CT** (Chenille + Chainstitch) or **DY-1201+1PD** (Coiling + Taping).
Both have **560×1200 mm embroidery area** and 12-needle heads.

Q. Which machine is used for quilting or mattress stitching?
Choose **DY-CS3000**, a **multi-needle chain-stitch quilting machine** with **2450 mm quilting width**, perfect for **mattress, comforter, and textile padding**.

Q. Which machine is suitable for thick fabrics or leather?
Choose **DY-1201H** (reinforced structure, 500×400 mm) or **DY-1202H** (2-head heavy-duty).
For perforated leather, use **DY-SK-D2-2.0RH** or **DY-PE750×600**.

Q. Which machine can do sequin, bead, coiling, and taping all together?
Choose **DY-606+6**, which includes **6 embroidery + 6 special heads** for **sequin, bead, coiling, taping, and rhinestone embroidery**.

Q. What are the different models or machine available?
Duke Jia offers single-head and multi-head machines: DY-1201 series, DY-1202/03/06 multi-heads, DY-908 (8-head), PE750×600 (perforation + embroidery), and SK-D2-2.0RH (perforation series) and Quilting machine.

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Q. Which machine is best for a new embroidery business?
DY-1201 or DY-1201S or Es-1300 or Duke Halo-100 — compact, affordable, and easy to use for garments, caps, and logos.

Q. Which machine is used for mass embroidery production?
A. Multi-head models like DY-1206 or DY-912 are ideal for bulk orders and factory production.

Q. Which machine can do both embroidery and perforation?
PE750×600 combine embroidery and perforation for automotive and leather work.

Q. Which machine is suitable for heavy fabric or leather?
DY-1201H and DY-1202H — reinforced frames and higher torque motors for thick materials.

Q. I need a machine for making caps or hats?
DY-1201S or DY-1202 support tubular + cap frames for easy hat embroidery.

Q. I want to make T-shirts or garments?
DY-1201 or DY-1202 — versatile flat/tubular frames for garment embroidery.

Q. I need a machine for logo embroidery or patches?
DY-1201S compact model is perfect for logos, badges, and patches.

Q. I want a machine for footwear or shoe upper embroidery?
DY-1202H or PE750×600 — handles leather, PU, and thick uppers.

Q. I need a machine for car seat design or perforation?
PE750×600 or SK-D2-2.0RH — special for automotive seat embroidery + perforation.

Q. I want to make bridal embroidery or saree work?
DY-1201XL or DY-1206H — large frame and multi-color needle support.

Q. I need a machine for home textiles or curtains?
DY-1206 or DY-908 — wide embroidery width for long fabric rolls.

Q. I want to make jacket backs or large panels?
DY-1201L or DY-1201XL — large frame 500×800 to 500×1200 mm area.

Q. Which machine is good for uniform embroidery?
DY-1202 or DY-1204 — multi-head machines for repeated logos on uniforms.

Q. Which machine is suitable for bag or denim embroidery?
DY-1201H or DY-1202H — reinforced structure for denim, canvas, and bags.

Q. I need a 300×350 mm embroidery area machine?
DY-1201S offers 300×350 mm working area — compact and fast model.

Q. I need 350×500 mm embroidery machine?
DY-1201 standard model comes with 350×500 mm area.

Q. I want 400×600 mm with sequin or cording?
DY-1201L supports 400×600 mm area and optional sequin/cording device.

Q. I need 500×800 mm embroidery area?
DY-1201L (extended bed) provides 500×800 mm area for large designs.

Q. I want a large frame like 500×1200 mm?
DY-1201XL has the largest area (700×1200 mm) — ideal for panels and jackets.

Q. I need 750×600 mm embroidery + perforation?
PE750×600 handles both embroidery and perforation in a 750×600 mm field.

Q. Which machine has the biggest embroidery area?
DY-1201XL (500×1200 mm) is the largest embroidery model.

Q. Which model supports cap, tubular, and flat frames?
DY-1201, 1202, and 1206 series include cap, tubular, and flat frame sets.

Q. Can I change the embroidery frame size?
Yes — frames are interchangeable across compatible DY series models.

Q. Which machines support sequin, bead, cording, coiling, or taping?
DY-1201L/XL and multi-heads (DY-1202/1204/1206/908) support optional sequin, bead, cording/coiling, and taping kits. Confirm per model before order.

Q. Which model can do rhinestone embroidery?
Multi-heads (esp. DY-1206/908) support add-on rhinestone devices; availability depends on frame/working width.

Q. Which machine can do chenille or chainstitch?
Selected multi-head frames accept chenille/chainstitch attachments. Share target fabric and width to match the right head/bed.

Q. Can I add attachments later?
Yes—most DY series are attachment-ready. We'll confirm brackets, space, and controller options for your exact unit.

Q. Can I use USB or design file in the machine?
Yes—USB is standard.

Q. Which machines can use Tajima (DST) format?
All Duke Jia computerized models read Tajima (DST) and similar mainstream formats.

Q. What type of frames are supported?
Cap, tubular, and flat frames across DY-1201/02/04/06 series; large flats on L/XL and wide multi-heads.

Q. Does this machine have auto thread trimming?
Yes—automatic thread trim and color change are standard on computerized models.

Q. How many heads does this machine have?
Single-head (DY-1201 family) to multi-head options: 2, 4, 6, 8, 12, 15, 18,20 heads depending on model series.

Q. How many needles are used in this model?
Standard Duke Jia heads use 12 needles per head (12-color). Some specialty heads may vary.

Q. How many heads and needles are in the DY-1201?
DY-1201 = 1 head × 12 needles (12-color).

Q. Which models are 2-head, 4-head, 6-head, 12-head, or 18-head?
Typical mapping: DY-1202 (2-head), DY-1204 (4-head), DY-1206 (6-head), DY-912/915 (12/15-head), DY-918 (18-head).

Q. How many colors can it embroider at once?
Up to 12 colors per head (12-needle standard).

Q. Is it single-phase or three-phase power?
Single-head models typically 220V single-phase; larger multi-heads often require 380V three-phase.

Q. How much electricity does it consume?
Depends on head count and attachments. We provide per-model kW and estimated monthly usage with your quote.

Q. Difference between embroidery and quilting machines?
Embroidery stitches designs/logos; quilting stitches layers/patterns across large quilts—different frame/feed mechanisms.

Q. Which machine is suitable for leather embroidery?
DY-1201H/1202H (reinforced) or PE750×600 for leather + perforation workflows.

Q. Which machine is used for leather perforation?
 PE750×600 and SK-D2-2.0RH perforation series.

Q. Which machine can embroider on denim or canvas?
DY-1201H/1202H—heavy fabrics, stable stitching on thick weaves.

Q. Which model works on PU, PVC, or synthetic fabric?
DY-1202H/1206H handle synthetics well; choose suitable needles/threads.

Q. Can it embroider on T-shirt cotton or knitwear?
Yes—DY-1201/1202 with proper backing and hooping for knits.

Q. Which model can handle thick materials?
H-series (reinforced) and large-bed XL for clearance and stability.

Q. Which machine is best for foam or puff embroidery?
DY-1201/1201H with correct digitizing and foam; multi-heads for volume.

Q. Can I do embroidery on caps or bags?
Yes—DY-1201/1202 with cap frames; H-series recommended for heavy bags.

Q. Which model is suitable for velvet or soft fabrics?
DY-1201/1202 with gentle tensioning, sharp needles, and correct backing.

Q. Which machine can handle multi-layer material?
H-series and PE750×600 (if perforation required) with proper needles/feet.

Q. Can it read Tajima (DST) files?
Yes—DST is natively supported across the lineup.

Q. What file formats are supported?
DST and similar mainstream embroidery formats (ask if you need a specific format).

Q. Can I use Wilcom or Pulse designs?
Yes—export to DST and load via USB.

Q. Is the software included with the machine?
Machine control is included; digitizing software options are available on request.

Q. Can I import designs through USB?

Yes—USB import is standard.

Q. Can I edit designs directly on screen?
Basic on-board edits (scale/rotate/position/color change) are available; complex edits via digitizing software.

Q. Can I store multiple designs in memory?
Yes—on-board memory stores multiple jobs; capacity varies by controller.

Q. Do you provide machine training or demo?
Yes, installation-day training and demo are provided.

Q. Is installation included?
Yes. standard installation is included with purchase.

Q. What is the warranty period?
1-year standard warranty on manufacturing defects (AMC available).

Q. Do you have a service team in my city?
HCA India service network covers major cities—share your location to confirm.

Q. Can I get spare parts locally?
Yes—spares available via HCA India; common consumables are stocked.

Q. Do you provide AMC (Annual Maintenance Contract)?
Yes—extend coverage beyond warranty with AMC plans.

Q. Can you send a technician to my factory?
Yes—on-site visits can be scheduled through service.

Q. How do I get technical support?
Hotline, WhatsApp, and remote guidance; site visit if required.

Q. Do you provide online or video training?
Yes—remote refresher sessions and videos are available.

Q. What is the delivery time after booking?
Depends on stock/model and options—typically communicated at order confirmation.

Q. Can I get a quotation or proforma invoice?
Yes—share your company details and model; we'll issue a formal quote/PI.

Q. What is the delivery lead time?
Stock-dependent; we confirm exact lead time at booking.

Q. Can I get a demo before purchase?
Yes—book an in-person.

Q. Where is your office located?
HCA India operates PAN-India; we'll share the nearest office address on request.

Q. Can you send me a brochure or catalog?
Yes—we'll send the latest PDF catalog and attachments list to your WhatsApp/email.

Q. I have a garment factory—which model should I choose?
DY-1206/912 for volume; DY-1201 for sampling and custom orders.

Q. I have a footwear unit—what machine do you recommend?
DY-1202H/1206H or PE750×600 for leather/PU uppers and perforation jobs.

Q. Automotive seat cover industry—which model fits me?
PE750×600 for embroidery + perforation or SK-D2-2.0RH for perforation on large panels.

Q. Tailoring shop—what small model can I start with?
DY-1201S compact (300×350 mm) for logos, names, caps, and small runs.

Q. Home furnishings—which model is good for me?
DY-1206 or DY-908 for wider widths and repetitive panel work.

Q. Starting a small embroidery business—what should I buy?
Es-1300 if you are starting a small business or Duke Halo-100.

Q. Best model for export garment manufacturing?
 DY-1206/912 multi-heads with optional sequin/cording for fashion detailing.

Q. Best machine for uniform embroidery?
DY-1202/1204—repeatable logo placement and faster batch output.

Q. Best for designers or boutiques?
DY-1201XL (large art panels) or DY-1201S (compact) depending on space.

Q. Ideal for high-fashion or luxury garments?
 DY-1206H with sequin/bead/cording options for embellished couture.

Q. I want to make embroidery and perforation both?
Choose PE750×600 or SK-D2-2.0RH (perforation) with embroidery support.

Q. I want to know about attachments?
Options: sequin, bead, cording/coiling, taping, rhinestone, cap frames—confirm compatibility per model.

Q. I need a large-area machine?
DY-1201XL (700×1200 mm) or wide multi-heads depending on panel width.

Q. I need a machine for thick leather?
H-series (DY-1201H/1202H) or PE750×600 if perforation is planned.

Q. Show me machines by number of heads?
1-head: DY-1201(S/L/XL/H) · 2-head: DY-1202(H/HC) · 4-head: DY-1204 · 6-head: DY-1206(H) · 8-head: DY-908 · 12/15/18-head: DY-912/915/918.

Q. Which is best for logo embroidery?
DY-1201S (compact) for custom jobs; DY-1202/1204 for uniform/logo batches.

Q. Can I get technical support in my city?
Yes—HCA India covers major cities. Share your location to connect you to the nearest team.

Q. Are Duke Jia machines computerized?
Yes — all Duke Jia models (DY series) are fully computerized with color LCD or touchscreen control panels.

Q. Which Duke Jia model is a computerized embroidery machine?
All models — DY-1201, DY-1202, DY-1206, DY-908, PE750×600 — are computerized and use Tajima (DST) format.

Q. Is a computerized embroidery machine suitable for beginners?
Yes — models like Es-1300 and Duke Halo-100 are user-friendly with automatic color change and simple touch operation.

Q. What are the smallest model in Single Head Machine?

Es-1300 is the smallest model in Single Head Machine.

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Q. Which Duke Jia model is a computerized embroidery machine?
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Q. What are the largest model in Single Head Machine?

Dy-1201XL is the largest model in single Head Machine.

Q. What are the smallest model in Single Head Machine?

Duke Halo-100 is the smallest model in Single Head Machine.

Q. What are the largest model in Multi Head Machine?

Standard Size of multi-head machine 400x800x1200(frame size)

Q. Which computerized embroidery machine is best for logo embroidery?
DY-1201S or DY-1201 — compact and precise for logos, caps, and patches.

Q. Which computerized machine is good for garments?
DY-1201 or DY-1202 — ideal for T-shirts, uniforms, and custom garment work.

Q. Which computerized embroidery machine is best for factories?
DY-1206 or DY-912 — multi-head models for large-scale production.

Q. Which computerized machine is suitable for leather or thick fabric?
DY-1201H or PE750×600 — reinforced models with powerful servo motors.

Q. Which computerized embroidery machine can do perforation?
PE750×600 and SK-D2-2.0RH — embroidery + perforation combination models.

Q. Which computerized embroidery machine is best for beginners?
DY-1201S — easy to operate, compact, and reliable for first-time users.

Q. Which computerized embroidery machine can make caps and T-shirts both?
DY-1201 and DY-1202 — both support flat, tubular, and cap frames.

Q. Do you have Computerized machine?

Yes - **all Duke Jia embroidery machines are fully computerized.**

Q. What is Duke-Jia known for?

Duke-Jia is known for premium, high-precision garment-automation machines that combine Japanese engineering principles with Indian market understanding.