Neharika Chourey

Dedicated and results-driven IT Analyst with over 4 years of experience, actively seeking Business Analyst opportunities. Proven expertise in analyzing and optimizing IT systems to meet business objectives, leading to a 20% increase in operational efficiency. Adept at translating complex technical requirements into actionable insights and strategic recommendations. Strong problem-solving skills with a track record of successfully collaborating with cross-functional teams to drive process improvements, resulting in a 15% reduction in project delivery times. Committed to leveraging analytical skills and IT knowledge to excel in a Business Analyst role and drive organizational success.

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WORK EXPERIENCE

Analyst
Tata Consultancy Services

01/2023 - Present   *Nordea - Stockholm*

Tasks

- Collaborated with stakeholder groups across the organization to ensure business and technology alignment. Proposed solutions meeting defined specifications and needs.
- Successfully gathered and analyzed business requirements resulting in a 15% reduction in development time and a 10% increase in client satisfaction.
- Managed stakeholder relationships facilitating productive discussions and achieving consensus on project scope, resulting in a 20% decrease in change requests during the implementation phase.
- Create and maintain reporting tools and applications to support all strategic and tactical needs of the company. Dashboard development and generation for daily, weekly, monthly and all reporting needs.
- Facilitated agile methodology adoption across cross-functional teams, increasing sprint efficiency by 40% and reducing project delivery times by 25%, leading to a 15% boost in overall productivity.

Quality Assurance Engineer
Tata Consultancy Services

12/2019 - 12/2022   *Nordea - India*

Tasks

- Designed and developed high-level test scenarios and detailed test cases based on the technical design specifications provided by the business, ensuring comprehensive coverage and reducing critical bugs by 25%.
- Developed ETL automation scripts and complex SQL queries to extract, transform, and load financial data; ensured data integrity and eliminated duplicates, resulting in 40% reduction in data validation time.
- Crafted and implemented a detailed test plan outlining scope and objectives, led team coordination and test design, achieving a 50% improvement in test coverage and a 30% decrease in testing time.
- Analyzed and optimized test data through rigorous profiling in alignment with business requirements, resulting in a 35% reduction in data quality issues and a 25% decrease in overall risk in the test environment.

EDUCATION

B - Tech in Information Technology
Oriental Institute Of Science and Technology

06/2015 - 06/2019

SKILLS

SQL   Power BI   Data Warehousing   Python

ETL Testing   Tableau   Gap Analysis

Risk Management   Data Analysis

Requirement Gathering   Process Management

Stakeholder Analysis   Decision Making

CI/CD Tools/ Bitbucket/ GIT/ Basic of Selenium

Agile Testing/ Functional Testing/ Regression Testing

CERTIFICATES

Microsoft Power BI - A Complete Introduction [2022 Edition]

ISTQB Certification - Foundation Level

Azure Fundamental (AZ-900)