CONTACT

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📍 Chicago, Illinois, US

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SKILLS

OPERATING SYSTEM
Windows 10, 8, 7, Ubuntu 16, 18, 20

APPLICATION SERVER
AWS ECS, Google Cloude Console, Git, Bitbucket

PROGRAMMING LANGUAGES
Python

DATABASE
MySQL, MongoDB, Microsoft SQL Server

FRAMEWORK
Django, Flask, RASA

ML SKILLS
Tensorflow, Keras, RASA, NLP, Data Wrangling, Data Mining, Deep Learning, Exploratory Data Analysis, Hypotheses testing, Decision Trees and Artificial Neural Network.

PROFESSIONAL TOOLS
Azure ML Studio, Visual Studio, Jupyter Notebook, Google Collab, Docker

Christa Frank

SENIOR MACHINE LEARNING ENGINEER

SUMMARY

- ML engineer seeks opportunities to solve real world problems.
- Having a technical background and business analytical mind help to collaborate with team in order to reach defined goal.
- Experience in **full life cycle development** of chat bots in real time enterprise environment.
- Experience in areas of **Azure Machine Learning Studio, Keras, RASA, NLP, Python, Django, Artificial Neural Network, Data Wrangling & Data Mining**

EXPERIENCE

System Analyst
Graymatrix Solutions Pvt. Ltd.   Sep 2021 - Present

- Research on intent detection and named entity recognition approaches for chatbots
- Giving consultations and recommendations on chatbot development (healthcare chatbot, mental health chatbot, financial assistant)
- Reviewing and improving existing conversation flows and chatbot implementations
- Managing chatbot development processes
- User acceptance testing and training were conducted on-site at the customer.
- Developed AI solutions like sale forecasting, sentiment analysis, language detection, etc. using Azure Machine Learning Studio.

Machine Learning Engineer
Passive Referral   Mar 2020 - Aug 2021

- I was responsible for the technical implementation of the chatbot from scratch.
- Responsible for real time conversational bot development starting from development phase getting requirement, bot development, testing, and bot deployment.
- I was in charge of training the assistant, labelling the data, adding new features and iteratively improving it.
- Worked on both with voice and text-based chatbots.
- Worked on building machine learning models for context recognition using Tensorflow libraries.

Machine Learning Intern
Henry Harvin Education   Jun 2019 - Nov 2019

- Machine Learning Intern responsible to create machine learning models using Decision Tree & Keras.
- Leaded Machine Learning team and inculcated in full ML system development cycle from gathering requirement till deployment.
- Built several domain-specific text classifiers