Neil Bryan Caoile

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OBJECTIVE

To secure a rewarding position in the field of technology, where I can utilize my technical expertise, problem-solving skills, and passion for innovation to contribute to the growth and success of an organization. Dedicated to continuous learning and professional development to stay at the forefront of emerging technologies and industry trends.

EDUCATION

Sheridan College | Computer System Technician - Software Engineering   September 2019- April 2023
Trafalgar ON

- Focused on four core areas of software engineering: programming in Java, C, and C#; web technologies and web application development; database management and administration; and network administration and security.
- Developed expertise in diagnosing and troubleshooting technical problems, implementing secure computing environments, and applying industry best practices.
- Effective communicator and collaborator with project management skills. Proficient in automating tasks, installing and maintaining database systems, and providing technical support.

RELATED COURSES

SYST10199 Web Programming - **93%**

SYST15892 Interactive User Design - **95%**

INFO24178 Computer & Network Security - **86%**

SYST24444 Mobile Web-Based App Dev - **82%**

IPROG 32758 Enterprise Java Dev - **97%**

TELE 33324 Data Network Design/Config - **86%**

PROG 32356 .Net Technologies using C# - **85%**

SYST 17796 Software Design Fundamentals - **89%**

WORK EXPERIENCE

City of Mississauga, Municipal Government | CO-OP Application Developer   January 2022 - April 2022
Mississauga ON

- Collaborated with an agile application development team that developed an application for property tax reports.
- I resolved 6 UI issues in the property tax application by utilizing Oracle Forms, Reports Builder, and PL/SQL. This enhanced user experience, ensuring accurate input validation, streamlined button functionality, precise tax calculations, and optimized UI alignment. Resulting in increased efficiency and user satisfaction.
- Proactively identified and documented application issues, fostering clear communication within the team. Also, quickly adapted to and mastered multiple software and emerging technologies, enhancing efficiency and contributing to continuous learning and growth.

Tim Hortons |Storefront Crew Member - 3 Locations   Jul 2019 - Mar 2020, Aug 2018 - Mar 2019, Aug 2017 - Apr 2018 *Mississauga, Toronto ON*

- I resolved customer complaints swiftly and effectively, delivering satisfactory solutions and alternatives within strict time limits. By providing exceptional follow-up, I ensured resolution and customer satisfaction, fostering positive relationships and enhancing brand loyalty.
- Mastered all job duties with exceptional efficiency, excelling in multitasking and creative problem-solving during high-pressure rush hours, ensuring seamless operations and superior customer satisfaction.
- Identify and assess customers' needs to achieve satisfaction. Take the extra mile to engage customers.

I maximized operational efficiency by providing expert technical support to customers and staff, ensuring seamless utilization and navigation of the Tim Hortons App and cutting-edge in-store technology.

CODING PROJECTS

- **Personal Website:** Developed a site containing professional information, and a compilation of my coding projects. Built using pure HTML, CSS and JS.
- **Restaurant Landing Page:** Frontend design of a restaurant using HTML, CSS, and Bootstrap.
- **Registration Page:** Frontend/Backend design of a registration page using HTML, CSS, Bootstrap, and JS.
- **Drum Key:** Developed site imitating a drum set that can be played using certain keystrokes.
- **Museum Of Candy:** Frontend design practicing HTML, CSS.
- **Dice Game:** Frontend/Backend design of a registration page using HTML, CSS, Bootstrap, and JavaScript.
- **Quote Room Calculator:** Calculates quotes for painting a room. Learning JS, Bootstrap, and Frontend.

SKILLS

- **Language/Script:** JavaScript, HTML5 & CSS3, C, C#, C++, PHP, Java, Spring Boot, Bootstrap, Angular, .NET technology, MySQL, PL/SQL, Bash, Oracle SQL, AHK, English, Tagalog, Ilocano (all professional proficiency or above)
- **Software:** Atlassian (Jira Software, Confluence, Bitbucket, SourceTree), Microsoft Office (Word, Excel, PowerPoint, Outlook), Git/GitHub, Adobe XD, Photoshop, Illustrator, Premiere Pro, Wondershare, Unity, Spine Pro, VS Code, Adobe XD, Figma, Ableton Live, Reaper, Audacity
- **Certification:** Build Responsive Real-World Website with HTML and CSS, First Aid & CPR/AED level C
- **Other:** Video & photo editing, Digital drawing & painting, Guitar, Violin, Bass, Singing, Music theory, YouTube - Music content, Driving (G-Licensed) Manual/Automatic

ACHIEVEMENT

George Brown College | Cross Country Athlete 2018
- Successfully competed in the OCAA Provincial Championship, demonstrating strong time management skills, and balancing academic and athletic responsibilities.
- Showed exceptional teamwork and motivational abilities.

VOLUNTEER

Christ Commission Fellowship | Instrumentalist August 2018 - Present
Jesus' Disciples Christian Church | Instrumentalist April 2014 - July 2017
Toronto ON
- Continuously learn and perform songs in live church services.
- Produced, recorded, and edited music using DAW software such as Ableton Live, Reaper, and Audacity.
- Led discussion groups and taught young children to play guitar and bass.
- Assisted in church event preparation, including cleaning, decorating, and setup.

PERSONAL INTERESTS

- **Building Computers:** Custom-designed hardware systems optimized for performance.
- **Automation for Repetitive Tasks in Windows**: Created AHK scripts for automating repetitive tasks such as opening multiple programs and using an auto clicker.

REFERENCES

Available upon request