

Neil Curtis

20410 N 93rd Dr.
Peoria, AZ 85382
(602) 317-8339
neil.curtis1119@gmail.com

EXPERIENCE

General FOH, *Chick-fil-A*

August 2018 - January 2019

Worked in the dining room, behind the counter, in the drive-thru, and took orders outside using an iPad POS system.

Tier 1 - Student Tech, *Northern Arizona University ITS*

August 2019 - PRESENT

Assisting customers with technological problems over the phone, utilizing ServiceNow to submit and resolve tickets, as well as documenting calls and their solutions.

EDUCATION

Deer Valley High School, Glendale, AZ

August 2015 - May 2019

Northern Arizona University, Flagstaff, AZ

August 2019 - May 2023

INTERESTS/ACTIVITIES

Deer Valley High School Marching Band

June 2015 - November 2018

Played trumpet in one of the top division 2/3 marching bands in the state of Arizona.

Deer Valley High School Wind Ensemble

June 2016 - May 2019

Played trumpet in one of the top high school wind ensembles in the state of Arizona.

Aspiring IT Specialist

SKILLS

Proficient with Website Management, Microsoft Applications, Social Media, Computer Building.

Customer Service

Self-Confident

AWARDS

Academic Honor Roll for receiving all A's and B's.

Awards for Superior performance with the Marching Band and Wind Ensemble.

Deer Valley Varsity Fine Arts Award

VOLUNTEER EXPERIENCE

Furrytail Life Rabbit Rescue

Caring for bunnies by making them meals, filling water bowls, and keeping up living spaces.

Habitat for Humanity ReStore

Helping stock, move large items, and keeping the store clean.