

# **Neil Patrick G. Acierto**

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## **OBJECTIVES**

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To secure a Web Development position that allows me to utilize my skills in Laravel, PHP, MySQL, HTML, CSS, JavaScript, and UI/UX-focused design. With a foundation in IT troubleshooting and system maintenance, I aim to contribute to building scalable digital solutions while continuously expanding my knowledge in modern web technologies.

## **WORK EXPERIENCE**

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### **Pampanga State Agricultural University | PAC, San Agustin, Magalang, Pampanga**

*Technical Staff (Web Developer) | June 2025 – December 2025 (COS)*

- Developed and maintained internal web applications with a focus on usability, performance, and scalability.
- Designed and built a centralized data platform for the Knowledge Management Unit to improve content access.
- Created scalable Laravel backends and responsive front-end interfaces optimized for speed and mobile use.
- Coordinated with stakeholders to gather requirements and deliver workflow-aligned UI/UX solutions.
- Ensured system security, resolved bugs, migrated static pages to dynamic views, and used AI tools to enhance UI/UX.

### **Superl Philippines Inc. | Angeles Industrial Park, Bacolor, Pampanga**

*IT Hardware Support | January 2025 – June 2025*

- Provided remote and on-site IT hardware support across factory locations to ensure smooth operations.
- Maintained and troubleshooted network infrastructure, optimizing connectivity for industrial machines.
- Performed diagnostics and repairs on computers, printers, analog phones, network switches, and machine programs.
- Applied knowledge of basic CCTV setup, installation, and troubleshooting to support security system maintenance.
- Developed a web-based inventory system using Laravel to streamline IT asset tracking and department operations.

### **Hausland Group | Pulung Maragul, Angeles City, Pampanga**

*IT Technical Support (Internship/On-the-Job Trainee)*

*February 2024 – May 2024 (486hrs)*

- Provided technical support by troubleshooting and maintaining computers and printers to enhance functionality.
- Remotely troubleshooted errors and resolved issues on employees' computers.
- Installed, configured, and upgraded operating systems and software on multiple computers.
- Responsible for the deployment and setup of new computer.

### **McDonald's Magalang | San Nicolas I, Magalang, Pampanga**

*Service Crew | August 2021 - January 2025*

- Prepared and assembled food orders following McDonald's standards.
- Ensured quality, accuracy, and timely service, especially during peak hours.
- Maintained cleanliness and adhered to food safety protocols.
- Worked collaboratively to support smooth operations and a positive team environment.

## **TECHNICAL SKILLS**

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- **Web Development:** Laravel, PHP, MySQL, HTML, CSS, JavaScript, Bootstrap, WordPress, React.js, Firebase; AJAX, Blade templates, responsive design, REST APIs (Postman), JSON/XML.
- **Backend & Tools:** Composer, Git/GitHub, database management (migrations, Eloquent ORM), debugging, browser dev tools, and AI-assisted development.
- **IT & Network Support:** Troubleshooting computers, printers, phones, switches, industrial machines; basic structured cabling and connectivity.
- **CCTV Systems:** Installation, setup, and maintenance.
- **Collaboration & Adaptability:** Quick learner with strong team communication and problem-solving skills.

## **EDUCATIONAL ATTAINMENT**

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### **Pampanga State Agricultural University | PAC Magalang, Pampanga**

*Bachelor of Science in Information Technology | 2020 - 2024*

### **Magalang Institute | San Nicolas II, Magalang Pampanga**

*Humanities and Social Sciences | 2014 - 2020*