Neil Patrick G. Acierto

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Portfolio Link: https://neil1227.github.io/Portfolio/

OBJECTIVES

To seek job opportunities in the field of Information Technology where I can apply my academic knowledge and technical skills while fostering collaboration and continuous learning, contributing to dynamic IT projects that drive company success.

EDUCATIONAL ATTAINMENT

Secondary   **Magalang Institute**   2014-2020
                   San Nicolas II, Magalang Pampanga

Tertiary   **Pampanga State Agricultural University**   2020-2024
                   PAC Magalang, Pampanga
                   Bachelor of Science in Information Technology

WORK EXPERIENCE

➢ **Pampanga State Agricultural University | PAC, San Agustin, Magalang, Pampanga**
Technical Staff (Web Developer) | June2025 – Present

- o Develop and maintain internal web applications to support university operations for Office Innovation, with a focus on usability, performance, and scalability.
- o Lead the design and implementation of a web-based application serving as a centralized data platform for the Knowledge Management Unit of the Office of Innovation, streamlining access to institutional content and media resources.
- o Build scalable, maintainable backend systems using Laravel (PHP), and develop clean, responsive front-end interfaces using HTML, CSS, JavaScript, and Blade templates.
- o Coordinate closely with unit stakeholders to gather requirements, propose UI/UX structures, and deploy solutions aligned with their workflow needs.
- o Enhance existing university web platforms by integrating dynamic content, optimizing performance, and ensuring mobile responsiveness.
- o Maintain system security, perform bug fixes, and handle data migration from static to dynamic content-driven views.
- o Explore and apply AI-powered design tools to accelerate UI development and generate innovative layout ideas.

- **Superl Philippines Inc. |Angeles Industrial Park, Bacolor, Pampanga**
  IT Hardware Support | January 2025 – June 2025

  o Provide remote and on-site IT hardware support across all factory locations, ensuring seamless operations and minimal downtime.
  o Analyze and optimize network connectivity for industrial machines to enhance efficiency.
  o Maintain and troubleshoot network infrastructure, ensuring smooth communication and data flow.
  o Knowledge of basic CCTV fundamentals and installation procedures.
  o Perform first-hand troubleshooting for computers, printers, analog telephones, network switches, and machine programs, resolving issues efficiently.
  o Developing a web-based inventory system for the IT Department using Laravel PHP to streamline asset management and tracking.

- **McDonald's Magalang | San Nicolas I, Magalang, Pampanga**
  Service Crew | August 2021 - January 2025

  o Prepared and assembled food orders following McDonald's standards.
  o Ensured quality, accuracy, and timely service, especially during peak hours.
  o Maintained cleanliness and adhered to food safety protocols.
  o Worked collaboratively to support smooth operations and a positive team environment

- **Hausland Group | Pulung Maragul, Angeles City, Pampanga**
  IT Technical Support (Internship/On-the-Job Trainee)
  February 2024 – May 2024 (486hrs)

  o Provided technical support by troubleshooting and maintaining computers and printers to enhance functionality.
  o Remotely troubleshooted errors and resolved issues on employees' computers.
  o Installed, configured, and upgraded operating systems and software on multiple computers.
  o Responsible for the deployment and setup of new computer.

TECHNICAL SKILLS

- **Web Development Proficiency:** Skilled in HTML, CSS, JavaScript, PHP, MySQL, Firebase, Java, Python, and WordPress; experienced with Bootstrap for responsive design and currently studying React.js and Laravel PHP.
- **IT Hardware Support:** Skilled in troubleshooting and maintaining computers, printers, telephones, network switches, and industrial machine programs.
- **Network Administration:** Understanding of network infrastructure, including structured cabling, switch configuration, and connectivity troubleshooting.
- **CCTV Installation & Maintenance:** Basic knowledge of CCTV fundamentals, setup, and troubleshooting.
- **Problem-Solving & Troubleshooting:** Diagnosing and resolving hardware, software, and network issues to minimize downtime.
- **Quick Learner:** Rapidly adapts to new technologies and industry trends.
- **Team Collaboration:** Works effectively with teams to ensure smooth IT operations and project success.
- **Customer Service:** Provides friendly and efficient service, with strong communication skills for interacting with customers, colleagues, and management.

Note: The link of my portfolio is located at the first page of the resume. Thank you!

CHARACTER REFERENCES

Malanie Alonzo Crisostomo

Practicum Professor

09610980462

Odinell Lacson Cuyugan

PDLC Instructor

09159622640

I certify that the information given above is correct and complete to the best of my knowledge and belief.

Neil Patrick G. Acierto
Applicant Signature