

Mrs Janette Rowland
28
STAG ROAD
KETTERING
NN14 6GD

Hello, here's your energy statement

Covering: 28 Sep 2023 - 29 Jan 2024

Statement Date: 29 Jan 2024

Customer number: A4269084

Your previous balance on 28 Oct 2023	£424.68 Credit
Total energy costs (excluding VAT)	£569.30
VAT at 5%	£28.46
Total energy costs (including VAT)	£597.76
You've paid us	£395.91 Credit
Your new balance on 29 Jan 2024	£222.83 Credit

Your monthly payment

We will regularly review your payment amount of £131.97 to make sure you're on track to cover your expected energy use.

Your Electricity tariff:

Standard Variable Tariff

Paid by: Monthly Direct Debit

Exit fee: None

Estimated annual usage: 2,380.58 kWh

Estimated annual cost: £851.98

Your Gas tariff:

Standard Variable Tariff

Paid by: Monthly Direct Debit

Exit fee: None

Estimated annual usage: 10,543.11 kWh

Estimated annual cost: £876.56

It's always a good idea to check online for the best tariff deals available.

Have you got a question about your statement?

You can live chat to us by logging into your account or visiting britishgas.co.uk/contact

We're available Monday to Friday, 8am to 6pm. Alternatively, if you're unable to chat to us online, you can call us on 0330 808 3880.

Your account in detail

Your previous balance on 28 Oct 2023

£424.68CR

Electricity

Electricity meter number: 20L3525323

28 Sep 23 - 30 Sep 23	Cancelled energy charge from previous statement(s)	-£5.14
28 Sep 23 - 1 Oct 23	Revised charge based on meter read 12.8 kWh at 28.078p per kWh 06582.5 - ACTUAL read 28 Sep 23 06595.3 - ESTIMATED read 1 Oct 23	£3.59
28 Sep 23 - 30 Sep 23	Cancelled standing charge from previous statement(s) 3 days at 47.912p per day	-£1.44
28 Sep 23 - 30 Sep 23	Standing charge 3 days at 47.912p per day	£1.44

Electricity meter number: 20L3525323

1 Oct 23 - 28 Oct 23	Cancelled energy charge from previous statement(s)	-£43.81
1 Oct 23 - 1 Jan 24	Revised charge based on meter read 594.9 kWh at 25.485p per kWh 06595.3 - ESTIMATED read 1 Oct 23 07190.2 - ACTUAL read 1 Jan 24	£151.61
1 Oct 23 - 28 Oct 23	Cancelled standing charge from previous statement(s) 28 days at 48.293p per day	-£13.52
1 Oct 23 - 31 Dec 23	Standing charge 92 days at 48.293p per day	£44.43

Electricity meter number: 20L3525323

1 Jan 24 - 28 Jan 24	239.6 kWh at 26.683p per kWh 07190.2 - ACTUAL read 1 Jan 24 07429.8 - ACTUAL read 28 Jan 24	£63.93
1 Jan 24 - 28 Jan 24	Standing charge 28 days at 48.273p per day	£13.52

Total Electricity costs (excluding VAT)

£214.61

Why have some of my charges been revised?

Your previous statement(s) were based on estimated meter readings. Thanks to a recent meter reading we've cancelled the charge for your estimated energy use and replaced it with your actual energy use.

Gas

Gas meter number: E6S16297142061

27 Oct 23 - 1 Jan 24	3,495.4 kWh at 6.442p per kWh 02765 - ACTUAL read 27 Oct 23 03078.1 - ESTIMATED read 1 Jan 24 313.1 gas units at 39.3 calorific value	£225.17
28 Oct 23 - 31 Dec 23	Standing charge 65 days at 28.213p per day	£18.34

Gas meter number: E6S16297142061

1 Jan 24 - 29 Jan 24	1,483.7 kWh at 6.942p per kWh 03078.1 - ESTIMATED read 1 Jan 24 03211 - ACTUAL read 29 Jan 24 132.9 gas units at 39.3 calorific value	£103.00
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1 Jan 24 - 29 Jan 24	Standing charge	£8.18	
	29 days at 28.194p per day		
Total Gas costs (excluding VAT)		£354.69	
Total energy VAT at 5%		£28.46	
Total energy costs (including VAT)		£597.76	
Your payments			
22 Nov 2023	Payment	£131.97	CR
22 Dec 2023	Payment	£131.97	CR
22 Jan 2024	Payment	£131.97	CR
Total payments - Thank you		£395.91	CR
Your new balance on 29 Jan 2024		£222.83	CR

Helpful contacts

Please let us know if you're unhappy with our service. You can:

- contact us at britishgas.co.uk/contact

If you have a complaint that we haven't been able to resolve in 8 weeks, you can contact the ombudsman on 0330 440 1624 or at energyombudsman.org

Smell gas?
T: 0800 111 999

Electrical emergency or power cut?
T: 105

Independent advice through Citizens Advice: citizensadvice.org.uk/energy
0808 223 1133

Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit: britishgas.co.uk/Priority-Service-Register

Your electricity supply delivery network GTC
T:0800 032 6990

Your electricity supply number

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	27	0000	6622 900

Your gas pipeline delivery network visit: energynetworks.org

Your gas meter point reference number

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Scan this on a price comparison app to compare your tariff with others on the market



- For energy saving tips to help understand and reduce consumption visit: britishgas.co.uk/energy-saving
- To find out how to keep your home safe, visit: britishgas.co.uk/home-safety
- For more information about the fuel mix of your electricity, please visit: britishgas.co.uk/energy-sources

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