PRACTICUM PORTFOLIO

In partial fulfillment of
the requirement for the course of
Hospitality Management
Services

MORALITA, PAOLO VINCE C AUGUST 2023

REPORT AND DOCUMENTATION PRACTICUM TRAINING

MORALITA, PAOLO VINCE C

HOSPITALITY MANAGEMENT SERVICES

Submitted to:

Jonel M. Rafol

Student Internship Program, Coordinator

2nd Semester

S.Y 2023-2024

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I. PRE-INTERNSHIP REQUIREMENTS CHECKLIST

All requirements must be completed and submitted prior to the Practicum schedule. Students with incomplete requirements will not be accommodated.

REQUIREMENTS **COMPLIED** NOT **REMARKS COMPLIED** 1. Attendance to the Practicum Orientation 2. Certificate of Undertaking / Letter of Intent 3. Curriculum Vitae with 2x2 Picture (Plain white background) 4. Updated Certificate of Grades and / or Evaluation Form for CHED / TVET program (To be issued by Registrar) 5. Certificate of Registration / Enrollment Form (To be issued by Registrar) 6. Photocopy of School ID 7. PSA Birth Certificate Marriage Certificate (for married women students) 8. Parent / Guardian / Spouse Consent Form (Attach photocopy of Parent's valid ID with Specimen Signature) 9. Medical Certificate (To be issued by the School Clinic) with Covid Vaccine Card 10.Practicum Recommendation Letter

*NOTE: Memorandum of Agreement will be issued by the Office of the Extension and Linkages to the Industry / Host Training Partner.

Post Requirements are to be collated and submitted during and after the completion of Practicum.

REQUIREMENTS	COMPLIED	NOT COMPLIED	REMARKS
Weekly Reporting (once a week meeting with Practicum Faculty-in- Charge)	•		
2. Practicum Daily Time Record	~		
3. Practicum Incident Report (if applicable)	~		
4. Industry Performance Evaluation Form	~		
5. Narrative Journal Report with photos in action	~		
6. Post Practicum Survey Form (To be issued by the APA Office)	~		
7.Certificate of Completion	~		

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INTRODUCTION

Before, the City Government of Parañaque has no existing public higher education institution to cater the formal educational and training requirements needed by its constituents. Now, the city has established a higher learning institution to respond and supply the demand of the city's growing economy by providing a free and formal educational development and training needs. Thus, the creation and the birth of Paranaque City College (PCC).

Through the combined efforts of Honorable Mayor Edwin L. Olivarez; Vice Mayor Rico T. Golez; Congressman Eric L. Olivarez of 1st District; Congressman Gustavo Tambunting of 2nd District; Councilor Maritess B. De Asis, Chairwoman of Committee on Education; and the City Councils namely; Florencia N. Amurao, John Ryan G. Yllana, Vincent Kenneth M. Favis, Victor Eriko M. Sotto, Giovanni E. Esplana, Merlie S. Antipuesto, Jacqueline Bustamante-Mendoza, Rufino M. Allanigue, Joan A. Villafuerte-Densing, Ricardo L. Baes Jr., Jason P. Webb, Brillante V. Inciong, Roselle Nava-Tan, Raquel Gabriel-Velasco, Jeremy S. Marquez, and Vanessa Alma Moreno-Lacsamana. Paranaque City College (PCC) was established and created as a technical-vocational education institution by virtue of the City Ordinance No 14-02 series of 2013 enacted last February 6, 2014.

Further, a resolution authorizing PCC to offer 6-month Technical-Vocational Training Courses as an institution providing skills training and development was passed and issued through a Resolution No. 14-084 Series of 2014 last May 29, 2014. Short courses included in the resolution to offer are the: Front Office Services NC II; Contact Center Services NCII; Bookkeeping NCIII; Housekeeping NCII; Food and Beverage Services NCII; Cookery NCII; and Local Guiding Services NCII. However, PCC officially started offering short programs in Bookkeeping NCIII, Housekeeping NCII, and Food and Beverage Services NCII on September 16, 2014. These are the short programs being offered to meet the mounting demands of the growing industrial and commercial establishments in the city.

Moreover, to open up for more employment opportunities for fresh graduates with the emergence of world-class hotels, resorts, casinos and other entertainment establishments along the bay area of Paranaque, PCC also offered a 2-year diploma program on Hotel Management Services which was granted approval by TVET last 2017. The creation and establishment of this institution gives benefits to the poor constituents of the city in terms of educational opportunities and developments.

With its mission of giving academic excellence and help provide the growing industrial and commercial sectors of the city – the needed professional human resources in the future, Honorable Mayor Olivarez did not stop opening avenues to provide his citizens what the latter need most. He has thought of adding formal baccalaureate programs to be offered to the city's constituents. PCC added CHED programs and is now operating as the newest and the first formal public higher education institution in the city. PCC gained and acquired its initial permit to offer tertiary programs from the Commission on Higher Education (CHED) last June 26, 2019, thus started officially as the first formal public higher education institution in the city last August of school year 2019-2020 offering three college programs in: Bachelor of Science in Entrepreneurship, Bachelor of Science in Tourism Management, and Bachelor of Science in Real Estate Management.

II. COMPANY PROFILE

A. Vision & Mission

VISION

one of the premier locally funded higher educational institution in the metro south provides accessible, innovative and relevant quality higher education

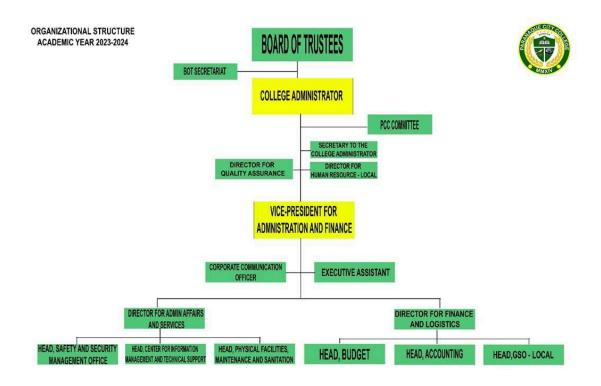
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MISSION

Parañaque City College is committed to provide, serve and educate its stakeholders a research-based and student centered learning experiences through relevant responsive and innovative competencies in pursuit of the highest quality of life possible to all Parañaque City residents

B. Organizational Chart





C. Staff and Personnel (Department Assigned or	nly)	



- ~Communication
- ~Customer Focused
- ~Engagement
- ~Teamwork
- ~Health
- ~Passion
- ~Leadership
- ~Priorities
- ~Transparency





It's not as easy as I had anticipated to start this journey. I had assumed that everything would become easier if I put in the necessary dedication and determination. I wanted to complete my work quickly, but I neglected to consider my objectives and the reasons behind my choices.

My trainers are all highly effective and efficient since they have taught me many valuable skills that I will need to keep in mind while I work in the future. I need to be knowledgeable about everything, even the most fundamental things, in order to give my customers high-quality services.

I am aware that I am in the middle of the road in this industry, and when I am committed to what I am doing, I can achieve more.

I know there will be more possibilities when I have perseverance and drive in my quest, so I want to appreciate the times I have left. I will be professional when it comes to making my ambitions come true.

IV. APPENDICES (attachment)

A. Practicum Pictures

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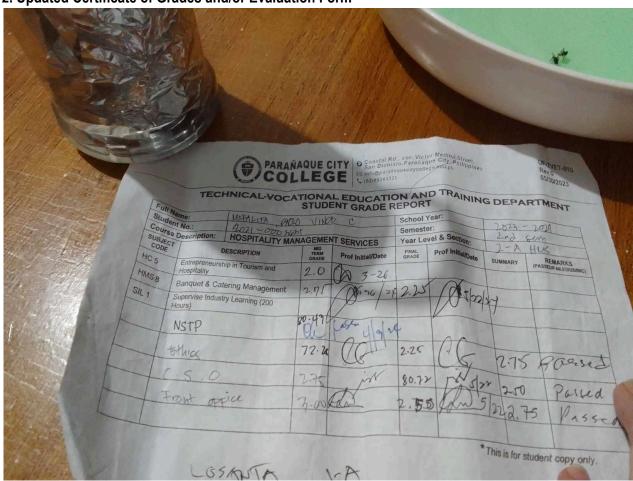


B. Pre-Internship Requirements

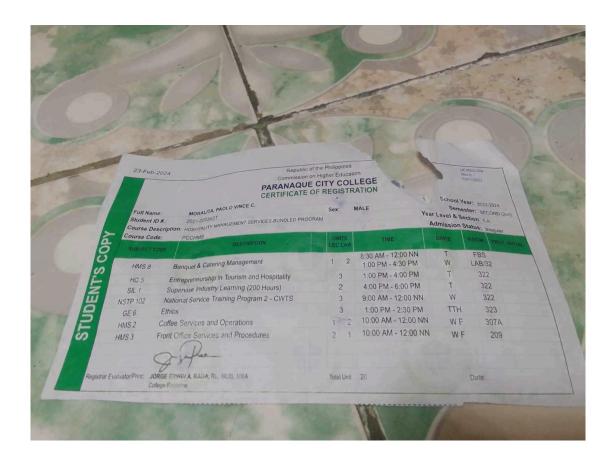
- 2. Updated Certificate of Grades and/or Evaluation Form
- 3. Certificate of Registration/Enrollment Form
- 4. Photocopy of School I.D.
- 5. PSA Birth Certificate/Marriage Contract (Married Women students)
- 6. Parent/Guardian/Spouse Consent Form
- 7. Medical Certificate (Issued by School Clinic)
- 8. Practicum Recommendation Letter

1. Certificate of Undertaking & Affidavit of Undertaking

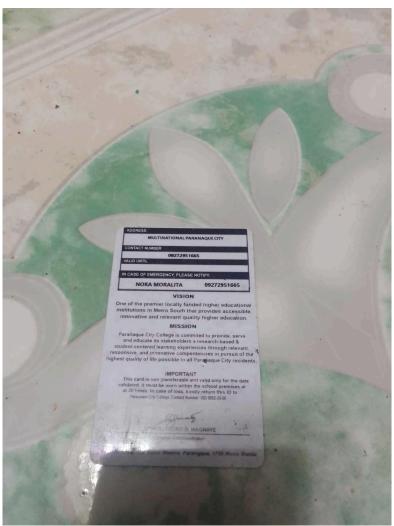
2. Updated Certificate of Grades and/or Evaluation Form



3.Certificate of Registration/Enrollment Form

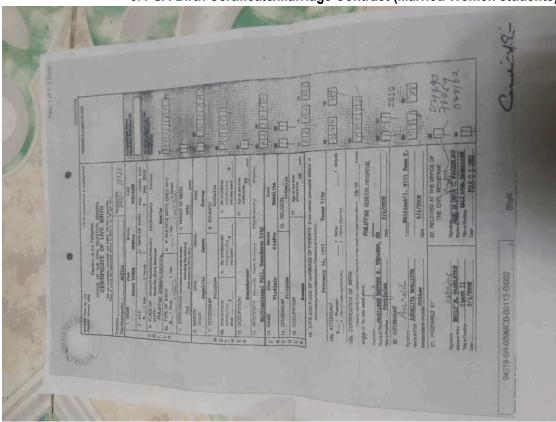


4. Photocopy of School I.D





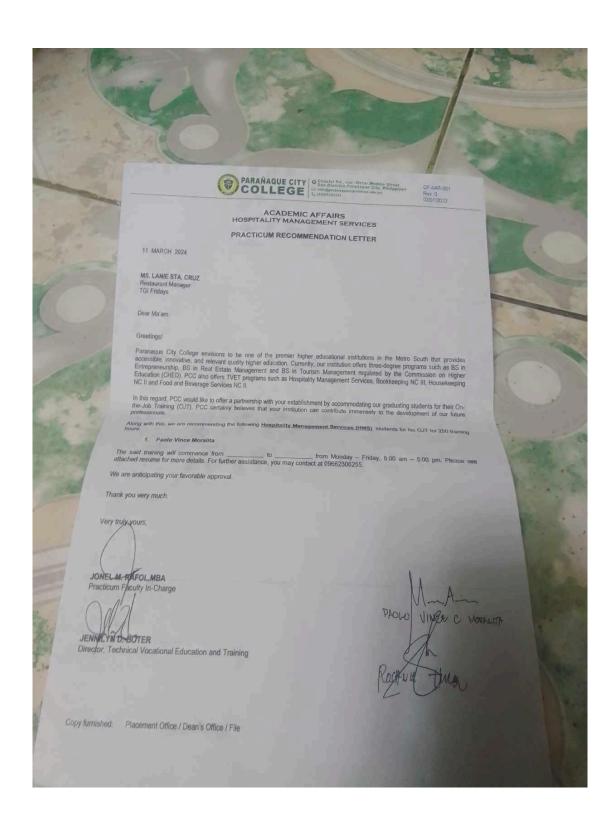
5. PSA Birth Certificate/Marriage Contract (Married Women students)



6. Parent/Guardian/Spouse Consent Form

- 7. Medical Certificate (Issued by School Clinic)
- 8. Practicum Recommendation Letter

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OFFICE OF THE ADMISSION, PLACEMENT AND ALUMNI

PRACTICUM WEEKLY REPORT

(Once a week meeting with Practicum Faculty-in-charge)

Name of Student: MORALITA PAOLO VINCE

Industry Partner: TGI'S FRIDAYS BAR AND GRILL

Period Covered:

Area Assigned: F&B - FOOD AND BEVERAGES

Week Number: 1st WEEK

DAY	DUTIES	TASKS	LEARNING OUTCOME
Day 1	SEARCHING FOR INTERNSHIP	Seeking for a place to submit an internship application	I discovered that locating places for us to do an internship is challenging
Day 2	INQUIRY FOR TGI'S FRIDAYS BAR AND GRILL	MADE AN INQUIRY FOR TGI'S FRIDAYS BAR AND GRILL	I made an inquiry at TGI'S FRIDAYS BAR AND GRILL and applied for an internship
Day 3	INTERVIEW	Interview at TGI'S FRIDAYS BAR AND GRILL	They acknowledged my acceptance as an intern and proceeded all the documents that I needed to submit to complete my internship application
Day 4	COMPLETING REQUIREMENTS	I comply to our requirements	One by one, I accomplish each of the requirements

Day 5	COMPLETING REQUIREMENTS	Comply to process our Recommendation Letter and MOA	I've completed all the requirements to process our MOA and recommendation letter
Day 6	COMPLETING REQUIREMENTS	Requesting for Medical Certification	I received my Medical Certification
Day 7	COMPLETING REQUIREMENTS	I have received all necessary requirements	I got the MOA and recommendation letter.

OBSERVATIONS: (written by your supervisor)				
. COMMENTS & SUGGESTIONS: (written by	your supervisor)			
MORALITA, PAOLO VINCE C Student Trainee	MAAM LANIE STA CRUZ Supervisor			

JONEL RAFOL

In-Charge

Practicum Adviser In-Charge Date:

PRACTICUM WEEKLY REPORT

(Once a week meeting with Practicum Faculty-in-charge)

Name of Student: MORALITA PAOLO VINCE

Industry Partner: TGI'S FRIDAYS BAR AND GRILL

Period Covered:

Area Assigned: F&B - FOOD AND BEVERAGES

Week Number: 2nd WEEK

MACK MAILINGI.		•	
DAY	DUTIES	TASKS	LEARNING OUTCOME
Day 1	ORIENTATION	FAMILIARIZE THE TASKS	YOU HAVE TO BE AWARE OF WHAT'S GOING ON
Day 2	ONSITE CLASS	STUDY BANQUET SERVICE	LEARNED THE DIFFERENTS TYPES OF BANQUET SERVICE
Day 3	ONSITE CLASS	DISCUSSIONS	STUDY ABOUT NSTP

Day 4	ONSITE CLASS	MAKING ESPRESSO	MAKING ESPRESSO

Day 5	START OF MY INTERNSHIP AT TGI'S FRIDAYS BAR AND GRILL	FAMILIARIZE	I HAVE TO KNOW THE TABLE NUMBERS
Day 6	MEMORIZING MENU	MEMORIZE MENU	WE HAVE TO BE FAMILIAR WITH THE MENU
Day 7	CLEANING AND SETTING UP TABLES	SET UP TABLES	CLEANING AND SETTING UP TABLES

•	COMMENTS & SUGGESTIONS: (written by your supervisor)	

MORALITA, PAOLO VINCE C Student Trainee MAAM LANIE STA CRUZ Supervisor

In-Charge

JONEL RAFOL Practicum Adviser In-Charge Date:

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PRACTICUM WEEKLY REPORT

(Once a week meeting with Practicum Faculty-in-charge)

Name of Student: MORALITA PAOLO VINCE

Industry Partner: TGI'S FRIDAYS BAR AND GRILL

Period Covered:

Area Assigned: F&B - FOOD AND BEVERAGES

Week Number: 3rd WEEK

DAY	DUTIES	TASKS	LEARNING OUTCOME
Day 1	FRONT DOOR	SITTING THE GUEST	COUNTING THE NUMBER OF GUEST AND SITTING THE GUEST
Day 2	ONSITE CLASS	STUDY OF BEING ENTREPRENEUR	LEARNING TO BE A GOOD OWNER AND EXPANDING YOUR BUSINESS

Day 3	ONSITE CLASS	DISCUSSIONS	STUDY ABOUT NSTP AND BANQUET SERVICE
Day 4	ONSITE CLASS	FRONT OFFICE	ROLEPLAY ABOUT FRONT OFFICE

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Day 5	ONSITE CLASS	MAKING COLD BEVERAGES	MAKING ICE COFFEE
Day 6	BAR	CLEANING GLASSWARE IN THE BAR	you have to be gentle cleaning it, as it can easily be break
Day 7	OPENING THE STORE	PREPARING ALL EQUIPMENTS BEFORE OPENING THE STORE	all equipments must be ready before the store opens

OBSERVATIONS: (written by your supervi	sor)	

COMMENTS & SUGGESTIONS: (written by your supervisor)

MORALITA, PAOLO VINCE C Student Trainee Supervisor In-Charge

JONEL RAFOL

Practicum Adviser In-Charge Date: August 16, 2023

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PRACTICUM WEEKLY REPORT

(Once a week meeting with Practicum Faculty-in-charge)

Name of Student: MORALITA PAOLO VINCE

Industry Partner: PARANAQUE CITY COLLEGE

Period Covered:

Area Assigned: HOUSEKEEPING

Week Number: 4th WEEK

DAY	DUTIES	TASKS	LEARNING OUTCOME
Day 1	Painting	Painting tables for library	Learning how to paint

Day 2	Cleaning hallways	Making hallways clean and tidy	Cleaning hallways to make it appealing
Day 3	Cleaning parking lot area	Making sure that the parking area is clean	Cleaning parking lot area to make it appealing

Day 4	Cleaning rooms	Making sure that every room is clean	Cleaning rooms to make it appealing
Day 5	Taking out the trash	Making sure that all trash cans are not full	Keeping the area clean
Day 6	Cleaning library	Making sure that library is clean	Cleaning library to make it appealing
Day 7	Cleaning hallways	Making hallways clean and tidy	Cleaning hallways to make it appealing

OBSERVATIONS:	(written	by your	supervisor)
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COMMENTS & SUGGESTIONS: (written by your supervisor)
MORALITA, PAOLO VINCE C Student Trainee Supervisor In-Charge
JONEL RAFOL

Practicum Adviser In-Charge

PRACTICUM DAILY TIME RECORD

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Name of Trainee: MORALITA PAOLO VINCE

Industry/Host Training Partner: TGI'S FRIDAYS BAR AND GRILL/PARANAQUE CITY COLLEGE

DATE	AREA OF RESPONSIBILITY	HOURS COMPLETED
MM/DD/YY		HOURS RENDERED
March 21, 2024	DINING	6
March 22, 2024	DINING	6
March 23, 2024	DINING	9
March 24, 2024	DINING	8
March 28, 2024	DINING	16
March 29, 2024	DINING	16

March 30, 2024	DINING	8
March 31, 2024	DINING	10
May 7, 2024	HOUSEKEEPING	9
May 8, 2024	HOUSEKEEPING	9
May 9, 2024	HOUSEKEEPING	9
May 10, 2024	HOUSEKEEPING	9
May 13,, 2024	HOUSEKEEPING	9
May 14, 2024	HOUSEKEEPING	9
May 15, 2024	HOUSEKEEPING	9

May 16, 2024	HOUSEKEEPING	9
May 17, 2024	HOUSEKEEPING	9
May 18, 2024	HOUSEKEEPING	9
May 20, 2024	HOUSEKEEPING	9
May 22, 2024	HOUSEKEEPING	9
May 22, 2024	HOUSEKEEPING	9
May 23, 2024	HOUSEKEEPING	9
May 24, 2024	HOUSEKEEPING	9
May 25, 2024	HOUSEKEEPING	9
May 22, 2024	HOUSEKEEPING	9
		Total: 200 hours

ALUMNI DAILY NARRATIVE JOURNAL REPORT WITH PHOTOS IN ACTION

Name: MORALITA PAOLO VINCE
Date:
Name of Industry: TGI FRIDAYS BAR AND GRILL/ PARANAQUE CITY COLLEGE
Designation: F&B/HOUSEKEEPING
Familiarizing Hotel facilities and polishing equipment For Restaurant
Student Signature:
Practicum Picture
DATE: MARCH 21 2024
DATE: NV (COTT 2 1 2024
Setting Up the Table and table ware
DATE : MARCH 22 2024
Memorizing a menu and Polishing Equipment For Restaurant
DATE : MARCH 23 2024
Taking Order and Preparing Table ware and Polishing Equipment for Restaurant
P
DATE: MARCH 24 2024
Setting Up the Table and table ware

DATE: MARCH 28 2024

Serving food and cleaning up tables and setting up tables

DATE: MARCH 29 2024

Helping cleaning glassware for the bar

DATE: MARCH 30 2024

Cleaning up tables

DATE: MARCH 31 2024

Serving food

DATE: MAY 7 2024

Cleaning hallways

DATE: MAY 8 2024

Cleaning parking lot area

DATE: MAY 9 2024

Cleaning library

DATE: MAY 10 2024

Cleaning rooms

DATE: MAY 11 2024

Cleaning facilities

DATE: MAY 13 2024

Cleaning rooms

DATE: MAY 14 2024

Cleaning parking loyt area

DATE: MAY 15 2024

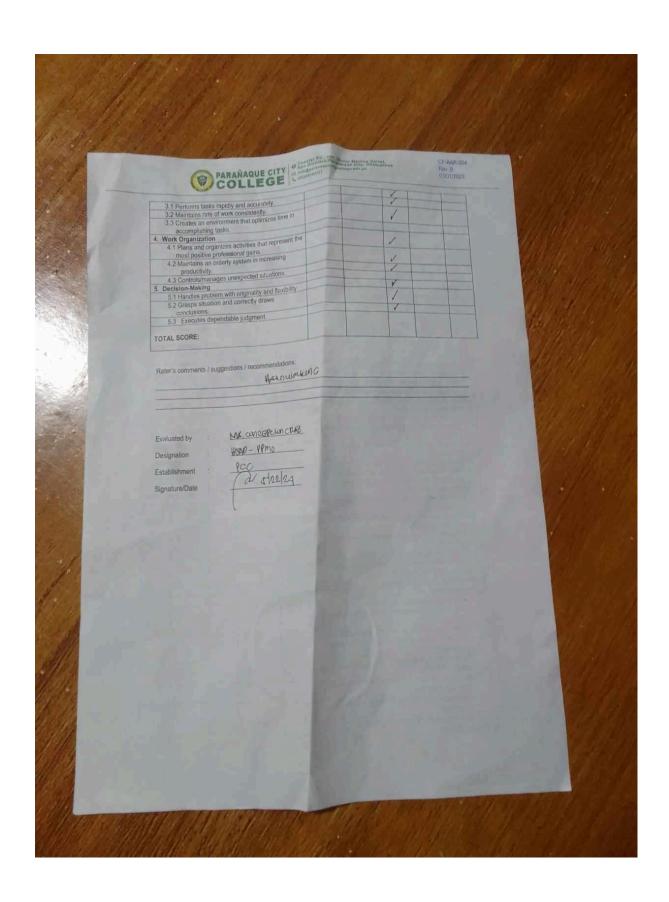
Preparing Equipment for coming Event

DATE:MAY 16 2024

Cleaning facilities

DATE: MAY 17 2024 Cleaning library **DATE:** MAY 18 2024 Cleaning facilities **DATE:**MAY 20 2024 Cleaning hallways **DATE:**MAY 22 2024 Cleaning parking lot area

2.3 Institutes procedure in checking on mounts 3. Quality of Work	2.2 Completies tasks that are presentative or acceptable	2.1 Accomplishes work that mosts the standards on both in a given lists.	1.3 Performs the tank with dated	1.2 Taken the pollative in seeking information that exchanges higher understanding on the various second of the left.	Job Knowledge 1.1 Augums knowledge on the fundions, requirements and responsibilities of the lask	A Straws continue and respons of warranty Maintenance appeal and enhance applies relation within & Collection of the unit workplant. Knowledge, Statis, and Abilities.	3. Builds the respect and confidence of superiors and co-excitants.	2. Displays the refrement, character and objectively	Professional Relationship: Conforms with autoplicated restitational policies	A Assume insponsibilities willingly and infantary. Manufacts sufficient cooperation and capability to act of farmonously with appropriate for Coverience.	3. Rasponds positively to accervation and suggestions for intercoverneed.	Demonstrates resourcefulness and adaptability Manifests posse and confidence when working with consort.	Uses body behavior that conveys interests. Shows removaes protestionalism in the ecological B. Additudes Towards Work:	Reports to seek regularly and punctually Charles proper dress decorum. Species proper dress decorum.	A PRINCE THE CHIERA	The branche and corresponds to each cheice.	Charte of Test colfinations Charte of Test Pool Charter Charte	INDUSTRY	ACADE	COLLEGE ON
	,	28		Prosi		1	1	The state of the s	book		9			1	EXCELLENT VERY GOOD GOOD ANERAGE POOR	Department/Dullas/Section Supervisor/ Head, Interview	Constitution of the second of	INDUSTRY MANAGERMAN	ACADEMIC AFFAIRS	COLLEGE CONTROL OF STREET



Post Practicum Survey Form
Please answer the following as factually and accurately as possible. 1. Name of Trainee: Moralita Paolo Vince Date:
2. Industry/Host Training Partner: San Dionisio Credit Cooperative 2.1.1 Date Started: August 2, 2023 2.2 Date Finished: August 26, 2023 3. Profile:
3.1 Gender: Male 3.2 Date of Birth: December 27, 1999 3.3 Age: 24 3.2 3.4 Father's/Guardian's Name: VLADIMIR MORALITA Occupation: SEAMAN 3.5 Mother's Name: ANGELITA MORALITA Occupation: N/A
4. Which subject have helped you much in doing your Practicum?
HMS4 FOOD & BEVERAGE SEVICES
5.List your expectation prior to deployment to this Practicum
New Challenges, great Facilities, and Good Staff
6.Based on item No.5, indicate the expectation that you have met
All of them have met my expectation, good staff and friendly and also there facilities Are stunning and clean, and I met new Challenges like how to handle the guest and how to take a order properly
7. Were you given orientation in school prior to development for Practicum? YES ✔ No
Do you find it sufficient? YES ✔ No
If NO, write specific topics/items that should have been included.

8. Were you given sufficient orientation on-site? YES ✔ No___

If NO, list down what topics/items that should have been included.

9. What area's in the establishment you were assigned?

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RESTAURANT, , BAR, MEETING ROOMS

10. List down the outstanding/strong features of this industry/host training partner

RESTAURANT,

11. List down the weak features, if any of the industry/host training partner.

N/A

12. Did you find yourself improved after the practicum? Why?

Yes, I learn a lot of things that need to improve on my skills

13. What skills have you learned from the practicum?

Multitasking, Organization, Communication

14. Do you think you have developed the competence to perform the tasks you undertook the practicum? Why?

Yes, because I learn a lot and focus on the training and develop my skills

15. What tips can you share with the students who will undergo practicum?

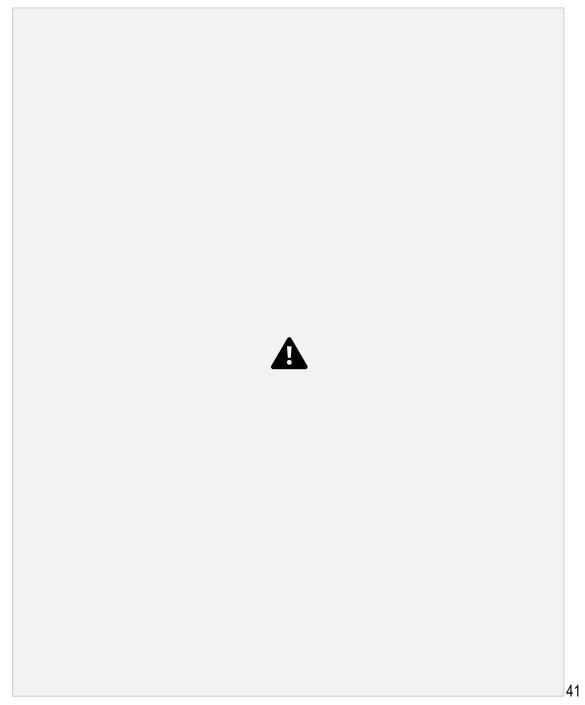
Stay humble, and Keep learning

16. Will you recommend the industry/host training partners to other students? Why?

Yes, Because of the features of the hotel and good staff

17. Which aspect of the Practicum did you enjoy most?

The most I enjoy in practicum is the hotel facilities and the staff are good they teach me all of the ways of how to serve properly and how to communicate with the guest



D. CURRICULUM VITAE (CV)

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February 02, 2002 Manila Male Filipino Place of birth: Gender: Nationality: 165cm (5'4) Height:

- Good listening skills
- Outgoing and energetic attitude
- Time management
- Self- motivation Creative thinking
- Communication skills

CONTACT

15888 Purok 7 Ramos Compound, <u>Dilain</u> St. Multinational Village, <u>Parañague</u> City +63 9272951665 <u>Paolovincemoralita02@gmail.com</u>

PAOLO VINCE **MORALITA**

EDUCATION

Elementary wit 2009- 2014 Children School of Tomorrow Camella homes, Bacoor City, Cavite

Secondary ... 2014-2017

Angelicum Primarosa, Montessori School Villa de <u>Primarosa</u>, <u>Buhay, na Tubig</u>, Imus City, Cavite

Senior High School

General Elaviano Yengko Senior High School Dama de Noche St. Brgy. Pasong Buaya 2, Imus City, Cavite Senior High School Strand: Humanities and Social Sciences

Tertiary : 2021-2024

Paranaque City Colleges Coastal Road, Cor Victor Medina, Paranaque, 1700 Metro Manila