NEJIB OSMAN – Twin Cities, Minnesota

[LinkedIn](#) | [Web Portfolio](#)

612-449-4348 | nejibosman12@hotmail.com

PROFESSIONAL SUMMARY

Data & Business Analyst with 5+ years in high-volume financial and operational duties. Skilled in SQL, Excel, KPI reporting, and data validation to translate transactional data into actionable business insights. Known for accuracy, analytical discipline, and performance-focused execution.

PROFESSIONAL EXPERIENCE

Teller I | Data & Financial Operations Support

Wells Fargo — Bloomington, MN | Feb 2022 – Dec 2025

• Processed 100+ daily financial transactions with strong accuracy and compliance adherence

• Investigated account discrepancies by reviewing transaction data and resolving inconsistencies

• Monitored transaction patterns to support reporting accuracy and operational efficiency

Customer Service Team Lead

Walmart — Faribault, MN | Jun 2019 – Dec 2021

• Led a 12–15-member team while tracking daily performance metrics

• Optimized staffing and workflow to improve peak-period efficiency

• Reduced bottlenecks through structured process improvements

EDUCATION

B.S Computer Science (IP) — Metro State University, Saint Paul, MN | 2024 – Present

CORE SKILLS

• SQL • KPI Reporting • Excel (Pivot Tables, Lookups)

• Data Validation • Performance Tracking • Financial & Operational Analysis