

# **NEJIB OSMAN**

Twin Cities, Minnesota | Authorized to Work in the U.S.

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## **PROFESSIONAL SUMMARY**

Financial & Client Operations Specialist with 5+ years of experience in high-volume financial and customer service environments. Skilled in transaction processing, cash handling, compliance adherence, workflow coordination, and team supervision. Consistently maintains accuracy, operational discipline, and professional client service in fast-paced settings.

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## **PROFESSIONAL EXPERIENCE**

Client Operations specialist

Wells Fargo — Bloomington, MN | Feb 2022 – Dec 2025

- Processed 100+ daily financial transactions with strong accuracy and compliance adherence
  - Managed high-volume cash operations while following internal controls and regulatory standards
  - Resolved account discrepancies and client concerns in structured branch environments
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Customer Service Team Lead

Walmart — Faribault, MN | Jun 2019 – Dec 2021

- Supervised a 12–15 member team during peak operations
  - Coordinated staffing and workflow to improve service efficiency
  - Supported conflict resolution and customer satisfaction
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## **EDUCATION**

B.S Computer Science (IP) Metro State University — Saint Paul, MN | 2024 – Present

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## **CORE SKILLS**

- Financial & Client Operations • Transaction Processing • Cash Handling
- Regulatory Compliance • Internal Controls • Team Supervision
- Escalation Handling • Process Improvement • Microsoft Office