

Nejmeh Jarjoura

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- Six years plus experience in Software development utilizing advanced techniques and tools.
- Experience in Software Quality Assurance
- Front End Web development knowledge

Work experience

Web Development Freelancer

Jan 2018 - Current

www.nejmehj.me

- Wordpress and Woocommerce website development
- Front End web development with React, Bootstrap, Animations
- Search Engine Optimization, Cross browser development
- Mobile cross-platform development with React Native

Software Quality Assurance Analyst

Jun 2016 - Jun 2020

Omega Software

- Assessed requirements and specifications to determine test objectives and design and execute test cases.
- Conducted cross browser and platform testing to validate consistency of performance and quality.
- Responsible for releases sign-off.
- Collaborated with team members on JIRA Atlassian to resolve bugs, errors, and system failures on a project-by-project basis.
- Issued technical documentation describing new releases and software modifications.
- Designed and developed reports using JasperSoft and Crystal Reports.

Customer Support specialist

Feb 2016 - May 2016

Omega Software

- Efficiently responded to internal and external customer requests via phone, chat and email.
- Responsible for creating new support tickets for users and seeing those tickets through to the end.
- Performed troubleshooting on software system problems and delivered accurate technical solutions.
- Installed software, configured and tested customer PC's.
- Instructed and trained end-users.

Programmer/Analyst

Jan 2010 - May 2015

Professional Computer Services

- Worked on all phases of application design -- from coding and prototyping through system testing, integration and deployment.
- Modified computer programs and designed programming logic.
- Implemented coding changes and analyzed current systems.
- Reviewed system inquiries and resolved end user issues.
- Executed procedures for responding to user tickets regarding data and program problems.
- Assisted in requirement analysis and designing of customer request and projects.

Cashier & Phone Operator

Dec 2004 - Dec 2009

Maysoun Restaurant

- Answered customers calls, took their orders and entered orders on point of sales system.
- Accepted payments, ensuring all prices and quantities are accurate and proving a receipt to every customer.
- Balanced the cash register and generated end of day reports.

- Operated scanners, scales, cash registers, and other electronics.

Education

Bachelor of Science in Computer Science

- 2020

Arab Open University - Lebanon

French Bac (Baccalauréat Général Série S)

- 2004

Skills

Software Development

Machine Learning

User Training & Support

Object Oriented Programming

Software Testing

Time management

Web development

Quality Assurance

Team Working

Cross-browser compatibility

Responsive layout

Technologies

- Sass / LESS
- HTML5 / CSS3
- PHP / Laravel
- Javascript / JQuery
- Bootstrap / Angular 3
- React / React Native
- Nodejs
- Python / Jupyter Notebooks
- SQL / MySQL
- Jasper Reports / iReport Designer
- Crystal Reports
- APIs / Postman
- Java
- Visual foxpro
- GIT