

PALO ALTO NETWORKS - EDU-210



Lab 4: App-ID

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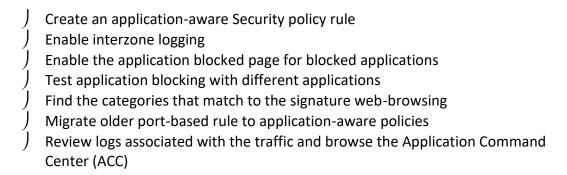
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Introduction

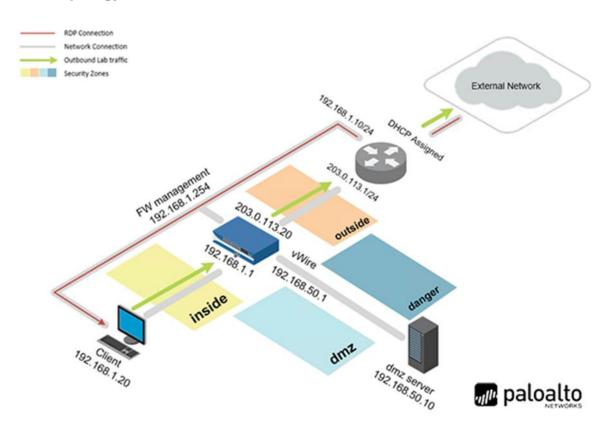
We have configured the interfaces and a basic security policy that allows any application. Since this is a next-generation firewall, we want to allow only the applications that users need to complete their jobs. We will begin experimenting with the application id process to see how we can restrict these applications.

Objectives

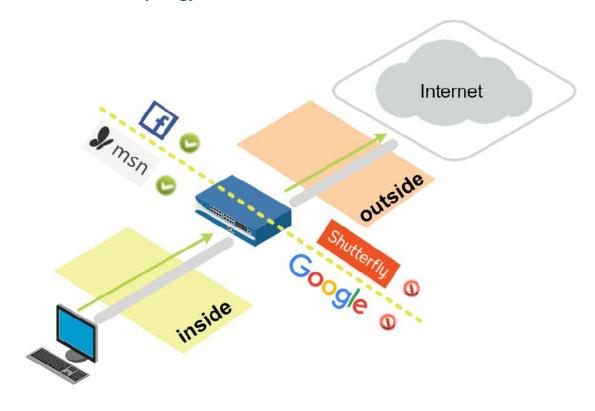




Lab Topology



Theoretical Lab Topology





Lab Settings

The information in the table below will be needed in order to complete the lab. The task sections below provide details on the use of this information.

Virtual Machine	IP Address	Account (if needed)	Password (if needed)
Client	192.168.1.20	lab-user	Pal0Alt0
Firewall	192.168.1.254	admin	admin



1 App-ID

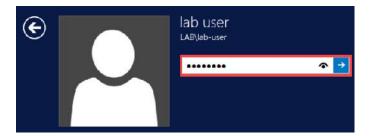
1.0 Load Lab Configuration

1. Launch the **Client** virtual machine to access the graphical login screen.



To launch the console window for a virtual machine, you may access by either clicking on the machine's graphic image from the topology page or by clicking on the machine's respective tab from the navigation bar.

2. Click within the splash screen to bring up the login screen. Log in as lab-user using the password PalOAltO.



- 3. Launch the **Chrome** browser and connect to https://192.168.1.254.
- 4. If a security warning appears, click **Advanced** and proceed by clicking on **Proceed to 192.168.1.254 (unsafe)**.
- 5. Log in to the *Palo Alto Networks* firewall using the following:

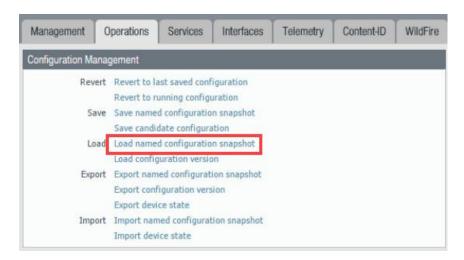
Parameter	Value
Name	admin
Password	admin

6. In the web interface, select **Device > Setup > Operations**.





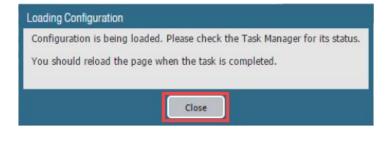
7. Click Load named configuration snapshot:



8. Click the drop-down list next to the *Name* text box and select **edu-210-lab-04**. Click **OK**.



9. Click Close.





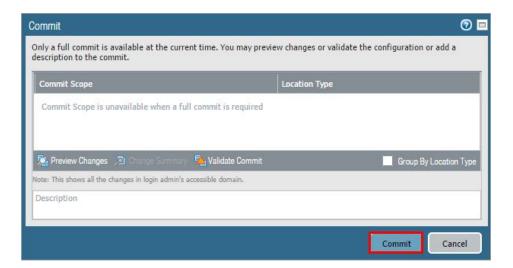
The following instructions are the steps to execute a "Commit All" as you will perform many times throughout these labs.

10. Click the **Commit** link at the top-right of the web interface.





11. Click **Commit** and wait until the commit process is complete.



12. Once completed successfully, click **Close** to continue.



13. Leave the firewall web interface open to continue with the next task.

1.1 Verify an FTP Service Object

At the end of this lab, you will use the *Policy Optimizer* tool to migrate an FTP port-based rule to an FTP application-based rule. However, to prepare for that part of the lab exercise, you now will configure and use an FTP port-based Security policy rule. You will perform this activity now because the Policy Optimizer tool processes logged traffic only at the beginning of each hour. If you generate port-based traffic now, the Policy Optimizer tool should be populated with data by the time you get to that portion of the lab.

In this section, you will start by verifying an FTP Service object that defines the FTP port. You will use this Service object in the FTP port-based Security policy rule that you will create in the next task.



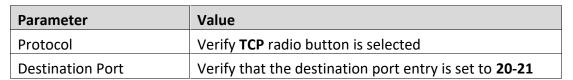
1. In the web interface, navigate to **Objects > Services**.



2. Click on the **service-ftp** object from the list to configure the service.



3. In the Service window, verify the following configurations. Once finished, click OK.





4. Leave the firewall web interface open to continue with the next task.



1.2 Create an FTP Port-Based Security Policy Rule

In this section, you will create a port-based security policy rule that will enable you to simulate part of the process of migrating from a legacy, port-based security policy to a next-generation, application-based security policy.

1. In the web interface, select **Policies > Security**.

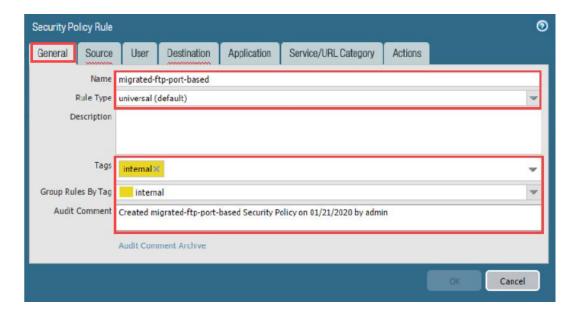


2. Click **Add** in the lower-left corner of the panel to create a new security policy rule.



3. In the *Security Policy Rule* window, while on the *General* tab, configure the following:

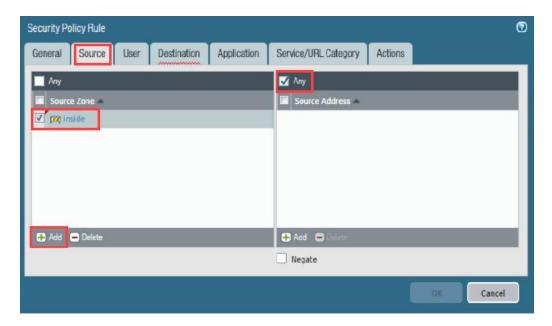
Parameter	Value
Name	Type migrated-ftp-port-based
Rule Type	Verify that universal (default) is selected
Tags	Select internal from the drop-down list
Group Rules By Tag	Select internal from the drop-down list
Audit Comment	Type Created migrated-ftp-port-based Security Policy on <date> by admin</date>





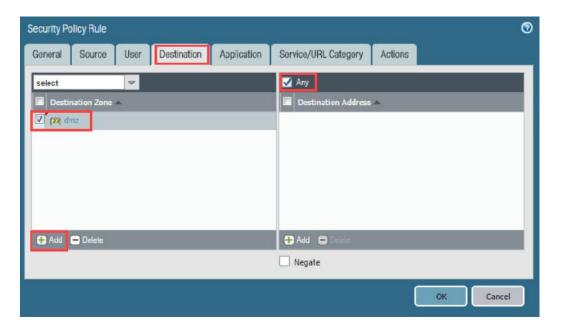
4. In the *Security Policy Rule* window, click on the **Source** tab and configure the following:

Parameter	Value
Source Zone	Click Add and select inside
Source Address	Verify that the Any checkbox is selected



5. In the *Security Policy Rule* window, click on the **Destination** tab and configure the following:

Parameter	Value
Destination Zone	Click Add and select dmz
Destination Address	Verify that the Any checkbox is selected



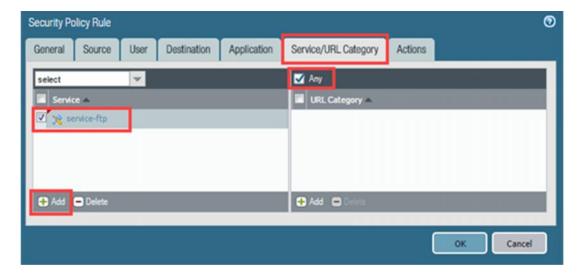


6. In the *Security Policy Rule* window, click on the **Application** tab and verify that the **Any** checkbox is selected.



7. In the *Security Policy Rule* window, click on the **Service/URL Category** tab and configure the following:

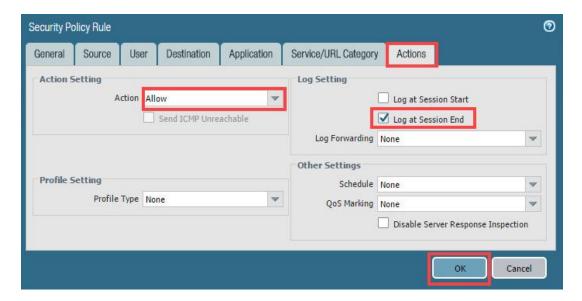
Parameter	Value
Service	Click Add and select service-ftp
URL Category	Verify that the Any checkbox is selected



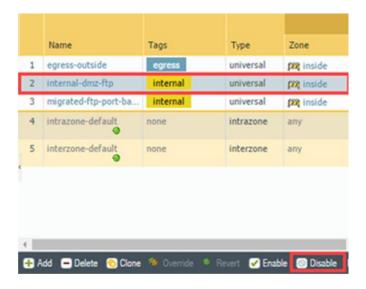


8. In the *Security Policy Rule* window, click on the **Actions** tab and verify the following. Once finished, click **OK**.

Parameter	Value
Action	Verify that Allow is selected
Log Setting	Verify that Log at Session End is selected



9. Select the internal-dmz-ftp security policy rule without opening it and click Disable.



10. Commit all changes.



1.3 Test the Port-Based Security Policy

In this section, you will generate FTP traffic from the Windows host to the Linux host in the dmz zone. Then you will examine the traffic logs to view how the firewall processed the FTP traffic. After you complete this section, you will move on to other tasks related to App-ID. At the end of this lab, you will return to the task of migrating the FTP port-based rule to an application-based rule. If the beginning of the next hour passes by the time you reach the end of this lab, the Policy Optimizer tool will have been populated with information about the FTP port-based rule.

1. Launch the Command Line Interface by clicking on the CMD icon in the toolbar.



2. In the *CMD* window, type the command below, followed by pressing the **Enter** key in an attempt to connect to the FTP server.

```
C:\Windows\System32> ftp 192.168.50.10
```

3. When prompted for user credentials, login as lab-user with the password paloalto. The login should succeed, although 30 seconds might pass until authentication completes.

```
C:\Windows\System32>ftp 192.168.50.10
Connected to 192.168.50.10.
220 (vsFTPd 3.0.2)
User (192.168.50.10:\none>>: lab-user
331 Please specify the password.
Password:
230 Login successful.
ftp>_
```

4. Once successfully logged in, type bye followed by pressing the **Enter** key to end the FTP session.

```
ftp> bye
221 Goodbye.
C:\Windows\System32>_
```

- 5. Type exit followed by pressing the **Enter** key to close the *CMD* window.
- 6. Change focus to the firewall web interface and navigate to **Monitor > Logs > Traffic**.





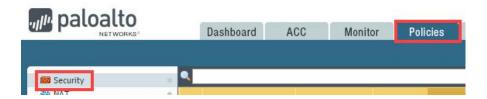
7. Make sure to clear any filters and locate the log entry for the FTP session.





Notice the security policy rule matched the session with *migrated-ftp-port-based*.

- 8. Leave the firewall web interface open to continue with the next task.
- 1.4 Create an App-ID Security Policy Rule
- 1. In the web interface, select **Policies > Security**.

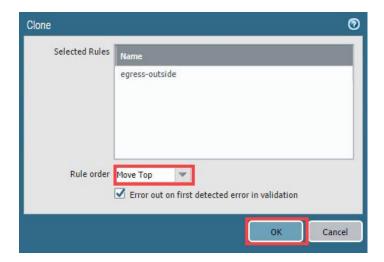


2. Select the **egress-outside** Security policy rule without opening it. Click **Clone**. The *Clone* configuration window opens.





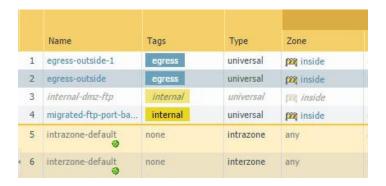
3. In the Clone window, on the Rule order drop-down list, select Move top. Click OK.





Remember that rule order is important. The firewall compares a packet's characteristics to each rule in the Security Policy starting in order.

4. Notice a new Security policy rule named *egress-outside-1* is added to the top of the Policy order.

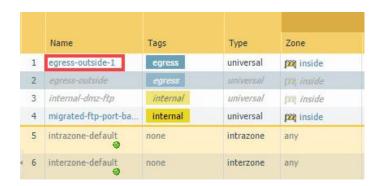


5. With the original egress-outside Security policy rule still selected, click Disable.



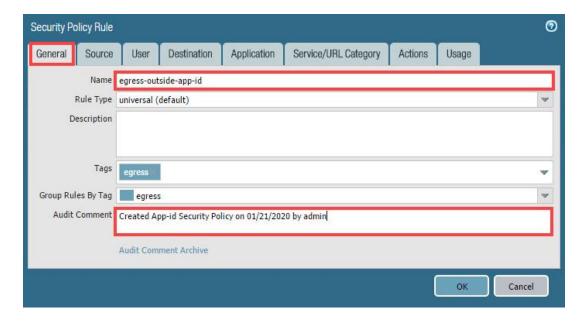


6. Click the cloned Security policy rule egress-outside-1 to configure the policy.



7. In the *Security Policy Rule* window, while on the *General* tab, configure the following:

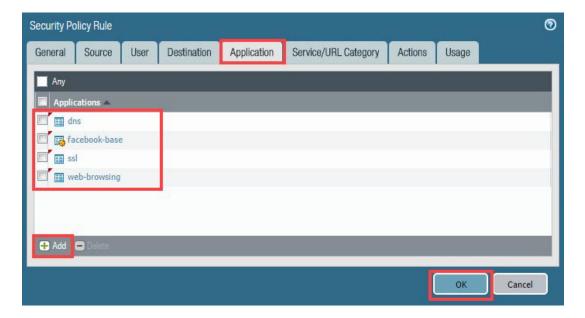
Parameter	Value
Name	Rename policy to egress-outside-app-id
Audit Comment	Type Created App-id Security Policy on <date> by admin</date>





8. In the *Security Policy Rule* window, click the **Application** tab and configure the following. Once finished, click **OK**.

Parameter	Value
Applications	Click Add and select the following from the drop-down list:
	due
	dns facebook-base
	ssl
	web-browsing





The firewall matches traffic to the list of applications in a Security policy rule. If the firewall detects a change in an application, or an application shift, the firewall will rematch the traffic to the list of applications in the Security policy.

9. Leave the firewall web interface open to continue with the next task.



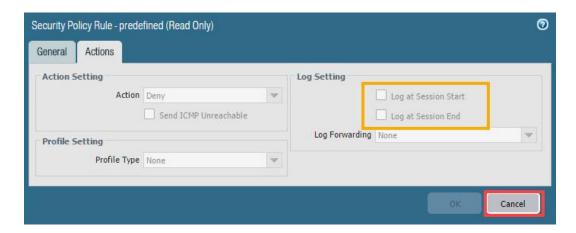
1.5 Enable Interzone Logging

Two default security rules are in place: *intrazone-default* and *interzone-default*. Both default security rules are read-only, but you can override them and make minimal changes. One change you should make is to enable *Log at Session End* on the *interzone-default* rule.

1. In the web interface, click to open the **interzone-default** Security policy rule.



2. In the Security Policy-Rule - predefined (Read Only) window, click the Actions tab. Notice that Log at Session Start and Log at Session End are deselected, and cannot be edited. Click Cancel.

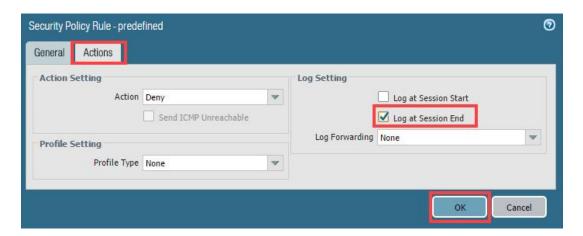


3. With the interzone-default policy rule selected but not opened, click Override.





4. In the Security Policy Rule - predefined window, click the Actions tab and select the Log at Session End checkbox. Click OK.



- 5. Leave the firewall web interface open to continue with the next task.
- 1.6 Enable the Application Block Page

In this section, you will enable the Application Block Page.

1. In the web interface, select **Device > Response Pages**.



2. Select **Application Block Page** without opening it and click the **Disabled** link to the right of the *Application Block Page* under the *Action* column.





3. In the Application Block Page window, select the Enable Application Block Page checkbox. Click OK.



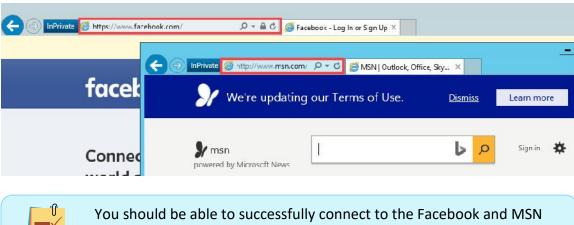


The firewall can present the Application Block Page only if it detects and blocks a web-based application. Blocked applications that do not use a web browser will be stopped but the user will not necessarily know why.

- 4. Notice the Application Block Page should now be enabled.
- 5. **Commit** all changes.

1.7 **Test Application Blocking**

1. Open a new Internet Explorer browser window in private/incognito mode. and browse to www.facebook.com and www.msn.com.





websites.



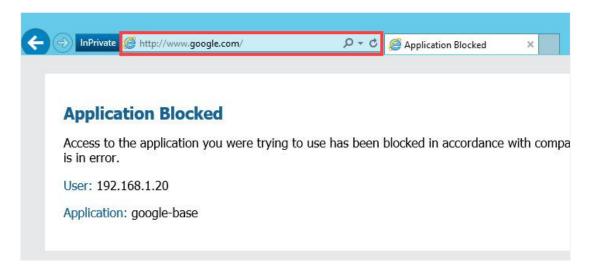
2. Using the same browser, browse to www.shutterfly.com and www.metacafe.com. An Application Blocked page appears, indicating that the shutterfly and metacafe application has been blocked:





Why could you browse to *Facebook* and *MSN* but not to *Shutterfly* or *metacafe*? *MSN* currently does not have a unique and specific Application signature. Therefore, *App-ID* identifies it using the Application signature web-browsing. However, an Application signature exists for *Shutterfly* and *metacafe*, and currently it is not allowed in any of the firewall Security policy rules.

3. Using the same *IE* browser, browse to www.google.com and verify that google-base is also being blocked.



- 4. Close the IE browser.
- 5. Leave the firewall web interface open to continue with the next task.



1.8 Review Logs

1. Change focus to the firewall's web interface and navigate to Monitor > Logs > Traffic



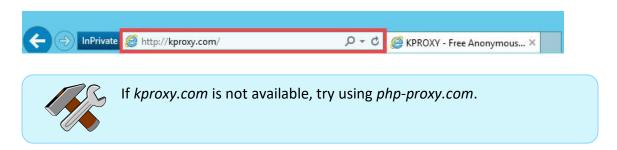
2. In the log filter text box, type (app eq shutterfly) and press the **Enter** key. Only log entries whose application is *shutterfly* are displayed.



1.9 Test Application Blocking

In this section, you will attempt to work around the firewall's denial of access to *Shutterfly* by using a web proxy.

 Using Internet Explorer in private/incognito mode in a browser, browse to kproxy.com.



2. Enter www.shutterfly.com in the text box near the top and click surf!. An application block page opens showing that the phproxy application was blocked:





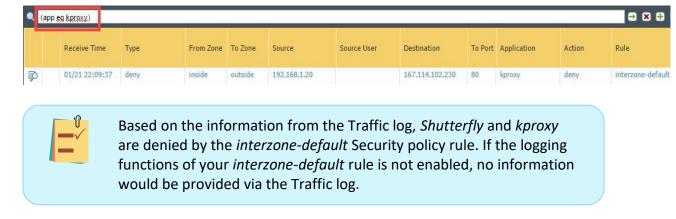
3. An Application Blocked page opens that shows that the application was blocked.



- 4. Close the IE browser.
- 5. Leave the firewall web interface open to continue with the next task.

1.10 Review Logs

- 1. In the web interface, select **Monitor > Logs > Traffic**.
- Clear the exlog filter text box and type (app eq kproxy) followed by pressing the Enter key.

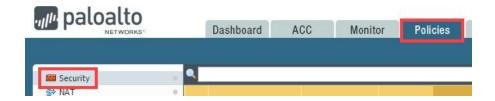


3. Leave the firewall web interface open to continue with the next task.



1.11 Modify the App-ID Security Policy Rule

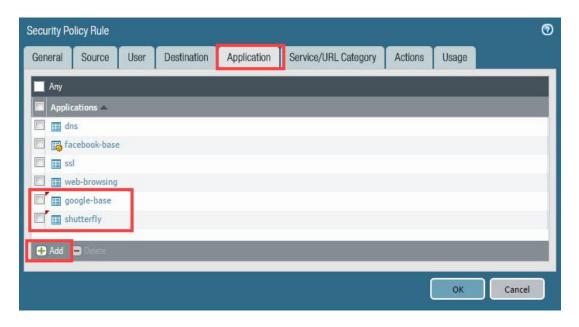
1. In the web interface, select **Policies > Security**.



2. Click egress-outside-app-id to open the Security policy rule.



 In the Security Policy Rule window, click the Application tab and click the Add button. Select google-base from the list. Click the Add button once more to add shutterfly.





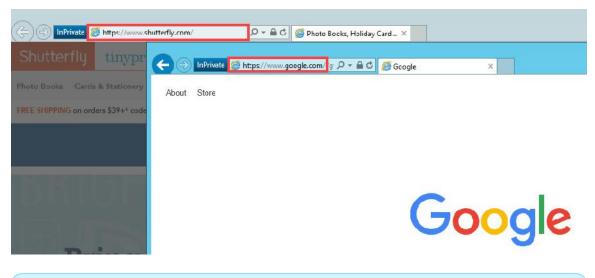
4. Next, select **facebook-base** followed by clicking the **Delete** button to remove the application from the rule. Once finished, click **OK**.



5. **Commit** all changes.

1.12 Test App-ID Changes

1. Open a new Internet Explorer browser in private/incognito mode and browse to www.shutterfly.com and www.google.com.

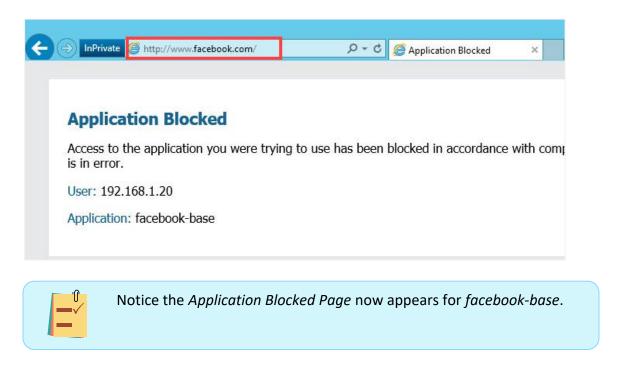




Notice the *Application Blocked Page* no longer displays for these applications.



2. Using the same IE browser, browse to www.facebook.com.



3. Close all browser windows except for the firewall web interface.



The web-browsing Application signature applies only to browsing that does not match any other Application signature.

1.13 Observe the Application Command Center

The Application Command Center, or ACC, is an analytical tool that provides useful intelligence on activity within your network. The ACC uses the firewall logs as the source for the graphically depicting traffic trends on your network. The graphical representation enables you to interact with the data and visualize the relationships between events on the network, including network use patterns, traffic patterns, and suspicious activity and anomalies.

1. Change focus to the firewall's web interface and click on the **ACC** tab to access the *Application Command Center*.

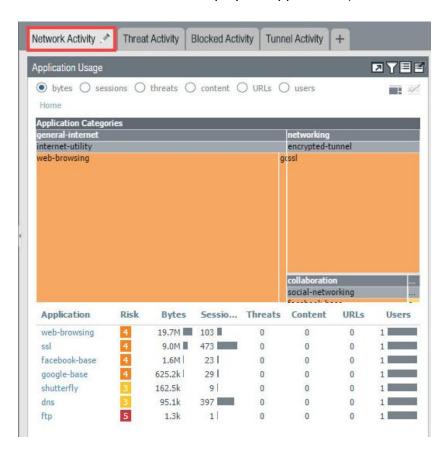




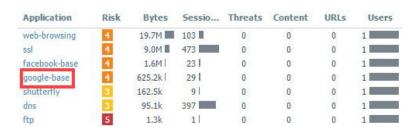
2. Note that the upper-right corner of the *ACC* displays the total risk level for all traffic that has passed through the firewall thus far:



3. On the **Network Activity** tab, the *Application Usage* pane shows application traffic generated so far (because the *ACC* relies on log aggregation, you may need to wait 15 minutes before the *ACC* displays all applications).

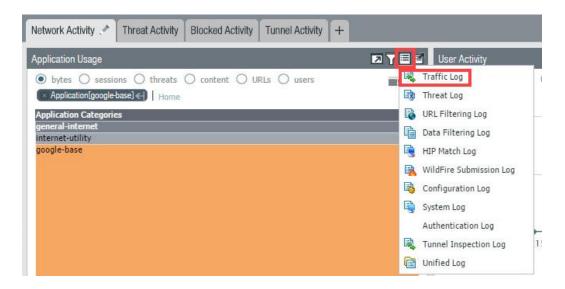


4. You can click any application listed in the *Application Usage* pane; **google-base** is used in this example.





5. Notice that the *Application Usage* pane updates to present only *google-base* information. In the *Application Usage* pane, click the **Jump to Logs** icon and select **Traffic Log**.



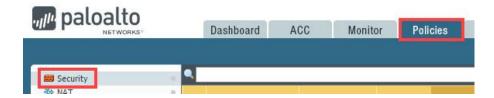
 After the Traffic Log is selected, a link automatically is made to the applicable log information with the filter set for a relevant time frame and for the google-base application.



7. Leave the firewall web interface open to continue with the next task.

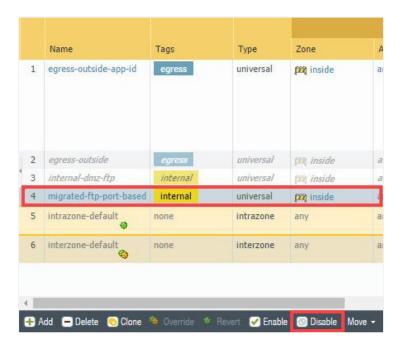
1.14 Migrate Port-Based Rule to Application-Aware Rule

1. In the firewall's web interface, select **Policies > Security**.

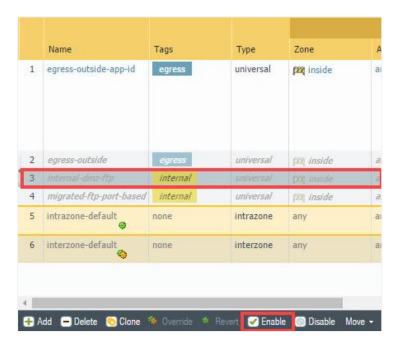




2. Select the **migrated-ftp-port-based** Security policy rule without opening it and click **Disable**.

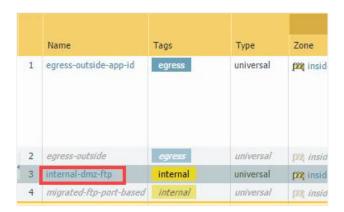


3. Select the internal-dmz-ftp Security policy rule without opening it and click Enable.

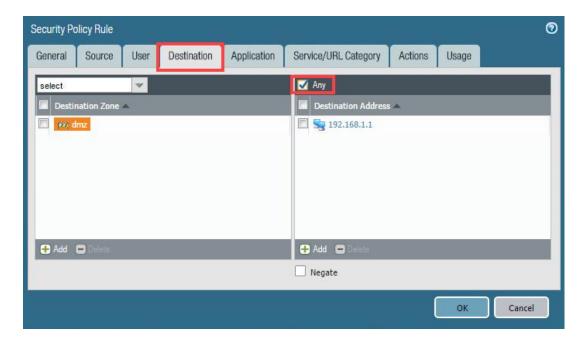




4. Click on **internal-dmz-ftp** to open the *Security policy rule* window.



5. In the *Security Policy Rule* window, click the **Destination** tab and select the **Any** checkbox in the *Destination Address* pane.

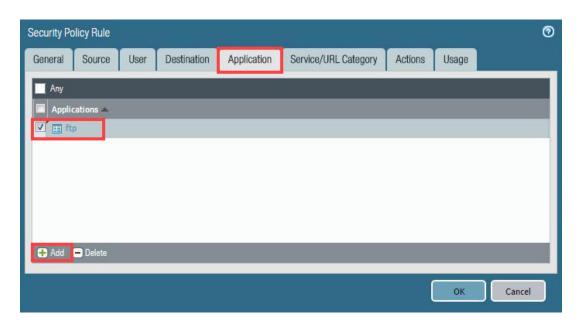




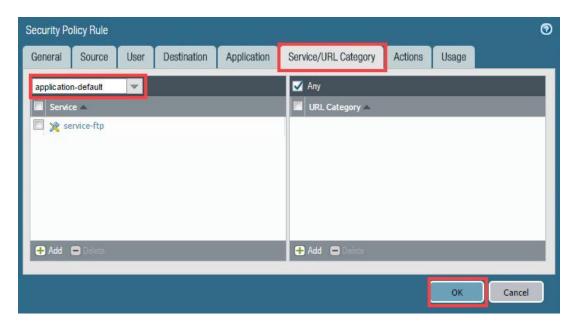
Selection of the *Any* checkbox will automatically remove the 192.168.1.1 entry when you click the *OK* button to save the configuration change.



6. In the *Security Policy Rule* window, click the **Application**. Click the **Add** button and select **ftp** from the list.



7. In the Security Policy Rule window, click the Service/URL Category tab. In the Services pane, select application-default from the drop-down menu. Click OK.





Selection of application-default does not change the service behavior because, in the application database, FTP is allowed only on port 21 by default. Selection of *application-default* from the services dropdown menu automatically will remove the *service-ftp* entry when you click the *OK* button to save the configuration change.

8. **Commit** all changes.



- 9. Open a *Command Line Interface* window by clicking on the **CMD** icon located in the toolbar.
- 10. In the CMD window, enter the command below, followed by pressing the Enter key.

```
C:\Windows\System32> ftp 192.168.50.10
```

11. When prompted for user credentials, login as lab-user with the password of paloalto.

```
C:\Windows\System32>ftp 192.168.50.10
Connected to 192.168.50.10.
220 (vsFTPd 3.0.2)
User (192.168.50.10:(none)): lab-user
331 Please specify the password.
Password:
230 Login successful.
ftp>
```

12. Enter bye at the FTP prompt.

```
ftp> bye
221 Goodbye.
C:\Windows\System32>_
```

- 13. Enter exit to close the CMD window.
- 14. Change focus back to the firewall's web interface and navigate to **Monitor > Logs > Traffic.**



15. Clear any existing log filters and locate the log entry for the FTP session. Notice that the *internal-dmz-ftp* rule allowed the FTP traffic.





You can also apply a new log filter (app eq ftp) to help you find it.

16. The lab is now complete; you may end the reservation.