

NELLY ABIGAIL AYEBALE

+48576528651 | ayebalenelly26@gmail.com | Klemensiewiczza , Warsaw, Mazowieckie

Professional Summary

Quality computer engineering student with crucial expertise in self-teaching, adaptability and complex problem-solving. Highly motivated and passion-driven with an open and growth mindset hence considering myself a "forever student". I am always ready to learn and produce quality and productivity in everything I do.

Technical Skills

- **Programming languages:** Javascript, TypeScript, Python, Java, C#
- **Front-End Development:** HTML, CSS, JQuery, React, Figma
- **Database:** MySQL, PostgreSQL, Apache Cassandra
- **Frameworks:** Django, Flask, Angular JS
- **Object Oriented Programming**
- **Other:** Visual Studio, Git, Linux(Ubuntu), CRM Software(Zendesk), Microsoft Office

Soft Skills

Customer service, Excellent written and oral communication skills, Time management, Teamwork, Complex Problem solving skills, Adaptivity, Critical analysis, Creativity

Education

Vistula University | Warsaw

Bachelor of Science in Computer Engineering | 10/2024

- Currently completing assigned course units and assignments.
- Working in teams to complete given assignments with deadlines to beat.
- Maintaining a progressive GPA.
- Continuous learning of IT and Computer Science.

Moringa School | Nairobi

Software Development Course | 01/2021

- Built a good foundation for software development languages and creating and maintaining databases.
- Worked on individual projects and in teams where necessary with consistent reporting on achievements in the morning and evening meetings.
- Completed assignments with deadlines and built quality and responsive websites.
- Conducted meetings with teammates to debug code and assess each other's code in order to portray clean code.
- Maintained good relations with my team leads, team members and clients.

Experience

Accenture Operations z.o.o | Warsaw

Junior Customer Representative | 12/2021 - 09/2022

- Handling customer inquiries, answering questions, and resolving problems in a timely manner through email responses.
- Demonstrating progressive growth and potential while quality control is being evaluated.
- Working effectively with a team, using CRM software to complete and solve tickets.
- Maintaining utmost confidentiality and respecting company policies as well as maintaining a good profile of the company.
- Maintaining communication with my colleagues to build on social skills and achieve certain duties within a given period.
- Participating in trainings for self-evaluation and picking up new knowledge.

MGS(UG) LIMITED | Kampala

Administrative Assistant | 07/2020 - 09/2021

- Assisted the CEO with day-to-day operations in the office relating to updating and modifying records.
- Responded to emails and other correspondence to facilitate communication and enhance business processes.
- Assembled presentations and scheduled appointments through strict calendar management as well as maintained utmost confidentiality within my duties.

- Possessed and demonstrated comprehensive knowledge of Microsoft Word, Excel and Outlook.
- Stepped in certain roles to fill in gaps where needed in order to continue operations.

Languages

English, German - Beginner

References

References upon request