

# NELSON MAKENA NDOLO

## Software Developer

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Nairobi, Nairobi Province, 30 09831

**WWW:** <https://github.com/Nelsonmakena>

### PROFESSIONAL SUMMARY

Final-year Bachelor of Applied Computing student at KCA University with a strong foundation in software development, graphic design, research, and writing. Passionate about technology, automation, and digital solutions, with hands-on experience in IT support, virtual assistance, and problem-solving. A self-motivated professional with excellent analytical skills and the ability to work independently in remote environments.

### WEBSITES, PORTFOLIOS, PROFILES

- <https://github.com/Nelsonmakena>

### CORE SKILLS

- Software Development
- Creative Graphic Solutions
- Digital Illustration Expertise
- Technical Writing
- Virtual Assistance
- project management
- Full-Stack Web Development
- Skilled in Adobe Photoshop Techniques
- Digital Design Proficiency
- IT Support & Automation
- customer support

### WORK EXPERIENCE

**Freelancer** | Upwork.com

08/2023 - Current

- Enhanced client satisfaction by delivering high-quality work within deadlines.
- Adapted quickly to changing project requirements, demonstrating flexibility and adaptability under pressure.
- Developed customized solutions to address unique client needs, resulting in repeat business and referrals.
- Strengthened client relationships with consistent communication and timely project updates.
- Managed multiple projects simultaneously while maintaining a high level of attention to detail and organization.
- Developed e-commerce platforms for clients, enabling them to expand their market reach and increase sales.
- Optimized website usability and accessibility, leading to improved user experience and longer visit durations.

**Debt Collector** | Direct Cash - Nairobi, Nairobi Province

*10/2021 - 01/2022*

- Managed client interactions and negotiations for debt recovery
- Maintained detailed financial records and reporting
- Developed communication and problem-solving skills under pressure

## **EDUCATION**

KCA University - Nairobi, Nairobi Province, Kenya

*11/2025 - Current*

**Bachelor of Applied Computing:** Software Engineering

Muvuti Boys School - Machakos, Machakos District, Kenya

*01/2017 - 12/2020*

**Muvuti Boys School**

GPA: B

## **CERTIFICATIONS & ACHIEVEMENTS**

Machakos Annual Computer Contest Winner

Freelance Projects in IT & Design (Upwork, Fiverr)

## **GITHUB PORTFOLIO**

<https://github.com/Nelsonmakena>

## **INTERESTS**

Tech Research & Innovation

Entrepreneurship & Freelancing

## **Referees**

Gladys

Auditor

Infolink networks

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Coordinator

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