# Natural Language Processing

Chapter 1: Introduction

### **Natural Language Processing**

 Textbook: Speech And Language Processing: An Introduction to Natural Language Processing, Computational Linguistics, and Speech Recognition. By Daniel Jurafsky and James H. Martin, Prentice-Hall, 2000. Details about this book and its resources can be found at: <a href="http://www.cs.colorado.edu/~martin/slp.html">http://www.cs.colorado.edu/~martin/slp.html</a>

#### Course Objectives:

- 1. Gain an appreciation of the complexity of natural language.
- 2. Survey some applications of natural language processing.
- 3. Understand basic processes and representations used in syntax, semantics, and other components of natural language processing.
- 4. Practice individual investigations in chosen topics

## **Introduction to Natural Language Processing (NLP)**

- A natural language is a human spoken language, such as English Arabic, French, ... etc.
- One of the aims of Artificial Intelligence (AI) is to build machines that can "understand" commands in natural language, written or spoken.
- A computer that can do this requires very powerful hardware and sophisticated software.
- At the present time, this is at the early stages of development.

## **Introduction to Natural Language Processing (NLP)**

- It is not an easy task to teach a person or computer a natural language.
- The main problems are syntax (the rules governing the way in which words are arranged), and understanding context to determine the meaning of a word.
- To interpret even simple phrases requires a vast amount of knowledge.
- The basic goal of Natural language Processing is to enable a person to communicate with a computer in a language that they use in their everyday life.

## Natural Language and Computer Language

- Natural language are those that we use for communicating with each other, eg. Arabic, English, French, Japanese, etc.
- Natural language are expressive and easy for us to use.
- Computer languages are those that we use for controlling the operations of a computer, eg. Prolog, C, C++, C#, Java, Python,..., etc.
- Computer languages are easy for a computer to understand, but they are not expressive.

#### **Applications for Natural Language Processing**

- Machine Translation
- Fact Extraction.
- Information Retrieval / Search Engines:
- Retrieval, Categorization, Filtering, Summarization
- Question Answering Systems
- Speech Recognition & Spoken Language Understanding
- Intelligent Tutoring Systems
- Database Query Interfaces

#### **Major NLP Accomplishments**

- Chomsky (1957) Syntactic Structures
- Weizenbaum (1966), ELIZA
- Woods (1967), Procedural semantics
- Thorne et al. and Woods (1968-70), ATNs
- Winograd (1970), Shrdlu
- Colby, Weber & Hilf, 1971; Colby, 1975, PARRY
- Wilks (1972), Preference semantics
- Woods et al. (1972), LSNLIS / Lunar
- Charniak (1972), Frames and demons
- Wilks (1973), Stanford machine translation project
- Montague (1973) IL semantics (Montague Grammar) in PTQ
- Grosz (1977), Focus in task-oriented dialogues

#### **Major NLP Accomplishments**

- Marcus (1977), Deterministic parsing
- Cohen, Phil (1979), Planning speech acts
- Allen (1980), Understanding speech acts
- McDonald (1980), MUMBLE
- Heim/Kamp (1981) Discourse Representation Theory
- McKeown (1982), TEXT
- Appelt (1982), KAMP (Integration of Functional Grammar with Discourse Plans)
- Shieber (1984) Non context freeness of NL syntax proven
- Pollack (1986), Plan inference
- Mann & Thompson (1987), Rhetorical Structure Theory

## Five Processing Stages in a NLP System

- Phonological Analysis
- Morphological Analysis
- Syntactic Analysis
- Semantic Analysis
- Pragmatic Analysis

### Five Processing Stages in a NLP System (1) Phonological Analysis

- Phonetics: deals with the physical building blocks of a language sound system.
   eg. sounds of 'k', 't' and 'e' in 'kite'
- Phonology: organization of speech sounds within a language.
- eg. (1) different 'k' sounds in 'kite' vs 'coat'
- (2) different 't' and 'p' sounds in 'top' vs 'pot'

## Five Processing Stages in a NLP System (2) Morphological Analysis

- Morphology is the structure of words.
- It is concerned with **inflection**. (i.e *The various forms of the same basic word. eg. run-ran, dog-dogs, etc*)
- It is also concerned with derivation of new words from existing ones, eg. lighthouse (formed from light & house).
- In NLP, words are also known as lexicon items and a set of words form a lexicon.

## Five Processing Stages in a NLP System (2) Morphological Analysis

- Any NL analysis system needs a lexicon {a module that tells what words there
  are and what properties they have}.
- Simplest model is a full form dictionary that lists every word explicitly.
- Simply expanding the dictionary fails to take advantages of the regularities.
- No dictionary contains all the words one is likely to encounter in real input.
- Languages with highly productive morphology (e.g. Finnish, where a verb can have many thousands of forms.)
- Noun combination.

## Five Processing Stages in a NLP System (3)Syntactic Analysis

- Syntactic analysis is concerned with the construction of sentences.
- Syntactic structure indicates how the words are related to each other.
- Syntax tree is assigned by a grammer and a lexicon.
- Lexicon indicates syntactic category of words.
- Grammar (typically Context Free Grammer) specifies legitimate concatenations of constituents.

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## Five Processing Stages in a NLP System (4)Semantic Analysis

- Semantic analysis is concerned with the meaning of the language.
- This stage uses the meanings of the word to extend and perhaps disambiguate the result returned by the syntactic parse.
- The first step in any semantic processing system is to look up the individual words in a dictionary (or lexicon) and extract their meanings.
- Unfortunately, many words have several meanings, for example, the word 'diamond' might have the following set of meanings:
  - (1) a geometrical shape with four equal sides.
  - (2) a baseball field
  - (3) an extremely hard and valuable gemstone
- To select the correct meaning for the word 'diamond' in the sentence *Joan saw Susan's diamond shimmering from across the room.*

### Five Processing Stages in a NLP System (4)Semantic Analysis

- It is necessary to know that neither geometrical shapes nor baseball fields shimmer, whereas gemstones do (process of elimination).
- The process of determining the correct meaning of an individual word is call word sense disambiguation or lexical disambiguation.
- It is done by associating, with each word in the lexicon, information about the contexts in which each of the word's senses may appear.
- Each of the words in a sentence can serve as part of the context in which the meanings of the other words must be determined.

## Five Processing Stages in a NLP System (5) Pragmatic Analysis

- This is an additional stage of analysis concerned with the pragmatic use of the language.
- This is important in the understanding of texts and dialogues.
- There are many important relationships that may hold between phrases and parts of their discourse context, as outlined below.

Identical entities. Consider:

- Bill had a red balloon.
- John wanted it.
- The word 'it' should be identified as referring to the red balloon. References such as this are call *anaphoric or anaphora*.

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