Ulises Mora

Texas, United States
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SUMMARY

Enthusiastic IT technician / computer specialist with complex technical knowledge, and a solid foundation in both software, hardware and development.. Looking for a workplace that is interested in long term engagement, and the possibility of upward mobility.

SKILLS

Languages: HTML, CSS, JavaScript, Python, C#, SQL,

Technical: M365, Computer assembly, Computer hardware troubleshooting, Computer software troubleshooting,

Soft skills: Great communication, Patience, Adaptability, Time management

EXPERIENCE

VC3

Systems Engineer

May 2023 - Current

- Provided real time NOC support to managed servers
- Vast amounts of software technical experience with tools like M365, Active Directory, and various remote software
- Software and Hardware troubleshooting for the client workstation systems and servers

FuelTrax

Technician I

January 2023 - March 2023

- Assembled FuelTrax fuel management computer systems
- Vast amounts of physical technical experience with tools involving computer systems and related hardware
- Software and Hardware troubleshooting for the custom computer systems

HMS Precision

Jr. Machinist

May 2021 - August 2021

> Maintenance of machines used for grinding fasteners, re-aligning the machine when the fasteners started to show signs of change

> Applied Trigonometric equations to calculate the size of the desired dimensions of fasteners

> Quality assurance of fasteners before they were exported

EDUCATION

Lone Star College

Computer Science

In Progress

Python and Java classes, exploring the idea of object oriented programming. Along with a focus on clean and readable code, with a great foundation to build on.

Certificates

Google Data Analytics Certificate

Learned how to use Tableau, R, Excel, and SQL, in the process of data analysis. Explored the thought process behind data driven decision making along with the importance of data. Certificate available upon request.

Foundational C# with Microsoft Certification

Learned foundational C# concepts, including sorting and looking through arrays, using for loops and switch cases, using methods to make complex applications, and the process of debugging.