

# CAYQUE GASTÓN CICARELLI

Information Security Analyst Specializing in Digital Forensics, DLP, and Technical Communication  
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<https://neonbrasil.github.io/cayque/>

## PROFESSIONAL SUMMARY

Information Security Analyst specializing in Digital Forensics and Data Loss Prevention (DLP). Adept at identifying subtle threats and suspicious patterns through in-depth analysis of system logs and user behavior. Excels at translating complex technical findings into actionable business strategies and fostering a strong security culture.

## PROFESSIONAL EXPERIENCE

### Information Security Analyst | Edenred Brazil

*São Paulo, Brazil* | March 2024 – Present

- Implemented and managed a Proofpoint Data Loss Prevention (DLP) solution, successfully **reducing data exfiltration incidents by over 70%**.
- Created and launched "PSD News," a weekly technical awareness program that enhanced security culture and **led to a 30%+ decrease in related security incidents**.
- Successfully identified a critical data leak of camouflaged medical records by analyzing subtle patterns in file transfer logs, preventing a major security breach.
- Lead incident response efforts for corporate data breaches, utilizing SIEM (Splunk) for real-time log analysis and threat correlation.
- Proactively identify emerging threats by collecting and analyzing open-source intelligence (OSINT) with the Axur platform.
- Develop and deliver strategic presentations to senior leadership, effectively communicating security risks and the value of new security initiatives.
- Identify and lead the remediation of vulnerabilities in internal systems, coordinating with technical teams to ensure prompt resolution.
- Standardize investigative workflows by developing comprehensive technical documentation for security processes.

### Ruby on Rails Developer | Sankhya Jiva

*Brazil* | August 2022 – May 2023

- Developed and maintained full-stack web applications using Ruby on Rails, contributing to both front-end and back-end components.
- Implemented new, end-to-end application features while managing and ensuring the performance and integrity of the PostgreSQL database.
- Collaborated within an Agile development environment, actively participating in sprints, code reviews, and regular technical presentations.

### Help Desk Analyst | Grupo Repullo

*Brazil* | June 2022 – August 2022

- Managed the full lifecycle of IT support tickets, from initial logging and prioritization to final resolution and closure.
- Provided technical support and troubleshooting for users of the SENAI/SESI digital platforms, effectively resolving software and user access issues.
- Documented common technical problems and their solutions, contributing to an internal knowledge base to streamline future support requests.

## EDUCATION

**Bachelor of Science in Computer Science** Centro Universitário FEI, São Bernardo do Campo, Brazil Expected Graduation: December 2025

## LANGUAGES

**Portuguese:** Native **English:** Fluent **Spanish:** Conversational