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Dear Mr Smith,

I am very sorry about the delay in replying to your letter, but as you have deduced, we are extremely busy at the moment (I am typing this personally late at night!).

In answer to your question regarding the screen jitter, this is caused by a bug in the 6809 microprocessor and has given us a great deal of concern over the last few months. However I thought that we now had this solved, and certainly on board 2702 the necessary modifications should have been made. There is still a very minor jitter on some TV sets but it sounds as though you have a bad case. I would suggest that you have your dealer check the board for you, and if there is a major problem, then send the board back to us because I would be very interested in checking this.

There seems to have been some confusion about the grafix option. This was explained to dealers but one of our early advertising pamphlets contained a misprint which may have led to confusion - the corrected version is enclosed. The details of using the grafix (examples for FORTH and BASIC) are sent out with the modification, and are not enclosed with the standard manual as grafix is not included on the standard Pegasus.

Thankyou for the interest you have shown in the product, and you may be heartened to know that we have had a very good response from other radio hams around the country and among other things we are currently working on a direct morse conversion program for Pegasus. We will send details to Gary on this when it is near completion.

I know that there have been communication problems with some of our more remote customers (and dealers) but I am confident that these are being steadily resolved, and I would be grateful if you would bear with us for a little longer. Keep in mind that we have accomplished in a few months what the overseas companies usually take 3 years and many millions of dollars to do. Keep your keyboard warm!

Yours sincerely,

Stewart J. Holmes.
Director of Research.