# JESSICA HONG

## EDUCATION

**British Columbia Institute of Technology (BCIT)**
Computer Systems Technology Diploma, Class of 2022
GPA – 91%

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jessicahong.ca

| LANGUAGES | EXPERIENCE IN | VERSION CONTROL | METHODOLOGIES |
| --- | --- | --- | --- |
| Python | jQuery | Git | Agile Scrum |
| JavaScript | Express/Handlebars | GitHub | |
| HTML5 | Node.js | | |
| CSS3 | Bootstrap | | |
| | Node.js | | |
| | MongoDB | | |

## TECHNICAL PROJECTS

### COMINDER | COVID-19 Application
April 2020 – May 2020

> Created in a team of 4, gained experience with Agile Methodology and GitFlow
> A web application built to motivate quarantined citizens during the COVID-19 pandemic through completing simple, everyday tasks
> Responsible UI & UX Design
> Implemented features where users can add, edit, and delete items in their fridge and generate random recipes
> **Technologies:** Python, Django, JavaScript, HTML5, CSS3, SQLite, Bootstrap

### REMINDR | Reminder Management Application
March 2020 – April 2020

> Created in a team of 5, gaining experience with Agile Methodology and GitFlow
> Responsible for UI & UX Design
> Implemented features where users can create and delete reminders
> **Technologies:** Node.js, Express, Handlebars, MongoDB, HTML5, CSS3, Bootstrap

## WORK EXPERIENCE

Mosaic North America
**Google Retail Field Specialist**
September 2018 – June 2020 (1 year, 10 months)

> Created an engaging environment for clients and retail employees to increase brand awareness & to promote sales by familiarizing them with Google's products and services that fit their profile
> Created training material (weekly quizzes, keynotes) for staff as product knowledge refreshers

Bell Mobility Canada
**Small Business Specialist**
December 2017 – September 2018 (10 months)

> Communicated and qualified customers' needs to discover monthly plans and products that were appropriate for their needs
> Organized weekly team huddles to acknowledge individual strengths and brainstormed ways to overcome weaknesses together, increasing team morale