

NELSON ADARMES

IT STUDENT / FRONTEND DEV.

SKILLS

- Advanced English proficiency (B2 level).
- Strong knowledge of HTML, CSS, JavaScript, and React.js.
- Basic understanding of C++, Python, and SQL.
- Foundational knowledge of object-oriented and structured programming paradigms.

COURSES

- *Programming Pathway - Profesional Training Center No. 27* (January 2022 - December 2022).
- *Developing Cross-Cultural Intelligence - LinkedIn Learning.*
- *C++ Programming - Quark Academy* (March 2023).
- *Ready to Work (B1 Level) - British Council* (March 2024).

CONTACT

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E-mail: jhoeladarmes@gmail.com
Location: Buenos Aires, Argentina.
Age: 29

EXPERIENCE

Logistics Coordinator | NCR Atleos

- Coordinated maintenance services for ATMs across multiple banks in Colombia and Chile, ensuring timely completion of services based on available technical resources and SLA requirements.
- Served as the primary communication liaison between the technical team and clients.
- (November 2022 - Present)

Call center | Grupo Konecta

Customer service representative

- Provided written support for Banco Santander through social media platforms and the bank's internal chat system.
- Conducted outbound calls to resolve specific issues related to customer account management.
- (August 2021 - November 2022)

Call Center | Grupo Konecta

Multi-functional Customer Service Representative.

- Provided telephone support for Banco Santander, handling both inbound and outbound calls.
- Promoted and sold banking products to customers, achieving sales targets.
- Delivered exceptional customer service, resolving inquiries and issues efficiently.
- (November 2019 - August 2021)

STUDIES

Associate Degree in Programming

National Technological University (UTN) -
Buenos aires, Argentina - In progress (2024 - 2026)

High School Diploma in sciences

UEC Jesus El Buen maestro.
Táchira, Venezuela (2011)

LINKS OF INTEREST:

<https://www.linkedin.com/in/nerdsong/>

<https://github.com/Nerdsong/>

<https://portfolio-nerdsong.vercel.app/>