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Chapter 1 – PROJECT OVERVIEW

Project Background

Barangay 752, is an administrative unit in Santa Ana, Manila. The barangay addresses the needs of its residents through programs and their services. They are responsible for maintaining public order in their occupied area, to keep implementing local government policies. The current positioned chairman is Hon. Antonio T. Quirante and council, who handles various administrative tasks and community-related functions. Furthermore, the barangay facilitates services such as issuing certificates and managing community records that are manually done. The primary landmarks of the barangay are near MJM Sari Sari Store, Marian Townhomes, Manila Day Care Center, F. Flores st., Barangay 752 Zone 81 Hall situated in Santa Ana district 5 of Manila, Philippines.

Carpio and Basilan State College (2020) reported that although some barangays have already made use of computers and electronic devices to carry out official transactions, conversely, most are still caged with the manual-based operations. Many barangays in the Philippines still rely on manual documentation processes that hinder the development and services of the barangay. Barangay 752, is one of the fitting examples that still faces issues. The barangay faces numerous problems that hinder efficient service delivery and correct documentation. First, it is challenging to get a precise population estimate while counting residents by hand because this method frequently results in errors and inaccuracies. The lack of trustworthy data affects the process of filing important